



Marie Obiekwe, the Army Reserve Family Programs Fort Family Outreach & Support program manager, keeps watch during an overnight shift at the U.S. Army Reserve Command headquarters on Fort Bragg, N.C., Aug. 8, 2012. The Fort Family telephone call center is manned 24 hours a day, seven days a week, 365 days year to answer questions from Soldiers and Family members or to make outreach calls to find out what their needs are – if any. (Photo by Timothy L. Hale/Army Reserve Command Public Affairs)

## FORT FAMILY CALL CENTER: Connecting people to people 24/7

*Story by Timothy L. Hale  
Army Reserve Command Public Affairs*

FORT BRAGG, N.C. – When catastrophic flooding hit Tennessee in 2010, affected Army Reserve Soldiers and their Families received a helping hand by simply talking with someone on the telephone – hundreds of miles away.

The U.S. Army Reserve Command Family Programs Directorate, utilizing their staff from the Fort Family – AR call center, leveraged resources in Tennessee for

the Soldiers until the danger had passed.

"We had nine Soldiers identified from the Army Reserve that we were able to assist," said Sonia Wriglesworth, USARC Family Programs director.

She said her staff coordinated with a U.S. Navy activity in the area to find temporary housing, and faith-based organizations to provide clothing and food.

"This is us building a community capacity and leveraging what we have so we can connect the Soldiers and Families with resources closest to where they are,"

Wriglesworth said.

"The key to the success of Fort Family is that we connect people to people," she said.

### Born out of necessity

When Hurricane Katrina hit Louisiana in 2005, Soldiers redeploying to Fort Polk from overseas combat tours had a tough time finding their Families amid the chaos and widespread destruction, Wriglesworth said, who at the time was working at Headquarters, Department of the Army

**See TELEPHONE, Pg. 12**

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## SCHULTZ EMPHASIZES SELF-DEVELOPMENT



Command Sgt. Maj. Michael D. Schultz, command sergeant major, U.S. Army Reserve, speaks with enlisted Soldiers at the U.S. Army Reserve Command, headquarters on Fort Bragg, N.C., Aug. 7, 2012. Schultz, who is also the command sergeant major for USARC, focused on what he says is his biggest talking point: Structured Self-Development. He said it's up to enlisted leaders to ensure they enroll in the appropriate level of SSD as they advance through their military careers. (Photo by Sgt. 1st Class Joel Quebec/81st Regional Support Command)

**EDITOR'S NOTE:** For more details on SSD, visit the U.S. Army Training and Doctrine Command Institute for NCO Professional Development website: <http://www.tradoc.army.mil/INCOPD/index.html>.



## DOUBLE EAGLE

The Double Eagle is an authorized publication for members of the U.S. Army Reserve Command headquarters, Fort Bragg, N.C. Contents of the Double Eagle are not necessarily the official views of, or endorsed by, the U.S. Government, Department of the Army, or U.S. Army Reserve Command. The editorial content of this publication is the responsibility of the HQ USARC Public Affairs Office, Fort Bragg, N.C.

**OFFICIAL PUBLICATION OF U.S. ARMY RESERVE COMMAND  
PUBLIC AFFAIRS OFFICE, FORT BRAGG, N.C.**



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# Knowing your Battle Buddy



## Leader FORUM

Sgt. Maj. Wayne E. Henderson  
Command Chief Chaplain Assistant,  
U.S. Army Reserve Command

Do you really know the Soldiers that surround you every day?

Do you know the Battle Buddies that you see on Battle Assembly weekends? Why have we moved from an Army of knowing those we serve with to abbreviated contact and shallow caring?

Today we need to change our Army Reserve, we need to get back, no, we need to move forward with the initiative of knowing those around us.

There is talk of going back to the old Leader Books, the ones that platoon and squad leaders carried around containing their Soldiers' personal information. I believe we need something like that again – yes we do – whether it's in printed form or a smart-phone application.

In our present age of technology, we can utilize these tools to take a back road and get to know the Soldiers around us, especially those that look to us for leadership, guidance, and mentorship.

We need all the tools available to us to keep up with today's Soldiers. We also need to be comfortable sitting down with junior and senior Soldiers and getting to know them. All Soldiers want their leaders to care about them and their Families, we don't have

to be invasive, but we do need to be intentional about getting to know them.

I recently PCS'd here from a position outside of the Army Reserve. While I was away from the Army Reserve, I remained in contact with Soldiers I had previously served with and who contacted me for guidance. I was talking to one of these Soldiers and he told me about his situation with family, work, and future PCS options. I expressed concern about what was posted on his Facebook page and was very direct in asking if things were alright and how he felt.

We need to know Soldiers – and I do mean know them – to be able to see when things are not going right. It does not matter where you work or who you work for, we need to care for each other and pay attention. I work with chaplains every day and I make sure those chaplains are alright and that life has not gotten too big for them.

As a commander, look at your staff and make sure they are alright and know the difference between good and not good. As a command sergeant major or a first sergeant, look at the commander, senior NCOs and staff, make sure they are alright, don't just ask the question, know the answer. You need to know those for whom you are responsible.

Platoon leaders and platoon sergeants, and squad leaders, know your Soldiers and your first sergeant and command sergeants major. Junior Soldiers know your Battle Buddy, know those to the left and right of you, your platoon leaders, platoon sergeants, and squad leaders. Know what right looks like for each of them.

If we, as an Army Reserve, do this we will be able to care for our own and make a difference in each Soldier's life.

## ADPAAS training to be held Sept. 10-13

The U.S. Army Disaster Personnel Accountability and Assessment System, or ADPAAS, standardizes a method for the Army to account, assess, manage, and monitor the recovery process for personnel and their families affected and/or scattered by a wide-spread catastrophic event.

ADPAAS provides valuable information to all levels of the Army chain of command, allowing commanders to make strategic decisions which facilitate a return to stability.

Training sessions on ADPAAS for all U.S. Army Reserve Command Soldiers and civilians will be held in the KCR Auditorium Sept. 10 - 13, 2012.

Training dates and times are as follows:  
Sept. 10, 2012 from 2 p.m. to 3 p.m.  
Sept. 11, 2012 from 2 p.m. to 3 p.m.  
Sept. 12, 2012 from 2 p.m. to 3 p.m.  
Sept. 13, 2012 from 2 p.m. to 3 p.m.

The screenshot shows the ADPAAS website. At the top, there is a logo for the U.S. Army and the text "ADPAAS | ARMY DISASTER PERSONNEL ACCOUNTABILITY and ASSESSMENT SYSTEM". Below this, there is a banner with the text "ADPAAS Entrance Page". On the left, there is a section for "Soldiers, Civilians, and Family Members" with a "Click Here" button. On the right, there is a section for "COS, CO Reps (CORs), and Authorized Personnel" with a "Click Here" button. In the center, there is a yellow box with the text "Note: In-Active IRR Reservists and COMUS Contractors can NOT login at this time." To the right, there is a sidebar titled "What is ADPAAS?" which contains a detailed description of the system's purpose and functionality. At the bottom, there is a "Contact ADPAAS Support" section and a note about login problems.

It is much easier to verify your information now than it is when disaster strikes. Visit the Army Disaster Personnel Accountability and Assessment System website at <https://adpaas.army.mil>. You must use your Command Access Card to make changes.

# Every life is worth saving

By Chaplain (Capt.) Robert Sunman  
USARC Chaplain's Office

This month the amount of suicides for the reserves has already surpassed last year's numbers.

The heartbreaking news is that we have lost an Army family member, a valued person, mother, father, son or daughter.

