TRIENNIAL NEEDS ASSESSMENT
2005 LEISURE NEEDS SURVEY

Installation Management Agency
Northeast Region

Final Report

United States Army
Community and Family Support Center

CALIBER
an ICF Consulting Company

2005 MWR LEISURE NEEDS SURVEY

INSTALLATION MANAGEMENT AGENCY REPORT

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EXECUTIVE SUMMARY
THE 2005 ARMY LEISURE NEEDS SURVEY

The Army Leisure Needs Survey (LNS), which assesses patron need for and satisfaction with Morale, Welfare, and Recreation (MWR) programs, has been conducted triennially Army-wide since 1992. The main products of the 2005 Leisure Needs Survey (LNS) are a comprehensive report of survey results for each installation, an aggregated roll-up report for each Installation Management Agency (IMA) region, and an aggregated roll-up report for the Army. These reports are standardized, automated, electronic documents that provide information on each installation's responses to the Leisure Needs Survey.

Questions in the LNS cover individual and family background, facility use and perceived quality of MWR programs and facilities, leisure activity preferences and participation, and perceptions of the impact and importance of MWR in enhancing the quality of Army life. Installation Points of Contact (IPOCs) assisted with the tailoring of the survey instrument to accommodate installation specific issues.

CONDUCT OF THE SURVEY

The 2005 Leisure Needs Survey was conducted by Caliber, an ICF Consulting Company, at 92 Army installations: 61 CONUS and 31 OCONUS. Four key patron groups were surveyed at each installation: active duty military, spouses of active duty military, civilian employees, and retired military Retirees and spouses were not surveyed at OCONUS installations. All respondents had a choice of completing the 16 page optically scannable paper version of the LNS, or for the first time, completing the LNS on the World Wide Web. NERO installations that participated in the 2005 Leisure Needs Survey can be found in Section 1 of the main report in Exhibit 1-1.

SURVEY RESULTS

Key survey results have been selected for this summary to present patrons' needs for and satisfaction with MWR facilities and their perceptions of the quality of the MWR facilities at installations in your region. Results in this summary are presented as follows:

- MWR programs and services
- Leisure activities
- Feeling that the Army cares about its people as a result of MWR
- MWR during deployment
- Career intentions.

The 2005 Leisure Needs Survey was administered from April - July 2005. The overall response rate for installations in NERO ranged from 12.67% to 25.96% with an average response rate of 19.24%. 11,790 NERO respondents completed the 2005 LNS: 2,244 active duty members, 2,013 spouses, 3,883 civilians, and 3,650 retirees.

All data aggregated across patron groups presented in this report have been weighted by patron group (active duty, spouses of active duty, civilians and retirees) to adjust the relative contribution of each patron group's responses to the total group of respondents. This weighting corrects for response bias by adjusting the size of each of the four samples to what they would be if each patron group were exactly in the same proportion as exists in your installations' populations. When looking at the Total Cases column in the report exhibits, please remember that active duty, spouses of active duty, Department of Army civilians and retirees are included in the Total Cases percentages in the same proportion as they exist in the population at each installation.

Where appropriate, comparisons are made between installation specific data and Army baseline data. The Army baseline data are an aggregate from all respondents who completed the Leisure Needs Survey in 2005 for a total of 92 installations and 50,651 respondents. The 92 installations included those from NERO (21), NWRO (10), SERO (13), SWRO (14), EURO (20), KORO (9), and PARO (5).

MWR PROGRAMS AND SERVICES

Respondents were asked to indicate their opinion on which seven of 25 standard Army MWR facilities are most important to have on an Army installation. The table below presents the seven "most important" facilities for all respondents and for each of the four patron groups for the installations in your region.

MOST IMPORTANT MWR PROGRAMS AND SERVICES

Active Duty:
1) Fitness Center/Gym
2) Army Lodging
3) Library
4) Child Development Ctr.
5) Athletic Fields
6) Swimming Pool
7) Youth Center

Civilians:
1) Fitness Center/Gym
2) Child Development Ctr.
3) Army Lodging
4) Library
5) Youth Center
6) Athletic Fields
7) Swimming Pool

All Respondents:
1) Fitness Center/Gym
2) Army Lodging
3) Child Development Ctr.
4) Library
5) Youth Center
6) Swimming Pool
7) Athletic Fields

Spouses:
1) Fitness Center/Gym
2) Child Development Ctr.
3) Army Lodging
4) Library
5) Youth Center
6) Swimming Pool
7) School Age Services

Retirees:
1) Army Lodging
2) Fitness Center/Gym
3) Library
4) Youth Center
5) Swimming Pool
6) Child Development Ctr.
7) Athletic Fields

Respondents were asked to indicate all sources through which they hear about MWR events and activities offered at their installation. The exhibit below presents the percentage for your region of respondents in each patron group who chose each source, as well as the total percentage of respondents who chose each source (presented in the column marked "Total Cases"). Columns will not sum to 100% because respondents could mark multiple sources. The sources are listed in the order in which they appear in the Leisure Needs Survey.

SOURCES OF MWR INFORMATION

	Active Duty (n = 2126) %	Spouses (n = 1933) %	Civilians (n = 3682) %	Retirees (n = 3138) %	**Total Cases (n = 10879) %**
Internet	24%	14%	26%	13%	**20%**
E-mail	42%	17%	64%	15%	**39%**
Friends and Neighbors	30%	37%	21%	22%	**25%**
Family Readiness Groups (FRGs)	7%	11%	2%	2%	**5%**
Bulletin boards on post	37%	25%	34%	22%	**31%**
Post newspaper	48%	52%	47%	46%	**47%**
MWR publications	31%	24%	36%	30%	**32%**
Radio	1%	2%	3%	3%	**2%**
Television	6%	9%	4%	3%	**5%**
My child(ren) let(s) me know	4%	6%	1%	1%	**2%**
Other unit members or co-workers	29%	12%	26%	9%	**20%**
Unit or post commander or supervisor	18%	6%	8%	3%	**8%**
Marquees/billboards	16%	15%	13%	11%	**13%**
Flyers	37%	29%	39%	29%	**34%**
Other	7%	11%	6%	14%	**9%**
I never hear anything	5%	15%	4%	18%	**9%**

Respondents were asked to indicate their usage of, overall satisfaction with, and perceived quality of up to 25 standard MWR facilities and programs at their installation. In the exhibit below, the usage rates for your region for each of the facilities and programs are presented, along with the rating of overall satisfaction with a facility/program, and the average rating of the facility's quality. Satisfaction ratings were based on a 5-point scale with 1 representing very low satisfaction and 5 representing very high satisfaction. Quality ratings were based on a 5-point scale with 1 representing very poor quality and 5 representing very good quality. The quality ratings are the average of a respondent's quality rating for each facility's building, equipment, and personnel. The satisfaction and quality ratings reflect the perceptions only of those respondents who indicated that they used the facility. The facilities are presented in descending rank order of percent usage. Please note that because all installations may not have all 25 standard installation facilities, the usage rates and satisfaction and quality ratings below are based on the actual number of users of each facility.

INSTALLATION FACILITY USAGE RATES, SATISFACTION RATINGS, AND QUALITY RATINGS*

Facility	Usage Rates	Satisfaction Ratings	Quality Ratings
Fitness Center/Gym	44%	4.34	4.20
Library	29%	4.21	4.08
Bowling Food & Beverage	28%	4.19	4.09
Bowling Center	27%	4.29	4.16
Post Picnic Area	26%	4.18	4.00
ITR - Commercial Travel Agency	25%	4.31	4.12
Car Wash	24%	3.87	3.69
Recreation/Community Activity Center	21%	4.14	4.04
Swimming Pool	20%	4.21	4.08
Golf Course Food & Beverage	20%	4.15	4.06
Golf Course	18%	4.39	4.24
Athletic Fields	17%	4.03	3.88
Automotive Skills	17%	4.21	4.05
Outdoor Recreation Center	16%	4.19	4.07
Golf Course Pro Shop	15%	4.29	4.20
Arts & Crafts Center	14%	4.27	4.20
Army Lodging	13%	3.93	3.88
Multipurpose Sports/Tennis Courts	9%	3.99	3.89
Cabins & Campgrounds	8%	4.18	4.18
Youth Center	7%	4.15	4.10
Child Development Center	7%	4.08	4.14
Marinas	7%	4.20	4.01
Bowling Pro Shop	6%	4.14	4.06
School Age Services	4%	4.15	4.07
BOSS	4%	4.06	3.96

*Facilities ordered from high to low by Usage Rates.

LEISURE ACTIVITIES

Respondents were given a comprehensive list of 91 leisure activities to indicate the extent of their participation. These data are the primary measurement of each community's leisure preferences. The table below presents the top ten activities for all respondents in your region, regardless of where they participated: on post, off post, or at home.

TOP TEN LEISURE ACTIVITIES

Activity	Overall Participation %
Watching TV/DVDs	65%
Entertaining at home	59%
Internet applications	55%
Movie theaters	54%
Special family events	43%
Walking	43%
Beaches/lakes	38%
Gardening	38%
Plays/shows/concerts	38%
Festivals/events	35%

The 91 leisure activities have been categorized into distinct areas that correspond to MWR functions. The table below presents the top five leisure activities for all respondents in your region for each of six categories. Also shown in this table are the percentages of respondents participating on post and off post. The activities in each category are ranked by the percentage of on-post participation.

TOP LEISURE ACTIVITIES BY CATEGORY

Team Sports Activities

	On Post %	Off Post %
Basketball	6%	4%
Softball	5%	4%
Volleyball	4%	3%
Soccer	3%	3%
Touch/flag football	3%	2%

Sports and Fitness Activities

	On Post %	Off Post %
Cardio equipment	19%	15%
Weight training	15%	12%
Walking	14%	28%
Bowling	13%	7%
Running/jogging	11%	11%

Outdoor Recreation Activities

	On Post %	Off Post %
Picnicking	9%	20%
Fishing	4%	16%
Beaches/lakes	4%	34%
Bicycle riding	3%	17%
Hiking	2%	18%

Entertainment Activities

	On Post %	Off Post %
Watching TV/DVDs	11%	54%
Movie theaters	6%	48%
Festivals/events	5%	29%
Sports events	5%	28%
Special entertainment	3%	16%

Social Activities

	On Post %	Off Post %
Entertaining at home	10%	49%
Happy hour	7%	21%
Special family events	5%	38%
Dancing	4%	24%
Night clubs/lounges	3%	23%

Special Interest Activities

	On Post %	Off Post %
Auto repair	7%	8%
Internet applications	7%	4%
Auto detailing/washing	4%	9%
Picture framing	4%	1%
Gardening	2%	2%

FEELING THAT THE ARMY CARES ABOUT ITS PEOPLE AS A RESULT OF MWR

In four survey questions, respondents were asked about the extent to which they feel that Army Child and Youth Services (ACYS), Better Opportunities for Single Soldiers (BOSS), Army Community Service (ACS) and MWR programs and services demonstrate that the Army cares about its people. Responses for active duty and spouses of active duty in your region are shown below.

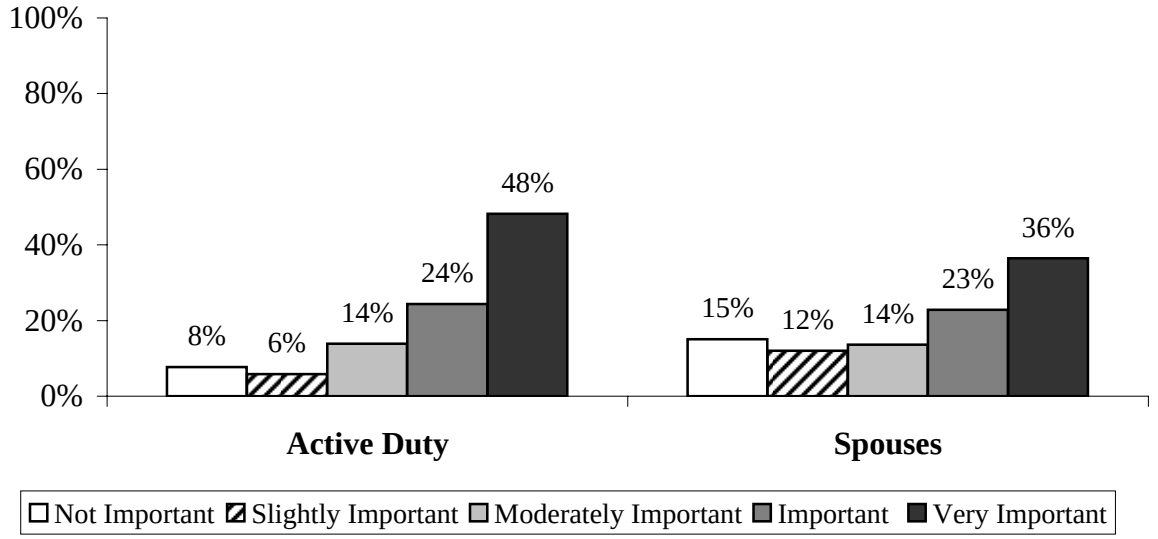
MWR PROGRAM/SERVICE…	…GENERATES A POSITIVE* FEELING THAT ARMY CARES ABOUT ITS PEOPLE.	
	ACTIVE DUTY	SPOUSES OF ACTIVE DUTY
Army Child and Youth Services	89%	85%
Better Opportunities for Single Soldiers	55%	N/A
Army Community Service	60%	57%
MWR Program and Services	83%	85%

* Positive = moderate, great or very great extent

MWR DURING DEPLOYMENT

Active duty and spouses of active duty who experienced a deployment during the 12-month period prior to taking the LNS were asked about the importance of access to MWR programs and services during deployment. The data for your region are presented below.

IMPORTANCE OF ACCESS TO MWR DURING DEPLOYMENT



CAREER INTENTIONS

Active duty were asked about their intentions to make the military a career. Spouses of active duty were asked about their desire for their sponsor to make the military a career. The exhibits below present these data for your region.

Current Plans About Making the Military Your Career	ACTIVE DUTY
Definitely will make military a career	52%
Probably will make military a career	14%
Undecided	16%
Probably will not make military a career	7%
Definitely will not make military a career	11%

Do You Want Your Spouse to Make the Military His/Her Career?	SPOUSES OF ACTIVE DUTY
Yes	75%
Not Sure	16%
No	9%

CONCLUSIONS

Through its MWR programs and services, the Army strives to meet the recreation and leisure needs of each of the patron groups identified in this report. Because of the diversity of patron groups, installations and available resources, this task can be extremely challenging. The information presented in this summary is a starting point for identifying potential recreation and leisure opportunities and priorities in your IMA. The remainder of the information contained in this report should be reviewed and studied in detail to formulate MWR business plans, to identify specific leisure and recreation needs and issues, and to enhance delivery of MWR services throughout your region.

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SECTION ONE
INTRODUCTION

THE 2005 ARMY LEISURE NEEDS SURVEY

The main products of the 2005 Leisure Needs Survey (LNS) are the comprehensive installation reports of survey results. These reports are standardized, automated, electronic documents that provide information on the installations' responses to the Leisure Needs Survey.

Questions in the Leisure Needs Survey cover individual and family background, facilities use and perceived quality of MWR programs and facilities, leisure activity preferences and participation, and perceptions of the impact and importance of MWR in enhancing the quality of Army life. Each Installation Point of Contact (IPOC) assisted with the tailoring of the survey instrument to accommodate installation specific issues.

The 2005 Leisure Needs Survey was conducted by Caliber, an ICF Consulting Company, at 92 Army installations: 61 CONUS and 31 OCONUS. All respondents had a choice of completing the 16 page optically scanable paper version of the LNS, or for the first time, completing the LNS on the World Wide Web.

SURVEY SAMPLING AND ADMINISTRATION

Surveys were sent to four key patron groups at each installation: active duty military, spouses of active duty military, civilian employees, and retired military. Retirees and spouses were not surveyed at OCONUS installations. Population information collected by the Army Community and Family Support Center (CFSC) from each installation was sent to Caliber from which to draw random samples for each of the four patron groups.

To determine the total number of surveys that would be distributed for each patron group, the size of each patron group sample was adjusted to account for the historical average response rate of 30% for the Leisure Needs Survey. If the calculated number of surveys to be distributed was larger than the installation population of a patron group, then the entire patron population was surveyed. If the calculated number of surveys to be distributed was less than the installation population, then Caliber selected a random sample for that patron group. Random selection increases the likelihood that a sample is representative of a patron population at the installation.

Recommended survey distribution methods for each of the four patron groups were outlined by Caliber in the Survey Implementation Guide sent to the 92 Army installations in February of 2005. Hard copy surveys were distributed to active duty and civilians at the workplace by the IPOCs; retirees and spouses of active duty members received hard copy surveys by direct mail to their home addresses. Surveys were distributed in April of 2005.

Completed paper surveys from active duty and civilians were collected by each IPOC and returned to Caliber for optical scanning. Paper surveys from spouses and retirees were returned directly to Caliber through Business Reply Mail. Surveys completed via the Web were captured and stored at Caliber through electronic submission.

ACTIVE DUTY AND DA CIVILIAN SAMPLING: UNIQUE CONSIDERATIONS

Early in the 2005 LNS sample selection process, it became apparent that random sampling of active duty members and DA civilians would not be practical for many installations. Among the reasons were:

- A number of population mailing lists that Caliber received from individual installations were not useable due to incomplete address information, preventing the selection of a random sample from these populations.
- Several installations had units deployed in connection with Operation Iraqi Freedom (OIF), resulting in the active duty populations at these installations being significantly reduced.

As a result of these situations, Caliber developed alternate sampling plans for active duty and DA civilians that attempted to maintain the representativeness of these samples for each installation, while addressing the issues presented above. The sampling solutions for these two patron groups comprised the following components:

1. For installations with useable mailing lists, and that wanted to use those lists, Caliber drew random samples of respondents for active duty members and civilians from those lists. Using this process, Caliber randomly sampled active duty Soldiers from thirty-six installations, and randomly sampled DA civilians from eighteen installations. These installations are identified in Exhibit 1-1 below by the phrase “By-Name Random” under the “Active Duty” and “Civilian” headers.

2. For installations whose mailing lists were not useable or in instances where IPOCs requested unaddressed survey packets, the following distribution methods were employed for active duty members, and/or DA civilians:

    a. **Active Duty**. The surveys intended for active duty members were divided into four groups: Junior Enlisted, Senior Enlisted, Junior Officer, and Senior Officer. The number selected for each group was proportional to the number in the population of that group at the installation. IPOCs were instructed to distribute the surveys labeled “Junior Enlisted”, “Senior Enlisted”, “Junior Officer”, and “Senior Officer” to anyone in that rank group and to do this as randomly as possible. These installations are identified in Exhibit 1-1 by the phrase “Rank Group” under the “Active Duty” header.

b. **DA Civilians**. The requisite number of Survey Packets designated for civilians was prepared with a label of "Civilian" and the installation name. IPOCs were asked to distribute these survey packets among DA civilians as randomly as possible. These installations are identified in Exhibit 1-1 by the phrase "Unlabeled" under the "Civilian" header.

It is assumed that the IPOCs distributed the surveys as instructed for these two patron groups in these unique situations.

Exhibit 1-1 shows the LNS sampling method used for each patron group at each installation.

