Welcome LMP’s Newest Team Members

CPT Maureen Minder, Deputy Assistant Product Manager, Increment 2: CPT Minder joined LMP in September 2015. She helps manage the planning and implementation of the LMP Increment 2, including support for Business Process Reengineering (BPR) efforts, completion of Department of Defense (DoD) 5000.02 acquisition documentation, and Enterprise Resource Planning (ERP) integration strategies.

Sharon Laverty, ERP Information Technology (IT) Compliance Lead, Army Shared Services Center (SSC): Laverty joined Army SSC in support of LMP in September 2015. She is responsible for supporting Information Assurance (IA), including ongoing security audits, managing the Risk Management Framework (RMF), and supporting Defense Information Systems Agency (DISA) migration.

Rodney Payne, IT Systems Engineer: Payne joined the LMP’s Technical Management Division (TMD) in August 2015. In his role, he also supports IA, namely the security aspects of the DISA migration to include RMF activities.

Chayanne Mukherjee, Architect: Mukherjee joined the LMP’s TMD in October 2015. He is the TMD lead for all solution and program architecture activities and business transformation (to include BPR), and manages compliance for architectural-related activities.

Tessy Joseph and Lou Rebecca: Joseph and Rebecca joined TMD in August and September 2015, respectively, and are supporting the Financial Improvement and Audit Readiness (FIAR) activities for the Army to achieve auditable financial statements by the end of Fiscal Year (FY) 2017, including working with Army Enterprise Systems Integration Program Financial Compliance Division (AESIP FCD) on closing Federal Information System Controls Audit Manual Plan of Actions and Milestones (FISCAM POAM) action items.
Creating Change to Support Today’s Mission for Tomorrow’s Future

by LTC Robert Williams, LMP PdM

The LMP is more than a system. It’s a way of life that is transforming the Army through effectiveness and continuous improvement. To create the right kind of change for the Army, our team will continue to focus on these main areas to best support our customers and users:

1) Knowledge. We need to not only know LMP, but understand what it does at the tactical level for every user. We have to continue to recognize how site-specific transactions impact Army Materiel Command (AMC) business processes, which also will impact how we develop and implement future system changes and improvements.

2) Relationships. Users’ acceptance is only as deep as the relationships we - and our system - have with them. We must continue to listen and observe. We must both give and earn trust. Most people need to experience something before they really understand it. So only with good relationships and trust in us and our system will users accept that LMP does - and will do - what we’ve promised.

3) Patience with persistence. As we’ve all experienced with LMP, change does not happen overnight. To have sustainable change that is meaningful, we all must be patient with the process, but also be persistent in our efforts to keep moving forward to get fixes worked, tickets closed, and issues resolved.

Through all that LMP delivers, we are leaving our mark on the Army for the better. We are creating change to support today’s mission for tomorrow’s future, and we are doing it together with our customers, partners, and stakeholders.

There is no better way to create change than as a team...and as a team we continue to strengthen the strongest Army in the world.

LMP’s Balancing Act

by Mr. Gabe Saliba, LMP Deputy PdM

Delivering to our customers while managing competing priorities is a careful balancing act that the LMP Product Management Office (PMO) faces every day. We proudly serve as the fulcrum that balances the lever of delivering Increment 1 functional and financial enhancements and Increment 2 deployments to the customer and overseeing program management for transitioning our application sustainment services to the Army Shared Services Center (SSC) and migrating our system enterprise environment to DISA, as well as overseeing budgets, audits, and milestone requirements.

The way we’ve been successful is through our people, processes, and relationships. We have consistently found creative ways to address even the smallest details to answer customers’ needs. We have carefully made decisions, analyzing and understanding short- and long-term effects for both the PMO and customers. And we have always put people first.

Organizations that succeed over time are people-centered and have a strong values-driven culture. Success means having a team that is motivated, committed, and uses its talents to best serve both ends of the lever. Success also means sharing our concerns and problems in a way that allows us to work together toward resolution and enables the right people (and organizations) to jump in and help us. At LMP, we are organized with the right mix of people charged with implementing strategy and those responsible for implementing functionality. This mix effectively evens out our integrated efforts to make LMP happen, both functionally and administratively, every day.

In the end, our customers’ needs are our needs, and Army and Department of Defense (DoD) programmatic requirements are our requirements. We must deliver on both. Our objective, then, as the fulcrum in the “serving customers” and “program management” equation, is to inspire a shared vision of what LMP is and what it will be by balancing deliverables, deadlines, and dollars.
Fall Feast Full of Fun

On 6 October 2015, LMP and CSC hosted a Fall Feast in Marlton, NJ full of food and fun! In all, about 250 teammates came out to enjoy great food and good friends, as well as play fun games, like ladder ball, badminton, volleyball, and tug of war. (And just for those keeping score, the CSC team won both the tug of war and volleyball three-game tournament!) Thanks to everyone who came out!

