

USAG Yongsan Town Hall – Dec. 3, 2014

Minutes

DPW

Building managers are responsible of clearing 50 ft within building at barracks. Can receive shovels and salt from self help.

Furnace problem- problem keeping warm, units are old and DPW is trying to keep up with requests.

Black smoke- if you see black smoke from furnace or chimney let DPW know right away. Stay vigilant.

Energy conservation- set thermostat to 68 degrees. Since Jan 2012 sequestration requirement keep doors and windows closed. Hot water is only in facilities that require it. Saves garrison money every year.

DES Mr. Oxendine

Program into cell the emergency phone number.

Plug in- operation Santa Express for emergency responders, donate goodies for those that protect us.

Firefighter Chief-

Furnace can catch fire so make sure you are aware. No cooking fires on Thanksgiving! Pay attention, stay in the kitchen when cooking. Grease fire- shut off flame and put a lid on pan to smother flame. Don't assume fire alarm will send alarm to fire department, call no matter what.

Off post fire- call 119 but also can call on post emergency.

If fire occurs, leave the building and have a rally point for everyone, need accountability.

Stan Young Exchange Manager

Santa at PX 11-1300

Email to sign up for exchange emails, 15 page of info. All sales and ship through exchange.com free when using a military star card.

Commissary

Change of hours during holiday, look at website.

Short of employee- 6 cashiers and 6 other, so bare with us.

Judy Alan DoDDs Superintendent

Change effective beginning this school year. No longer need power of attorney to seek emergency care for the student. We will contact parents. Form 700 filled out at the school and kept on file for students who participate in extracurricular activities.

11th Dec PCS'ing accelerated withdrawal date.

Dec 22- Jan 2 winter recess. Jan 22 end of 2nd quarter/ 1st semester.

COL Judy Salmon 121 Hospital

Works closely with area community hospitals. As we move, work closely with the new facilities at Camp Humphreys.

Big thing- complaint of no appointments, listening and trying hard to correct the process. 48 more appointments added per week in January.

Relay Health- secure messaging between you and your provider.

Please fill out Apple comments, good or bad. Care about your feedback.

Disney folks cam last May, gave customer service focus training. Customer service is important to us.

Chaplain LTC OH

17 Chaplains on post.

Holy Season- Go onto Yongsan Facebook for Holiday schedule.

OHH- giving out \$7500 worth of stuff to needy families within unit this holiday season.

2014 Yongsan Christmas Concert- Dec 7th 1800-2000 all congregations, Christmas hymns and Carolers.

Mike Prock CPAC

Employment needed at CYSS and Commissary. Need support through applications on USA Jobs website. Apply!

8th of Dec- health benefits plan for civilians, have until this date to change plan specific for overseas environment.

176th Finance

Bldg 2254 Holiday hours- Dec 17th-31st 0900-1300

After December, no new allotments, no new purchase, no lease or rent new property.

Community Questions (Mostly from On-Line Audience)

Will there be gymnastic classes? Many girls on post were part of competitive teams?

More of a CYSS service. Will have to contact Ms. Mohn and get back.

For Civilians, it's even more difficult to get appointments at the hospital. Will there be any improvements on this matter?

Space A only available in the afternoons. Other appointments are resourced for those that are enrolled for our care (active duty members and their command sponsored family members), Tricare Prime.

Tricare Plus- second priority. Includes retirees and their family members as well as non-command sponsored family members.

DoD not associated with active duty need to use outside source with their insurance. Really hard to get space A care.

Is there a shelf limit at the Commissary and do retirees require a ration card?

1. There is no shelf limit but purchases should stay within access of personal needs.
Example: 50 packs of hot dogs are not within access of personal needs.
2. Retirees are required to have a ration card.

How do we verify freezer life once meat is purchased?

There is an extended shelf life on freezer products at the commissary, can ask associate the shelf life dates. We have a list of products and their extended shelf life dates.

Is there a specific plan for school and work days during snow days?

Notification of snow, DES Mr. Oxendine and DoDDs look at safety of getting school personnel. First occurrence today, lesson to reinforce ourselves. Clearance around school, collective between DoDDs and Garrison. Try to make school accessible and safe through salting and plowing the area. Priority area 8th Army Dr., school bus area, side walk and walk ways in schools.

Usually start clearing at 5 am, did not do that today. Start and continue until the start of the school day.

Need community assistance to clear along the sidewalks at housing and barracks. Limited access and people so we have to work through the priorities.

ER follow ups, do they have to go through general appointment line?

Get back to them.

Is there a way to see Korean nutrition on Korean products?

Provider of the goods will have to translate it; can be done on a case by case basis.

When will strawberries be offered again and can we special order products?

Strawberries offered when available either locally or fly in but cost more.

Special order form can be obtained from any employee.

Housing, approved ETP process?

Once person has ETP, if approved but not acted on, housing will honor it. Only if customer did not turn down a prior housing offer.

Stop Light fast when turning L on 8th Army?

It is about right, had DPW look at it. Therefore the case is closed.

The next Yongsan Town Hall is scheduled for:

12-2 p.m. on March 5, 2015

Minutes concluded at 1445

Respectfully submitted by Janette McLaughlin