Exhibit 1-1: 2005 Leisure Needs Survey Installation Sampling/Administration by Region*

Region	Installation	Active Duty	Civilians	Spouses	Retirees
Europe					
	100th ASG-Grafenwoehr	Rank Group	Unlabeled	N/A	N/A
	221st BSB-Wiesbaden	Rank Group	Unlabeled	N/A	N/A
	222nd BSB-Baumholder	By-Name Random	Unlabeled	N/A	N/A
	233rd BSB-Darmstadt	Rank Group	Unlabeled	N/A	N/A
	235th BSB-Ansbach	Rank Group	Unlabeled	N/A	N/A
	254th BSB-Schinnen	Rank Group	By-Name Random	N/A	N/A
	279th BSB Bamberg	Rank Group	Unlabeled	N/A	N/A
	280th BSB Schweinfurt	Rank Group	By-Name Random	N/A	N/A
	282nd BSB-Hohenfels	Rank Group	Unlabeled	N/A	N/A
	284th BSB-Giessen	Rank Group	Unlabeled	N/A	N/A
	293rd BSB-Mannheim	By-Name Random	Unlabeled	N/A	N/A
	409th BSB-Vilseck	Rank Group	Unlabeled	N/A	N/A
	411th BSB-Heidelberg	Rank Group	Unlabeled	N/A	N/A
	414th BSB-Hanau	Rank Group	Unlabeled	N/A	N/A
	415th BSB-Kaiserslautern	Rank Group	Unlabeled	N/A	N/A
	417th BSB-Kitzingen	Rank Group	Unlabeled	N/A	N/A
	80th ASG-SHAPE	Rank Group	Unlabeled	N/A	N/A
	Livorno	Rank Group	Unlabeled	N/A	N/A
	Stuttgart	Rank Group	Unlabeled	N/A	N/A
	Vicenza	Rank Group	Unlabeled	N/A	N/A

Exhibit 1-1: 2005 Leisure Needs Survey Installation Sampling/Administration by Region*

Region	Installation	Active Duty	Civilians	Spouses	Retirees
Korea					
	Busan	By-Name Random	Unlabeled	N/A	N/A
	Colbern	By-Name Random	Unlabeled	N/A	N/A
	Daegu	By-Name Random	Unlabeled	N/A	N/A
	Dongducheon	By-Name Random	Unlabeled	N/A	N/A
	Humphreys	By-Name Random	Unlabeled	N/A	N/A
	Uijongbu East	By-Name Random	Unlabeled	N/A	N/A
	Uijongbu West	By-Name Random	Unlabeled	N/A	N/A
	Waegwan	By-Name Random	Unlabeled	N/A	N/A
	Yongsan	By-Name Random	Unlabeled	N/A	N/A
Pacific					
	10th ASG--Torii Station	By-Name Random	Unlabeled	N/A	N/A
	Camp Zama	By-Name Random	Unlabeled	N/A	N/A
	Fort Richardson	Rank Group	By-Name	By-Name	By-Name Random
	Fort Shafter/Schofield Barracks	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Wainwright	Rank Group	By-Name	By-Name	By-Name Random
Northeast					
	Abderdeen Proving Ground	Rank Group	Unlabeled	By-Name	By-Name Random
	Carlisle Barracks	By-Name Random	By-Name	By-Name	By-Name Random
	Fort A P Hill	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Belvoir	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Detrick	Rank Group	By-Name	By-Name	By-Name Random
	Fort Dix	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Drum	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Eustis	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort George G Meade	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Hamilton	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Lee	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Monmouth	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Monroe	By-Name Random	By-Name	By-Name	By-Name Random
	Fort Story	By-Name Random	Unlabeled	By-Name	By-Name Random
	Forts Myer/McNair	Rank Group	By-Name	By-Name	By-Name Random

(Northeast Region continued on next page)

Exhibit 1-1: 2005 Leisure Needs Survey Installation Sampling/Administration by Region*

Region	Installation	Active Duty	Civilians	Spouses	Retirees
(Northeast Region continued)					
	Natick R&D Center	By-Name Random	Unlabeled	By-Name	By-Name Random
	Picatinny Arsenal	Rank Group	Unlabeled	By-Name	By-Name Random
	Tobyhanna Army Depot	Rank Group	Unlabeled	By-Name	By-Name Random
	Walter Reed Army Medical Center	Rank Group	Unlabeled	By-Name	By-Name Random
	Watervliet Arsenal	Rank Group	Unlabeled	By-Name	By-Name Random
	West Point Military Academy	By-Name Random	By-Name	By-Name	By-Name Random
Northwest					
	Dugway Proving Ground	Rank Group	By-Name	By-Name	By-Name Random
	Fort Carson	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Leavenworth	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Leonard Wood	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Lewis	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort McCoy	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Riley	By-Name Random	Unlabeled	By-Name	By-Name Random
	Rock Island Arsenal	By-Name Random	Unlabeled	By-Name	By-Name Random
	Tooele Army Depot	Rank Group	Unlabeled	By-Name	By-Name Random
	USAG Selfridge	Rank Group	Unlabeled	By-Name	By-Name Random
Southeast					
	Anniston Army Depot	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Benning	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Bragg	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Buchanan	Rank Group	Generic	By-Name	By-Name Random
	Fort Campbell	Rank Group	By-Name	By-Name	By-Name Random
	Fort Gordon	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Jackson	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Knox	Rank Group	By-Name	By-Name	By-Name Random
	Fort McPherson	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Rucker	Rank Group	By-Name	By-Name	By-Name Random
	Hunter Army Airfield	Rank Group	Unlabeled	By-Name	By-Name Random
	Redstone Arsenal	Rank Group	Unlabeled	By-Name	By-Name Random

Exhibit 1-1: 2005 Leisure Needs Survey Installation Sampling/Administration by Region*

Region	Installation	Active Duty	Civilians	Spouses	Retirees
Southwest					
	Fort Bliss	By-Name Random	By-Name	By-Name	By-Name Random
	Fort Irwin	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Polk	Rank Group	Unlabeled	By-Name	By-Name Random
	Fort Sam Houston	By-Name Random	Unlabeled	By-Name	By-Name Random
	Fort Sill	Rank Group	By-Name	By-Name	By-Name Random
	McAlester AAP	Rank Group	Unlabeled	By-Name	By-Name Random
	Pine Bluff Arsenal	By-Name Random	Unlabeled	By-Name	By-Name Random
	Presidio of Monterey	Rank Group	Unlabeled	By-Name	By-Name Random
	Red River Army Depot	By-Name Random	Unlabeled	By-Name	By-Name Random
	Sierra Army Depot	By-Name Random	Unlabeled	By-Name	By-Name Random
	White Sands Missile Range	By-Name Random	By-Name	By-Name	By-Name Random
	Yuma Proving Ground	Rank Group	Unlabeled	By-Name	By-Name Random

* **By-Name Random** denotes surveys with labels addressing them to specific individuals randomly sampled from mailing lists provided by the IPOCs or the Defense Manpower Data Center (DMDC). **Rank Group** denotes labels for one of four rank groups: Junior Enlisted, Senior Enlisted, Junior Officer, and Senior Officer. **Unlabeled** denotes surveys with only the word "Civilian" on the label.

DIFFERENCES BETWEEN RANDOM AND SELF-SELECTED SAMPLES

Toward the end of the original data collection period, 31 March 2005 through 31 May 2005, LNS response rates had not reached the desired targets. CFSC extended the administration period to 17 June 2005 to allow IPOCs more time to collect the surveys at their installations.

With the LNS responses remaining low at many installations on 17 June 2005, CFSC once again extended the administration period to 8 July 2005. During this extension, the LNS was made available via the Web to all members of each of the patron populations at the 92 installations. An additional 3,311 respondents self-selected to complete the LNS during this extension.

By making the Web survey available to all members of each of the patron groups, none of the patron group samples is the result of pure random selection. Of concern is whether the self-selected respondents differ in any substantial ways from those who did not self-select (i.e., those randomly selected). To determine any differences, the participants who took the survey on the web were partitioned into two groups: those who self-selected during the extension periods and those who were randomly selected for the initial sample. The two groups were examined for any sizable differences in the following demographics:

- Gender
- Age
- Education level
- Racial/ethnic background
- Marital status
- Rank/grade.

The results of the comparisons showed no differences between the two groups in gender, education level, marital status, or racial/ethnic background. The groups did differ in the following two areas: age and status. The self-selected respondents tend to be slightly younger: 39 years of age versus 42 years for randomly selected respondents, and as a result, also tend to be in lower ranks/grades than the randomly selected respondents.

The self-selected respondents have higher proportions of active duty and civilian than the randomly selected samples as shown in Exhibit 1-2 below.

Exhibit 1-2: Randomly Selected Versus Self-Selected LNS Samples

Selection Type	**Status**			
	Active Duty	Civilian	Spouse	Retiree
By-Name Randomly Selected	28.9%	32.7%	18.7%	19.7%
Self-Selected	43.4%	36.6%	9.8%	9.4%

This status difference likely reflects the emphasis placed by the IPOCs on getting more active duty and civilians to take the LNS on the Web when the survey was opened to all members of each patron group.

The 3,311 self-selecting LNS respondents constitute approximately 6% of the total number of hardcopy and Web survey respondents. Because this is such a small percentage of the total respondents, even with differences in age and status, it was concluded that the self-selected sample is not different enough to impact the patron group samples for the 2005 LNS.

RESPONSE RATES

The number of surveys distributed, response rates and confidence intervals for each of the patron groups surveyed at the installations in your IMA region are presented below in Exhibit 1-3.

Exhibit 1-3: IMA-NERO LNS Response Rates and Confidence Intervals

Patron Group	IMA Population	Desired Sample	Surveys Distributed	Surveys Returned	Response Rate	Confidence Interval
Active Duty	58804	4011	13371	2244	16.78%	2.03%
Spouses	29128	4765	15884	2013	12.67%	2.11%
Civilians	83936	4487	14955	3883	25.96%	1.54%
Retirees	63198	5121	17069	3650	21.38%	1.57%
Total	**235006**	**18384**	**61279**	**11790**	**19.24%**	**0.88%**

The first column in the exhibit lists the patron groups surveyed at the region. The second column presents the population count at the region for each of these patron groups. The active duty and civilian population counts were provided by the IPOCs at the beginning of the 2005 LNS. The spouse and retiree population counts were derived from information provided by the Defense Manpower Data Center. The third column, **Desired Sample**, lists the number of completed surveys needed to achieve the desired 95% ±5% confidence interval for each patron group. The fourth column, **Surveys Distributed**, lists the number of surveys that were distributed in order to achieve the desired sample. The number of **Surveys Distributed** takes into account the historical average LNS response rate of 30%. Distributing about three times as many surveys as the desired sample facilitates achieving the desired final sample for each patron group.

The fifth column, **Surveys Returned**, shows the number of surveys received from each patron group at the installation. The total number of surveys returned may exceed the sum of the four patron group samples if any respondents failed to indicate their patron group status on the survey. The sixth column, **Response Rate**, is based on the number of **Surveys Returned** divided by the number of **Surveys Distributed**. Low response rates, such as those less than 20%, increase the chances that one or more subgroups (e.g., an active duty rank, a civilian grade) may be under- or over-represented in the sample. Data from patron groups with low response rates should be interpreted with caution.

Finally, the seventh column, **Confidence Interval**, presents the interval for a sample response to an answered question within which we are likely to find the true population response with a 95% degree of reliability.

PATRON GROUP SAMPLES AND CONFIDENCE IN THE DATA

Assume you obtained a **Desired Sample** size of 300 survey returns for your active duty patron group. Of the 300 active duty who responded, 52% said that they used the gym in the last year. The **Confidence Interval** tells us that there is a 95% ±5% chance that the total proportion of active duty members who used the gym last year is between 47% and 57% (i.e., 5% below 52% and 5% above 52%). If the **Population** were 1,350 active duty, then we can be 95% confident that between 634 and 770 used the gym last year.

For the common uses of these survey data by MWR managers, even samples with large **Confidence Intervals** (e.g., ± 15%) are sufficient to detect medium size differences in the data. For example, assume 58% of the active duty sample and 29% of the civilian sample stated that they used the gym. Also assume the **Confidence Interval** for active duty is ±15%, and ±10% for civilians. The true **Population** usage percentage for active duty would be between 43% and 73%, while for civilians it would be between 19% and 39%. Since there is a 95% probability that the active duty percentage is above 43% and a 95% probability that the civilian percentage is below 39%, then you can confidently say that a higher percentage of the active duty **Population** than of the civilian **Population** used the gym last year.

When reviewing your findings, you should take two things into consideration. First, consider the confidence intervals for each patron group, which will help you assess the degree of variability in responses for each group; second, consider the response rate for each patron group, which will help you assess the representativeness of the patron group sample (e.g., in rank distribution, gender distribution).

WEIGHTING METHODOLOGY

In this report, overall findings (i.e., results that reflect the sum of all patron groups) are weighted by patron group to make them representative of each of the patron groups at each installation. The purpose of weighting data by patron group is to ensure that each group is represented in this report in the same proportion as it exists in each installation's total population. For example, if civilians represent 25% of the population but only 10% of the survey respondents, then the civilian survey responses are adjusted (weighted) up to 25% to ensure that their contribution to the Leisure Needs Survey data accurately reflects their proportion of the population. It is important to note that weighting by patron group does NOT change the response percentages presented for each individual patron group, but it does change the relative contribution of each patron group to the total group of respondents (seen in exhibits which present 'Total' columns).

Caution should be used when interpreting data that are weighted. Weighting does not adjust the extent to which data obtained from a particular patron group actually represent the individuals in that population. Thus, if the data for any patron group are not representative of that

patron group (e.g., in terms of rank, gender, etc.), the total weighted data will not accurately represent the total population for that group.

INTERPRETING YOUR DATA

Data presented in this report come from the 2005 Army MWR Leisure Needs Survey. The data have been "cleaned" to minimize erroneous responses, such as two responses where only one is acceptable. Except for minor edits, all data presented are complete and represent the responses contained within the surveys from each installation in your region. All results are presented in exhibits with accompanying text. General guidelines for understanding all exhibits are presented in this introduction. The following topics will be discussed to assist in data interpretation:

- Group presentation
- Missing data
- Zero responses
- Limitations.

Group Presentation. The majority of exhibits in this report present data for each of the patron groups separately and for the sum of responses across groups. This method of presentation allows comparability across exhibits and provides the most effective means of targeting the critical segments of your population. In some instances, you will find that the data are presented for subgroups within a patron group or for only one patron group. The reason for presenting subgroup breakouts is to enhance the explanatory power of the data. Individual patron group responses are unweighted; 'Total Cases' are weighted to reflect each installation's population proportions. 'Total Cases' may not always add to 100% due to rounding.

Missing Data. Exhibits provide information on all persons responding to the question or questions presented in the exhibit. For example, when respondents did not complete the question on patron group status, we are unable to provide their data. When respondents did not answer a particular question (outside of intentionally skipped questions built into the survey) the data are considered missing. Thus, overall totals will differ by question and by exhibit depending on how many people answered each question.

Zero Responses. A zero value in an exhibit usually means that no respondents chose that particular option for the question or questions presented in the exhibit. For example, there may be no (zero) respondents who fall into the "<21 years old" age category. A zero, however, can also denote that a particular option is invalid. This scenario is true, for example, for retirees in this age category because it is not feasible for retirees to be less than 21 years of age.

Limitations. It is important to remember that exhibits provided in this report include only descriptive statistics. No inferential statistics are presented, meaning that claims of statistical significance cannot be made. However, you have the opportunity to calculate inferential statistics, if you desire, because you have the data set with all the data for each installation in your IMA region, and for the IMA region as a whole.

OUTLINE OF IMA REGION REPORT

This report comprises four sections, including this Introduction, that provide data useful to Headquarters staff, MWR program staff, marketing directors and installation leaders. Following are the remaining three sections of the report:

- Overview Report
- MWR Facility Analysis
- MWR Activity Analysis.

Brief summaries of each of these sections follow.

Overview Report. The second section of the region report provides the most comprehensive portrayal of survey results. These results are reported according to the LNS Conceptual Framework, explained in the introduction to that section. Included in this section are demographics and behavioral and attitudinal data as they relate to leisure activities and MWR programs and services. The overview presents a respondent profile, ranking of activity preferences by patron group and by activity group, and an in-depth presentation of quality ratings for MWR programs and services.

MWR Facility Analysis. This section provides detailed information on each MWR facility included in the survey. The main components of this section include (1) for each standard installation facility, rankings of installations in the region by usage rates, satisfaction ratings, and quality ratings; (2) a facility evaluation worksheet for each standard installation facility providing information on usage, satisfaction, and quality by patron group; and (3) a customer profile worksheet for each standard installation facility providing a demographic overview of those respondents who used the facility.

MWR Activity Analysis. This section provides detailed information on the leisure activity preferences and participation rates for a variety of patron demographic groups for each leisure activity included in the survey.

At the front of the report is an **Executive Summary** that provides an abbreviated presentation of your patrons' needs for and satisfaction with MWR facilities and their perceptions of the quality of the MWR facilities in your IMA region. The executive summary details the impact of MWR programs and services on the quality of Army life. Also included in

this summary is a list of top leisure activities in which respondents participate, and information on the use of MWR programs and services during deployment.

A SUGGESTED PLAN OF ACTION

The amount of data presented in this report requires that you devise a plan for interpreting, integrating, and using the information effectively. Taking the following steps may help you in the application of your data to program enhancements.

1. **Review the report carefully**. The Executive Summary and Overview Report, should be reviewed in depth as they contain key results and detailed information on your programs. The third and fourth sections, which contain detailed information on MWR facilities and activities, will be most beneficial to program managers.

2. **Identify the significant findings from reviewing the data**. Significant findings are those about facilities and programs that are important to you and to the IMA. You should try to isolate those findings that you can affect by incorporating actions into an action plan. For example, some changes may be warranted in situations where program quality ratings are below average or inadequate, or where the users' satisfaction with program staff is less than expected.

3. **Supplement the aggregate IMA results with individual installation findings**. This report contains aggregated information from all surveyed installations in your IMA region. Any interpretation of the data should be viewed with the inherent variance among installations in mind. Especially when analyzing data included in the MWR Facility Analysis and MWR Activity Analysis worksheets (Sections 3 and 4, respectively), take into consideration the unique characteristics of your IMA because aggregation of data masks some installation-specific characteristics that may be important when comparisons are made.

4. **Develop a short list of action items**. For each finding that you identify and want to act on, prepare a "goal statement" that specifies the outcome you wish to affect, specify the target population, state the rationale, and list any additional information you may need to inform the action plan. For example, you may have:

   A goal statement: Increase the participation in BOSS programs
   A target population: Single Soldiers
   A rationale: Participation in, and satisfaction with BOSS programs is low
   Any additional information needed: Main barriers to participation

5. **Identify those aspects of the program that need to be changed**. This will help you focus on the elements of a program or offered activity that you have the

power to influence. Continuing with the BOSS example, you may identify the following:

> Make the BOSS activities more engaging for single Soldiers by increasing offerings based on the activities single Soldiers like to participate in as found in the LNS results.

6. **Integrate corresponding program information with the survey results.** The findings that led you to make a program modification or addition should be viewed in conjunction with available MWR program input from comment cards, customer satisfaction feedback, program evaluations, focus groups, personal observations, and program history and background.

7. **Construct an Action Plan.** At this point, you have all the information you need to construct an action plan.

8. **Execute Your Action Plan.** An action plan has no impact unless it is put into action.

SECTION TWO: LNS OVERVIEW REPORT

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SECTION TWO
LNS OVERVIEW REPORT

INTRODUCTION

The Leisure Needs Survey (LNS) assesses the use of and satisfaction with MWR programs, facilities, and leisure activities for four patron groups who use those programs and services: active duty Soldiers, spouses of active duty Soldiers, retirees, and DA civilians. For the 2005 iteration of the Survey, a conceptual framework was developed for the LNS Overview Report to meet two objectives:

- Identify a set of organizing principles to assist in the presentation of the exhibits in this section
- Provide a foundation for thinking about future iterations of the Leisure Needs Survey using programmatic constructs.

The conceptual framework for the 2005 LNS emphasizes five major program areas: MWR Programs and Facilities, Army Community Services, Child and Youth Services, Better Opportunities for Single Soldiers, and Leisure Activities. For each program area, the LNS asked the following types of questions:

- **MWR Programs and Facilities**: Questions on the frequency of use of the program or facility, satisfaction with the program or facility, the quality of the personnel associated with the program or facility, the quality of the equipment or furnishings of the program or facility, the seven most important and the seven least important MWR programs and facilities to have on an installation, experience and satisfaction with golf, bowling, and leisure travel services, and the overall quality of food and beverage services.
- **Army Community Service (ACS)**: Questions on the awareness of and usage of ACS programs, the extent to which ACS programs have positive impacts on various aspects of the respondent's life and family, and any concerns respondents may have about using ACS.
- **Child and Youth Services (CYS)**: Questions on the types of childcare desired, the desired programs oriented toward children and youth, and the extent to which CYS contributes to positive impacts on the life, career and family of the respondent.
- **Better Opportunities for Single Soldiers (BOSS)**: Questions on the degree of program participation, and the extent to which BOSS positively impacts respondents' lives.
- **Leisure Activities:** Questions on the level of participation in various leisure activities, and whether those activities are engaged in at the installation, off post, or at home.

The six subsections of the IMA Overview Report include

MWR Programs and Facilities: This section presents quality and satisfaction data for MWR facilities and programs, along with detailed data on golf, bowling, leisure travel, food and beverage, and entertainment. It includes information on MWR programs and facilities' effects on respondents' quality of life, respondents' sources of MWR information, and respondents' use of MWR programs and facilities during deployment.

Army Community Service (ACS): This section presents results on the awareness and perceived benefit of ACS programs, along with data on the impact of ACS programs and respondents' concerns about using ACS programs.

Child and Youth Services (CYS): This section presents a family profile of respondents and data on respondents' use of and preferences for child care. It also presents data on the positive impacts of Army CYS.

Better Opportunities for Single Soldiers (BOSS): This section presents data on chain of command support for the BOSS program, information on BOSS participants, and the impact of BOSS on single Soldiers' lives.

Leisure Activities: This section presents respondents' participation in leisure activities by frequency and location across all patron groups.

This section should be used as a starting point for determining general issues and trends in your population; it will also help guide you in examining results in the remainder of the report. Used in conjunction with the MWR Facility Analysis (found in Section Three) and the MWR Activity Analysis (found in Section Four), you will be able to gain greater insight into the successes and needed enhancements in MWR programs and services in your region.

MWR PROGRAMS AND FACILITIES

Satisfaction with Post Recreation Programs and Facilities

Exhibit 2-1 shows the percentage of all respondents within the region who feel very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, and very dissatisfied with the standard MWR programs/facilities available at their installation. Only those respondents who indicated that they had used the program/facility provided ratings of satisfaction. The programs and facilities are listed in descending order by their mean score rating. The mean score is based on a 5-point scale where 1 = very dissatisfied and 5 = very satisfied. Note that the total users will differ by program/facility as only those respondents who said they had used the program/facility rated their satisfaction with it.