Spotlight: Phil McDermott, LMP Testing Lead

In September 2015, Phil McDermott was named the Communications Electronics Command (CECOM) employee of the third quarter senior category at both the CECOM and the Command, Control, Communications, Computers, Intelligence, Surveillance, and Reconnaissance (C4ISR) level.

McDermott has provided exemplary support as an Information Systems Management Specialist for the CECOM Software Engineering Center (SEC) Enterprise Information System (EIS) Directorate. His leadership and commitment to excellence ensured the successful execution of the LMP Increment 2 Waves 2 and 3 developmental testing efforts, while serving as the LMP Product Security and Test and Evaluation Lead. These efforts included a total of 10,000 test scripts among five functional releases.

It’s his dedication to duty and professionalism that has made a lasting impact on his team, the customer, and our support to Soldiers. His high professional standards, outstanding performance, and devotion to duty reflect great credit on himself and the United States Army.
What DISA Migration Means to LMP

In July 2013, the DoD directed components to migrate enterprise application and services from local data centers to designated Core Data Centers at DISA by the end of Fiscal Year 2018. This directive is intended to ensure DoD data is hosted in modern, standardized, and centralized environments consistent with DoD guidance and ultimately improve security, enhance performance, and enable cost control.

Under the leadership of Program Executive Office Enterprise Information Systems (PEO EIS) and AESIP, the LMP and other Army ERPs are designing and implementing their migration strategies and plans. The LMP is working to migrate its Secondary Data Center, which includes multiple environments including the Continuity of Operations, to DISA in October 2016, and its Primary Data Center in November 2016.

From a DoD perspective, this initiative is essential to finding efficiencies and reducing costs for hosting and managing applications. From an Army perspective, this is a milestone effort to establish an Enterprise Systems Enclave at DISA, where the Army ERP systems will operate and execute their cross-functional missions worldwide.

CAMS Training Cadre Receive Instruction on TED

This article was repurposed from a recent edition of the KennyLetter, the official newsletter of Letterkenny Army Depot (LEAD). Article contributors include: Koonie Kiser, Glenn Lininger, and Jason Pyles from LEAD.

On 29 July 2015, Total Employee Development (TED) on-site trainer, Sue Lesensky from AMC, provided training to a portion of the Complex Assembly Manufacturing Solution (CAMS) training cadre at LEAD. This training was phase two of an effort to train and prepare the cadre for the challenge of designing and providing a learning platform used to educate and inform the depot workforce in the upcoming LMP expansion to CAMS.

The TED training educated the cadre on how to record and maintain depot employees’ CAMS training records once they have completed an assigned course. Lesensky stressed the importance of LEAD’s cadre being responsible as class instructors and ready to assist employees with the navigation through TED.

In the weeks ahead, the training cadre will collectively evaluate each instructor’s strengths and weaknesses as related to their training techniques, functional area knowledge, and knowledge of CAMS software functionality.

Since attending the TED training, many of the cadre have traveled to Corpus Christi Army Depot (CCAD) and Rock Island Arsenal (RIA) for class room observation and have seen first-hand the importance of recording CAMS training in TED.
The Army SSC is busy with the Transition of Services (ToS) for sustaining the LMP. This includes specific functionality that will be sustained by Army SSC moving forward, like the Product Lifecycle Management (PLM) functional area.

The current LMP PLM functionality establishes and maintains Material Master Records and supports the initial provisioning, cataloging, item management, and breakout of data processes. PLM functionality is vital to enabling the wholesale supply chain and national maintenance functions.

While supporting the transition of the as-is solution (i.e. how PLM is used today in LMP), the Army SSC team has been looking to the future. In partnership with SAP, the Army SSC executed a Proof of Concept (POC) to install and test SAP’s latest commercial-off-the-shelf (COTS) PLM solutions in the Army SSC/eNova sandbox environment (i.e. non-production environment). The POC allowed Army SSC and LMP to analyze the technology’s readiness levels to handle national-level (LMP) and tactical-level (Global Combat Support System-Army (GCSS-Army)) ERPs. What the team discovered was that SAP has made huge leaps in their PLM capability and the Army is well positioned to take advantage of the advances with almost endless opportunities for continued improvement and efficiencies in the future.

The figures below show just one example of an opportunity for improvement. The diagram at the left shows various parts of a cooling system. The table at the right shows its current inventory levels, targets, and visual cues for understock/overstock conditions. Engineering data (in the form of a ‘hot linked’ 3D model) can be combined with logistics data currently found in the ERP systems to enable rapid understanding and decision support for procurement, manufacturing planning, and many other processes.

Several PLM demonstrations have resulted in overwhelmingly positive feedback of the solution capabilities. It was not uncommon to hear during those sessions, “This is exactly what we need!” and “How can we get this new capability in LMP?” The team from Army SSC believes we can get there, but initial thoughts are that a ‘big bang’ approach is not in our best interest. PLM capability at this level of technology and organizational process maturity can only be accomplished in small, incremental steps.

