

FY17 AFAP

#	TITLE	SCOPE	RECOMMENDATION	AGENCY/ POC
17-1	No sports offered at the Middle School	There are no sports offered at the Middle School. This program helps prepare the students for sports at the High School level. The students may only be here for Middle School so this affects them when they return to the states. They are not at the same level as those who had these sports offered at the Middle School level and will have a less likely chance of making the team. Status: CLOSED	This issue is already elevated to the next level in DODEA. Commander's Decision: This has already been brought up to the next level in DODEA.	DoDEA
17-2	No closed showers in the Male Locker Rooms at the Gym	The showers at the locker rooms at all of the gyms to include The Point are all open bay showers. The female showers are individual showers. Now that homosexuals are "allowed" I should not be worried or subjected to who am I showering next to. This impacts everyone as we should be able to go and take a shower and not have to stand naked to the person next to me. Status: ACTIVE	Separate the shower stalls. It can be done with simple curtains and a place to hang a towel so I can wrap up before I get out. It is uncomfortable as a grown man to walk around and shower with a bunch of other grown naked men. Commander's Decision: A Work order has been submitted to close off the showers	DFMWR
17-3	No Marching Band at Seoul American High School	There is no marching band at the High School. Without having a marching band the students are not able to join a marching band when they PCS back to the states. There is a football team so why can't there be a marching band. This has a great impact on freshman and sophomores when they are not afforded the same opportunities to begin this at their level they are not able to join when they return. Status: CLOSED	Begin a marching band at the High School. I understand it will be a small band until the interest picks up because it is new but it should be offered to those who want to participate. Commander's Decision: The students were polled and there was not enough interest to have a marching band.	DoDEA

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17-4	Automatic Door at the Post office	The post office doesn't have an automatic door. It is very hard to carry boxes and try to open the door at the same time. It's a problem for people with disabilities or mother's with small children	Install an automatic door at the post office.	DPW
Status: ACTIVE			Commander's Decision: A Work order has been submitted to install an automatic door.	
17-5	Lack of Korean language classes for families	My family arrived in Korea a month ago. To acclimate my family to the culture and language, I sought out a Korean language class that was geared toward children and/or families. I have researched the ACS, USO, Commiskey's, and other off post resources. To my dismay, none of these resources are available for families, and are not open for children. This presents an issue because families with younger children want to have a better understanding of and ability to speak the Korean language. Having basic language speaking and listening ability would enable them to become better ambassadors of the U.S. to the Korean people. The friendly gesture of being able to at least speak simple sentences, greetings, salutations, and having reading skills would be a tremendous asset for families with children.	Provide basic and intermediate Korean language classes for children and/or families.	DFMWR
Status: CLOSED			Commander's Decision: Classes are being offered, however, will relook the program to see what changes could be made to accommodate request.	

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17-6	Tricare not paying for nursing care while admitted to Korean hospitals	The US standard for care is that nurses / nurses aides provide care for patients while admitted to a hospital. In Korea, the family is expected to provide that level of care including dressing, feeding, assistance to bathroom, changing bedding, personal hygiene, etc. This is extremely dangerous for a patient who is aged / has mobility problems due to the family's lack of medical training in patient care. In many Korean Medical Centers this care is available at an additional cost. However, TRICARE does not see this as a necessary cost. There have been instances where elderly women have actually injured their elderly husband in the hospital trying to move them prolonging their stay.	This needs to be an included covered / reimbursable cost so that TRICARE beneficiaries overseas can receive the same level of care as in the United States and protect patients from further unnecessary injury while in the Korean Hospitals.	TRICARE
Status: ACTIVE			Commander's Decision: This issue will be elevated to the General Officer Steering Committee.	
17-7	Lack of security for embassy housing with access to Yongsan	Yongsan military requires guests to be signed on post and constantly escorted while on post. However, the US Embassy only requires that guests go to the Commissary Gate, the US Embassy Guards call the US Embassy personnel, who then approve the visit and the US Embassy Guest drives on post unescorted. Often times this is done just to allow US Embassy personnel acquaintances to come on post and use the facilities unescorted. You see this every day at Yongsan. By doing this, almost anyone can enter post and do what they want without escorted supervision if they know someone from the US Embassy. It would be easy for a terrorist (ISIS or other) to enter post and attack or obtain data (sketches and photos) of key sites on post.	There should be only one guard force and one set of rules for visitors. If the US Embassy method is considered safe, then it should be available for all Yongsan personnel. There should not have two security systems!	DES
Status: CLOSED			Commander's Decision: DES will continue to monitor the situation and when issues arise on post DES will address the security concerns with the Guards at the Embassy Gate.	