Exhibit 2-1
Satisfaction with Post Recreation Programs/Facilities - All Respondents
(Survey Questions 16 and 17)

	Very Satisfied %	Somewhat Satisfied %	Neither Satisfied Nor Dissatisfied %	Somewhat Dissatisfied %	Very Dissatisfied %	**Total Users n**	**Mean Score Rating**
Golf Course	57%	32%	6%	4%	1%	**952**	**4.39**
Fitness Center/Gym	54%	33%	6%	4%	2%	**3175**	**4.34**
ITR - Commercial Travel Agency	50%	36%	10%	3%	1%	**1935**	**4.31**
Golf Course Pro Shop	49%	36%	11%	3%	1%	**878**	**4.29**
Bowling Center	48%	38%	9%	3%	1%	**2354**	**4.29**
Arts & Crafts Center	48%	37%	11%	2%	2%	**1075**	**4.27**
Library	47%	37%	10%	5%	2%	**2339**	**4.21**
Automotive Skills	46%	36%	11%	4%	2%	**1340**	**4.21**
Swimming Pool	45%	40%	9%	4%	2%	**1600**	**4.21**
Marinas	50%	31%	9%	6%	3%	**202**	**4.20**
Outdoor Recreation Center	43%	39%	15%	3%	1%	**1348**	**4.19**
Bowling Food & Beverage	43%	41%	11%	5%	1%	**2490**	**4.19**
Post Picnic Area	40%	43%	14%	3%	1%	**2445**	**4.18**
Cabins & Campgrounds	44%	38%	10%	7%	1%	**239**	**4.18**
Youth Center	45%	35%	11%	6%	2%	**771**	**4.15**
School Age Services	47%	32%	13%	6%	2%	**394**	**4.15**
Golf Course Food & Beverage	40%	40%	14%	4%	1%	**965**	**4.15**
Recreation/Community Activity Center	40%	40%	15%	3%	2%	**1415**	**4.14**
Bowling Pro Shop	45%	30%	19%	5%	1%	**368**	**4.14**
Child Development Center	48%	30%	9%	7%	6%	**698**	**4.08**
BOSS	39%	38%	17%	4%	2%	**242**	**4.06**
Athletic Fields	34%	43%	17%	5%	1%	**1402**	**4.03**
Multipurpose Sports/Tennis Courts	36%	37%	18%	7%	2%	**652**	**3.99**
Army Lodging	41%	32%	11%	10%	6%	**991**	**3.93**
Car Wash	33%	36%	20%	7%	4%	**1105**	**3.87**

MWR PROGRAMS AND FACILITIES

Quality Ratings of Post Recreation Programs and Facilities

The next series of exhibits provides the quality ratings given by respondents for various aspects of the region's recreation programs/facilities. Exhibits 2-2 through 2-4 provide this information for all respondents and Exhibits 2-5 through 2-7 provide this information for active duty respondents. The 25 standard installation MWR programs/facilities are presented in these exhibits.

Respondents were asked to rate the overall quality of the building/facility/space of each MWR recreational program/facility they had used (Exhibit 2-2). The facilities are listed in descending order by their mean score rating. The mean score is based on a 5-point scale where 1 = very poor and 5 = very good. Only those respondents who said they had used the facility rated its quality so total cases will differ by facility.

Exhibit 2-2
Quality of Recreation Building/Facility/Space - All Respondents
(Survey Questions 16 and 17)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	**Total Users n**	**Mean Score Rating**
Golf Course	49%	32%	14%	5%	1%	**928**	**4.24**
Child Development Center	51%	27%	18%	4%	1%	**693**	**4.22**
Golf Course Pro Shop	44%	36%	16%	3%	1%	**873**	**4.18**
Bowling Center	42%	39%	15%	3%	1%	**2325**	**4.18**
Fitness Center/Gym	47%	30%	17%	3%	2%	**3141**	**4.17**
Youth Center	42%	34%	20%	3%	1%	**763**	**4.14**
Arts & Crafts Center	40%	37%	18%	3%	1%	**1051**	**4.12**
Cabins & Campgrounds	40%	41%	11%	8%	1%	**229**	**4.11**
Bowling Food & Beverage	36%	41%	18%	4%	1%	**2461**	**4.08**
Swimming Pool	39%	38%	17%	4%	2%	**1572**	**4.08**
ITR - Commercial Travel Agency	34%	41%	21%	3%	1%	**1864**	**4.06**
Post Picnic Area	33%	42%	22%	3%	0%	**2385**	**4.04**
Golf Course Food & Beverage	37%	37%	19%	5%	1%	**959**	**4.03**
School Age Services	43%	28%	20%	7%	2%	**384**	**4.03**
Outdoor Recreation Center	34%	40%	22%	3%	1%	**1311**	**4.02**
Bowling Pro Shop	39%	31%	23%	5%	2%	**368**	**4.01**
Recreation/Community Activity Center	34%	39%	22%	4%	2%	**1406**	**4.00**
Automotive Skills	33%	39%	23%	4%	1%	**1321**	**3.98**
Marinas	41%	30%	17%	8%	5%	**194**	**3.94**
Library	35%	35%	21%	7%	2%	**2293**	**3.94**
BOSS	35%	31%	27%	6%	1%	**224**	**3.94**
Multipurpose Sports/Tennis Courts	30%	37%	26%	4%	3%	**640**	**3.88**
Athletic Fields	29%	38%	27%	5%	1%	**1349**	**3.88**
Army Lodging	40%	27%	19%	7%	8%	**957**	**3.84**
Car Wash	26%	31%	33%	8%	3%	**1092**	**3.69**

MWR PROGRAMS AND FACILITIES

Quality Ratings of Post Recreation Programs and Facilities (continued)

Exhibit 2-3 shows respondents' ratings of the quality of the equipment and furnishings at each MWR facility listed below. MWR facilities are ranked by their mean score rating, which is shown in the last column on the right and is based on a 5-point scale. Only those respondents who used each program/facility rated the quality of equipment and furnishings.

Exhibit 2-3
Quality of Recreation Equipment/Furnishings - All Respondents
(Survey Questions 16 and 17)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	**Total Users n**	**Mean Score Rating**
Fitness Center/Gym	46%	33%	17%	3%	1%	**3142**	**4.20**
Golf Course	45%	34%	17%	4%	1%	**913**	**4.19**
Child Development Center	47%	29%	17%	4%	2%	**688**	**4.16**
Golf Course Pro Shop	42%	37%	17%	3%	1%	**853**	**4.16**
Cabins & Campgrounds	38%	41%	17%	3%	1%	**227**	**4.13**
Arts & Crafts Center	37%	41%	20%	2%	1%	**1041**	**4.10**
Bowling Center	38%	38%	18%	4%	1%	**2306**	**4.08**
Youth Center	37%	38%	20%	4%	1%	**760**	**4.06**
Swimming Pool	36%	39%	20%	5%	1%	**1552**	**4.03**
ITR - Commercial Travel Agency	32%	43%	22%	3%	1%	**1794**	**4.03**
Bowling Food & Beverage	34%	41%	20%	4%	1%	**2432**	**4.02**
School Age Services	40%	33%	18%	7%	2%	**388**	**4.02**
Golf Course Food & Beverage	34%	39%	21%	5%	1%	**947**	**4.00**
Outdoor Recreation Center	31%	41%	24%	3%	1%	**1306**	**3.99**
Automotive Skills	32%	40%	24%	3%	1%	**1310**	**3.97**
Recreation/Community Activity Center	32%	38%	24%	4%	1%	**1392**	**3.96**
Bowling Pro Shop	35%	35%	24%	5%	1%	**361**	**3.96**
Marinas	38%	35%	14%	11%	2%	**188**	**3.94**
Post Picnic Area	29%	40%	26%	4%	1%	**2339**	**3.93**
Library	32%	37%	23%	6%	2%	**2280**	**3.92**
Multipurpose Sports/Tennis Courts	30%	36%	25%	6%	2%	**618**	**3.86**
Athletic Fields	27%	39%	29%	4%	1%	**1248**	**3.86**
BOSS	32%	26%	34%	6%	2%	**217**	**3.80**
Army Lodging	37%	26%	22%	8%	7%	**952**	**3.79**
Car Wash	25%	30%	30%	12%	4%	**1080**	**3.60**

MWR PROGRAMS AND FACILITIES

Quality Ratings of Post Recreation Programs and Facilities (continued)

Exhibit 2-4 shows respondents' ratings of the quality of each MWR program/facility personnel. MWR program/facility personnel are ranked by their mean score rating, which is shown in the last column on the right and is based on a 5-point scale. Only those respondents who used each program/facility rated the quality of the personnel.

Exhibit 2-4
Quality of Recreation Personnel - All Respondents
(Survey Questions 16 and 17)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	**Total Users n**	**Mean Score Rating**
Library	55%	31%	12%	2%	1%	**2287**	**4.39**
Arts & Crafts Center	54%	32%	12%	2%	1%	**1050**	**4.37**
Cabins & Campgrounds	51%	33%	10%	5%	0%	**233**	**4.30**
Golf Course	53%	29%	13%	4%	1%	**932**	**4.30**
Marinas	52%	30%	13%	4%	2%	**187**	**4.26**
ITR - Commercial Travel Agency	48%	35%	14%	2%	1%	**1901**	**4.26**
Golf Course Pro Shop	49%	32%	15%	4%	0%	**870**	**4.26**
Bowling Center	46%	36%	14%	2%	1%	**2310**	**4.24**
Fitness Center/Gym	49%	32%	15%	3%	1%	**3148**	**4.24**
Outdoor Recreation Center	46%	34%	17%	3%	0%	**1307**	**4.22**
Automotive Skills	46%	33%	17%	2%	2%	**1325**	**4.19**
Bowling Pro Shop	47%	29%	20%	3%	1%	**368**	**4.19**
School Age Services	48%	30%	16%	4%	2%	**392**	**4.17**
Bowling Food & Beverage	43%	36%	16%	4%	1%	**2453**	**4.17**
Recreation/Community Activity Center	42%	36%	18%	3%	1%	**1387**	**4.16**
Golf Course Food & Beverage	42%	35%	19%	3%	1%	**956**	**4.15**
Swimming Pool	40%	39%	17%	3%	1%	**1556**	**4.13**
Post Picnic Area	38%	38%	21%	2%	0%	**1880**	**4.12**
BOSS	45%	32%	16%	5%	2%	**232**	**4.12**
Youth Center	44%	33%	16%	5%	2%	**765**	**4.11**
Multipurpose Sports/Tennis Courts	39%	37%	21%	2%	2%	**554**	**4.09**
Child Development Center	48%	25%	18%	6%	4%	**692**	**4.06**
Army Lodging	43%	29%	19%	6%	3%	**959**	**4.03**
Athletic Fields	34%	38%	25%	2%	1%	**1148**	**4.00**
Car Wash	36%	31%	26%	5%	2%	**875**	**3.94**

MWR PROGRAMS AND FACILITIES

Quality Ratings of Post Recreation Programs and Facilities (continued)

Exhibit 2-5 shows the ratings given by active duty respondents for the quality of the building/facility/space of each MWR program/facility. The programs/facilities are displayed in descending order of their mean score rating, which is displayed in the last column on the right and is based on a 5-point scale. Note that only those active duty respondents who used each program/facility rated the quality of the building/facility/space.

Exhibit 2-5
Quality of Recreation Building/Facility/Space - Active Duty
(Survey Questions 16 and 17)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	**Total Users n**	**Mean Score Rating**
Golf Course	46%	36%	14%	4%	0%	**271**	**4.24**
Fitness Center/Gym	45%	32%	17%	3%	2%	**1017**	**4.16**
Child Development Center	47%	28%	20%	3%	2%	**221**	**4.14**
Golf Course Pro Shop	38%	44%	12%	3%	2%	**208**	**4.13**
Bowling Center	38%	40%	17%	3%	2%	**650**	**4.11**
Cabins & Campgrounds	36%	44%	11%	9%	0%	**70**	**4.07**
Swimming Pool	38%	37%	19%	4%	2%	**461**	**4.06**
Bowling Pro Shop	37%	37%	21%	3%	2%	**110**	**4.05**
Youth Center	34%	41%	20%	4%	0%	**220**	**4.05**
Bowling Food & Beverage	33%	41%	21%	4%	1%	**619**	**4.01**
Golf Course Food & Beverage	35%	39%	18%	6%	2%	**218**	**4.00**
Arts & Crafts Center	32%	41%	23%	3%	1%	**280**	**4.00**
ITR - Commercial Travel Agency	30%	42%	24%	3%	0%	**372**	**3.98**
Automotive Skills	30%	41%	26%	3%	1%	**395**	**3.95**
Multipurpose Sports/Tennis Courts	31%	38%	27%	3%	1%	**228**	**3.95**
Recreation/Community Activity Center	28%	45%	22%	3%	2%	**400**	**3.94**
Post Picnic Area	26%	47%	23%	4%	1%	**561**	**3.93**
School Age Services	33%	34%	27%	6%	1%	**123**	**3.92**
Outdoor Recreation Center	27%	43%	24%	4%	1%	**323**	**3.91**
Marinas	29%	40%	27%	0%	4%	**48**	**3.90**
Library	30%	38%	24%	7%	1%	**640**	**3.88**
BOSS	30%	31%	35%	4%	1%	**113**	**3.86**
Athletic Fields	25%	37%	29%	7%	1%	**653**	**3.78**
Army Lodging	35%	28%	20%	8%	8%	**346**	**3.74**
Car Wash	21%	34%	35%	7%	3%	**356**	**3.63**

MWR PROGRAMS AND FACILITIES

Quality Ratings of Post Recreation Programs and Facilities (continued)

Exhibit 2-6 shows active duty respondents' ratings of the quality of the equipment and furnishings at each MWR program/facility listed below. MWR programs/facilities are ranked by their mean score rating, which is displayed in the last column on the right and is based on a 5-point scale. Only those active duty respondents who used each program/facility rated the quality of its equipment and furnishings.

Exhibit 2-6
Quality of Recreation Equipment/Furnishings - Active Duty
(Survey Questions 16 and 17)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	**Total Users n**	**Mean Score Rating**
Golf Course	40%	41%	15%	3%	1%	**274**	**4.17**
Fitness Center/Gym	43%	33%	19%	3%	2%	**1016**	**4.14**
Child Development Center	45%	31%	19%	2%	3%	**220**	**4.13**
Golf Course Pro Shop	36%	45%	14%	3%	1%	**203**	**4.11**
Cabins & Campgrounds	34%	47%	13%	4%	1%	**68**	**4.07**
Youth Center	30%	46%	22%	1%	0%	**217**	**4.05**
Swimming Pool	35%	41%	19%	4%	2%	**457**	**4.04**
Bowling Center	34%	42%	18%	4%	2%	**644**	**4.02**
Bowling Pro Shop	32%	41%	23%	2%	2%	**108**	**4.00**
Marinas	28%	47%	21%	4%	0%	**47**	**3.98**
Arts & Crafts Center	30%	43%	25%	2%	1%	**277**	**3.98**
ITR - Commercial Travel Agency	26%	47%	24%	2%	1%	**363**	**3.96**
Bowling Food & Beverage	29%	42%	23%	5%	1%	**611**	**3.93**
Automotive Skills	30%	41%	24%	3%	2%	**396**	**3.93**
Multipurpose Sports/Tennis Courts	31%	38%	26%	5%	0%	**224**	**3.93**
Golf Course Food & Beverage	31%	42%	19%	8%	1%	**219**	**3.92**
School Age Services	30%	37%	29%	2%	2%	**122**	**3.92**
Recreation/Community Activity Center	28%	42%	24%	5%	1%	**397**	**3.91**
Outdoor Recreation Center	26%	43%	28%	3%	1%	**322**	**3.89**
Post Picnic Area	24%	43%	28%	3%	1%	**556**	**3.87**
Library	27%	39%	27%	5%	2%	**636**	**3.85**
Athletic Fields	23%	38%	31%	6%	2%	**592**	**3.74**
BOSS	28%	28%	35%	5%	3%	**110**	**3.74**
Army Lodging	33%	29%	23%	7%	8%	**342**	**3.70**
Car Wash	21%	33%	32%	11%	4%	**347**	**3.57**

MWR PROGRAMS AND FACILITIES

Quality Ratings of Post Recreation Programs and Facilities (continued)

Exhibit 2-7 shows active duty respondents' ratings of the quality of personnel at each MWR program/facility listed below. MWR programs/facilities are ranked by their mean score rating, which is displayed in the last column on the right and is based on a 5-point scale. Only those active duty respondents who used each program/facility rated the quality of its personnel.

Exhibit 2-7
Quality of Recreation Personnel - Active Duty
(Survey Questions 16 and 17)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	**Total Users n**	**Mean Score Rating**
Golf Course	49%	32%	16%	2%	0%	**273**	**4.28**
Golf Course Pro Shop	46%	38%	13%	3%	0%	**208**	**4.26**
Marinas	50%	33%	10%	4%	2%	**48**	**4.25**
Library	44%	37%	17%	1%	0%	**635**	**4.24**
Bowling Pro Shop	44%	38%	16%	2%	0%	**110**	**4.24**
Bowling Center	43%	39%	16%	1%	1%	**640**	**4.21**
Cabins & Campgrounds	43%	38%	14%	4%	0%	**69**	**4.20**
ITR - Commercial Travel Agency	44%	36%	17%	2%	1%	**375**	**4.19**
Arts & Crafts Center	42%	38%	17%	1%	1%	**278**	**4.17**
Fitness Center/Gym	45%	32%	19%	3%	2%	**1018**	**4.16**
Golf Course Food & Beverage	42%	37%	16%	4%	0%	**219**	**4.16**
Swimming Pool	40%	40%	16%	3%	1%	**454**	**4.15**
Multipurpose Sports/Tennis Courts	39%	37%	22%	1%	2%	**199**	**4.12**
Automotive Skills	44%	30%	21%	3%	2%	**399**	**4.12**
Outdoor Recreation Center	39%	37%	21%	2%	1%	**321**	**4.11**
Youth Center	39%	40%	15%	5%	1%	**222**	**4.11**
Bowling Food & Beverage	39%	39%	17%	4%	1%	**611**	**4.11**
Recreation/Community Activity Center	35%	41%	20%	3%	2%	**396**	**4.06**
School Age Services	39%	31%	24%	3%	2%	**124**	**4.01**
BOSS	39%	31%	23%	6%	2%	**118**	**3.99**
Post Picnic Area	30%	41%	26%	2%	1%	**434**	**3.97**
Athletic Fields	31%	38%	28%	2%	1%	**538**	**3.96**
Army Lodging	36%	33%	21%	6%	5%	**346**	**3.89**
Child Development Center	40%	26%	20%	7%	6%	**219**	**3.87**
Car Wash	30%	31%	31%	5%	3%	**289**	**3.81**

MWR PROGRAMS AND FACILITIES

Quality Ratings of Post Recreation Programs and Facilities (continued)

Exhibit 2-8 displays the overall quality ratings given for each standard MWR program/facility by all survey respondents and active duty respondents separately. Facilities are listed in descending order based on the overall quality mean.

Exhibit 2-8
Mean Overall Quality Ratings of Recreation Facilities - All Respondents and Active Duty
(Survey Questions 16 and 17)

	All Respondents		Active Duty Respondents	
	Total Users n	Overall Quality Mean	Total Users n	Overall Quality Mean
Golf Course	950	4.24	277	4.23
Fitness Center/Gym	3180	4.20	1030	4.15
Arts & Crafts Center	1067	4.20	284	4.04
Golf Course Pro Shop	883	4.20	211	4.17
Cabins & Campgrounds	239	4.18	71	4.12
Bowling Center	2350	4.16	656	4.11
Child Development Center	703	4.14	224	4.04
ITR - Commercial Travel Agency	1924	4.12	379	4.04
Youth Center	771	4.10	223	4.05
Bowling Food & Beverage	2493	4.09	626	4.02
Library	2330	4.08	648	3.99
Swimming Pool	1594	4.08	469	4.08
Outdoor Recreation Center	1342	4.07	331	3.97
School Age Services	397	4.07	127	3.94
Bowling Pro Shop	374	4.06	111	4.10
Golf Course Food & Beverage	970	4.06	221	4.03
Automotive Skills	1350	4.05	402	3.99
Recreation/Community Activity Center	1424	4.04	405	3.97
Marinas	200	4.01	50	4.04
Post Picnic Area	2437	4.00	568	3.90
BOSS	241	3.96	121	3.83
Multipurpose Sports/Tennis Courts	653	3.89	235	3.96
Athletic Fields	1379	3.88	660	3.79
Army Lodging	983	3.88	355	3.76
Car Wash	1118	3.69	365	3.63

GOLF

MWR Golf Quality and Satisfaction Information

Exhibit 2-9 displays the mean quality and satisfaction ratings for the Golf Courses, the Golf Course Pro Shops, and Golf Course Food and Beverage Services at the installations within the region for each patron group. The mean score is based on a 5-point scale where 1 = very poor and 5 = very good. Only those respondents who said they had used the facility rated its quality and satisfaction.

Exhibit 2-9
Users' Ratings of Quality of and Satisfaction with MWR Golf Facilities
(Survey Question 17)

	Active Duty Mean	Spouses Mean	Civilians Mean	Retirees Mean	**Total Users Mean**
Golf Course					
Satisfaction	4.38	4.33	4.40	4.41	**4.39**
Quality of Building/Facility/Space	4.24	4.27	4.19	4.28	**4.24**
Quality of Equipment/Furnishings	4.17	4.16	4.15	4.23	**4.19**
Quality of Personnel	4.28	4.23	4.32	4.29	**4.30**
Golf Course Pro Shop					
Satisfaction	4.27	4.26	4.27	4.33	**4.29**
Quality of Building/Facility/Space	4.13	4.14	4.15	4.18	**4.18**
Quality of Equipment/Furnishings	4.11	4.11	4.11	4.17	**4.16**
Quality of Personnel	4.26	4.15	4.23	4.30	**4.26**
Golf Course Food and Beverage					
Satisfaction	4.11	4.00	4.11	4.23	**4.15**
Quality of Building/Facility/Space	4.00	3.98	3.98	4.01	**4.03**
Quality of Equipment/Furnishings	3.92	4.00	3.98	3.94	**4.00**
Quality of Personnel	4.16	4.05	4.16	4.19	**4.15**

GOLF

Fees, Equipment Purchase, and Satisfaction Information

Survey respondents were asked to indicate how much they typically spend on green fees when golfing off post and where they prefer to purchase golf equipment. Exhibit 2-10 shows preferences for each patron group and for the sum of all patron groups. The last column, "Total Cases," provides both the sum of respondents and the total percent of responses across all patron groups.