It is critical for us to know our place in the world and our worth to defeat discouragement and hopelessness, especially in a time of crisis.

Loss of relationships is a leading cause of suicide. So, how can we be resilient in the face of a relationship loss?

Here are some suggestions to help you take control in times of crisis:

- 1) Plan for your reaction and be pro-active? Life has natural ups and downs, but also you can count on a crisis of some type. Try to prepare a reaction before it happens. Relationship issues need urgent attention. Be pro-active and get help ... NOW. Relationship issues will only get worse with time.
- 2) People have an overwhelming need to be understood. You can relieve a great deal of tension in relationships if you listen deeply. Try not to think of your response to someone's



feelings. They want to be understood, just like you want to be understood.

- 3) Understand that only God loves you perfectly. We humans are not perfect and our love is not given perfectly. God's love for us does not rest in our behavior. He loves us the same and at all times. Even if you blatantly reject him, he will still pursue you. This we can count on in times of crisis when we don't feel loved.

#### *Thought of the Month:*

"And now these three remain: faith, hope, and love. But the greatest of these is love."

1 COR 13:13

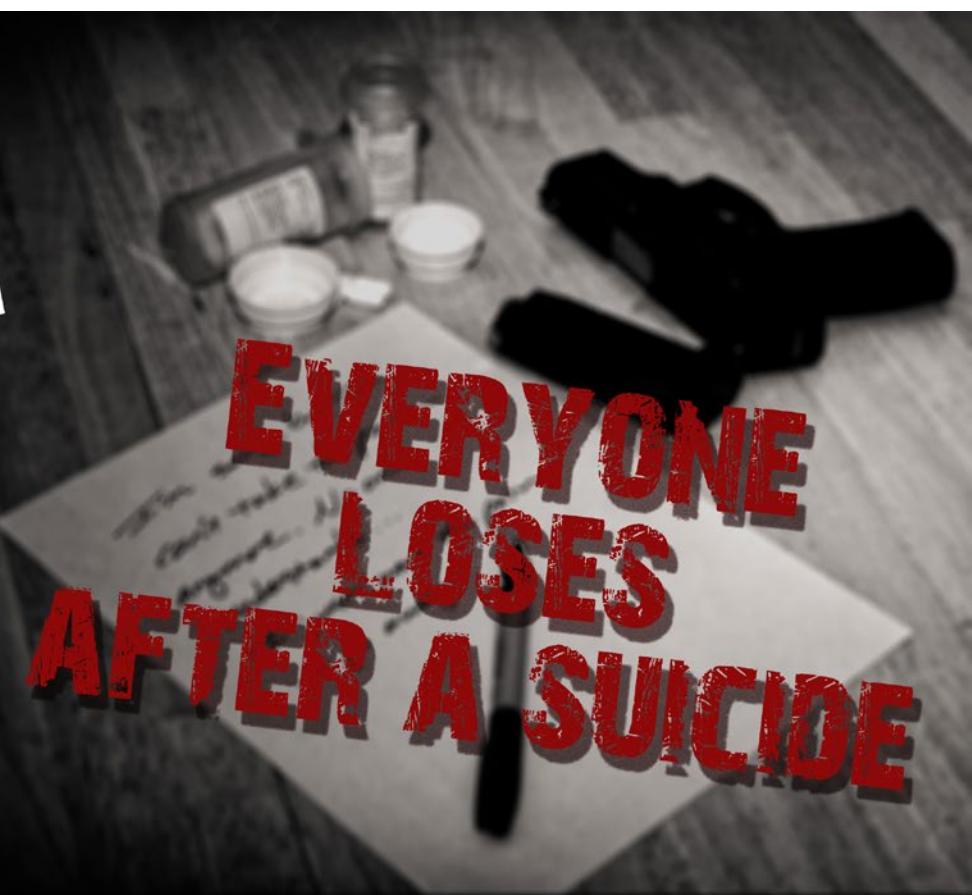
SEPTEMBER  
IS  
SUICIDE  
PREVENTION  
MONTH

Reach out and listen.

Be a friend to those  
who need you most.

Be a shoulder  
to lean on.

Be strong for them.



Call the Military Crisis Line or National Suicide Prevention Lifeline  
**1-800-273-TALK (8255)**



# September is Army-wide stand down to support suicide prevention

Story by David Vergun  
Army News Service

WASHINGTON – Vice Chief of Staff of the Army Gen. Lloyd J. Austin III ordered an Army-wide suicide “stand down,” scheduled for Sept. 27, as a way to empower leadership to prevent further loss of life due to suicide.

The stand down is meant to familiarize all members of the Army Family with the health promotion, risk reduction, suicide prevention, and comprehensive Soldier and Family fitness resources available in the Army.

The stand down will also focus on how to improve the health and discipline of the force and reducing the stigma associated with seeking care for behavioral health issues.

The stand down was issued after Austin visited installations around the Army and listened to Soldier feedback and suggestions, said Walter O. Morales, chief of the Army Suicide Prevention Program.

“He realized more work was needed to address the issue of suicides in the Army and to ensure the awareness and training momentum continues,” Morales said.

The last Army-wide suicide prevention stand down took place in 2009. During that event, Morales said, the Army used the “chain teach” approach to push information down to Soldiers.

“For example, the Army required that specific training materials would be used and specific training requirements met, although some supplemental training was allowed, such as leader-led discussions,” he said.

This time, Morales said, the stand down will be different.

“Activities and training will be less prescriptive,” he said. “Commanders now have the flexibility to assess the needs of their units and customize the training and activities.”

Morales said some commanders might opt for a “fun walk” or run to get Soldiers, civilians and their Families involved. They might follow that with an afternoon town hall meeting. Others may conduct risk



**Chaplains are in an excellent position to help assist Soldiers who are going through difficult times. A chaplain from the 173rd Airborne Brigade Combat Team performs a communion service at an outpost overlooking the Tangi Valley in Afghanistan, recently. (Photo courtesy: Department of the Army)**

assessments to better inform their training requirements for the training and sustainment portion of the stand down.

Although the stand down is just for one day, Morales said training and activities will be conducted throughout September, which is recognized in the Army as Suicide Prevention Month. Efforts will likely continue into October, particularly for the Reserve Component.

One of the main events slated for Sept. 27 is the “terrain walk.” Morales said that during the event, Army leaders at posts, camps, and stations will go on tours of their respective service support organizations, and will visit the caregivers there “who are in excellent positions to help Soldiers and their Families who are most at risk.”

Providers include chaplains, clinicians, lawyers, social workers, financial advisors, Family therapists, substance abuse counselors, military life consultants, and psychologists. The purpose of the terrain walks, Morales said, is to let commanders know what kinds of resources are available, so they may in turn let Soldiers know what is available.

“We have so many good programs out there, but people often get lost in the shuffle -- they know there's help available, but it's sometimes difficult finding out how to access it and find the appropriate points of contact,” Morales said.

The theme this year for suicide prevention month -- “A healthy force is a ready force” -- reflects the Army's awareness that healthy people and mission go together, Morales said.

“We're not just worried about suicides, we're concerned with the overall fitness and well-being of our Soldiers, Army civilians, and Family members,” he said. “It is especially important that leaders lead the charge in changing the Army culture, wherever seeking help for suicide or other issues is stigmatized.”

In addition to the terrain walk and unit events, other suicide awareness activities are planned throughout September, including health fairs and resilience training.

A special Suicide Prevention Month webpage has been established on the Army Suicide Prevention website, which explains more, at [www.preventsuicide.army.mil](http://www.preventsuicide.army.mil).

