



DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON RED CLOUD AND AREA I
UNIT # 15707
APO AP 96258-5707

REPLY TO
ATTENTION OF:

POLICY LETTER #1-6

IMRD-ZA

26 OCT. 2012.

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Open Door Policy

1. Members of this command have the right to seek advice and counsel from their commanders. My door is open to any Soldier, civilian, or family member with a concern and I expect commanders at every level to make themselves available to their Soldiers. When used properly, the open door policy will reinforce the chain of command by ensuring that commanders and supervisors are accessible and responsive to Soldier concerns. Personnel should first attempt to use their chain of command.
2. Commanders at all levels will establish complain procedures IAW AR600-20, paragraph 6-9, dated 13 March 2008.
3. Points of contact for this action are the undersigned and the command Equal Opportunity Advisor, 732-9063.


JOHN M. SCOTT
COL, AV
Commanding

DISTRIBUTION:

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