Exhibit 2-10
Typical Golfing Costs and Purchasing Preferences
(Survey Questions 28 and 29)

	Active Duty	Spouses	Civilians	Retirees	**Total Cases**
Off-post green fees:	(n = 2096)	(n = 1926)	(n = 3618)	(n = 3231)	**(n = 10871)**
I don't golf	73%	85%	79%	75%	**77%**
I golf, but don't pay for green fees off post	6%	4%	2%	3%	**3%**
Less than $20.00	5%	2%	4%	4%	**4%**
$20.00-$35.99	11%	5%	9%	10%	**9%**
$36.00-$50.99	4%	2%	4%	6%	**5%**
$51.00 or more	1%	1%	1%	2%	**1%**
Golf equipment purchasing preferences:					
Most Preferred	(n = 525)	(n = 255)	(n = 682)	(n = 769)	**(n = 2231)**
MWR Pro Shop	18%	16%	14%	21%	**18%**
AAFES	20%	17%	4%	17%	**14%**
Golf Discount Store	42%	44%	61%	51%	**51%**
Internet	17%	15%	14%	6%	**12%**
Other	4%	8%	7%	4%	**5%**
Least Preferred	(n = 533)	(n = 251)	(n = 659)	(n = 759)	**(n = 2202)**
MWR Pro Shop	23%	13%	17%	14%	**17%**
AAFES	23%	26%	24%	17%	**23%**
Golf Discount Store	11%	8%	6%	5%	**6%**
Internet	41%	46%	47%	62%	**50%**
Other	2%	6%	6%	3%	**4%**

BOWLING

MWR Bowling Quality and Satisfaction Information

Exhibit 2-11 displays the mean quality and satisfaction ratings for the Bowling Centers, the Bowling Pro Shops, and the Bowling Center Food and Beverage Services at the installations within the region for each patron group. The mean score is based on a 5-point scale where 1 = very poor and 5 = very good. Only those respondents who said they had used the facility rated its quality and satisfaction.

Exhibit 2-11
Users' Ratings of Quality of and Satisfaction with MWR Bowling Facilities
(Survey Question 17)

	Active Duty Mean	Spouses Mean	Civilians Mean	Retirees Mean	**Total Users Mean**
Bowling Center					
Satisfaction	4.22	4.24	4.32	4.40	**4.29**
Quality of Building/Facility/Space	4.11	4.11	4.19	4.31	**4.18**
Quality of Equipment/Furnishings	4.02	4.05	4.09	4.18	**4.08**
Quality of Personnel	4.21	4.09	4.30	4.37	**4.24**
Bowling Pro Shop					
Satisfaction	4.11	4.19	4.13	4.31	**4.14**
Quality of Building/Facility/Space	4.05	4.04	4.02	4.18	**4.01**
Quality of Equipment/Furnishings	4.00	3.96	3.97	4.16	**3.96**
Quality of Personnel	4.24	4.16	4.29	4.31	**4.19**
Bowling Center Food and Beverage					
Satisfaction	4.10	4.06	4.25	4.38	**4.19**
Quality of Building/Facility/Space	4.01	3.99	4.13	4.28	**4.08**
Quality of Equipment/Furnishings	3.93	3.97	4.11	4.23	**4.02**
Quality of Personnel	4.11	4.05	4.21	4.39	**4.17**

BOWLING

Fees, Equipment Purchase, and Satisfaction Information

Survey respondents were asked to indicate how much they typically spend per game when bowling off post and where they prefer to purchase bowling equipment. Exhibit 2-12 shows preferences for each patron group and for the sum of all patron groups. The last column, "Total Cases," provides both the sum of respondents and the total percent of responses across all patron groups.

Exhibit 2-12
Typical Bowling Costs and Purchasing Preferences
(Survey Questions 30 and 31)

	Active Duty	Spouses	Civilians	Retirees	**Total Cases**
Off-post game fees:	(n = 2056)	(n = 1889)	(n = 3519)	(n = 3109)	**(n = 10573)**
I don't bowl	52%	45%	65%	75%	**62%**
I only bowl on post	21%	30%	7%	6%	**13%**
Under $2.00	3%	2%	2%	2%	**2%**
$2.00-$3.99	13%	14%	15%	9%	**13%**
$4.00-$5.99	6%	6%	6%	5%	**6%**
$6.00 or more	4%	3%	4%	3%	**4%**
Bowling equipment purchasing preferences:					
Most Preferred	(n = 788)	(n = 759)	(n = 959)	(n = 694)	**(n = 3200)**
MWR Pro Shop	32%	28%	23%	34%	**29%**
AAFES	27%	33%	10%	27%	**22%**
Bowling Discount Store	24%	24%	44%	31%	**32%**
Internet	13%	8%	12%	5%	**10%**
Other	5%	6%	11%	4%	**7%**
Least Preferred	(n = 846)	(n = 786)	(n = 1001)	(n = 670)	**(n = 3303)**
MWR Pro Shop	17%	14%	13%	14%	**14%**
AAFES	15%	10%	17%	10%	**15%**
Bowling Discount Store	12%	11%	10%	11%	**11%**
Internet	46%	57%	51%	62%	**53%**
Other	10%	8%	9%	4%	**8%**

LEISURE TRAVEL

Leisure Airline Travel Sources and Frequency of Use

Exhibit 2-13 presents the results for two questions on the survey related to leisure airline travel services use. The first question asks respondents to indicate the method they used the most to make leisure airline travel reservations during the past 12 months. The second question asks respondents to indicate the number of times they used on-post travel services for leisure airline travel during the past 12 months. The results for both questions are presented by patron group and for the total of the four patron groups.

Exhibit 2-13
Leisure Airline Travel Use
(Survey Questions 32 and 33)

	Active Duty	Spouses	Civilians	Retirees	**Total Cases**
Most used service in past 12 months:	(n = 2079)	(n = 1915)	(n = 3649)	(n = 3223)	**(n = 10866)**
On post travel services	6%	3%	6%	4%	**5%**
Off post commercial travel services	6%	3%	10%	11%	**9%**
The Internet	63%	67%	44%	40%	**50%**
Other (e.g., directly through airline)	4%	5%	5%	9%	**6%**
Does not apply	22%	22%	35%	36%	**30%**
Use of on-post travel service in past 12 months:	(n = 2097)	(n = 1912)	(n = 3636)	(n = 3242)	**(n = 10887)**
0 times	85%	91%	91%	93%	**90%**
1-2 times	11%	8%	7%	6%	**8%**
3 or more times	3%	2%	2%	1%	**2%**

LEISURE TRAVEL

Armed Forces Recreation Center Use

Exhibit 2-14 presents the results for two questions on the survey related to Armed Forces Recreation Center use. The first question asks respondents to identify which Armed Forces Recreation Centers they have visited during the past 12 months. The column percents for this question will not add to 100% since respondents could select more than one recreation center. Respondents were also asked to indicate the last time they visted an Armed Forces Recreation Center. The results for both questions are presented by patron group and for the total of the four patron groups.

Exhibit 2-14
Armed Forces Recreation Center Use
(Survey Questions 34 and 35)

	Active Duty	Spouses	Civilians	Retirees	**Total Cases**
Armed Forces Recreation Centers visited in past 12 months:	(n = 2062)	(n = 1893)	(n = 3584)	(n = 3198)	**(n = 10737)**
Haven't visited one	79%	88%	92%	88%	**88%**
Hale Koa Hotel	8%	6%	3%	6%	**5%**
Shades of Green	7%	5%	4%	6%	**5%**
Dragon Hill Lodge	10%	2%	1%	2%	**3%**
Edelweiss Lodge and Resort	3%	2%	1%	2%	**2%**
Most recent visit to an Armed Forces Recreation Center:	(n = 463)	(n = 265)	(n = 318)	(n = 430)	**(n = 1476)**
Within the past 12 months	51%	66%	54%	60%	**56%**
1-3 years ago	33%	19%	21%	21%	**23%**
4-5 years ago	8%	7%	7%	4%	**6%**
More than 5 years ago	8%	8%	19%	15%	**14%**

FOOD AND BEVERAGE

Comparison of On-Post and Off-Post Food and Beverage Services

Survey respondents were asked to rate the overall quality of food and beverage services on post and similar facilities off post in the local community. Exhibit 2-15 presents both the mean score rating and the rating percentages that respondents gave to on-post facilities (this page) and to off-post facilities (next page). Totals for on-post/off-post residents for all subgroups are provided at the top of each exhibit. Responses are categorized within patron group according to whether respondents live on post or off post. The two parts of the exhibit can be used to compare perceptions of quality and to evaluate services across military and civilian facilities within the region.

Exhibit 2-15
Comparison of Quality of On-Post and Off-Post Food and Beverage Services - On Post
(Survey Question 20)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	Do Not Use %	**Total Cases n**	**Mean Score Rating**
Total:								
Live on post	15%	32%	23%	8%	3%	19%	**1868**	**3.59**
Live off post	18%	27%	20%	4%	1%	29%	**7672**	**3.81**
E1-E4:								
Live on post	14%	25%	19%	7%	2%	32%	**260**	**3.62**
Live off post	10%	29%	20%	5%	1%	35%	**127**	**3.66**
E5-E9:								
Live on post	15%	28%	25%	7%	2%	23%	**392**	**3.62**
Live off post	12%	30%	25%	6%	2%	25%	**463**	**3.58**
Officers:								
Live on post	16%	37%	25%	11%	3%	9%	**295**	**3.56**
Live off post	15%	33%	27%	7%	2%	17%	**461**	**3.62**
Spouses:								
Live on post	14%	31%	26%	6%	4%	19%	**880**	**3.55**
Live off post	12%	24%	19%	3%	2%	40%	**1019**	**3.69**
Civilians:								
Live on post	15%	24%	29%	12%	5%	15%	**41**	**3.37**
Live off post	19%	31%	22%	5%	1%	22%	**3129**	**3.79**
Retirees:								
Live on post	N/A	N/A	N/A	N/A	N/A	N/A	**0**	**N/A**
Live off post	20%	23%	15%	3%	1%	38%	**2473**	**3.95**

FOOD AND BEVERAGE

Comparison of On-Post and Off-Post Food and Beverage Services (continued)

Exhibit 2-15 (continued)
Comparison of Quality of On-Post and Off-Post Food and Beverage Services - Off Post
(Survey Question 20)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	Do Not Use %	**Total Cases n**	**Mean Score Rating**
Total:								
Live on post	26%	30%	13%	2%	1%	28%	**1799**	**4.08**
Live off post	29%	30%	11%	1%	0%	29%	**7318**	**4.21**
E1-E4:								
Live on post	18%	24%	13%	3%	2%	40%	**250**	**3.89**
Live off post	20%	25%	19%	2%	0%	35%	**121**	**3.96**
E5-E9:								
Live on post	30%	25%	12%	2%	1%	30%	**368**	**4.15**
Live off post	26%	30%	12%	2%	0%	29%	**441**	**4.11**
Officers:								
Live on post	34%	32%	14%	4%	1%	15%	**289**	**4.11**
Live off post	37%	33%	8%	1%	0%	21%	**451**	**4.33**
Spouses:								
Live on post	25%	32%	12%	2%	1%	29%	**852**	**4.09**
Live off post	25%	28%	11%	1%	1%	35%	**989**	**4.16**
Civilians:								
Live on post	23%	25%	20%	5%	3%	25%	**40**	**3.80**
Live off post	31%	29%	10%	1%	0%	29%	**2958**	**4.25**
Retirees:								
Live on post	N/A	N/A	N/A	N/A	N/A	N/A	**0**	**N/A**
Live off post	29%	30%	11%	1%	0%	29%	**2358**	**4.21**

FOOD AND BEVERAGE

Dining Preferences

Exhibit 2-16 presents respondents' answers to the question "How often do you take out, order in, or dine out for the following meals (on and off post) and how often do you use the following service options?" The exhibit below displays data for all respondents in the region. The following pages display data from active duty Soldiers, spouses, civilians, and retirees, respectively.

Exhibit 2-16
Frequency of Meals Eaten Out, Taken Out or Ordered In
(Survey Questions 22 and 23)

	Never %	Less than once per month %	1 to 3 times per month %	4 to 6 times per month %	7 or more times per month %	**Total Cases n**
All Respondents:						
Meals						
On-Post Breakfast	70%	15%	8%	2%	5%	**10521**
On-Post Lunch	36%	26%	21%	7%	10%	**10579**
On-Post Dinner	72%	17%	7%	2%	2%	**10324**
Off-Post Breakfast	42%	27%	19%	6%	6%	**10413**
Off-Post Lunch	21%	20%	30%	15%	15%	**10484**
Off-Post Dinner	23%	13%	28%	20%	16%	**10497**
Service Options						
Takeout/Delivery	29%	22%	31%	11%	7%	**10534**
Fast Food	21%	25%	30%	15%	9%	**10468**
Buffet Style	37%	36%	20%	5%	2%	**10203**
Cafeteria Style	52%	27%	12%	4%	5%	**10161**
Full Service	29%	22%	28%	13%	7%	**10389**

FOOD AND BEVERAGE

Dining Preferences (continued)

Exhibit 2-16 (continued)
Frequency of Meals Eaten Out, Taken Out or Ordered In
(Survey Questions 22 and 23)

	Never %	Less than once per month %	1 to 3 times per month %	4 to 6 times per month %	7 or more times per month %	**Total Cases n**
Active Duty:						
Meals						
On-Post Breakfast	56%	18%	11%	4%	11%	**2076**
On-Post Lunch	29%	21%	24%	9%	17%	**2079**
On-Post Dinner	57%	20%	12%	5%	7%	**2053**
Off-Post Breakfast	40%	25%	20%	7%	8%	**2047**
Off-Post Lunch	20%	18%	30%	16%	17%	**2063**
Off-Post Dinner	16%	11%	28%	23%	22%	**2051**
Service Options						
Takeout/Delivery	20%	20%	36%	15%	10%	**2089**
Fast Food	15%	19%	34%	19%	13%	**2076**
Buffet Style	32%	35%	26%	5%	3%	**2032**
Cafeteria Style	47%	25%	15%	5%	8%	**2036**
Full Service	28%	19%	32%	15%	7%	**2053**
Spouses:						
Meals						
On-Post Breakfast	82%	12%	5%	1%	1%	**1888**
On-Post Lunch	41%	31%	22%	4%	2%	**1890**
On-Post Dinner	62%	25%	11%	2%	0%	**1882**
Off-Post Breakfast	40%	38%	17%	3%	2%	**1877**
Off-Post Lunch	13%	20%	40%	18%	9%	**1892**
Off-Post Dinner	10%	15%	39%	26%	10%	**1900**
Service Options						
Takeout/Delivery	15%	27%	40%	14%	4%	**1907**
Fast Food	11%	25%	39%	19%	6%	**1904**
Buffet Style	39%	42%	16%	3%	0%	**1868**
Cafeteria Style	68%	25%	5%	1%	0%	**1848**
Full Service	21%	25%	36%	14%	4%	**1892**

FOOD AND BEVERAGE

Dining Preferences (continued)

Exhibit 2-16 (continued)
Frequency of Meals Eaten Out, Taken Out or Ordered In
(Survey Questions 22 and 23)

	Never %	Less than once per month %	1 to 3 times per month %	4 to 6 times per month %	7 or more times per month %	**Total Cases n**
Civilians:						
Meals						
On-Post Breakfast	67%	17%	8%	3%	5%	**3588**
On-Post Lunch	26%	29%	22%	10%	13%	**3609**
On-Post Dinner	82%	12%	4%	1%	1%	**3491**
Off-Post Breakfast	46%	25%	17%	6%	6%	**3527**
Off-Post Lunch	20%	21%	28%	15%	17%	**3546**
Off-Post Dinner	29%	12%	24%	17%	17%	**3543**
Service Options						
Takeout/Delivery	28%	22%	28%	12%	10%	**3551**
Fast Food	23%	26%	28%	13%	10%	**3525**
Buffet Style	35%	39%	19%	4%	3%	**3442**
Cafeteria Style	48%	29%	13%	4%	6%	**3445**
Full Service	29%	24%	26%	12%	8%	**3478**
Retirees:						
Meals						
On-Post Breakfast	82%	11%	5%	1%	1%	**2969**
On-Post Lunch	54%	24%	15%	3%	4%	**3001**
On-Post Dinner	75%	17%	6%	1%	1%	**2898**
Off-Post Breakfast	40%	26%	22%	6%	6%	**2962**
Off-Post Lunch	26%	19%	30%	14%	13%	**2983**
Off-Post Dinner	24%	15%	28%	19%	13%	**3003**
Service Options						
Takeout/Delivery	41%	22%	26%	7%	5%	**2987**
Fast Food	30%	26%	28%	11%	6%	**2963**
Buffet Style	43%	32%	19%	5%	2%	**2861**
Cafeteria Style	55%	28%	12%	3%	2%	**2832**
Full Service	31%	19%	27%	15%	9%	**2966**

FOOD AND BEVERAGE

Dining Preferences (continued)

Exhibit 2-17 presents the results for respondents' answers to how much they typically spend per person for breakfast, lunch and dinner when eating off post. The results are presented by patron group and for the four patron groups combined.

Exhibit 2-17
Typical Off-Post Dining Out Costs
(Survey Question 24)

	Active Duty	Spouses	Civilians	Retirees	**Total Users**
Typical dining out costs:					
Breakfast	(n = 2039)	(n = 1800)	(n = 3404)	(n = 2848)	**(n = 10091)**
Less than $3.00	21%	24%	28%	13%	**22%**
$3.00-$5.99	50%	54%	51%	48%	**50%**
$6.00-$8.99	23%	18%	18%	30%	**23%**
$9.00 or more	6%	4%	3%	8%	**5%**
Lunch	(n = 2085)	(n = 1889)	(n = 3572)	(n = 2973)	**(n = 10519)**
Less than $5.00	12%	19%	17%	13%	**14%**
$5.00-$8.99	64%	62%	67%	57%	**63%**
$9.00-$12.99	19%	15%	14%	24%	**18%**
$13.00 or more	4%	4%	3%	7%	**4%**
Dinner	(n = 2081)	(n = 1887)	(n = 3390)	(n = 2975)	**(n = 10333)**
Less than $10.00	20%	20%	21%	11%	**18%**
$10.00-$11.99	23%	28%	22%	14%	**21%**
$12.00-$14.99	29%	29%	27%	29%	**28%**
$15.00 or more	28%	23%	29%	46%	**33%**

FOOD AND BEVERAGE

Comparison of On-Post and Off-Post Catering Services

Survey respondents were asked to rate the overall quality of catering services on post and similar facilities off post in the local community. Exhibit 2-18 presents both the mean score rating and the rating percentages that respondents gave to on-post facilities (this page) and to off-post facilities (next page). Totals for on-post/off-post residents for all subgroups are provided at the top of each exhibit. Responses are categorized within patron group according to whether respondents live on post or off post. The two parts of the exhibit can be used to compare perceptions of quality and to evaluate services across military and civilian facilities within the region.

Exhibit 2-18
Comparison of Quality of On-Post and Off-Post Catering Services - On Post
(Survey Question 21)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	Do Not Use %	**Total Cases n**	**Mean Score Rating**
Total:								
Live on post	6%	13%	14%	5%	3%	59%	**1852**	**3.34**
Live off post	8%	11%	10%	3%	1%	67%	**7601**	**3.69**
E1-E4:								
Live on post	7%	11%	12%	3%	2%	65%	**257**	**3.57**
Live off post	6%	13%	14%	2%	2%	63%	**125**	**3.54**
E5-E9:								
Live on post	7%	12%	12%	4%	2%	62%	**389**	**3.48**
Live off post	7%	12%	11%	4%	2%	64%	**459**	**3.48**
Officers:								
Live on post	11%	18%	19%	13%	5%	34%	**294**	**3.26**
Live off post	7%	17%	16%	8%	2%	51%	**459**	**3.37**
Spouses:								
Live on post	4%	10%	12%	4%	3%	66%	**871**	**3.22**
Live off post	6%	7%	6%	2%	1%	77%	**1007**	**3.64**
Civilians:								
Live on post	2%	15%	17%	7%	5%	54%	**41**	**3.05**
Live off post	10%	13%	12%	3%	1%	61%	**3100**	**3.71**
Retirees:								
Live on post	N/A	N/A	N/A	N/A	N/A	N/A	**0**	**N/A**
Live off post	7%	8%	5%	2%	1%	78%	**2451**	**3.87**

FOOD AND BEVERAGE

Comparison of On-Post and Off-Post Catering Services (continued)

Exhibit 2-18 (continued)
Comparison of Quality of On-Post and Off-Post Catering Services - Off Post
(Survey Question 21)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	Do Not Use %	**Total Cases n**	**Mean Score Rating**
Total:								
Live on post	11%	16%	7%	1%	0%	64%	**1787**	**3.99**
Live off post	14%	13%	6%	1%	0%	66%	**7251**	**4.20**
E1-E4:								
Live on post	7%	11%	9%	2%	0%	71%	**248**	**3.79**
Live off post	7%	17%	9%	2%	0%	65%	**122**	**3.86**
E5-E9:								
Live on post	11%	14%	7%	2%	0%	65%	**367**	**3.94**
Live off post	13%	14%	7%	2%	1%	64%	**436**	**3.99**
Officers:								
Live on post	23%	23%	8%	1%	0%	44%	**286**	**4.21**
Live off post	18%	19%	5%	1%	0%	56%	**447**	**4.22**
Spouses:								
Live on post	11%	12%	5%	1%	1%	71%	**846**	**4.08**
Live off post	12%	8%	4%	0%	0%	76%	**980**	**4.26**
Civilians:								
Live on post	5%	8%	3%	5%	5%	75%	**40**	**3.10**
Live off post	16%	14%	6%	0%	0%	63%	**2930**	**4.24**
Retirees:								
Live on post	N/A	N/A	N/A	N/A	N/A	N/A	**0**	**N/A**
Live off post	13%	11%	5%	0%	0%	71%	**2336**	**4.23**

ENTERTAINMENT

Comparison of On-Post and Off-Post Entertainment Services

Survey respondents were asked to rate the overall quality of entertainment services on post and similar facilities off post in the local community. Exhibit 2-19 presents both the mean score rating and the rating percentages that respondents gave to on-post facilities (this page) and to off-post facilities (next page). Totals for on-post/off-post residents for all subgroups are provided at the top of each exhibit. Responses are categorized within patron group according to whether respondents live on post or off post. The two parts of the exhibit can be used to compare perceptions of quality and to evaluate services across military and civilian facilities within the region.