# Where the BUFFALO Roam



A Buffalo A2 uses its 30-foot interrogation arm to check for a possible improvised explosive device during a training mission with Army Reserve combat engineers from South Carolina at Fort Bragg, N.C., Aug. 17, 2012. The interrogation arm is mounted with a camera and sensory equipment for the operator and uses its air digger to blow away loose dirt and debris as the operator exposes the threat. (Photo by Master Sgt. Derrick Witherspoon/Army Reserve Command Public Affairs)

Photo illustration by Timothy L. Hale/Army Reserve Command Public Affairs

*Master Sgt. Steve Opet  
Army Reserve Command Public Affairs*

FORT BRAGG, N.C. - A shipment of new vehicles arrived in August behind the MacArthur Army Reserve Center, here, but some assembly was required before their use.

A herd of route clearing Buffalos arrived, ready-to-go, on flat bed trucks while their teammates, the Huskies, arrived as parts in 32 shipping containers.

More than 30 Army Reserve combat engineers with the 323rd Engineer Company and 464th Engineer Platoon, Spartanburg, S.C., have received these latest tools in route clearing packages that make up the detection and clearing teams used extensively in the Iraq and Afghanistan theaters.

These engineers are the first Army Reserve Soldiers being taught the maintenance and operation of the vehicles.

"TRADOC requires that the operators go through 40 hours of training and the mechanics 80 hours," said James Bandy, Product Support Manager for Assured Mobile Systems Group. AMS supported the training with its New Equipment Team, which supplied the course instructors, and

the Material Fielding Team.

"The training here is consolidated because of the way the Reserves are set up," said Bandy. "Instead of going to every single Reserve Center, and they're spread out, it's pretty well coordinated here where we set up the training and have the units send us their Soldiers. It's kind of like a one-stop shop," he said.

This is the second fielding of Buffalo A2s and Huskies to Army Reserve engineer companies, according to Xavier Pitts, commodity manager, U.S. Army Reserve Command G-4.

"This is a new MTOE for Army Reserve engineer units. It's really important and significant to the Army Reserve because we actually have more route clearing companies in the Reserve than on the FORSCOM and AC side," he said.

After orientation on the first day, the Soldiers opened crates and spent the next two days assembling the Huskies.

"The students actually get hands on training in how to build the vehicles and get a very intimate knowledge of it before they even step into it to drive," said Jeremy Bishop, AMS training supervisor.

The Husky Vehicle Mounted Mine Detector, a single operator vehicle that

electronically finds improvised explosive devices along the route and marks them with dye. It's also able to haul a heavy mine-detonation trailer that is specifically designed to apply heavy pressure that would detonate pressure-activated mines.



**The Buffalo's 30-foot interrogation arm is mounted with a camera and sensory equipment for the operator and uses its air digger to blow away loose dirt and debris as the operator exposes the threat. (Photo by Master Sgt. Derrick Witherspoon/Army Reserve Command Public Affairs)**





**Spc. Matthew Blanton**, a combat engineer with 323rd Engineer Company, Spartanburg, S.C., performs a pre-combat check in a Husky Vehicle Mounted Mine Detector, at Fort Bragg, N.C., Aug. 17, 2012. The Husky VMMD is a single operator vehicle that electronically finds improvised explosive devices along the route and marks them with dye. (Photo by Master Sgt. Steve Opet/Army Reserve Command Public Affairs)

Spc. Matthew Blanton, a combat engineer with the 323rd, was one of the Army Reserve Soldiers involved in assembling the Huskies.

"It's been pretty awesome training; it's not every day you get to build a whole truck," Blanton said.

"The Husky is the heart of the operation," said Bandy. "It's the one that's going out forward, listening on the headsets from the detection panels for a distinctive sound that indicates a possible IED," he said.

The Husky may be the heart of the team, but the Buffalo A2, the latest model since the A0 made its appearance in Iraq in 2003, is the workhorse of the team.

After the Husky locates and marks the possible IED, the Buffalo goes into action.

"The Buffalo interrogates the target with its arm, turns it up and says, 'this is what it is,'" explained Bandy.

The brains of the team, the RG 31 command and control vehicle, was not part of the training configuration as all of the vehicles are being used in Afghanistan.

"When the mission is over in Afghanistan, the RG 31s will return to the U.S. where they will be recapitalized and reset," said Bandy. This means bringing the vehicles up to a 'like new' condition, after which they will be issued to engineer units.

The 38-ton armored, six-wheeled behemoth uses the interrogation arm to expose and examine suspected IEDs before calling in an explosive ordnance disposal

team to eliminate the threat. The arm, which is 30 feet long when fully extended, is mounted with a camera and sensory equipment for the operator and uses its air digger to blow away loose dirt and debris as the operator exposes the threat.

Route clearance with a Buffalo is not new for some of the more experienced Soldiers taking the course, but this course is helping to familiarize them with the new A2.

"The class is well done and it's going to benefit us because they changed a few things in the model A2," said Cpl. James Gunning, a combat engineer with the 323rd.

"They made it more user friendly, added some more features to it that actually help with the operation," he said.

According to the Strategic Defence Intelligence website, the first Buffalo was deployed in Afghanistan in 2003 with the U.S. Army Corps of Engineers. The vehicle has been used for mine-resistant ambush protection cat III, route clearance, mini-clearance, asset protection and command and control. In 2008, the 200th Buffalo vehicle was delivered for operations in theatre.

Sgt. Corey Chadwick, combat engineer, 323rd, has operated the Buffalo A1 during two deployments to Iraq and Afghanistan.

"The training here is very beneficial. Every bit of training I've had on these



**Spc. Jacob A. Hutto**, a combat engineer with the 464th Engineer Platoon, Spartanburg, S.C., performs a preventative maintenance checks and services inspection on Husky Vehicle Mounted Mine Defector, at Fort Bragg, N.C., Aug. 17, 2012. The Husky VMMD is a single operator vehicle that is also able to haul a heavy mine-detonation trailer which is specifically designed to apply heavy pressure that would detonate pressure activated mines. (Photo by Master Sgt. Derrick Witherspoon/Army Reserve Command Public Affairs)

vehicles before has been more 'crash course' from the units we replaced in theater," Chadwick said.

"This is the new Buffalo, so we're learning little knickknacks about how this differs from the older one, and we actually get to learn all the specifications of the vehicle, and its limitations," he said.

Chadwick said the training would definitely help the Soldiers in the future.

"I'm glad we had this class. There are a lot of problems we had with the older vehicle, which if we had a class like this beforehand we would have been much more equipped to handle," Chadwick said.

Bishop said he has seen many positives come out of the training.

"The Soldiers seem to very comfortable with the training, because they're getting hands on with the Buffalo," Bishop said.

"They're very comfortable with the operation of, the driving of, as well as the arm actually interrogating different objects," he said.

"What I'm seeing is a fairly high competence level with the Soldiers after this training," he said.

Chadwick also sees positive benefits from the 'train the trainer' aspect.

"To be able to train my Soldiers on our new equipment ... I couldn't ask for anything more," he said. "It's perfect to get this sort of training and to actually properly train my Soldiers before we deploy again is perfect."

Ronald Taylor, a former homeless veteran, unpacks sundry items donated by U.S. Army Reserve Command Soldiers and civilian employees, at the Veterans Empowering Veterans organization in Fayetteville, N.C., Aug. 2, 2012. Renee Elder, chief executive officer, said the V.E.V. is a veteran owned non-profit with the mission to get homeless veterans back on their feet by becoming productive members of society.