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17-8	No indoor/outdoor playgrounds for children at K-16	Currently there are no playgrounds available on post @ K-16 families with children. There are multiple playground options @ Yongsan from the DHL, the schools, and housing areas but many families who reside at K-16 do not have access to an indoor or outdoor playground type of facility for their young children. Families with children do not have a common area to play or meet up to socialize on post other than the CAC food court.	K-16 will be an enduring installation even with the transformation/transition to Camp Humphrey's so a playground area would really benefit the community and families that will continue to PCS here in the future.	DPW
Status: ACTIVE			Commander's Decision: Researching where to place the playground to accommodate the community's needs.	
17-9	Lack of on-post housing for junior enlisted with families	Currently there are on-post housing options for senior enlisted and officers for almost all of the on-post housing areas. With the closing of Hannam Village over a year ago, junior enlisted are not able to live on post and this poses a challenge for them and their families who rely on schools, medical, commissary, and other facilities. Finances are also made challenging to manage off post in Seoul, an expensive city to live in with utilities.	Re-prioritize Eagle Grove and Itaewon Acres to allow junior enlisted with families the option of living on post when space is available.	HOUSING
Status: CLOSED			Commander's Decision: The Housing office will ensure that this information is being briefed and clear for all soldiers that attend the housing briefing.	
17-10	Increase utility allowance during summer month for off post housing	Off post utility allowance is not enough to live relatively comfortably during the summer months. For pregnant women, families with small children or various illnesses, the humid months of summer are unbearable. The cost of running an AC unit for a couple of hours a day during the summer exceeds the utility allowance given. (this is being over conservative with usage)	Simply increase the allowance for off post housing during the summer months to make life a bit more tolerable.	HOUSING
Status: CLOSED			Commander's Decision: Housing will ensure that the briefing is clear and understood when briefing about the utility allowance while living off post.	

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17-11	IN/OUT Processing of Soldiers in Korea	All Soldiers arriving in Korea must in-process and out process. Although each unit has some unique requirements, the great majority of in and out processing is the same for soldiers in a particular area. Presently each unit has its own in processing and clearing papers as well as installation papers. These often are out of date (listing incorrect contact and location information), area specific (not applicable if a soldier gets moved to a different installation), and non-soldier specific (single soldiers with no family must process at CYS for example). The process is frustrating for all Soldiers and their families. Tracking is poor and accountability is often just pen & ink initials. The process requires duplication of work by each soldier at each processing point going both in and out. The work-hours lost to in-out processing are tremendous.	Provide a unified in/out process system for the Korean Peninsula. This system should provide specification to produce clearing papers with current contact information (so Soldiers must visit only what applies to them/their unit and get there correctly) plus tracking and automation (so that in/out processing stations can look-up and annotate the soldier's in/out processing at that location) and transferability (so that if soldiers change installations, those in/out processing points that must be revisited can be identified and tracked, while previous in processing could be transferred or retained).	DHR
Status: CLOSED			Commander's Decision: An integrated system is already being worked and will be implemented in 2017.	
17-12	Advance Dislocation Allowance (DLA)	Dislocation occurs when a Soldier experiences a PCS and must move his/her family to a new duty station. Dislocation allowance is provided to help mitigate the costs of this move that are not directly associated with the PCS travel expenses and would normally not be charged to the Government Travel Card (GTC) or would be incurred by non-card carrying family members (spouses). Dislocation allowance is not based on expenses incurred, but is a standardized rate based on rank and family demographics, and the nature of the move. Receipt of DLA in advance was a common practice prior to the requirement that the GTC be used for all PCS expenses. Furthermore, guidance was put out by the Army (and each other service branch independently) stating that advance allowance for PCS were to cease because the GTC was available and mandatory. This included DLA by association as a PCS allowance. The outcome was that PCSing families are given no funds in advance of travel, must incur debt with the government or personally, or save the funds that will be needed in advance. The timing at which funds are received is important.	Review Army PCS allowance guidance to permit Advance DLA, or provide a solution that does not require Army families to incur debt to the government or private entities and provides for non-GTC carrying spouses to pay for dislocation expenses.	FINANCE
Status: CLOSED			Commander's Decision: This is already available and Finance will ensure the information is being briefed properly and understood by soldiers.	

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