

MY ARMY POST APP

FREQUENTLY ASKED QUESTIONS & ANSWERS

[Q] What is the My Army Post App (MAPA)?

[A] MAPA is the Army's official mobile application for installation information. It is designed to save time by putting essential post information, quality-of-life resources and real-time command alerts into one accessible mobile platform for Soldiers, civilians and military families.

[Q] What kind of services can I find on the app?

[A] The app links users directly to resources such as Army Community Service, Morale, Welfare and Recreation, Child & Youth Services, housing offices and healthcare clinics. Users can also find information regarding gate hours, dining facilities, schools and community events.

[Q] Do I need a military ID card to download or access the My Army Post App?

[A] No. The app is free and available to the public. Download the app on your smartphone via the Apple or Google Play app stores.

[Q] Are all garrisons on the My Army Post App?

[A] More than 70 installations are using MAPA with continuous expansion, including active, National Guard, Reserve and joint installations. Users can download MAPA and check the status of their installation.

[Q] Did My Army Post replace Digital Garrison?

[A] Yes. My Army Post replaced Digital Garrison.

[Q] If I have Digital Garrison downloaded, will it automatically transition to the My Army Post App?

[A] No. My Army Post is a separate application and requires a separate download.

MY ARMY POST APP

[Q] How do I update the app? Is the app automatically updated?

[A] The My Army Post app will update based on individual settings on a user's mobile device. Users may authorize automatic updates or require user acceptance for an app update.

[Q] Can I customize the information I receive?

[A] Yes. Users may bookmark their favorite resources to receive notifications of any changes, events or garrison emergency notices.

[Q] What information will be available on the My Army Post App?

[A] Each garrison will have tailored, installation-specific resources on the app that shows Soldiers, their families and civilians everything that is available to them. Users will be able to see things such as gate and Exchange hours, child services and information for installation stakeholders.

[Q] Who is responsible for updating the information on the app?

[A] An installation's public affairs and garrison teams manage the content in MAPA. Installation Management Command supports this effort by validating the data, with senior commanders retaining ultimate authority over what is published for their post.

[Q] Can I download My Army Post app on my government device?

[A] Soldiers and civilians can download the My Army Post app on government devices using the Apple app store, as long as the Apple ID is affiliated with an official email address.

[Q] How can I get my installation added to the My Army Post app?

[A] Installation public affairs officers can send requests to amc-mobileapps-feedback@army.mil.

MY ARMY POST APP

[Q] How do I request support if I notice information in the app is incorrect?

[A] Users can submit feedback for incorrect information or feature requests directly in the app via the help center or by emailing amc-mobileapps-feedback@army.mil. Feedback is valued and regularly reviewed.