# “Giving a hand up, not a hand out”

*Story & Photos by Timothy L. Hale  
Army Reserve Command Public Affairs*

FAYETTEVILLE, N.C. – Homeless veterans in the local area may be just a little more comfortable thanks to the efforts of U.S. Army Reserve Command military and civilian employees.

The USARC Chaplain's Office delivered boxes full of hundreds of sundry items to the Veterans Empowering Veterans organization, Aug. 2, 2012, in downtown Fayetteville.

The V.E.V., a 501(c)3 non-profit organization, provides case management and counseling, employment training, housing, and benefit assistance to homeless veterans in Fayetteville and surrounding areas, said Renee Elder, founder and chief executive officer.

Elder, an Army veteran, said donations such as those from USARC are a major part of her operation.

“Our first priority is to meet their needs – their basic needs,” Elder said.

“We give a hand up, not a hand out,” she said. “Veterans Empowering Veterans is all about you empowering yourself to get back into society through training and life skills.”

Elder said the clients she helps must be actively seeking employment. They provide assistance with résumé writing, clothing for job interviews, assistance in finding a safe place to live, food, even babysitting services for clients going to job interviews.

In addition to sundry items, V.E.V. also accepts furniture, clothing, food items, and more to assist those veterans who are trying to help themselves.

Master Sgt. Anthony Pamplin, master chaplain assistant at USARC, said the V.E.V. organization was a natural fit for the Chaplain's Office collection and donation program.

“We felt there was a need to give back

to our community, in particular, our veterans,” Pamplin said.

The USARC collection program is not new for Pamplin. When USARC was at Fort McPherson in Atlanta, he helped organize similar donations for a women's shelter there.

After a year at Fort Bragg, Pamplin said the time was right to restart the program.

“Veterans Empowering Veterans seemed to really fit what our goal was – to give to our veterans,” Pamplin said. “It wasn't just giving a hand out. They actually help people with employment and things of that nature.”

Wesley Walker, a U.S. Air Force veteran who has been homeless off and on since 1982, said he discovered V.E.V. by just walking down the street.

“I came inside and asked them what their program was all about,” Walker said. What he found most interesting was the

volunteer hours that he could work there.

"I'm a 60 percent disabled veteran. There aren't many jobs out there for a 60 percent disabled veteran," he said. Walker said it's also hard for him to find a job because of a 14-year addiction to crack cocaine but he's trying to break that with help.

Walker is currently enrolled in the Chemical Addiction Rehabilitation Program through the local Veteran's Administration clinic. Being active in that program allows him to volunteer at V.E.V., Walker said.

He said that he's been clean for 66 days but he's been there before. "I have this 90 day plateau I always reach," he said. "I think that I've got it all covered and all squared away and then I just screw up."

Walker said that being in his own place helps because it keeps him off the street. Through donations and fundraising, V.E.V. was able to put a permanent roof over his head.

"V.E.V. helped me get in my own place," Walker said. "I have no stressors when I go home. I go home and I can relax."

Elder feels it is her duty to help as many veterans like Walker as she can.

"I've always helped veterans," Elder said, recalling times when she assisted veterans while she was a recruiter.

"It is our duty as humans to help someone in need," she said. "When you help, the Bible tells you, 'give and it shall be given to you' ... we operate on that principle."

For more information about the organization, visit their website at <http://www.veteranempoweringveterans.org>.

**Wesley Walker, a former homeless veteran, helps unload sundry items donated by U.S. Army Reserve Command Soldiers and civilian employees, at the Veterans Empowering Veterans organization in Fayetteville, N.C., Aug. 2, 2012.**

"I'm a 60 percent disabled veteran. There aren't many jobs out there for a 60 percent disabled veteran," Walker, a U.S. Air Force veteran, said. He added that he has been homeless periodically since leaving the Air Force in 1982. He now has a place of his own to live and volunteers at V.E.V.



Renee Elder, reflected in the mirror, explains the mission of Veterans Empowering Veterans in Fayetteville, N.C., Aug. 2, 2012, U.S. Army Reserve Command Chaplain (Col.) Kristina Moeller and Master Sgt. Anthony Pamplin. According to Elder, the V.E.V. is a veteran owned non-profit with the mission to get homeless veterans back on their feet by becoming productive members of society. "We're giving a hand up, not a hand out," Elder said. "We heal the soul first, and the rest of the body and mind will follow." The U.S. Army Reserve Command Chaplain's Office collected hundreds of sundry items from Soldiers and civilian employees to donate to the V.E.V.





*Story by Jason Wetzel  
Office of Army Reserve History*

Army Reserve history and heritage can be found on the walls throughout the U.S. Army Reserve Command headquarters here at Fort Bragg, N.C.

But four new additions of larger-than-life artwork can be found at the two entrances to our building.

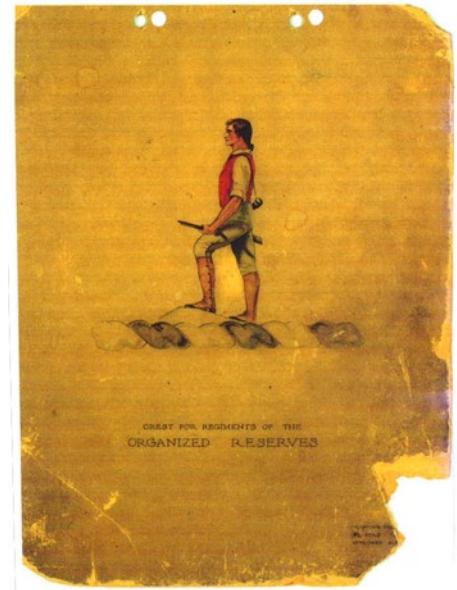
Two Army Reserve symbols greet employees and visitors upon entering the east side doors of the building, by the employees' parking lots. These symbols represent the "Double Eagle" shoulder patch and the "Double Tree" unit insignia.

The Double Eagle Shoulder sleeve insignia has been in use since June 24, 1991. The two eagles' heads refer to the USARC motto, "Twice the Citizen", and the Army Reserve mission. The eagles face in opposing directions, denoting vigilance and a wide-ranging scope of ability and expertise. Red, white and blue are the colors of the United States; gold stands for excellence.

The distinctive Double Tree unit insignia ("Twice the Citizen") has been used since March 7, 1991. The colors have significance: blue and scarlet, with silver/white, represent the United States. A Reservist is "twice" the citizen. These dual responsibilities of citizenship and military service are denoted by two swords. On the shield is a shield which is half silver and half blue. This represents the combination of a Soldier's peacetime job and his/her military job. The tree symbolizes the pursuit and preservation of peace represented by a tree's strength, endurance, and growth.

As one enters the VIP entrance (facing the flags and polo field) employees and visitors are greeted with the eight foot high plaques of Army Reserve heritage: the Organized Reserve Corps and Strength in Reserve.

These plaques are reminiscent of the "heroic", larger than life, art of the New Deal's Works Progress Administration from the 1930s. Artists of this era were inspired



**This is the official crest and symbol for the Army Reserve authorized by the War Department on July 8, 1922.**

by the revitalization of the Italian Renaissance fresco.

The Organized Reserve Corps crest was authorized in a War Department memo dated July 8, 1922, which said:



**MAIL CALL:**  
This Month  
in  
Army History



"The crest for all of the units of the Organized Reserves will be the Minute Man, the statue of Captain John Parker by H. H. Kitson, which faces the common in Lexington, Massachusetts. The Minute Man represents the American Cincinnatus, the citizen soldier." The crest in the lobby was designed for the Office of Army Reserve History in 2011 by Timothy L. Hale with USARC Public Affairs Office.