Looking ahead, if the Army uses this technology to support even a small subset of end-to-end processes in LMP and GCSS-Army, the potential gains are enormous. Army SSC envisions an ERP environment where 32,000 LMP national-side users and 103,000 GCSS-Army tactical-side users will, at a minimum, have access to neutral 3D visualization files to aid in understanding of the weapon systems they support every day.

The Army SSC team predicts that the Army will not only become the DoD’s leader in PLM, but ultimately a trailblazer for PLM capabilities worldwide.
### INCREMENT 1

**Recent News & Activities**
- July 2015 – Implemented Special Operations Command Phase 2 in support of asset distribution mission
- September 2015 – Completed reprioritization of all audit readiness and compliance Change Requests (CRs) with Deputy Assistant Secretary of the Army - Financial Operations (DASA-FO) and AMC G-8

### What’s Next
- October-November 2015 - Work with CSC and Enterprise Capabilities Integration Directorate (ECID) on remaining FY16 capacity for functional and auditability work
- November 2015 – Major Functional Release (to include auditability and functional requirements)

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### INCREMENT 2

**Recent News & Activities**
- July 2015 – Full Fielding Data Summit
- August 2015 – Increment 2 Initial Operational Test and Evaluation (IOT&E) site Pilots complete
- September 2015 – Increment 2 IOT&E began
- September 2015 – CAMS Profile Workshop
- September 2015 – Cyber Economic Vulnerability Assessment-Adversarial Assessment (CEVA-AA)
- September 2015 – Wave 3 Full Deployment (FD) Capstone Training begins
- October 2015 – Increment 2 FD Site Data Trial Load 3-4 complete

### What’s Next
- October 2015-January 2016 – Fixes to Business Operations Test (BOT) defects fielded
- November 2015 – Increment 2 FD Site Data Trial Load 3-5 begins
- November 2015 – Increment 2 IOT&E complete
- November 2015 – Deployment of Site Support to Full Fielding Sites commences
- January 2016 – Full Deployment Decision (FDD)
- April 2016 – Wireless Infrastructure Upgrade
- May 2016 – Full Fielding to remaining sites

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### TRANSITION OF SERVICES

**Recent News & Activities**
- July 2015 – Army SSC Small Business Contractors started onboarding
- September 2015 – Transition of Resources personnel fully engaged in Fiscal Year End
- September 2015 – All Hardware maintenance agreements and Software licenses assumed by Acquisition, Logistics and Technology Enterprise System and Services (ALTESS)
- October 2015 – 115 of 129 Contractors hired; 85 in full readiness

**What’s Next**
- November 2015 – First three Transition Packages (Configuration Management/Quality Assurance, Supply Chain Planning and Middleware) scheduled to transition to Army SSC
- December 2015 – All ToS hiring for 159 contractor positions complete
- January 2016 – Next two Transition Packages (Business Transformation and PLM scheduled to transition to Army SSC
- February 2016 – All ToS hiring for 110 Government positions complete

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**Have ideas, comments, or suggestions for the LMPExpress?**
E-mail christine.mcmahon2.ctr@mail.mil
September 2015 Town Hall Winners

Pictured below with LTC Robert Williams, LMP PdM, and Ms. Mary Lowe, Engility Program Manager, are this quarters’ Town Hall honorees. Congratulations to all our winners for a job well done!

LMP Unsung Hero of the Quarter: Marie DuPont (l)
LMP Employee of the Quarter: Larry Skinner (l)

Army SSC Unsung Hero of the Quarter: Michael DeLorenzo (l)
Army SSC Employee of the Quarter: Mark Kulick (l)

Contractor Unsung Hero of the Quarter: Deb Patrick (c) and Rick Morgan (r)
Contractor Employee of the Quarter: Lori Powers (l)

Unavailable for photos:
- Government Subject Matter Expert of the Quarter: Lori Peterson Defense Finance and Accounting Service (DFAS)

Another Successful Fiscal Year-End Close

The 2015 LMP Fiscal Year End (FYE) Close began on 30 September 2015 at 1600 Eastern Time (ET) with the locking out of general users. The FYE Close process continued for approximately 25 hours, until all users were unlocked for FY16 processing shortly before 1700 ET on 1 October 2015, which was right on schedule!

The Technical Close commenced at approximately 0300 ET on 1 October 2015, and the planned activities for the Material Ledger update completed successfully at 0430 ET on 1 October 2015, which was much sooner than expected.

The close process was slightly delayed in order to research and adjust one posting error, however LMP, AMC G-8, and stakeholders met regularly to quickly identify and resolve the issue in order to remain on track.

The LMP FYE Close Command Center officially closed down at 1745 on 1 October 2015.