Exhibit 2-19
Comparison of Quality of On-Post and Off-Post Entertainment Services - On Post
(Survey Question 26)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	Do Not Use %	**Total Cases n**	**Mean Score Rating**
Total:								
Live on post	18%	24%	15%	8%	7%	29%	**1854**	**3.53**
Live off post	13%	14%	9%	4%	2%	59%	**7585**	**3.74**
E1-E4:								
Live on post	11%	21%	11%	5%	7%	45%	**254**	**3.46**
Live off post	9%	12%	11%	5%	7%	56%	**127**	**3.27**
E5-E9:								
Live on post	11%	21%	13%	8%	6%	40%	**384**	**3.38**
Live off post	10%	17%	13%	6%	5%	49%	**458**	**3.39**
Officers:								
Live on post	27%	27%	17%	9%	4%	15%	**292**	**3.75**
Live off post	15%	17%	13%	7%	2%	45%	**461**	**3.67**
Spouses:								
Live on post	23%	23%	16%	7%	5%	27%	**884**	**3.71**
Live off post	14%	14%	11%	4%	2%	55%	**1021**	**3.77**
Civilians:								
Live on post	18%	15%	30%	10%	8%	20%	**40**	**3.31**
Live off post	13%	14%	8%	4%	3%	59%	**3055**	**3.73**
Retirees:								
Live on post	N/A	N/A	N/A	N/A	N/A	N/A	**0**	**N/A**
Live off post	13%	13%	6%	3%	2%	64%	**2463**	**3.92**

ENTERTAINMENT

Comparison of On-Post and Off-Post Entertainment Services (continued)

Exhibit 2-19 (continued)
Comparison of Quality of On-Post and Off-Post Entertainment Services - Off Post
(Survey Question 26)

	Very Good %	Good %	Adequate/ OK %	Poor %	Very Poor %	Do Not Use %	**Total Cases n**	**Mean Score Rating**
Total:								
Live on post	26%	28%	13%	4%	1%	28%	**1822**	**4.03**
Live off post	28%	25%	11%	1%	1%	35%	**7421**	**4.21**
E1-E4:								
Live on post	16%	25%	12%	3%	1%	43%	**249**	**3.91**
Live off post	27%	22%	11%	0%	3%	36%	**124**	**4.10**
E5-E9:								
Live on post	25%	25%	12%	3%	1%	35%	**371**	**4.05**
Live off post	27%	27%	11%	2%	1%	31%	**449**	**4.11**
Officers:								
Live on post	31%	32%	11%	4%	1%	21%	**287**	**4.11**
Live off post	35%	27%	10%	1%	0%	26%	**453**	**4.29**
Spouses:								
Live on post	31%	28%	12%	3%	1%	26%	**874**	**4.15**
Live off post	33%	25%	10%	1%	0%	31%	**1008**	**4.28**
Civilians:								
Live on post	34%	20%	20%	7%	2%	17%	**41**	**3.91**
Live off post	27%	24%	10%	1%	1%	37%	**2993**	**4.21**
Retirees:								
Live on post	N/A	N/A	N/A	N/A	N/A	N/A	**0**	**N/A**
Live off post	28%	26%	11%	1%	0%	34%	**2394**	**4.21**

ENTERTAINMENT

Entertainment Preferences

Survey respondents were asked to indicate the types of music they prefer. Exhibit 2-20 shows preferences for each patron group and for all patron groups combined. Column percents will not add to 100% since respondents could select two types of music they like. The last column, "Total Cases," provides both the percent of responses in each category.

Exhibit 2-20
Music Listening Preferences
(Survey Question 27)

	Active Duty	Spouses	Civilians	Retirees	**Total Cases**
	(n = 2104)	(n = 1921)	(n = 3630)	(n = 3198)	**(n = 10853)**
Country	31%	39%	31%	34%	**32%**
Rock	30%	23%	24%	7%	**20%**
Pop	12%	19%	11%	6%	**11%**
Oldies (50s & 60s)	6%	6%	24%	40%	**22%**
Classic Rock (60s & 70s)	16%	15%	28%	19%	**21%**
80s & 90s	14%	15%	12%	4%	**10%**
R&B/Soul	23%	16%	16%	12%	**18%**
Classical	8%	10%	10%	22%	**13%**
Big Band/Swing	3%	6%	6%	19%	**9%**
Jazz/Fusion	12%	10%	12%	14%	**13%**
Alternative/Progressive	7%	6%	4%	1%	**4%**
Rap/Hip Hop	15%	10%	5%	1%	**7%**
Dance	3%	3%	3%	3%	**3%**
Latin	7%	5%	3%	3%	**4%**
New Age	1%	1%	1%	1%	**1%**
Christian	11%	17%	10%	11%	**11%**
Other	3%	3%	3%	3%	**3%**

MWR PROGRAMS AND QUALITY OF LIFE

MWR Program Preferences

Respondents were asked to indicate the seven most important MWR programs/activities to have on an installation. Exhibit 2-21 shows the percentage of each patron group and the total percentage across these groups that chose each MWR program as one of the seven most important to have on an installation. Programs are listed in descending order according to the ranking by active duty respondents. Programs that no one chose as most important will show 0%. Percentages may not equal 100% because respondents could choose more than one response.

Exhibit 2-21
Most Important MWR Programs and Services
(Survey Question 18A)

	Active Duty (n = 2114) %	Spouses (n = 1913) %	Civilians (n = 3552) %	Retirees (n = 3010) %	**Total Cases (n = 10589) %**
Fitness Center/Gymnasium	84%	79%	77%	66%	**76%**
Army Lodging	72%	70%	57%	74%	**67%**
Child Development Center	53%	71%	60%	37%	**54%**
Library	54%	63%	52%	51%	**54%**
Youth Center	45%	58%	49%	42%	**48%**
Swimming Pool	48%	52%	39%	42%	**43%**
Athletic Fields	49%	30%	40%	37%	**39%**
ITR Office	33%	41%	38%	36%	**37%**
School Age Services	34%	47%	37%	25%	**35%**
Recreation/Community Activity Center	24%	29%	33%	29%	**30%**
Bowling Center	31%	27%	28%	28%	**29%**
Post Picnic Area	20%	24%	33%	26%	**27%**
Clubs	25%	14%	26%	36%	**27%**
Automotive Skills	32%	17%	23%	24%	**25%**
BOSS	33%	20%	20%	23%	**24%**
Golf Course	22%	14%	22%	28%	**22%**
Outdoor Recreation Center	22%	16%	24%	20%	**21%**
Arts & Crafts Center	16%	16%	17%	21%	**18%**
Car Wash	25%	14%	16%	17%	**18%**
Bowling Food & Beverage	16%	11%	17%	16%	**16%**
Tennis Courts/Multi-Purpose Sports Cts.	15%	12%	15%	14%	**14%**
Cabins & Campgrounds	11%	10%	12%	19%	**14%**
Golf Course Food & Beverage	7%	3%	9%	13%	**9%**
Golf Course Pro Shop	8%	3%	8%	12%	**8%**
RV Park	6%	4%	5%	8%	**6%**
Bowling Pro Shop	6%	2%	5%	6%	**5%**
Marina	4%	2%	3%	5%	**4%**

MWR PROGRAMS AND QUALITY OF LIFE

MWR Program Preferences (continued)

Respondents were asked to indicate the seven least important MWR programs/activities to have on an installation. Exhibit 2-22 shows the percentage of each patron group and the total percentage across these groups that chose each MWR program as one of the seven least important to have on an installation. Programs are listed in descending order according to the ranking by active duty respondents. Programs that no one chose as least important will show 0%. Percentages may not equal 100% because respondents could choose more than one response. Comparing Exhibits 2-21 and 2-22 will show each patron group's most and least desired MWR programs.

Exhibit 2-22
Least Important MWR Programs and Services
(Survey Question 18B)

	Active Duty (n = 1937) %	Spouses (n = 1788) %	Civilians (n = 3231) %	Retirees (n = 2665) %	**Total Cases (n = 9621) %**
RV Park	73%	72%	72%	68%	**71%**
Golf Course Pro Shop	57%	63%	54%	49%	**55%**
Bowling Pro Shop	54%	60%	52%	48%	**52%**
Car Wash	41%	48%	55%	54%	**51%**
Cabins & Campgrounds	46%	43%	51%	44%	**46%**
Golf Course Food & Beverage	47%	49%	44%	41%	**45%**
Arts & Crafts Center	45%	39%	43%	32%	**40%**
Golf Course	42%	42%	41%	35%	**40%**
Marina	28%	39%	30%	45%	**34%**
Automotive Skills	24%	29%	33%	32%	**29%**
Tennis Courts/Multi-Purpose Sports Cts.	32%	28%	28%	28%	**29%**
Clubs	35%	37%	26%	22%	**28%**
Bowling Food & Beverage	25%	20%	23%	23%	**23%**
BOSS	19%	16%	23%	21%	**20%**
Bowling Center	20%	14%	22%	19%	**20%**
Outdoor Recreation Center	17%	13%	14%	17%	**15%**
Post Picnic Area	19%	13%	13%	15%	**14%**
ITR Office	14%	9%	13%	16%	**13%**
School Age Services	13%	6%	12%	18%	**13%**
Library	10%	8%	12%	11%	**11%**
Army Lodging	10%	6%	14%	8%	**10%**
Athletic Fields	9%	9%	11%	10%	**10%**
Youth Center	12%	5%	10%	12%	**10%**
Swimming Pool	10%	6%	10%	11%	**10%**
Child Development Center	9%	4%	8%	14%	**9%**
Recreation/Community Activity Center	12%	7%	9%	8%	**9%**
Fitness Center/Gymnasium	3%	1%	3%	4%	**3%**

MWR PROGRAMS AND QUALITY OF LIFE

Effects of Army Club Elimination on Quality of Life

Exhibit 2-23 presents respondents' perceptions of how the elimination of Army club programs would affect their quality of life. Respondents were asked to indicate if the elimination would cause a great, moderate or slight decrease in their quality of life or would have no effect. Data are presented separately for each patron group.

Exhibit 2-23
Effects on Quality of Life if Army Club Programs Were Eliminated
(Survey Question 25A)

	No Effect %	Slightly Decrease %	Moderately Decrease %	Greatly Decrease %	**Total Cases n**
Active Duty					
E1-E4	35%	19%	22%	25%	**392**
E5-E9	34%	19%	24%	23%	**875**
Officers	25%	27%	30%	18%	**760**
Total	31%	22%	26%	22%	**2027**
Spouses:					
Total	41%	23%	20%	15%	**1921**
Civilians:					
Total	43%	21%	18%	18%	**3607**
Retirees:					
Enlisted	47%	15%	17%	22%	**1221**
Officers	44%	22%	18%	16%	**1348**
Total	46%	19%	17%	19%	**2569**

MWR PROGRAMS AND QUALITY OF LIFE

Effects of Army Recreation Program Elimination on Quality of Life

Exhibit 2-24 presents respondents' perceptions of how the elimination of Army recreation programs would affect their quality of life. Respondents were asked to indicate if the elimination would cause a great, moderate or slight decrease in their quality of life or would have no effect. Data are presented separately for each patron group.

Exhibit 2-24
Effects on Quality of Life if Army Recreation Programs Were Eliminated
(Survey Question 25B)

	No Effect %	Slightly Decrease %	Moderately Decrease %	Greatly Decrease %	**Total Cases n**
Active Duty:					
E1-E4	21%	15%	26%	38%	**390**
E5-E9	18%	13%	28%	41%	**870**
Officers	10%	13%	28%	49%	**759**
Total	15%	13%	27%	44%	**2019**
Spouses:					
Total	19%	18%	26%	36%	**1916**
Civilians:					
Total	32%	18%	20%	31%	**3599**
Retirees:					
Enlisted	37%	14%	19%	31%	**1213**
Officers	36%	19%	22%	23%	**1346**
Total	36%	16%	20%	27%	**2559**

SOURCES OF MWR INFORMATION

Sources of MWR Information

Survey respondents were asked to identify all sources through which they hear about recreation and club events offered at their installation (Exhibit 2-25). The publicity sources are listed in descending rank order based on the "Total Cases" column, which shows the total number and percentage of respondents who chose each source. Columns will not sum to 100% since respondents could mark multiple sources. The information presented is intended to assist in determining where individuals are most likely to get MWR information, depending upon their status.

Exhibit 2-25
Sources of MWR Program Information
(Survey Question 19)

	Active Duty (n = 2126) %	Spouses (n = 1933) %	Civilians (n = 3682) %	Retirees (n = 3138) %	**Total Cases (n = 10879) %**
Post newspaper	48%	52%	47%	46%	**47%**
E-mail	42%	17%	64%	15%	**39%**
Flyers	37%	29%	39%	29%	**34%**
MWR publications	31%	24%	36%	30%	**32%**
Bulletin boards on post	37%	25%	34%	22%	**31%**
Friends and neighbors	30%	37%	21%	22%	**25%**
Other unit members or co-workers	29%	12%	26%	9%	**20%**
Internet	24%	14%	26%	13%	**20%**
Marquees/billboards	16%	15%	13%	11%	**13%**
Other	7%	11%	6%	14%	**9%**
I never hear anything	5%	15%	4%	18%	**9%**
Unit or post commander or supervisor	18%	6%	8%	3%	**8%**
Family Readiness Groups (FRGs)	7%	11%	2%	2%	**5%**
Television	6%	9%	4%	3%	**5%**
Radio	1%	2%	3%	3%	**2%**
My child(ren) let(s) me know	4%	6%	1%	1%	**2%**

USE OF MWR DURING DEPLOYMENT

Frequency of MWR Use during Deployment

Active duty Soldiers who deployed during the past 12 months and spouses of these active duty Soldiers were asked about the frequency with which they used MWR programs in theater or at their home installation during the active duty Soldier's deployment. Exhibit 2-26 shows the percentages for four categories of frequency of use for the two patron groups.

Exhibit 2-26
Frequency of Use of MWR Programs during Deployment
(Survey Question 59)

	4 or more times per month %	1 to 3 times per month %	Less than once per month %	Did not use %	**Total Cases n**
Active Duty:					
E1-E4	39%	16%	11%	34%	**114**
E5-E9	31%	22%	16%	31%	**259**
Officers	31%	24%	18%	26%	**195**
Total	33%	22%	16%	30%	**568**
Spouses:					
Total	20%	21%	20%	39%	**618**

USE OF MWR DURING DEPLOYMENT

Use of MWR by Spouses During Deployment

Spouses of active duty members who deployed during the past 12 months were asked whether they used MWR programs and services much more, somewhat more, about the same, somewhat less, or much less during the deployment of their sponsor. Exhibit 2-27 shows the percent distribution among the responses as well as the percentage of those spouses who did not use any MWR programs or services during deployment.

Exhibit 2-27
Use of MWR Programs/Services by Spouses during their Active Duty Sponsor's Deployment Compared to Use during Periods of Non-Deployment
(Survey Question 60)

	Used Much More During Deployment %	Used Somewhat More During Deployment %	Used About the Same During Deployment %	Used Somewhat Less During Deployment %	Used Much Less During Deployment %	Did Not Use During Deployment %	**Total Cases n**
Spouses of:							
E1-E4	9%	14%	13%	3%	6%	55%	**69**
E5-E9	15%	16%	26%	6%	5%	32%	**238**
Officers	13%	17%	37%	3%	2%	28%	**239**
Total	14%	16%	29%	4%	4%	33%	**546**

ARMY COMMUNITY SERVICE

ACS Program Use

Survey respondents were presented with a list of Army Community Service (ACS) programs and services and were asked to respond to two questions. First, respondents were asked to indicate if they were aware of the existence of the ACS program at their installation. Second, if they had used the program, respondents were asked to indicate if they found the services to be beneficial or not beneficial. Exhibit 2-28, spanning the following three pages, presents the results of these questions for all respondents and for active duty, spouses, civilians, and retirees. The percentage of respondents who were aware of the program is based on the total number of survey respondents in the patron group, found next to the patron group name. Because respondents were asked to mark whether each program was beneficial only if they had used it, the total number of respondents who answered that question (presented in the column marked "Total Users") is likely to be less than the number of respondents in that patron group.

Exhibit 2-28
Awareness, Use of, and Perceived Benefit of ACS Programs
(Survey Question 49)

	Program Awareness		**Program Use and Benefit**		
	Total Aware n	Percent Aware %	**Total Users n**	Beneficial %	Not Beneficial %
All Respondents: (n = 11427)					
Information and referral	**5171**	46%	**2001**	86%	14%
Outreach programs	**4066**	36%	**1038**	72%	28%
Family Readiness Groups, deployment/reunion briefings	**5139**	45%	**1665**	78%	22%
Relocation Readiness Program	**5552**	48%	**2188**	85%	15%
Family Advocacy Program	**5492**	48%	**1470**	77%	23%
Crisis intervention	**4262**	38%	**977**	73%	27%
Money management classes, budgeting assistance	**4861**	43%	**1312**	76%	24%
Financial counseling, including tax assistance	**5468**	48%	**1643**	82%	18%
Consumer information	**2931**	27%	**896**	74%	26%
Employment Readiness Program	**4259**	37%	**1329**	76%	24%
Foster child care	**1816**	17%	**472**	58%	42%
Exceptional Family Member Program	**4638**	40%	**1362**	76%	24%
Army Family Team Building	**3754**	33%	**1037**	75%	25%
Army Family Action Plan	**3562**	31%	**981**	74%	26%

ARMY COMMUNITY SERVICE

ACS Program Use (continued)

Exhibit 2-28 (continued)
Awareness, Use of, and Perceived Benefit of ACS Programs
(Survey Question 49)

	Program Awareness		Program Use and Benefit		
	Total Aware	Percent Aware	**Total Users**	Beneficial	Not Beneficial
	n	%	**n**	%	%
Active Duty: (n = 2204)					
Information and referral	**1193**	54%	**540**	88%	12%
Outreach programs	**986**	45%	**325**	78%	22%
Family Readiness Groups, deployment/reunion briefings	**1358**	62%	**542**	82%	18%
Relocation Readiness Program	**1436**	65%	**708**	89%	11%
Family Advocacy Program	**1431**	65%	**497**	81%	19%
Crisis intervention	**1034**	47%	**334**	81%	19%
Money management classes, budgeting assistance	**1337**	61%	**493**	82%	18%
Financial counseling, including tax assistance	**1439**	65%	**570**	88%	12%
Consumer information	**792**	36%	**288**	82%	18%
Employment Readiness Program	**1030**	47%	**355**	82%	18%
Foster child care	**516**	23%	**170**	71%	29%
Exceptional Family Member Program	**1345**	61%	**495**	82%	18%
Army Family Team Building	**1091**	50%	**369**	82%	18%
Army Family Action Plan	**997**	45%	**345**	79%	21%
Spouses: (n = 1983)					
Information and referral	**1025**	52%	**439**	89%	11%
Outreach programs	**770**	39%	**145**	73%	27%
Family Readiness Groups, deployment/reunion briefings	**1252**	63%	**504**	82%	18%
Relocation Readiness Program	**1362**	69%	**683**	92%	8%
Family Advocacy Program	**1214**	61%	**289**	79%	21%
Crisis intervention	**781**	39%	**123**	69%	31%
Money management classes, budgeting assistance	**1031**	52%	**204**	77%	23%
Financial counseling, including tax assistance	**1161**	59%	**365**	87%	13%
Consumer information	**505**	25%	**112**	71%	29%
Employment Readiness Program	**1041**	52%	**306**	72%	28%
Foster child care	**330**	17%	**54**	59%	41%
Exceptional Family Member Program	**1197**	60%	**361**	77%	23%
Army Family Team Building	**973**	49%	**265**	80%	20%
Army Family Action Plan	**755**	38%	**188**	80%	20%

ARMY COMMUNITY SERVICE

ACS Program Use (continued)

Exhibit 2-28 (continued)
Awareness, Use of, and Perceived Benefit of ACS Programs
(Survey Question 49)

	Program Awareness		Program Use and Benefit		
	Total Aware n	Percent Aware %	**Total Users n**	Beneficial %	Not Beneficial %
Civilians: (n = 3830)					
Information and referral	**1495**	39%	**515**	80%	20%
Outreach programs	**1389**	36%	**357**	69%	31%
Family Readiness Groups, deployment/reunion briefings	**1405**	37%	**363**	69%	31%
Relocation Readiness Program	**1551**	40%	**468**	75%	25%
Family Advocacy Program	**1755**	46%	**442**	71%	29%
Crisis intervention	**1489**	39%	**342**	67%	33%
Money management classes, budgeting assistance	**1476**	39%	**382**	71%	29%
Financial counseling, including tax assistance	**1642**	43%	**402**	70%	30%
Consumer information	**912**	24%	**296**	67%	33%
Employment Readiness Program	**1292**	34%	**382**	71%	29%
Foster child care	**520**	14%	**160**	47%	53%
Exceptional Family Member Program	**1218**	32%	**294**	67%	33%
Army Family Team Building	**1008**	26%	**259**	64%	36%
Army Family Action Plan	**1087**	28%	**288**	66%	34%
Retirees: (n = 3410)					
Information and referral	**1458**	43%	**507**	87%	13%
Outreach programs	**921**	27%	**211**	68%	32%
Family Readiness Groups, deployment/reunion briefings	**1124**	33%	**256**	76%	24%
Relocation Readiness Program	**1203**	35%	**329**	81%	19%
Family Advocacy Program	**1092**	32%	**242**	75%	25%
Crisis intervention	**958**	28%	**178**	66%	34%
Money management classes, budgeting assistance	**1017**	30%	**233**	72%	28%
Financial counseling, including tax assistance	**1226**	36%	**306**	78%	22%
Consumer information	**722**	21%	**200**	74%	27%
Employment Readiness Program	**896**	26%	**286**	77%	23%
Foster child care	**450**	13%	**88**	51%	49%
Exceptional Family Member Program	**878**	26%	**212**	71%	29%
Army Family Team Building	**682**	20%	**144**	64%	36%
Army Family Action Plan	**723**	21%	**160**	68%	32%

ARMY COMMUNITY SERVICE

ACS Program Impact

Respondents were asked to what extent ACS programs at their installation positively impact different aspects of their lives. Exhibit 2-29 presents these data for all respondents and for active duty, spouses, civilians, and retirees. The number of people within a patron group who responded to any item is presented in the column marked "Total Cases."