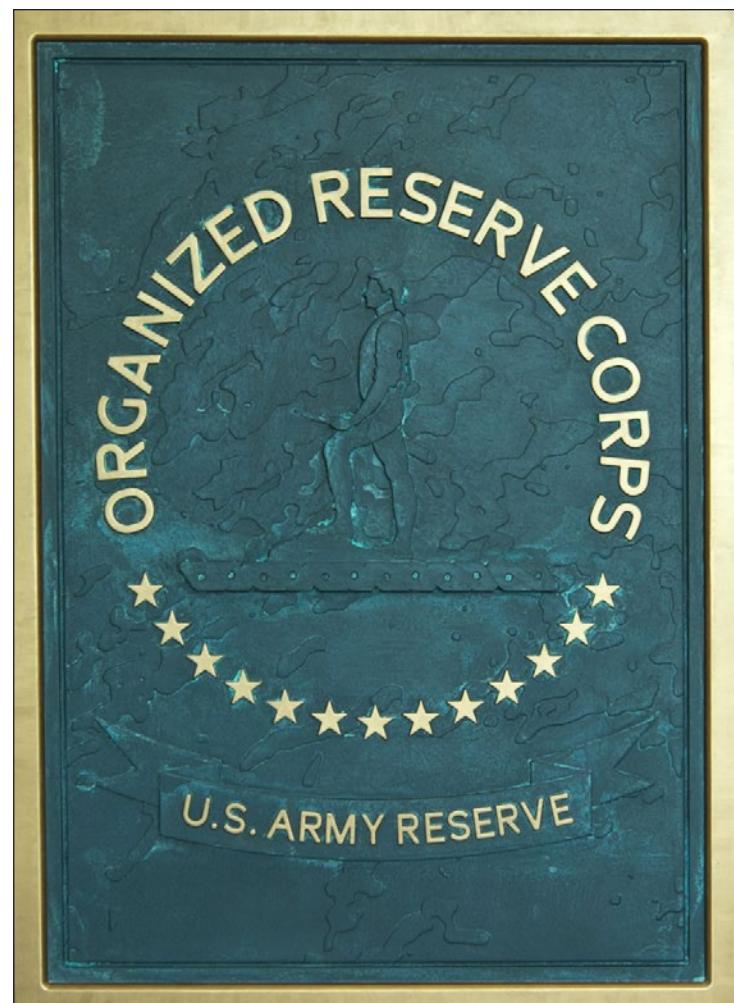
Since the early 1920s the nomenclature of the Army Reserve changed. First known as the Organized Reserves; then known as the Organized Reserve Corps; and, since 1952, finally known as the Army Reserve.

Since 1923, all Table of Equipment color-bearing organizations (regiments and separate battalions) of the Organized Reserves (called the Army Reserve today) have used this Lexington Minute Man crest above the eagle's head on their flags. Also, since the introduction of the Armed Forces Reserve Medal for the Organized Reserves in 1950, the reverse side shows this Lexington Minute Man crest with thirteen stars. Thus, the Minute Man statue of Capt. Parker is actually still today the officially recognized symbol for the Army Reserve.

The Strength in Reserve plaque is an eight foot representation of the bronze plaques found next to the corner stone of every Army Reserve Center building since 1953. The 19x27 inch bronze plaque bears the "trademark" of the Army Reserve during much of the Cold War (1947-1991). This symbol was used to celebrate the changing of the name from the Organized Reserve Corps to the Army Reserve. The design was created for the "Office of the Chief, Army Reserve and ROTC" by renowned illustrator Lawrence Wilbur. It has "been reproduced countless millions of times since 1953 on booklets, recruiting publicity and various Reserve publications. Meanwhile, in 1960 the Army Reserve emblem we use today (the Minute Man head of Capt. Parker) was introduced to represent the Chief of the Army Reserve and by the end of the Cold War had superseded the Strength in Reserve trademark.

**(Top right)** The Strength in Reserve plaque is an eight foot representation of bronze plaques found next to the corner stone of every Army Reserve Center building since 1953. The original plaques, designed by renowned illustrator Lawrence Wilbur, measured 19x27 inches and bore the trademark of the Army Reserve during much of the Cold War (1947-1991). This replica can be found in the USARC VIP entrance.

**(Bottom right)** The Organized Reserve Corps plaque mirrors the design of the Strength in Reserve plaque. The crest was authorized in a War Department memo dated July 8, 1922. This plaque, which can also be found in the USARC VIP entrance, was designed for the Office of Army Reserve History in 2011 by Timothy L. Hale, a civilian employee with the USARC Public Affairs Office.



## TELEPHONE, from Pg. 1

Family Programs at the Installation Management Command.

"Very quickly the active component, (Army) Reserve, and (National) Guard came together to develop a strategy," she said. "We learned from that experience that we had no accountability system; we had no way to connect the Families."

Fast forward to 2009 when Wriglesworth became the USARC Family Programs director. During a meeting with all the Family Program directors and coordinators across the Army Reserve, the 108th Training Command revealed their Fort Family program they had developed.

"It didn't take me but a minute to realize that we needed that for the Army Reserve," she said.

After speaking with then Maj. Gen. James B. Mallory, III, the 108th commanding general, Wriglesworth said he "graciously agreed" to let USARC Family Programs implement Fort Family across the entire Army Reserve.

### Building connections and resources

Fort Family is a delivery model designed to provide resources to Soldiers and their Families ranging from help finding jobs to housing and financial resources or just simple information and referral services, Wriglesworth said.

With the majority of Army Reserve Soldiers geographically dispersed across the country, having the ability to reach out to someone for assistance is vitally important, she said.

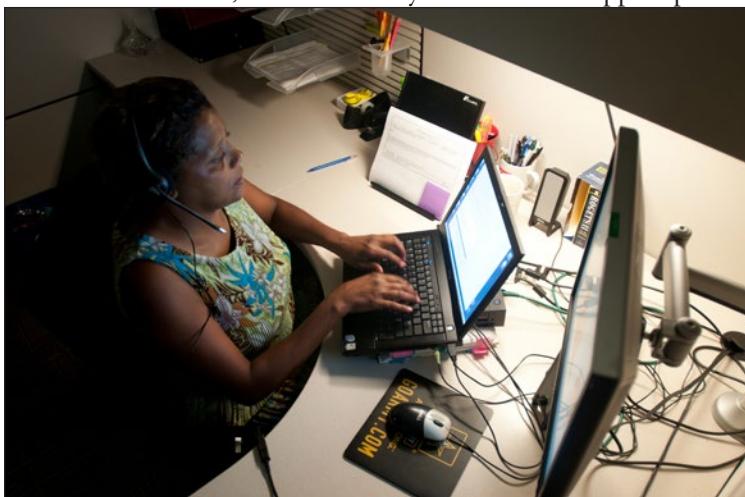
One of the key components of this is the ability to map resources.

"So when we build a community database, we can map that," she said. "At the same time, we have the database of Soldiers. So putting those together, now we have where the Soldier lives and what's around them in terms of resources. That's the beauty of Fort Family."

