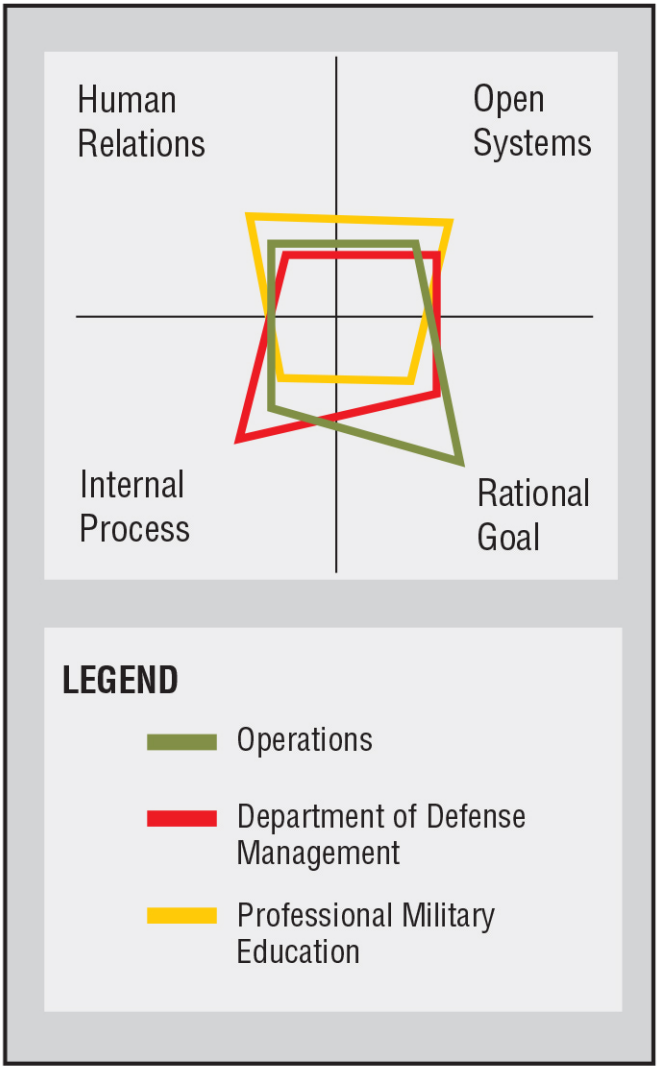

Figure 1. Relative Patterns of Logistics Effectiveness in Organizations.