Exhibit 2-29
Impact of ACS Programs
(Survey Question 50)

	Very Great Extent %	Great Extent %	Moderate Extent %	Slight Extent %	No Extent %	Does Not Apply %	**Total Cases n**
All Respondents:							
Satisfaction with your job	6%	6%	8%	5%	14%	61%	**9065**
Personal job performance/readiness	5%	6%	7%	5%	15%	61%	**8909**
Unit cohesion and teamwork	5%	6%	9%	6%	14%	61%	**8871**
Unit readiness	5%	7%	8%	5%	13%	63%	**8826**
Relationship with your spouse	4%	4%	6%	4%	17%	64%	**8878**
Relationship with your children	5%	4%	5%	3%	15%	67%	**8852**
Your family's adjustment to Army life	4%	5%	6%	5%	13%	68%	**8837**
Family preparedness for deployments	4%	5%	5%	4%	12%	69%	**8812**
Ability to manage your finances	4%	4%	6%	4%	19%	64%	**8818**
Feeling like part of the military community	7%	9%	10%	7%	15%	52%	**8966**
Feeling that Army cares about its people	11%	11%	11%	7%	13%	47%	**9010**
Active Duty:							
Satisfaction with your job	8%	9%	14%	9%	22%	39%	**1918**
Personal job performance/readiness	7%	9%	13%	9%	23%	39%	**1900**
Unit cohesion and teamwork	7%	10%	15%	10%	21%	37%	**1897**
Unit readiness	8%	10%	16%	10%	20%	37%	**1893**
Relationship with your spouse	6%	7%	10%	7%	24%	46%	**1889**
Relationship with your children	6%	7%	10%	6%	21%	50%	**1896**
Your family's adjustment to Army life	7%	9%	11%	9%	21%	44%	**1893**
Family preparedness for deployments	8%	9%	12%	8%	19%	44%	**1893**
Ability to manage your finances	6%	7%	10%	7%	27%	43%	**1894**
Feeling like part of the military community	8%	11%	14%	10%	21%	35%	**1901**
Feeling that Army cares about its people	11%	14%	17%	9%	18%	31%	**1906**

ARMY COMMUNITY SERVICE

ACS Program Impact (continued)

Exhibit 2-29 (continued)
Impact of ACS Programs
(Survey Question 50)

	Very Great Extent %	Great Extent %	Moderate Extent %	Slight Extent %	No Extent %	Does Not Apply %	**Total Cases n**
Spouses:							
Satisfaction with your job	4%	3%	3%	2%	13%	75%	**1723**
Personal job performance/readiness	4%	3%	4%	2%	14%	72%	**1706**
Unit cohesion and teamwork	4%	4%	6%	4%	13%	68%	**1689**
Unit readiness	5%	6%	7%	4%	14%	64%	**1692**
Relationship with your spouse	6%	5%	7%	6%	25%	51%	**1713**
Relationship with your children	5%	5%	6%	5%	21%	58%	**1703**
Your family's adjustment to Army life	7%	9%	12%	9%	18%	45%	**1706**
Family preparedness for deployments	8%	9%	8%	8%	16%	50%	**1697**
Ability to manage your finances	3%	4%	5%	4%	25%	58%	**1688**
Feeling like part of the military community	9%	9%	13%	11%	19%	38%	**1732**
Feeling that Army cares about its people	12%	13%	13%	11%	17%	34%	**1739**
Civilians:							
Satisfaction with your job	7%	7%	10%	6%	13%	57%	**3086**
Personal job performance/readiness	5%	8%	8%	6%	15%	59%	**3034**
Unit cohesion and teamwork	5%	5%	9%	6%	13%	62%	**3024**
Unit readiness	4%	6%	7%	3%	13%	67%	**2997**
Relationship with your spouse	4%	3%	4%	3%	15%	72%	**3008**
Relationship with your children	4%	4%	4%	2%	13%	72%	**3001**
Your family's adjustment to Army life	2%	2%	3%	2%	11%	80%	**2986**
Family preparedness for deployments	2%	3%	3%	1%	10%	81%	**2981**
Ability to manage your finances	3%	4%	4%	3%	16%	69%	**2987**
Feeling like part of the military community	5%	6%	7%	6%	13%	63%	**3006**
Feeling that Army cares about its people	8%	9%	9%	6%	11%	56%	**3019**
Retirees:							
Satisfaction with your job	3%	3%	3%	1%	6%	83%	**2338**
Personal job performance/readiness	2%	3%	3%	2%	7%	83%	**2269**
Unit cohesion and teamwork	3%	2%	3%	2%	6%	84%	**2261**
Unit readiness	2%	3%	2%	1%	6%	85%	**2244**
Relationship with your spouse	3%	3%	4%	3%	10%	77%	**2268**
Relationship with your children	3%	2%	3%	2%	8%	82%	**2252**
Your family's adjustment to Army life	2%	2%	2%	2%	7%	85%	**2252**
Family preparedness for deployments	2%	2%	1%	1%	6%	87%	**2241**
Ability to manage your finances	3%	2%	2%	2%	10%	81%	**2249**
Feeling like part of the military community	9%	8%	7%	6%	7%	63%	**2327**
Feeling that Army cares about its people	13%	10%	8%	4%	7%	58%	**2346**

ARMY COMMUNITY SERVICE

ACS Program Concerns

Survey respondents were asked to indicate the concerns they have about using ACS programs at their installation, regardless of whether they had used any of the services. Exhibit 2-30 presents this information for each patron group and for all patron groups combined. Column percents will not add to 100% since respondents could select more than one reason.

Exhibit 2-30
Concerns About Using ACS Programs
(Survey Question 51)

	Active Duty	Spouses	Civilians	Retirees	**Total Cases**
	(n = 1897)	(n = 1798)	(n = 3162)	(n = 2757)	**(n = 9614)**
No concerns with ACS	68%	55%	65%	65%	**65%**
Programs don't meet my needs	7%	11%	8%	8%	**8%**
Not interested in programs or services	8%	10%	10%	9%	**9%**
Information does not remain confidential	4%	5%	3%	2%	**3%**
Not aware of programs or services	9%	20%	12%	13%	**13%**
Lack of transportation	3%	2%	1%	2%	**2%**
Facility not accessible for the disabled	1%	1%	0%	1%	**1%**
Unit leaders do not support ACS	2%	3%	2%	1%	**2%**
Lack of ACS program information in the	9%	10%	4%	2%	**5%**
Prefer to use off-post services	6%	8%	8%	8%	**8%**
Other	3%	6%	3%	4%	**4%**

CHILD AND YOUTH SERVICES

Family Profile

Exhibit 2-31 provides two important pieces of information about survey respondents. First, the distribution of resopndents with and without children is provided. Second, for respondents with children, an age distribution is given across all patron groups and overall. Since families can have children in several age groups, the column totals may exceed 100%.

Exhibit 2-31
Family Profile of Respondents
(Survey Questions 38 and 39)

	Active Duty	Spouses	Civilians	Retirees	**Total Cases**	
	%	%	%	%	**n**	**%**
Family composition:						
Respondents without children	46%	25%	63%	82%	**6265**	**61%**
Respondents with children	54%	75%	37%	18%	**4433**	**39%**
Ages of children:						
Under 12 months	16%	14%	7%	5%	**494**	**12%**
12 to 24 months	11%	12%	9%	6%	**445**	**10%**
25 to 35 months	12%	12%	5%	5%	**401**	**9%**
3 to 5 years	27%	29%	20%	12%	**1043**	**23%**
6 to 10 years	42%	45%	35%	28%	**1709**	**38%**
11 to 12 years	19%	19%	20%	19%	**838**	**19%**
13 to 15 years	29%	24%	32%	36%	**1282**	**30%**
16 to 18 years	21%	18%	34%	43%	**1156**	**27%**

CHILD AND YOUTH SERVICES

Child Care Use and Preferences

Exhibit 2-32 presents the percentage of respondents who need or expect to use child care and/or youth services for their children. Also shown are the respondents' child care location preferences, and the times and days respondents use both regularly scheduled and hourly child care and youth programs. Active duty Soldier and spouse information is presented below. Exhibit 2-32 is continued on the following page and presents civilian and retiree data, along with a "Total Cases" column, which provides the total percentages for all patron groups combined.

Exhibit 2-32
Child Care Use and Preferences
(Survey Questions 40, 41, 42, and 43)

	Active Duty			Spouses
	Married Parent: Civilian Spouse	Married Parent: Active Duty Spouse	Single Parent	Married Parent
Need or use child care/ youth programs:	(n = 678)	(n = 38)	(n = 134)	(n = 1418)
Yes	44%	53%	53%	49%
No	56%	47%	47%	51%
Preferred child care location:	(n = 294)	(n = 19)	(n = 68)	(n = 669)
Home	57%	42%	37%	82%
Workplace	43%	58%	63%	18%
Regularly scheduled child care/ youth program times:	(n = 272)	(n = 20)	(n = 68)	(n = 562)
Weekdays (Before 0700)	0%	60%	49%	16%
Weekdays (Between 0700-1800)	74%	75%	75%	79%
Weekdays (After 1800)	26%	45%	28%	24%
Weekends (Daytime)	21%	15%	18%	21%
Weekends (Evenings)	12%	25%	22%	16%
Hourly child care/ youth program times:	(n = 226)	(n = 15)	(n = 56)	(n = 553)
Weekdays (Before 0700)	27%	33%	27%	8%
Weekdays (Between 0700-1800)	60%	67%	61%	73%
Weekdays (After 1800)	32%	40%	21%	28%
Weekends (Daytime)	30%	27%	23%	34%
Weekends (Evenings)	25%	33%	25%	24%

CHILD AND YOUTH SERVICES

Child Care Use and Preferences (continued)

Exhibit 2-32 (continued)
Child Care Use and Preferences
(Survey Questions 40, 41, 42, and 43)

	Civilians		Retirees	Total
	Married Parent	Single Parent		Cases
Need or use child care/ youth programs:	(n = 1006)	(n = 278)	(n = 543)	**(n = 4095)**
Yes	29%	38%	18%	**38%**
No	71%	62%	82%	**62%**
Preferred child care location:	(n = 285)	(n = 104)	(n = 93)	**(n = 1532)**
Home	36%	30%	53%	**56%**
Workplace	64%	70%	47%	**44%**
Regularly scheduled child care/ youth program times:	(n = 266)	(n = 101)	(n = 87)	**(n = 1376)**
Weekdays (Before 0700)	21%	31%	22%	**29%**
Weekdays (Between 0700-1800)	84%	80%	70%	**77%**
Weekdays (After 1800)	11%	13%	18%	**22%**
Weekends (Daytime)	13%	16%	15%	**18%**
Weekends (Evenings)	6%	15%	17%	**13%**
Hourly child care/ youth program times:	(n = 200)	(n = 76)	(n = 71)	**(n = 1197)**
Weekdays (Before 0700)	23%	30%	18%	**21%**
Weekdays (Between 0700-1800)	71%	64%	55%	**67%**
Weekdays (After 1800)	23%	22%	32%	**28%**
Weekends (Daytime)	22%	30%	32%	**30%**
Weekends (Evenings)	12%	26%	27%	**23%**

CHILD AND YOUTH SERVICES

Preferred Child Care and Youth Programs

Exhibit 2-33 shows both the child care and youth programs currently used by respondents and the child care and youth programs respondents would prefer to use. Data are presented separately for each patron group and for the total of all respondents, shown in the columns labeled "Total Cases." Percentages may not equal 100% because respondents could mark all that applied.

Exhibit 2-33
Child Care/Youth Program Use and Preferences
(Survey Question 44)

	Active Duty		**Spouses**		**Civilians**		**Retirees**		**Total Cases**	
	Currently Use %	Prefer to Use %	Currently Use %	Prefer to Use %	Currently Use %	Prefer to Use %	Currently Use %	Prefer to Use %	**Currently Use %**	**Prefer to Use %**
	(n = 446)	(n = 285)	(n = 569)	(n = 486)	(n = 344)	(n = 237)	(n = 84)	(n = 62)	**(n = 1443)**	**(n = 1070)**
Army Child Dev. Center	35%	33%	32%	17%	28%	21%	24%	27%	**32%**	**23%**
Army Family Child Care	13%	33%	9%	27%	10%	25%	13%	34%	**10%**	**28%**
Army School Age Program	12%	24%	9%	13%	13%	19%	23%	19%	**12%**	**18%**
Army Youth Center	20%	29%	13%	39%	13%	30%	19%	24%	**15%**	**31%**
Civilian Child Care Center	17%	11%	18%	4%	17%	14%	17%	10%	**18%**	**9%**
Civilian Family Child Care	13%	14%	21%	12%	14%	17%	23%	11%	**17%**	**14%**
Civilian Youth Program	12%	18%	15%	18%	13%	23%	20%	23%	**14%**	**19%**
Informal Care	18%	17%	18%	12%	21%	14%	15%	19%	**17%**	**15%**
None	11%	14%	12%	21%	15%	13%	17%	13%	**13%**	**17%**
Other	7%	4%	7%	3%	9%	4%	10%	3%	**8%**	**5%**

CHILD AND YOUTH SERVICES

Positive Impacts of Army Child and Youth Services

Survey respondents were asked to what extent do Army Child and Youth Services programs positively affect various aspects of their life or the life of their spouse. Responses for active duty members are displayed in Exhibit 2-34. Spouse responses are displayed on the following page. The sum of all responses for each item is displayed in the "Total Cases" column.

Exhibit 2-34
Positive Impacts of Army Child and Youth Services - Active Duty
(Survey Question 45)

	Very Great Extent %	Great Extent %	Moderate Extent %	Slight Extent %	No Exent %	Does Not Apply %	**Total Cases n**
Sends a message that the Army cares about its people	38%	26%	17%	5%	5%	9%	**497**
Helps minimize lost duty/work time due to lack of child care/youth sponsorship options	34%	25%	14%	6%	6%	16%	**498**
Helps minimize lost duty/work time due to lack of child care/youth services	34%	25%	12%	6%	7%	17%	**492**
Plays a role in influencing my decision/ my spouse's decision to remain in the Army	26%	15%	14%	11%	14%	21%	**496**
Allows me to work outside my home	22%	15%	9%	5%	11%	38%	**496**
Allows me to work at home	9%	7%	7%	4%	14%	60%	**492**
Offers me an employment opportunity within the CYS program	7%	5%	6%	3%	12%	67%	**493**
Allows me/my spouse to better concentrate on my/our job(s)	30%	20%	12%	5%	10%	23%	**498**
Provides positive growth and development opportunities for my children	32%	24%	17%	6%	5%	16%	**496**

CHILD AND YOUTH SERVICES

Positive Impacts of Army Child and Youth Services (continued)

Exhibit 2-34 (continued)
Positive Impacts of Army Child and Youth Services - Spouses
(Survey Question 45)

	Very Great Extent %	Great Extent %	Moderate Extent %	Slight Extent %	No Exent %	Does Not Apply %	**Total Cases n**
Sends a message that the Army cares about its people	37%	28%	13%	6%	7%	10%	**678**
Helps minimize lost duty/work time due to lack of child care/youth sponsorship options	28%	21%	9%	5%	6%	29%	**667**
Helps minimize lost duty/work time due to lack of child care/youth services	28%	21%	9%	6%	6%	30%	**667**
Plays a role in influencing my decision/ my spouse's decision to remain in the Army	14%	13%	14%	12%	21%	25%	**672**
Allows me to work outside my home	20%	11%	9%	5%	10%	45%	**668**
Allows me to work at home	9%	7%	8%	6%	13%	59%	**658**
Offers me an employment opportunity within the CYS program	7%	4%	5%	5%	13%	65%	**661**
Allows me/my spouse to better concentrate on my/our job(s)	18%	18%	10%	6%	12%	36%	**667**
Provides positive growth and development opportunities for my children	31%	24%	15%	8%	6%	16%	**676**

BETTER OPPORTUNITIES FOR SINGLE SOLDIERS (BOSS)

Chain of Command Support for BOSS Program

Exhibits 2-35, 2-36, and 2-37 display data from survey questions about the Better Opportunities for Single Soldiers (BOSS) Program offered on the respondent's installation. Participants were asked to indicate the levels of their chain of command that support their installation's BOSS program, which is shown in Exhibit 2-35 for junior and senior enlisted personnel and officers, as well as for total respondents. Percentages will not add to 100% because respondents could mark all levels of the chain of command that support their BOSS program.

Exhibit 2-35
Chain of Command Support for BOSS
(Survey Question 46)

	First Sergeant %	Sergeant Major %	Commander %	Do Not Know %	**Total Cases n**
Rank:					
E1-E4	43%	39%	39%	51%	**255**
E5-E9	49%	44%	44%	47%	**407**
Officers	34%	32%	38%	61%	**188**
Total	44%	40%	41%	51%	**850**

BOSS

BOSS Participation Information

Exhibit 2-36 presents the types of BOSS events respondents participate in, and how frequently they participate. Percentages reflect the frequency of participation in each activity by all BOSS participants combined. The number of respondents participating in each activity is presented in the last column.

Exhibit 2-36
Frequency of Activity Participation in BOSS Program
(Survey Question 47)

	4 or more times per month %	1 to 3 times per month %	Less than once per month %	Did not participate %	**Total Cases n**
Single Soldier Trips (e.g., Six Flags, Amusement Park, Ski Trip, etc.)	0%	3%	9%	88%	**865**
Single Soldier Recreational Events (e.g., dance, fashion/talent show, pool party, etc.)	0%	3%	8%	88%	**853**
Sporting Events (e.g., 3-on-3 basketball tournament, golf scramble, etc.)	2%	5%	12%	80%	**851**
Concerts (e.g., Army Concert Series, DoD shows, concerts off post)	1%	2%	11%	86%	**852**
Community Service Projects (e.g., Toys for Tots, visit to veterans home, blood drive)	1%	4%	14%	81%	**851**
BOSS Council Meetings	1%	4%	4%	91%	**847**
Served on BOSS Council	1%	2%	2%	95%	**843**

BOSS

BOSS's Impact on Single Soldiers' Lives

Exhibit 2-37 shows the extent to which BOSS positively impacts various aspects of participating single Soldiers' work, personal/family, and community life. Percentages shown are for all BOSS participants collectively. The total number of respondents for each aspect is presented in the last column.

Exhibit 2-37
Impact of BOSS on Single Soldiers' Lives
(Survey Question 48)

	Very Great Exent %	Great Exent %	Moderate Exent %	Slight Extent %	No Extent %	Does Not Apply %	**Total Cases n**
Satisfaction with my job	6%	6%	10%	4%	15%	58%	**823**
Personal job performance/readiness	5%	7%	10%	4%	15%	59%	**813**
Unit cohesion and teamwork	6%	8%	11%	6%	14%	55%	**807**
Unit readiness	6%	7%	10%	6%	15%	56%	**809**
Ability to manage my finances	6%	5%	8%	4%	17%	60%	**810**
Feeling that I am part of the military community	6%	8%	9%	6%	15%	56%	**813**
Feeling that the Army cares about its people	7%	8%	11%	7%	14%	53%	**809**
Relationship with my children (single parent)	5%	3%	5%	3%	10%	74%	**800**
My family's adjustment to Army life (single parent)	4%	4%	6%	3%	10%	73%	**800**
Family preparedness for deployments (single parent)	5%	4%	6%	3%	10%	73%	**795**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group

Survey respondents were asked to indicate how often they participated in a variety of leisure activities. Respondents noted if they participated in these activities primarily on post, off post, or at home (if applicable). Exhibit 2-38 provides the location and frequency of participation by active duty respondents in the 91 activities, which are divided by activity category. Exhibits 2-39, 2-40, and 2-41 provide the same data for spouses, civilians, and retirees, respectively. Activities that did not have a response option for participation at home will show "N/A" in the "Participated at Home" column.