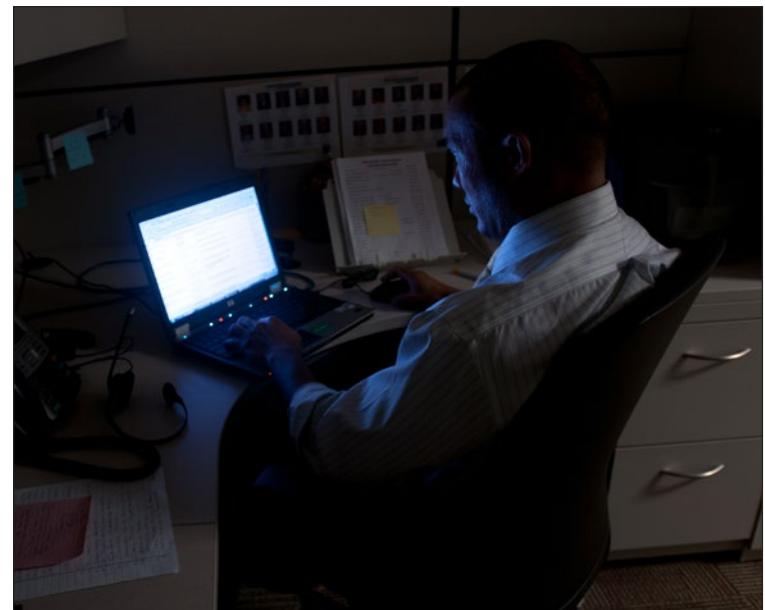
Getting the information into the hands of the Soldiers and their Families rests on the shoulders of nine telephone call center operators. Working in shifts, they man the phones 24 hours a day, 7 days a week, 365 days a year.

But they don't just sit by and wait for the phone to ring. They also provide proactive outreach services to Soldiers and Families.

"I think the majority of service members appreciate the call," said Marie Obiekwe, the Fort Family Outreach & Support pro-



Toundred Bond, an Army Reserve Fort Family Outreach & Support specialist at Fort Bragg, N.C., inputs information in a database during her overnight shift, Aug. 8, 2012. (Photo by: Sgt. 1st Class Joel Quebec/81st RSC PAO)



Shawn Enojado, an Army Reserve Fort Family Outreach & Support specialist at Fort Bragg, N.C., searches for helpful resources during his overnight shift, Aug. 8, 2012. The Fort Family telephone call center is manned 24 hours a day, seven days a week, 365 days year. (Photo by: Sgt. 1st Class Joel Quebec/81st RSC PAO)

gram manager. "It's a quality of life or well-being call. We are not telemarketers."

Obiekwe said the outreach calls are made on behalf of the USARC leadership to make contact with Soldiers and Families to find out what their needs are – if there are any.

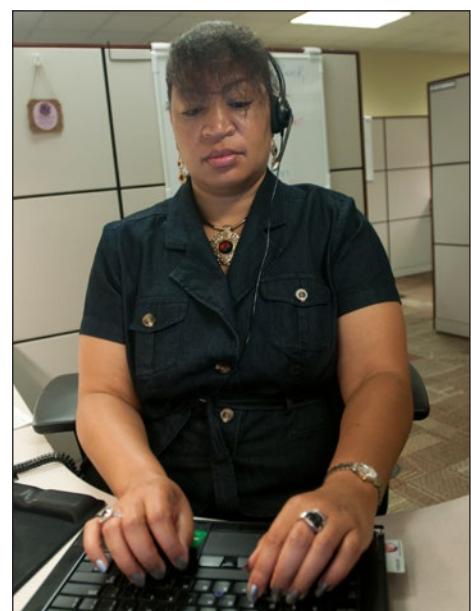
"If anything comes up, they know our operation is available to assist," Obiekwe said.

"I think it's important be 24/7, you know, to be here for some of the people that do call in the wee hours of the morning," said Toundred Bond, a Fort Family Outreach & Support specialist, who has worked the night shift for three years.

"For example, I got a call last night from a young man who was looking for a job," Bond said. She said she sent him some resources in his area and about an hour later, he called back and thanked her for the information.

"It makes me feel good," Bond said. "It's also a rewarding thing when whatever information you pass on to them they decide to take advantage of it. I'm not saying they all do, but I hope they all do. But the ones that do, they will call you back and say, 'thank you'."

To reach the Fort Family information call 1-866-345-8248 or visit the Army Reserve Family Programs website at [www.arfp.org](http://www.arfp.org).



Nannette Rogers, an Army Reserve Fort Family Outreach & Support specialist at Fort Bragg, N.C., inputs information in a database, Aug. 6, 2012. (Photo by: Sgt. 1st Class Joel Quebec/81st RSC PAO)

# It's a party! But be careful or you might get in trouble

Lt. Col. David Kamka  
USARC Staff Judge Advocate Office

Here's the scenario. Your supervisor gives you the good news.

"Congratulations Soldier! You're getting an award!"

"Great!" I say. "This means at least 30 minutes shaved from the work day and a chance for cake, punch, and other free food!"

"Not so fast," says your supervisor. "If you want drinks and food with that award, you better hope someone takes up a collection, or you'll be heading over to the vending machine."

"What?!" I say. "Miss Smith just got an award last week and we used the Government Purchase Card to get food and decorations! What gives?"

"What gives" is that there are laws about cake, food, and decorations.

Remember, properly expending appropriated funds, or APFs, in support of award ceremonies depends on correctly matching the relevant U.S. Code section to the appropriate awards function. Here are the details.

For Civilian Incentive Award Ceremonies, 5 U.S.C. §§ 4503 - 4504 permits an agency to "incur necessary expenses," including purchasing food/decorations, to honor the award recipient if it is determined that the expenditure would "materially enhance the effectiveness" of the awards ceremony.

This is also covered in AR 672-20, Incentive Awards, and DA Pam. 672-20, Incentive Awards Handbook.

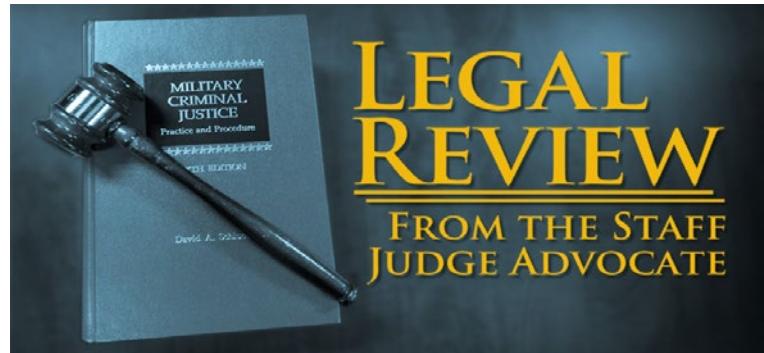
Government Accountability Office opinions give the agency very broad authority to determine what would "materially enhance" the ceremony. According to several GAO opinions, the discretion allows for full meals, \$20.00 per attendee for a luncheon, various "light refreshments," and decorations.

"Okay," I say. "I get it. It's pretty obvious to me that civilians have it made! But what about us Soldiers? I want my lickies and chewies!"

This IS the Army, so you know that we have to consider three courses of action. In fact, for Soldier awards, three differing statutes must be considered.

First, there's Title 10 U.S.C. §1124, which authorizes APFs for "necessary expenses" of ceremonies honoring Soldier recipients of military cash awards. But you're not getting a cash award – Soldiers very rarely get cash awards – so no government cake for you.

Second, Title 10 U.S.C. § 1125 applies to typical military awards. You know, like what you're getting, those awards that are covered in AR 600-8-22, Chapter 11. Unlike the civilian statute,



this statute does not allow for "necessary expenses," so we can never use APFs to fund food and/or decorations to enhance the ceremony. Sorry, but still no government cake for you.

"But," I say, "I have one more chance right? COA 3!"

Not really. COA 3 is Title 10 U.S.C. § 2261c, and that statute does not apply to the usual Soldier award ceremony. The statute authorizes APFs for the purchase of Recruiting and Retention, or R&R, items of nominal value (under \$50.00) for distribution at formal civilian recruitment events and/or Soldier retention ceremonies. Such items may be presented to Soldiers, their Families, and other individuals recognized as providing support that substantially facilitates service in the Army.

Purchased items may include commemorative coins, medals, trophies, badges, flags, posters, paintings, or other similar items, such as (not an all-inclusive list) hats, mugs, shirts, jackets, and pens with the Command's insignia superimposed.

Commanders must ensure consistency in the scope and value of recognition items distributed within their command. Commands should not distribute R&R items as "welcome" gifts to all incoming personal.

Title 10 U.S.C. § 2261(b) provides that such ceremonies shall be treated as "recruiting" events under 10 U.S.C. § 520c, so small meals or "light refreshments" may be purchased with APFs for such events. However, the authority granted under 10 U.S.C. § 2261 is inapplicable to the general informal distribution of "recruiter store" items, as may be done at public events (fairs/sports events) or venues (malls).

If you're really interested, read the July 15, 2009 memorandum from the Assistant Secretary of the Army for Manpower and Reserve Affairs, Subject: Presentation of Recognition Items for Recruitment and Retention Purposes.

Eventually, AR 601-208, AR 601-210 and AR 601-280 will be revised to reflect the Secretary of the Army memo.



# DOUBLE EAGLE

Have a great story to tell? Contact us with your  
story ideas by email at:

**USARC\_DoubleEagle@usar.army.mil**

Deadline for submission is the 20th of each month





# AROUND THE HEADQUARTERS

## Wounded Warrior Project receives generous donation

John Bates, center, Virginia Reining Horse Association vice-president, presents a check to the Wounded Warrior Project office in Fayetteville, N.C., Aug. 7, 2012. The VRHA raised \$1,194.00 at a fundraiser during a Memorial Day horse show in Williamston, N.C.

Accepting the check are Jason Pratscher, WWP warrior outreach coordinator, and his service dog, Liberty, and Carol Sharpe, WWP alumni manager.

Bates, who is a full-time Soldier with U.S. Army Reserve Command at Fort Bragg, N.C., came up with the idea to have the VRHA host a professional/amateur team tournament with the Memorial Day show to draw more attention to veterans and raise funds to support the WWP. (Photo by Sgt. 1st Class Joel Quebec/81st RSC Public Affairs Office)



## Opel's Odyssey

By Master Sgt. Steve Opel



## Orientation dates for new USARC personnel through Dec. 2012

The USARC Civilian Personnel Management Office has scheduled the following personnel orientation dates for all new USARC personnel.

- October 25 - Room 4901 (L)
- December 20 - Room 4906 (L)

This training is mandatory for all military and civilian employees assigned to the USARC headquarters.

For more information, you may contact Katherin deLeon at 910-570-9026 or email: [USARC\\_ATRRSPZ@usar.army.mil](mailto:USARC_ATRRSPZ@usar.army.mil).



# Thomas named Fort Bragg's top executive

Story & Photo by Timothy L. Hale  
Army Reserve Command Public Affairs

FORT BRAGG, N.C. – Billy Thomas, the U.S. Army Reserve Command senior strategic planner, was named the Executive of the Year at ceremony held here, Aug. 6, 2012.

Thomas planned and executed the movement of the USARC headquarters from Fort McPherson, Ga. in Atlanta to Fort Bragg as part of the 2005 Base Realignment and Closure mandated by Congress.

"I was pleasantly surprised," said Thomas, a native of Myrtle, Miss. "I'm deeply honored to have been nominated by the Army Reserve Command."

Thomas, who has 45 years of military and civilian service, has spent 30 of those years associated with the Army Reserve. He said winning the award demonstrates the capabilities of Army Reserve Soldiers and civilians to the U.S. Army.

"I think it validates what we, the Army Reserve, have been involved with – certainly since 9/11," he said. "I think we've become part of the Army and have been for a number of years; we're not looked at any differently. Years ago we weren't but I think we've earned our stripes. We're certainly part of this community."

Addison "Tad" Davis, IV, USARC command executive officer, said Thomas winning the award demonstrated the teamwork involved with the BRAC move.

"At the end of the day, there has to be a leader," Davis said.

"We couldn't have picked a better person that knew the command, understood the mission, and could really bring it all together at the 11th hour to ensure success. So we were very blessed to have Billy lead this team of teams," Davis said.

While the award went to Thomas, he quickly praised those who worked with him to make the move from Atlanta to



Billy Thomas, left, is presented the Superior Civilian Service award by Addison "Tad" Davis, IV, after Thomas was named the 2012 Fort Bragg Executive of the Year. Thomas, who was the team leader for the U.S. Army Reserve Command headquarters move from Fort McPherson, Ga. to Fort Bragg under 2005 Base Realignment and Closure, was presented the award Aug. 29, 2012. He was chosen as the award recipient among other Fort Bragg civilian nominees from on post directorates and tenant units.

**“We were very blessed to have Billy lead this team of teams.”**

**– Addison "Tad" Davis, IV**  
Command Executive Officer  
U.S. Army Reserve Command

Fayetteville go as smoothly as possible.

"I had one key employee, Mark Koenitzer, helped me with that. Plus, the directors gave us key individual from each of their staff to participate and that's what made our team successful."

Koenitzer, who served as Thomas' deputy during the BRAC move, echoed his sentiments about the award.

"To have us come and have such a smooth transition to the area, I think it proved that we are as professional as anyone else is, if not better, and Billy was a great part of that," Koenitzer said.

Thomas said he and his team worked closely with planners from U.S. Army Forces Command, U.S. Army Corps of Engineers, and Fort Bragg officials through the entire BRAC process.

"There were times that I thought it was extremely hard, but it's also been a lot

of fun," Thomas said. "But you could see progress on a daily basis."

Laura Reed, who worked with the USARC BRAC advance team, saw first-hand how Thomas and the rest of the team made the move successful.

"It was one of those things when you just happen to get the right team together," Reed said.

"Everybody just pitched in and did what needed to be done."

It appears coordinating the BRAC move is Thomas' last great mission.

He will retire again, this time from civilian service on Nov. 30, but will continue to have a fondness in his heart for the Army Reserve as he moves on to his lake home in Wedowee, Ala.

"I've enjoyed the Army Reserve. The Army has been good to me and my Family," he said, adding the men and women serving in the Army Reserve "make this country strong. It's not just one segment carrying the load. It ties the military back to the communities."

To view more images from the ceremony, visit the Defense Video & Imagery Distribution System website at <http://www.dvidshub.net/news/93990/thomas-named-fort-bragg-executive-year>.



# Army Safe Autumn campaign starts Sept. 4

The 2012 Army Safe Autumn Campaign is the first installment of the Army's new year-round safety awareness effort planned for launch 4 Sep 2012. The campaign's multimedia products will focus on topics relevant to the hazards of autumn and early winter. A new "mini-campaign" themed and timed to the change in seasons will be released every three to four months thereafter.

Traditionally, the U.S. Army Combat Readiness/Safety Center has released two seasonal safety campaigns per year, one at the beginning and one at the midpoint of the fiscal year. The new format of four installments per year, each falling under the umbrella of the larger campaign, is designed to better address your needs, as well as the needs of your units' leaders and Soldiers. Each season presents its own unique risks, a fact that merits the production of an individualized campaign tailored to the season at hand.

At this campaign launch, the USACR/SC will also introduce the Know the Signs, or KTS, slogan as the Army's newest safety awareness theme.