Exhibit 2-38
Leisure Activity Participation and Location - Active Duty
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation**	
				n	**%**
Team Sports					
Basketball	17%	4%	N/A	**393**	**21%**
Hockey	1%	1%	N/A	**47**	**3%**
Soccer	8%	4%	N/A	**219**	**12%**
Softball	14%	4%	N/A	**331**	**18%**
Touch/flag football	10%	2%	N/A	**213**	**12%**
Volleyball	13%	2%	N/A	**285**	**15%**
Self-directed sports tournaments	7%	3%	N/A	**193**	**10%**
Outdoor Recreation					
Bicycle riding/mountain biking	7%	17%	N/A	**443**	**24%**
Camping/hiking/backpacking	4%	18%	N/A	**408**	**22%**
Canoeing/kayaking/rafting	2%	8%	N/A	**185**	**10%**
Fishing	7%	13%	N/A	**372**	**20%**
Going to beaches/lakes	6%	29%	N/A	**636**	**35%**
Horseback riding	1%	6%	N/A	**122**	**7%**
Hunting	3%	6%	N/A	**155**	**8%**
In-line skating/skateboarding	3%	5%	N/A	**132**	**7%**
Paintball	3%	5%	N/A	**152**	**8%**
Picnicking	12%	15%	N/A	**484**	**26%**
Power boating/sailing/jet skiing/water skiing	2%	7%	N/A	**174**	**9%**
Rock climbing/mountain climbing	1%	5%	N/A	**101**	**5%**
Scuba	1%	4%	N/A	**91**	**5%**
Skeet/trap shooting	2%	3%	N/A	**82**	**4%**
Sky diving	0%	2%	N/A	**43**	**2%**
Snow skiing/snowboarding	3%	8%	N/A	**206**	**11%**
Volksmarching	1%	2%	N/A	**45**	**2%**
Windsurfing/surfing/boogie boarding	0%	2%	N/A	**52**	**3%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group (continued)

Exhibit 2-38 (continued)
Leisure Activity Participation and Location - Active Duty
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Social					
Dancing	7%	25%	N/A	**572**	**31%**
Entertaining guests at home	21%	35%	N/A	**1021**	**56%**
Happy hour/social hour	13%	21%	N/A	**618**	**34%**
Night clubs/lounges	5%	27%	N/A	**597**	**33%**
Specially arranged shopping trips	2%	11%	N/A	**242**	**13%**
Special family events	9%	28%	N/A	**689**	**37%**
Sports and Fitness					
Group exercise classes	8%	4%	N/A	**117**	**12%**
Bowling	14%	5%	N/A	**221**	**19%**
Boxing	1%	1%	N/A	**17**	**2%**
Cardiovascular equipment	23%	5%	N/A	**394**	**28%**
Golf	9%	5%	N/A	**135**	**14%**
Martial arts	1%	2%	N/A	**31**	**4%**
Personal fitness trainer assistance	3%	2%	N/A	**38**	**4%**
Racquetball	6%	1%	N/A	**64**	**7%**
Roller/ice skating	1%	4%	N/A	**40**	**5%**
Running/jogging	20%	7%	N/A	**362**	**27%**
Lap swimming	8%	3%	N/A	**107**	**11%**
Tennis	4%	2%	N/A	**55**	**6%**
Walking	15%	10%	N/A	**283**	**24%**
Weight/strength training	23%	5%	N/A	**372**	**28%**
Wrestling	0%	0%	N/A	**8**	**1%**
Entertainment					
Attending sports events	8%	19%	N/A	**251**	**26%**
Billiards/game room/video arcades	3%	10%	N/A	**112**	**13%**
Bingo	1%	3%	N/A	**28**	**3%**
Card/table games	4%	9%	N/A	**112**	**13%**
Festivals/events	4%	19%	N/A	**199**	**23%**
Going to movie theaters	6%	38%	N/A	**398**	**44%**
Live entertainment	2%	20%	N/A	**188**	**22%**
Miniature golf	1%	8%	N/A	**71**	**9%**
Ordering pay-per-view events	4%	5%	N/A	**77**	**9%**
Plays/shows/concerts	2%	24%	N/A	**223**	**26%**
Special entertainment activity events	3%	9%	N/A	**104**	**12%**
Watching TV, videotapes, and DVDs	16%	27%	N/A	**494**	**43%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group (continued)

Exhibit 2-38 (continued)
Leisure Activity Participation and Location - Active Duty
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Special Interest					
Automotive body & painting	2%	1%	2%	**100**	**5%**
Automotive detailing/washing	7%	10%	13%	**556**	**30%**
Automotive maintenance & repair	12%	9%	9%	**556**	**30%**
Automotive off-road activities	0%	2%	0%	**32**	**2%**
Automotive restoration	2%	1%	2%	**97**	**5%**
Ceramics/pottery	1%	1%	0%	**49**	**3%**
Collecting	1%	1%	4%	**116**	**6%**
Competitive motor sports	1%	2%	1%	**63**	**3%**
Computer games	3%	2%	20%	**457**	**25%**
Computer graphics/design	1%	0%	5%	**132**	**7%**
Digital photography	3%	5%	18%	**485**	**26%**
Drawing/painting	1%	0%	5%	**114**	**6%**
Fiber/decoration/décor	0%	0%	3%	**61**	**3%**
Gardening	3%	2%	21%	**481**	**26%**
Internet access/applications (Web surfing, etc.)	10%	3%	41%	**981**	**54%**
Jewelry making/beading/art metal	1%	1%	1%	**38**	**2%**
Model making	1%	0%	3%	**75**	**4%**
Participating in music/theater (bands/plays)	2%	4%	1%	**122**	**7%**
Photography/development	1%	2%	3%	**124**	**7%**
Picture framing	5%	2%	2%	**157**	**9%**
Rubber stamping/memory books/scrapbooking	1%	1%	3%	**83**	**4%**
Sculpture/3D design	0%	0%	1%	**28**	**2%**
Stained glass	1%	1%	1%	**36**	**2%**
Trips/touring	1%	11%	0%	**178**	**12%**
Trophy making	1%	0%	0%	**22**	**1%**
Woodworking/industrial arts	3%	1%	6%	**174**	**9%**
On Post Library Services					
Internet access (full-text magazines/newspapers, etc.)	N/A	N/A	N/A	**628**	**33%**
Multi-media (videos, DVDs, CDs, books on tape)	N/A	N/A	N/A	**441**	**23%**
Reading	N/A	N/A	N/A	**589**	**31%**
Reference/research services	N/A	N/A	N/A	**521**	**28%**
Study/self development	N/A	N/A	N/A	**477**	**25%**
Children's activities (story time, summer reading)	N/A	N/A	N/A	**192**	**10%**
Adult activities (book clubs, exhibits, presentations)	N/A	N/A	N/A	**163**	**9%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group

Exhibit 2-39
Leisure Activity Participation and Location - Spouses
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Team Sports					
Basketball	5%	4%	N/A	**148**	**8%**
Hockey	1%	1%	N/A	**39**	**2%**
Soccer	5%	5%	N/A	**169**	**10%**
Softball	3%	2%	N/A	**97**	**6%**
Touch/flag football	2%	1%	N/A	**47**	**3%**
Volleyball	2%	2%	N/A	**72**	**4%**
Self-directed sports tournaments	1%	1%	N/A	**44**	**3%**
Outdoor Recreation					
Bicycle riding/mountain biking	9%	16%	N/A	**429**	**25%**
Camping/hiking/backpacking	4%	21%	N/A	**430**	**25%**
Canoeing/kayaking/rafting	1%	7%	N/A	**146**	**8%**
Fishing	6%	12%	N/A	**316**	**18%**
Going to beaches/lakes	8%	39%	N/A	**800**	**47%**
Horseback riding	1%	5%	N/A	**107**	**6%**
Hunting	1%	2%	N/A	**51**	**3%**
In-line skating/skateboarding	4%	5%	N/A	**149**	**9%**
Paintball	1%	2%	N/A	**53**	**3%**
Picnicking	15%	23%	N/A	**635**	**38%**
Power boating/sailing/jet skiing/water skiing	1%	7%	N/A	**136**	**8%**
Rock climbing/mountain climbing	0%	3%	N/A	**57**	**3%**
Scuba	0%	2%	N/A	**33**	**2%**
Skeet/trap shooting	1%	1%	N/A	**31**	**2%**
Sky diving	0%	1%	N/A	**11**	**1%**
Snow skiing/snowboarding	4%	10%	N/A	**228**	**13%**
Volksmarching	1%	2%	N/A	**47**	**3%**
Windsurfing/surfing/boogie boarding	1%	2%	N/A	**54**	**3%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group (continued)

Exhibit 2-39 (continued)
Leisure Activity Participation and Location - Spouses
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	**Participated At Home %**	**Overall Participation n**	**Overall Participation %**
Social					
Dancing	6%	20%	N/A	**440**	**26%**
Entertaining guests at home	36%	39%	N/A	**1275**	**75%**
Happy hour/social hour	7%	17%	N/A	**418**	**24%**
Night clubs/lounges	4%	17%	N/A	**357**	**21%**
Specially arranged shopping trips	2%	19%	N/A	**374**	**22%**
Special family events	14%	43%	N/A	**965**	**57%**
Sports and Fitness					
Group exercise classes	10%	13%	N/A	**264**	**23%**
Bowling	28%	7%	N/A	**453**	**36%**
Boxing	0%	0%	N/A	**9**	**1%**
Cardiovascular equipment	27%	18%	N/A	**579**	**45%**
Golf	7%	4%	N/A	**120**	**11%**
Martial arts	2%	3%	N/A	**46**	**4%**
Personal fitness trainer assistance	4%	5%	N/A	**92**	**9%**
Racquetball	4%	1%	N/A	**49**	**5%**
Roller/ice skating	4%	10%	N/A	**145**	**14%**
Running/jogging	18%	14%	N/A	**379**	**33%**
Lap swimming	9%	7%	N/A	**174**	**16%**
Tennis	6%	3%	N/A	**94**	**9%**
Walking	30%	27%	N/A	**737**	**57%**
Weight/strength training	21%	15%	N/A	**436**	**36%**
Wrestling	0%	0%	N/A	**7**	**1%**
Entertainment					
Attending sports events	12%	27%	N/A	**444**	**39%**
Billiards/game room/video arcades	2%	10%	N/A	**124**	**12%**
Bingo	4%	5%	N/A	**91**	**9%**
Card/table games	6%	13%	N/A	**215**	**20%**
Festivals/events	11%	33%	N/A	**486**	**44%**
Going to movie theaters	15%	56%	N/A	**785**	**71%**
Live entertainment	5%	25%	N/A	**323**	**30%**
Miniature golf	1%	18%	N/A	**199**	**19%**
Ordering pay-per-view events	7%	8%	N/A	**159**	**15%**
Plays/shows/concerts	7%	34%	N/A	**443**	**41%**
Special entertainment activity events	5%	19%	N/A	**257**	**24%**
Watching TV, videotapes, and DVDs	31%	39%	N/A	**922**	**70%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group (continued)

Exhibit 2-39 (continued)
Leisure Activity Participation and Location - Spouses
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Special Interest					
Automotive body & painting	1%	1%	1%	**36**	**2%**
Automotive detailing/washing	5%	14%	12%	**549**	**32%**
Automotive maintenance & repair	8%	14%	4%	**444**	**26%**
Automotive off-road activities	0%	1%	0%	**16**	**1%**
Automotive restoration	0%	0%	1%	**26**	**2%**
Ceramics/pottery	2%	3%	1%	**92**	**5%**
Collecting	0%	3%	5%	**137**	**8%**
Competitive motor sports	0%	1%	0%	**22**	**1%**
Computer games	1%	1%	21%	**399**	**23%**
Computer graphics/design	0%	1%	6%	**119**	**7%**
Digital photography	2%	6%	29%	**625**	**37%**
Drawing/painting	0%	1%	10%	**185**	**11%**
Fiber/decoration/décor	1%	1%	11%	**211**	**12%**
Gardening	4%	2%	42%	**812**	**48%**
Internet access/applications (Web surfing, etc.)	5%	3%	59%	**1127**	**66%**
Jewelry making/beading/art metal	0%	1%	6%	**133**	**8%**
Model making	0%	0%	1%	**25**	**1%**
Participating in music/theater (bands/plays)	2%	6%	1%	**142**	**8%**
Photography/development	0%	3%	6%	**161**	**9%**
Picture framing	5%	3%	4%	**205**	**12%**
Rubber stamping/memory books/scrapbooking	1%	2%	20%	**398**	**23%**
Sculpture/3D design	0%	0%	1%	**14**	**1%**
Stained glass	0%	1%	1%	**37**	**2%**
Trips/touring	3%	23%	0%	**364**	**26%**
Trophy making	0%	0%	0%	**15**	**1%**
Woodworking/industrial arts	1%	0%	3%	**85**	**5%**
On Post Library Services					
Internet access (full-text magazines/newspapers, etc.)	N/A	N/A	N/A	**384**	**22%**
Multi-media (videos, DVDs, CDs, books on tape)	N/A	N/A	N/A	**378**	**22%**
Reading	N/A	N/A	N/A	**562**	**32%**
Reference/research services	N/A	N/A	N/A	**354**	**21%**
Study/self development	N/A	N/A	N/A	**273**	**16%**
Children's activities (story time, summer reading)	N/A	N/A	N/A	**266**	**15%**
Adult activities (book clubs, exhibits, presentations)	N/A	N/A	N/A	**111**	**6%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group

Exhibit 2-40
Leisure Activity Participation and Location - Civilians
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Team Sports					
Basketball	4%	5%	N/A	**282**	**9%**
Hockey	0%	1%	N/A	**47**	**1%**
Soccer	1%	3%	N/A	**132**	**4%**
Softball	4%	5%	N/A	**281**	**9%**
Touch/flag football	1%	2%	N/A	**86**	**3%**
Volleyball	2%	3%	N/A	**176**	**6%**
Self-directed sports tournaments	2%	3%	N/A	**136**	**4%**
Outdoor Recreation					
Bicycle riding/mountain biking	1%	19%	N/A	**626**	**20%**
Camping/hiking/backpacking	1%	20%	N/A	**656**	**21%**
Canoeing/kayaking/rafting	1%	10%	N/A	**340**	**11%**
Fishing	3%	17%	N/A	**623**	**20%**
Going to beaches/lakes	2%	36%	N/A	**1198**	**39%**
Horseback riding	0%	4%	N/A	**136**	**4%**
Hunting	1%	5%	N/A	**205**	**7%**
In-line skating/skateboarding	0%	3%	N/A	**114**	**4%**
Paintball	1%	3%	N/A	**102**	**3%**
Picnicking	8%	24%	N/A	**1000**	**33%**
Power boating/sailing/jet skiing/water skiing	1%	9%	N/A	**310**	**10%**
Rock climbing/mountain climbing	0%	4%	N/A	**130**	**4%**
Scuba	0%	2%	N/A	**83**	**3%**
Skeet/trap shooting	0%	3%	N/A	**112**	**4%**
Sky diving	0%	1%	N/A	**25**	**1%**
Snow skiing/snowboarding	0%	9%	N/A	**277**	**9%**
Volksmarching	1%	2%	N/A	**84**	**3%**
Windsurfing/surfing/boogie boarding	0%	3%	N/A	**85**	**3%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group (continued)

Exhibit 2-40 (continued)
Leisure Activity Participation and Location - Civilians
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Social					
Dancing	3%	26%	N/A	**878**	**29%**
Entertaining guests at home	1%	57%	N/A	**1768**	**58%**
Happy hour/social hour	6%	25%	N/A	**949**	**31%**
Night clubs/lounges	3%	24%	N/A	**825**	**27%**
Specially arranged shopping trips	1%	15%	N/A	**495**	**16%**
Special family events	3%	43%	N/A	**1379**	**45%**
Sports and Fitness					
Group exercise classes	5%	8%	N/A	**184**	**12%**
Bowling	9%	10%	N/A	**313**	**19%**
Boxing	0%	1%	N/A	**13**	**1%**
Cardiovascular equipment	15%	16%	N/A	**529**	**31%**
Golf	4%	8%	N/A	**184**	**12%**
Martial arts	0%	2%	N/A	**27**	**2%**
Personal fitness trainer assistance	3%	2%	N/A	**73**	**5%**
Racquetball	4%	1%	N/A	**65**	**5%**
Roller/ice skating	0%	5%	N/A	**71**	**5%**
Running/jogging	5%	9%	N/A	**224**	**15%**
Lap swimming	3%	4%	N/A	**89**	**6%**
Tennis	1%	3%	N/A	**61**	**4%**
Walking	13%	29%	N/A	**672**	**41%**
Weight/strength training	11%	12%	N/A	**387**	**23%**
Wrestling	0%	0%	N/A	**5**	**0%**
Entertainment					
Attending sports events	3%	32%	N/A	**498**	**35%**
Billiards/game room/video arcades	2%	14%	N/A	**211**	**15%**
Bingo	1%	5%	N/A	**78**	**6%**
Card/table games	1%	19%	N/A	**274**	**20%**
Festivals/events	4%	34%	N/A	**539**	**38%**
Going to movie theaters	2%	51%	N/A	**732**	**53%**
Live entertainment	2%	34%	N/A	**492**	**36%**
Miniature golf	1%	16%	N/A	**241**	**18%**
Ordering pay-per-view events	1%	10%	N/A	**148**	**11%**
Plays/shows/concerts	2%	38%	N/A	**551**	**40%**
Special entertainment activity events	3%	19%	N/A	**299**	**22%**
Watching TV, videotapes, and DVDs	2%	68%	N/A	**972**	**71%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group (continued)

Exhibit 2-40 (continued)
Leisure Activity Participation and Location - Civilians
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Special Interest					
Automotive body & painting	0%	1%	3%	**134**	**4%**
Automotive detailing/washing	2%	8%	14%	**744**	**24%**
Automotive maintenance & repair	5%	7%	12%	**764**	**25%**
Automotive off-road activities	0%	2%	0%	**49**	**2%**
Automotive restoration	0%	1%	3%	**125**	**4%**
Ceramics/pottery	1%	1%	1%	**81**	**3%**
Collecting	0%	3%	7%	**313**	**10%**
Competitive motor sports	0%	2%	1%	**79**	**3%**
Computer games	1%	1%	20%	**703**	**23%**
Computer graphics/design	2%	1%	6%	**266**	**9%**
Digital photography	1%	6%	19%	**808**	**26%**
Drawing/painting	0%	1%	6%	**232**	**8%**
Fiber/decoration/décor	0%	1%	5%	**188**	**6%**
Gardening	1%	2%	35%	**1186**	**38%**
Internet access/applications (Web surfing, etc.)	7%	4%	42%	**1634**	**54%**
Jewelry making/beading/art metal	0%	1%	2%	**103**	**3%**
Model making	0%	0%	3%	**94**	**3%**
Participating in music/theater (bands/plays)	1%	5%	2%	**249**	**8%**
Photography/development	0%	3%	6%	**280**	**9%**
Picture framing	2%	1%	4%	**231**	**7%**
Rubber stamping/memory books/scrapbooking	0%	1%	5%	**199**	**6%**
Sculpture/3D design	0%	0%	1%	**28**	**1%**
Stained glass	0%	0%	1%	**52**	**2%**
Trips/touring	1%	16%	0%	**412**	**17%**
Trophy making	0%	0%	0%	**17**	**1%**
Woodworking/industrial arts	1%	1%	7%	**261**	**8%**
On Post Library Services					
Internet access (full-text magazines/newspapers, etc.)	N/A	N/A	N/A	**680**	**22%**
Multi-media (videos, DVDs, CDs, books on tape)	N/A	N/A	N/A	**597**	**19%**
Reading	N/A	N/A	N/A	**800**	**25%**
Reference/research services	N/A	N/A	N/A	**623**	**20%**
Study/self development	N/A	N/A	N/A	**504**	**16%**
Children's activities (story time, summer reading)	N/A	N/A	N/A	**149**	**5%**
Adult activities (book clubs, exhibits, presentations)	N/A	N/A	N/A	**188**	**6%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group

Exhibit 2-41
Leisure Activity Participation and Location - Retirees
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Team Sports					
Basketball	2%	3%	N/A	**136**	**5%**
Hockey	0%	0%	N/A	**11**	**0%**
Soccer	1%	2%	N/A	**65**	**3%**
Softball	2%	4%	N/A	**134**	**5%**
Touch/flag football	1%	1%	N/A	**42**	**2%**
Volleyball	1%	2%	N/A	**72**	**3%**
Self-directed sports tournaments	1%	2%	N/A	**70**	**3%**
Outdoor Recreation					
Bicycle riding/mountain biking	1%	15%	N/A	**402**	**17%**
Camping/hiking/backpacking	2%	14%	N/A	**371**	**15%**
Canoeing/kayaking/rafting	1%	7%	N/A	**189**	**8%**
Fishing	4%	18%	N/A	**530**	**22%**
Going to beaches/lakes	3%	32%	N/A	**843**	**36%**
Horseback riding	0%	3%	N/A	**83**	**3%**
Hunting	1%	6%	N/A	**191**	**8%**
In-line skating/skateboarding	0%	1%	N/A	**38**	**2%**
Paintball	0%	1%	N/A	**42**	**2%**
Picnicking	5%	19%	N/A	**564**	**24%**
Power boating/sailing/jet skiing/water skiing	1%	8%	N/A	**228**	**9%**
Rock climbing/mountain climbing	0%	2%	N/A	**63**	**3%**
Scuba	0%	3%	N/A	**64**	**3%**
Skeet/trap shooting	1%	3%	N/A	**94**	**4%**
Sky diving	0%	0%	N/A	**11**	**0%**
Snow skiing/snowboarding	1%	5%	N/A	**148**	**6%**
Volksmarching	1%	3%	N/A	**86**	**4%**
Windsurfing/surfing/boogie boarding	0%	1%	N/A	**31**	**1%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group (continued)