Targeted at individual accountability and focused around training, discipline, and standards, KTS encourages leaders and Soldiers to first Know the Signs, because someone always knows when a Soldier is at risk. Then, Know What's Right (know what right looks like; know the standards, regulations, guidelines and laws). And finally, to Do What's Right (break the cycle of an acci-



dent waiting to happen by taking action and intervene before the loss or injury).

With a majority of off-duty Army accidents currently attributed to indiscipline, this campaign also reminds Soldiers that standards apply 24/7, whether on duty or on the road for a ride with friends.

The new seasonal format and KTS campaign are scheduled to run through fiscal 2014. The campaign material, to includes video public service announcement, articles, posters, and newspaper house add material, is available for review and download at <https://safety.army.mil/knowthesigns> will continue to add to the material throughout the Autumn campaign season, which ends 25 Nov 2012 (the end of the Thanksgiving Day weekend).

**The signs are all around.**  
It's up to **YOU** to recognize and act on them.

**Training, Discipline and Standards**

Training, discipline and standards are the bedrock of our Army, and as Soldiers, you've been taught what right looks like. As leaders, you have a duty and a responsibility to maintain standards in your formation. You also have an obligation to your Soldiers and their families to manage risk and take action to correct problems. In our fight against accidental fatalities, knowledge is the weapon of choice.

U.S. ARMY  
ARMY STRONG  
U.S. ARMY COMBAT READINESS/SAFETY CENTER  
<https://safety.army.mil>

The U.S. Army Combat Readiness/Safety Center is launching their new safety campaign, Sept. 4, 2012. The Autumn campaign, entitled Know the Signs, puts the duties and responsibilities of safety on the individual Soldiers, Families and civilians to know the signs and do what is right to correct a situation.

## Tobacco cessation seminar slated for Nov. 15 at York Theater

The Department of Defense supports the American Cancer Society's Great American Smokeout, Nov. 15, 2012, by encouraging its military personnel, Family members, retirees, Department of the Army civilians and other beneficiaries to walk away from tobacco for 24 hours.

The Great American Smokeout is the ACS' nationally-recognized day that rallies thousands of smokers and tobacco users to become smoke and tobacco free for a day, and perhaps, ultimately smoke and tobacco free forever.

In support of this effort, Womack Army Medical Center will host a four-hour seminar from 8:30 a.m. until noon, for all Fort Bragg units on the benefits of tobacco cessation, tobacco cessation options, followed by a health care provider screening appointment that afternoon from 1:30 to 4:15 p.m.

WAMC will be conducting a four-week program condensed into one day at York Theater. Soldier completing all requirements of the seminar with one follow-up appointment in December will earn a certificate of achievement worth promotion points.

All U.S. Army Forces Command units and tenant units will direct Soldiers requesting to attend the seminar to register no later than Nov. 1, 2012 by contacting WAMC's Karen M. Goepfrich at 910-907-9355/6628 or by email at [karen.m.goepfrich@us.army.mil](mailto:karen.m.goepfrich@us.army.mil).

# OIP: The Organizational Inspection Program

## A commander's tool for improving unit readiness



*Lt. Col. Marshall Banks  
Chief, Inspections Division  
USARC Office of the Inspector General*

A recent Army assessment found that 10 years of high operational tempo in combat operations has created a mindset which views “inspections” as training distractors. A majority of commanders made deliberate decisions to minimize or halt their own Organizational Inspection Program, or OIP.

These decisions caused a degradation of Junior Leader Development in the art of leadership. The greatest impact observed was in conducting routine daily operations at the company level in a garrison environment.

Having an effective inspections program can serve as a key readiness improvement tool.

In December 2010, the Secretary of the Army directed each Headquarters, Department of the Army Principal Official to develop, establish, and implement an OIP, tailored to his or her organization, as outlined by Army regulations. Army Regulation 1-201 and USAR Regulation 1-201, provide the doctrinal inspections program information and requirements for units associated with the US Army Reserve Command.

For clarification, it must be emphasized that the Army refers to the overall, comprehensive inspection program as the OIP. The OIP is not an inspection in itself – you don’t conduct an OIP. OIP is a commander’s program involving various inspections that make up their inspection program.

The two categories of inspections that make up most battalion and brigade-level inspection programs are Command Inspections and Staff Inspections. Most USARC Major Subordinate Command commanders who are authorized an Inspector General, will have a third category, which is IG Inspections.

During a Command Inspection, the commander of the inspected subordinate unit must actively participate during the inspection; provide guidance on areas to be inspected, receive feedback from the inspectors and provide feedback and guidance to the subordinate commander after the inspection.

There are two types of Command Inspections: 1) Initial Command Inspections, or ICI, and 2) Subsequent Command Inspections, or SCI. Company-level commanders are required to

receive an ICI within 180 days of assuming command, and an SCI on a timeline based on the discretion of the inspecting commander.

We advise battalion-level commanders to focus their emphasis on the ICI/SCI, which will meet their directed inspection requirements per AR 1-201. This provides battalion commanders a prime opportunity to help develop their subordinate commanders, and their teams, in seeing themselves, learning proper standards and procedures for routine requirements, and getting back to basics in the Art of Leadership.

Staff Inspections are usually compliance-based, formal inspections for which the results are quantitative and associated with a Pass/Fail assessment.

When most units prepare for this type of inspection, they will conduct a series of Staff Assistance Visits to help prepare the unit for the more formal Staff Inspections. The SAV is less formal and used as an assistance tool with a focus on teaching and training the correct procedures and standards for a specific staff function. SAV results help a unit assess whether or not it is prepared to pass a formal inspection. Since brigade-level commanders generally have fewer requirements to conduct company-level ICIs/SCIs (as brigades usually only have a Headquarters Company), we recommend they focus their program towards Staff Inspections and Staff Assistance Visits.

Whereas most staff inspectors use a checklist, IGs do not. This is because checklists generally have close-ended questions that inspectors will simply check off as a ‘go’ or a ‘no go.’ The IG relies on regulations and knowledge, often through Subject Matter Experts to assess a whole program and not just pieces put into a checklist.

One of the major issues or frustrations units can face is developing an OIP from scratch. We highly recommend battalion-level and above units create a knowledge management system (such as a repository in your unit’s shared drive) to organize information, provide redundancy, and facilitate personnel transitions without loss of data or information. A good starting point is to include your written OIP document that outlines your program. Your local IG can provide your unit with an electronic sample of a Battalion and/or Division OIP memorandum that will assist the unit to memorialize their program in writing tailored to their particular mission.

Commanders cannot have an effective OIP without the Automated Inspection Program, or AIP. USARC OPORD 12-013 (Implementation of AR OIP) directs that all Staff Directorates and Commands use the AIP to schedule, coordinate and document all future inspections, assessments, reviews, assistance/site visits, audits, surveys, certifications, and evaluations. The AIP is the only authorized source for scheduling and storing inspection results and findings. The AIP standardizes all inspection items, de-conflicts inspection schedules, standardizes report formats, provides visibility of all inspection results within your command and provides data for trends analysis.

As always, your local Inspector General is always prepared to help any unit seeking assistance in establishing or re-establishing its OIP.



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DANCES FROM AROUND THE WORLD

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MINI MALL PARKING LOT



# *PATRIOT DAY*

## *SEPT. 11, 2012*

*REMEMBRANCE SERVICE  
FORSCOM/USARC PRE-FUNCTION AREA*

*10:30 A.M.*

*GUEST SPEAKER:*

*MAJ. GEN. GLENN J. LESNIAK*