Exhibit 2-41 (continued)
Leisure Activity Participation and Location - Retirees
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Social					
Dancing	3%	22%	N/A	**585**	**25%**
Entertaining guests at home	1%	55%	N/A	**1325**	**57%**
Happy hour/social hour	5%	19%	N/A	**566**	**24%**
Night clubs/lounges	3%	18%	N/A	**479**	**20%**
Specially arranged shopping trips	1%	10%	N/A	**262**	**11%**
Special family events	2%	36%	N/A	**893**	**38%**
Sports and Fitness					
Group exercise classes	3%	7%	N/A	**165**	**10%**
Bowling	8%	6%	N/A	**215**	**14%**
Boxing	0%	1%	N/A	**9**	**1%**
Cardiovascular equipment	12%	23%	N/A	**565**	**34%**
Golf	8%	10%	N/A	**288**	**18%**
Martial arts	0%	1%	N/A	**16**	**1%**
Personal fitness trainer assistance	2%	4%	N/A	**80**	**6%**
Racquetball	3%	1%	N/A	**59**	**4%**
Roller/ice skating	0%	2%	N/A	**37**	**3%**
Running/jogging	3%	12%	N/A	**228**	**15%**
Lap swimming	3%	5%	N/A	**130**	**9%**
Tennis	1%	3%	N/A	**54**	**4%**
Walking	7%	46%	N/A	**799**	**53%**
Weight/strength training	7%	16%	N/A	**361**	**23%**
Wrestling	0%	0%	N/A	**3**	**0%**
Entertainment					
Attending sports events	3%	30%	N/A	**480**	**33%**
Billiards/game room/video arcades	1%	6%	N/A	**99**	**7%**
Bingo	1%	6%	N/A	**101**	**7%**
Card/table games	0%	16%	N/A	**236**	**17%**
Festivals/events	3%	27%	N/A	**434**	**31%**
Going to movie theaters	3%	46%	N/A	**721**	**50%**
Live entertainment	2%	29%	N/A	**447**	**32%**
Miniature golf	1%	8%	N/A	**117**	**8%**
Ordering pay-per-view events	0%	7%	N/A	**108**	**8%**
Plays/shows/concerts	2%	38%	N/A	**580**	**41%**
Special entertainment activity events	3%	16%	N/A	**263**	**19%**
Watching TV, videotapes, and DVDs	2%	70%	N/A	**1086**	**72%**

LEISURE ACTIVITIES

Leisure Activity Participation by Patron Group (continued)

Exhibit 2-41 (continued)
Leisure Activity Participation and Location - Retirees
(Survey Questions 52, 53, and 54)

	Participated On Post %	Participated Off Post %	Participated At Home %	**Overall Participation** n	%
Special Interest					
Automotive body & painting	1%	1%	2%	**96**	**4%**
Automotive detailing/washing	3%	6%	17%	**598**	**25%**
Automotive maintenance & repair	7%	5%	13%	**598**	**25%**
Automotive off-road activities	0%	1%	0%	**27**	**1%**
Automotive restoration	1%	1%	3%	**86**	**4%**
Ceramics/pottery	1%	1%	0%	**38**	**2%**
Collecting	0%	2%	8%	**257**	**11%**
Competitive motor sports	0%	1%	1%	**40**	**2%**
Computer games	0%	1%	20%	**507**	**22%**
Computer graphics/design	1%	1%	8%	**230**	**10%**
Digital photography	0%	6%	21%	**641**	**27%**
Drawing/painting	0%	1%	5%	**132**	**6%**
Fiber/decoration/décor	0%	0%	2%	**73**	**3%**
Gardening	1%	3%	39%	**998**	**42%**
Internet access/applications (Web surfing, etc.)	2%	4%	45%	**1198**	**51%**
Jewelry making/beading/art metal	0%	0%	1%	**38**	**2%**
Model making	0%	0%	4%	**103**	**4%**
Participating in music/theater (bands/plays)	1%	5%	2%	**185**	**8%**
Photography/development	0%	2%	6%	**179**	**8%**
Picture framing	3%	1%	4%	**184**	**8%**
Rubber stamping/memory books/scrapbooking	0%	0%	3%	**93**	**4%**
Sculpture/3D design	0%	0%	0%	**17**	**1%**
Stained glass	0%	0%	1%	**41**	**2%**
Trips/touring	2%	24%	0%	**498**	**26%**
Trophy making	0%	0%	0%	**13**	**1%**
Woodworking/industrial arts	2%	1%	10%	**311**	**13%**
On Post Library Services					
Internet access (full-text magazines/newspapers, etc.)	N/A	N/A	N/A	**326**	**13%**
Multi-media (videos, DVDs, CDs, books on tape)	N/A	N/A	N/A	**295**	**12%**
Reading	N/A	N/A	N/A	**507**	**21%**
Reference/research services	N/A	N/A	N/A	**374**	**16%**
Study/self development	N/A	N/A	N/A	**310**	**13%**
Children's activities (story time, summer reading)	N/A	N/A	N/A	**76**	**3%**
Adult activities (book clubs, exhibits, presentations)	N/A	N/A	N/A	**136**	**6%**

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SECTION THREE
MWR FACILITY ANALYSIS

INTRODUCTION TO MWR FACILITY ANALYSIS

The MWR Facility Analysis section of the MWR Leisure Needs Survey Report includes three main components:

- A ranking of each installation within the region on usage rates, satisfaction ratings, and quality ratings for the 25 standard installation facilities. Data are provided for each patron group and for the total respondents within the region. The usage, satisfaction, and quality data for the region and the Army overall are also presented.
- A facility evaluation worksheet for each facility that provides regional information by patron group on usage, satisfaction, and quality.
- A customer profile worksheet for each facility that provides a demographic overview of those respondents in the region who used the facility.

FACILITY RANKINGS ON USAGE, SATISFACTION, AND QUALITY

Each standard installation facility is presented in a three-page exhibit: the first page presents the usage rates of the facility for all installations within the region; the second page presents the satisfaction ratings of the facility for all installations within the region; the third and final page presents the quality ratings of the facility for all installations within the region.

- **Installation Facility Usage Rates** exhibits present usage rates for a standard installation facility, ranked by installations within the region. The usage rates for the facility for the region and for the Army overall are presented for comparison.
- **Installation Facility Satisfaction Ratings** exhibits present satisfaction ratings for a standard installation facility, ranked by installations within the region. The satisfaction ratings for the facility for the region and for the Army overall are presented for comparison.
- **Installation Facility Quality Ratings** exhibits present quality ratings for a standard installation facility, ranked by installations within the region. The quality ratings for the facility for the region and for the Army overall are presented for comparison.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Army Lodging

NERO Baseline	Army Baseline
12.8%	15.6%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Lee	120	30.7%	31.6%	11.8%	11.4%	**20.0%**
Fort Drum	69	20.3%	19.8%	3.4%	7.2%	**18.5%**
Carlisle Barracks	111	33.9%	32.5%	6.0%	11.0%	**15.8%**
US Military Academy	138	28.5%	31.7%	5.2%	6.2%	**15.8%**
Fort Hamilton	48	13.5%	21.7%	15.5%	11.6%	**15.5%**
Fort Monroe	86	23.6%	20.6%	9.4%	8.8%	**14.4%**
Fort A P Hill	9	N/A	N/A	10.9%	14.3%	**11.3%**
Fort Monmouth	59	34.7%	25.0%	4.6%	12.6%	**11.3%**
Fort Eustis	64	18.2%	11.2%	3.7%	9.0%	**11.2%**
Fort George G. Meade	77	15.6%	19.5%	10.9%	2.3%	**10.8%**
Aberdeen Proving Ground	74	28.6%	23.3%	2.6%	9.9%	**10.7%**
Fort Dix	83	20.0%	20.0%	6.1%	4.8%	**10.2%**
Fort Belvior	69	18.0%	9.0%	7.1%	8.1%	**9.6%**
Walter Reed AMC	24	6.1%	8.7%	5.1%	11.9%	**6.6%**
Tobyhanna Army Depot	16	12.5%	N/A	4.0%	5.2%	**4.3%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Army Lodging

NERO Baseline	Army Baseline
3.93	3.98

Installation		Facility Satisfaction Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	16	3.50	N/A	4.67	4.33	**4.61**
Fort Monroe	86	4.57	4.71	4.58	4.18	**4.54**
Carlisle Barracks	111	4.44	4.38	4.80	4.50	**4.46**
Fort Belvior	69	4.07	4.31	4.50	4.26	**4.25**
Fort Drum	69	4.07	4.22	5.00	4.50	**4.13**
Fort Monmouth	59	3.53	4.08	3.83	4.28	**3.92**
Walter Reed AMC	24	3.60	2.00	3.75	4.67	**3.90**
Aberdeen Proving Ground	74	3.71	3.77	4.50	4.25	**3.89**
Fort Dix	83	3.85	3.60	3.77	4.20	**3.86**
US Military Academy	138	3.72	3.74	4.43	3.88	**3.85**
Fort A P Hill	9	N/A	N/A	3.33	5.00	**3.68**
Fort Eustis	64	3.50	3.71	4.14	4.15	**3.68**
Fort Lee	120	3.22	3.62	4.40	4.29	**3.65**
Fort George G. Meade	77	2.85	2.92	3.67	4.75	**3.39**
Fort Hamilton	48	3.14	2.78	3.47	4.14	**3.22**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Army Lodging

NERO Baseline	Army Baseline
3.88	3.94

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	86	4.57	4.64	4.61	4.43	**4.57**
Tobyhanna Army Depot	16	3.83	N/A	4.41	4.50	**4.42**
Carlisle Barracks	111	4.38	4.24	4.33	4.53	**4.39**
Fort Belvior	69	3.87	4.10	4.61	4.28	**4.18**
Fort Drum	69	4.13	4.24	4.86	4.39	**4.18**
Fort Dix	83	3.85	3.40	4.05	4.60	**3.94**
Aberdeen Proving Ground	74	3.86	3.81	4.18	4.08	**3.92**
US Military Academy	138	3.74	3.66	4.43	4.05	**3.83**
Fort Monmouth	59	3.48	3.85	3.78	4.13	**3.81**
Fort A P Hill	9	N/A	N/A	3.22	4.50	**3.67**
Fort Lee	120	3.30	3.65	4.32	4.14	**3.65**
Walter Reed AMC	24	2.42	2.00	4.00	4.21	**3.53**
Fort Eustis	64	3.12	3.88	4.00	3.72	**3.39**
Fort George G. Meade	77	2.93	3.09	3.39	4.75	**3.28**
Fort Hamilton	48	2.90	2.74	3.50	4.26	**3.15**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Arts & Crafts Center

NERO Baseline	Army Baseline
14.2%	15.3%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	185	32.7%	23.6%	38.8%	18.5%	**31.1%**
Fort Drum	103	26.7%	18.8%	16.3%	11.9%	**23.3%**
Fort George G. Meade	87	13.9%	12.6%	22.6%	11.8%	**18.0%**
US Military Academy	130	21.3%	24.1%	14.0%	14.4%	**17.6%**
Carlisle Barracks	125	33.9%	29.3%	24.8%	10.6%	**16.9%**
Fort Dix	110	13.6%	31.3%	22.1%	11.8%	**16.6%**
Aberdeen Proving Ground	108	22.4%	17.3%	9.4%	15.9%	**13.7%**
Fort Belvior	82	15.2%	9.5%	10.8%	13.7%	**12.6%**
Tobyhanna Army Depot	34	17.6%	N/A	10.5%	6.5%	**10.2%**
Forts Myer/McNair	63	10.6%	6.9%	7.6%	10.4%	**9.7%**
Fort Monmouth	44	16.0%	17.3%	6.6%	9.3%	**9.1%**
Walter Reed AMC	20	7.0%	4.2%	5.0%	8.5%	**6.2%**
Fort Eustis	47	5.8%	4.2%	5.5%	8.9%	**6.2%**
Fort Detrick	39	5.9%	2.7%	6.0%	4.0%	**4.9%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Arts & Crafts Center

NERO Baseline	Army Baseline
4.27	4.12

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	34	5.00	N/A	4.54	4.00	**4.53**
Fort Dix	110	4.03	4.89	4.62	4.50	**4.53**
Fort Monroe	185	4.24	4.50	4.61	4.20	**4.43**
Fort Detrick	39	4.11	3.67	4.53	4.43	**4.38**
Fort George G. Meade	87	4.17	4.17	4.45	4.18	**4.37**
Carlisle Barracks	125	4.45	4.28	4.75	4.22	**4.34**
Walter Reed AMC	20	4.33	5.00	4.00	4.63	**4.29**
Fort Belvior	82	3.86	3.94	4.22	4.39	**4.20**
Forts Myer/McNair	63	3.40	4.38	4.11	4.59	**4.18**
Fort Monmouth	44	3.38	3.63	4.50	4.57	**4.18**
US Military Academy	130	3.93	4.11	4.44	3.89	**4.18**
Aberdeen Proving Ground	108	4.00	4.14	4.36	3.96	**4.14**
Fort Drum	103	4.05	4.11	4.48	4.50	**4.09**
Fort Eustis	47	3.20	4.20	4.42	4.00	**3.84**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Arts & Crafts Center

NERO Baseline	Army Baseline
4.20	4.01

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Dix	110	4.04	4.78	4.57	4.56	**4.51**
Fort Monroe	185	4.25	4.42	4.62	4.26	**4.44**
Tobyhanna Army Depot	34	4.67	N/A	4.38	3.75	**4.36**
Carlisle Barracks	125	4.33	4.30	4.55	4.26	**4.32**
Fort Detrick	39	4.00	3.56	4.42	4.43	**4.30**
Fort George G. Meade	87	4.08	4.08	4.31	4.17	**4.25**
Walter Reed AMC	20	3.94	0.00	4.56	4.13	**4.18**
Fort Drum	103	4.11	4.16	4.34	4.33	**4.14**
Aberdeen Proving Ground	108	4.09	4.21	4.10	3.88	**4.07**
Forts Myer/McNair	63	3.77	4.17	3.74	4.27	**4.04**
Fort Monmouth	44	3.29	3.67	4.21	4.50	**4.04**
Fort Belvior	82	3.86	3.69	4.17	4.12	**4.02**
US Military Academy	130	3.83	3.87	4.13	4.04	**3.97**
Fort Eustis	47	3.40	4.33	3.99	3.90	**3.76**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Athletic Fields

NERO Baseline	Army Baseline
17.2%	24.7%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Story	38	48.0%	21.4%	18.5%	6.8%	**37.3%**
Fort Eustis	123	54.0%	21.8%	7.8%	10.3%	**27.3%**
Fort Drum	67	36.0%	11.1%	4.8%	8.2%	**25.9%**
Fort Lee	109	49.3%	18.7%	8.9%	11.4%	**22.9%**
Fort Monroe	128	38.0%	18.1%	16.8%	11.5%	**22.2%**
Natick RDE Center	32	N/A	N/A	16.0%	13.0%	**18.6%**
Carlisle Barracks	156	65.9%	28.6%	15.8%	10.5%	**18.5%**
Fort Dix	131	27.2%	18.2%	15.3%	11.6%	**16.8%**
Fort George G. Meade	154	45.3%	14.0%	9.4%	5.6%	**16.1%**
Aberdeen Proving Ground	100	36.7%	17.2%	7.9%	11.4%	**15.1%**
Picatinny Arsenal	49	N/A	38.9%	15.9%	5.8%	**14.2%**
Fort Belvior	103	40.3%	9.0%	14.3%	6.1%	**13.8%**
Tobyhanna Army Depot	44	29.4%	N/A	12.8%	4.9%	**12.8%**
Forts Myer/McNair	85	33.6%	12.9%	8.3%	3.6%	**12.4%**
Fort Monmouth	57	49.0%	25.0%	6.5%	5.0%	**11.4%**
Fort Detrick	104	36.1%	6.1%	5.3%	2.2%	**9.3%**
Walter Reed AMC	19	8.9%	8.0%	8.6%	1.1%	**7.7%**
Fort A P Hill	5	N/A	N/A	4.4%	6.7%	**7.1%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Athletic Fields

NERO Baseline	Army Baseline
4.03	3.95

Installation		Facility Satisfaction Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	156	4.32	4.48	4.27	4.70	**4.49**
Tobyhanna Army Depot	44	4.60	N/A	4.18	5.00	**4.23**
Fort Story	38	4.25	3.83	4.50	3.50	**4.21**
Fort Dix	131	3.96	4.17	4.23	4.45	**4.17**
Walter Reed AMC	19	4.00	3.00	4.40	5.00	**4.15**
Fort Belvior	103	4.09	4.00	4.27	4.21	**4.14**
Fort Lee	109	4.08	3.84	4.17	4.57	**4.14**
Fort Monroe	128	4.08	4.17	4.25	4.00	**4.12**
Fort Eustis	123	4.07	3.76	4.00	4.19	**4.04**
Fort Drum	67	4.00	3.91	4.75	4.57	**4.00**
Natick RDE Center	32	N/A	N/A	3.84	4.00	**4.00**
Fort Monmouth	57	4.00	3.77	3.75	4.71	**3.97**
Forts Myer/McNair	85	3.76	4.04	4.27	4.43	**3.94**
Fort Detrick	104	3.78	3.71	3.93	4.25	**3.85**
Picatinny Arsenal	49	N/A	3.57	3.85	4.20	**3.83**
Fort George G. Meade	154	3.53	3.94	4.00	4.57	**3.76**
Aberdeen Proving Ground	100	3.53	3.86	3.67	4.18	**3.68**
Fort A P Hill	5	N/A	N/A	3.50	3.00	**3.55**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Athletic Fields

NERO Baseline	Army Baseline
3.88	3.80

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	156	4.18	4.11	4.22	4.53	**4.29**
Fort Dix	131	3.93	4.17	4.19	4.57	**4.17**
Tobyhanna Army Depot	44	4.40	N/A	4.05	4.56	**4.09**
Fort Story	38	3.96	3.72	4.33	4.50	**3.97**
Fort Lee	109	3.98	3.58	3.72	4.28	**3.95**
Fort Belvior	103	3.69	3.88	4.18	4.36	**3.95**
Fort Monroe	128	3.84	4.14	4.08	3.80	**3.92**
Fort Drum	67	3.91	3.78	4.25	4.33	**3.90**
Fort Monmouth	57	3.89	3.76	3.65	4.46	**3.88**
Walter Reed AMC	19	3.75	4.00	3.93	5.00	**3.87**
Fort Eustis	123	3.89	3.74	3.60	3.90	**3.85**
Forts Myer/McNair	85	3.58	3.86	4.27	4.39	**3.79**
Fort Detrick	104	3.68	3.50	4.00	4.25	**3.79**
Natick RDE Center	32	N/A	N/A	3.71	3.33	**3.78**
Fort George G. Meade	154	3.44	3.69	4.00	4.25	**3.69**
Picatinny Arsenal	49	N/A	3.38	3.65	3.93	**3.62**
Aberdeen Proving Ground	100	3.46	3.67	3.56	3.88	**3.56**
Fort A P Hill	5	N/A	N/A	3.50	2.00	**2.90**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Automotive Skills

NERO Baseline	Army Baseline
16.6%	19.7%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	201	39.4%	23.6%	34.8%	27.2%	**33.5%**
US Military Academy	174	31.3%	24.3%	29.9%	14.5%	**27.7%**
Fort Drum	106	33.3%	18.6%	12.4%	20.0%	**27.2%**
Fort Story	35	27.1%	17.2%	39.3%	14.0%	**25.7%**
Fort Eustis	124	28.7%	14.8%	14.2%	17.5%	**20.4%**
Tobyhanna Army Depot	64	41.2%	N/A	16.7%	18.3%	**17.1%**
Carlisle Barracks	120	26.6%	27.6%	33.0%	9.1%	**15.8%**
Fort George G. Meade	90	19.6%	10.3%	17.3%	8.3%	**15.4%**
Fort Detrick	124	25.1%	14.2%	15.0%	7.4%	**14.1%**
Fort Lee	68	24.0%	10.3%	4.2%	11.9%	**13.1%**
Fort Monmouth	62	30.0%	19.2%	6.6%	15.0%	**12.2%**
Aberdeen Proving Ground	91	20.8%	14.8%	6.4%	17.9%	**11.8%**
Forts Myer/McNair	69	10.7%	8.9%	12.5%	8.4%	**9.9%**
Fort Belvior	62	16.4%	3.7%	9.5%	9.4%	**9.5%**
Walter Reed AMC	21	4.0%	8.3%	10.0%	7.4%	**7.2%**
Picatinny Arsenal	12	N/A	5.6%	4.0%	2.3%	**3.3%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Automotive Skills

NERO Baseline	Army Baseline
4.21	4.16

Installation		Facility Satisfaction Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	201	4.61	4.53	4.73	4.49	**4.63**
Carlisle Barracks	120	4.45	4.35	4.56	4.61	**4.51**
Tobyhanna Army Depot	64	4.71	N/A	4.37	4.27	**4.37**
Walter Reed AMC	21	3.75	5.00	4.50	4.17	**4.32**
Fort Detrick	124	4.13	4.29	4.39	4.23	**4.28**
Picatinny Arsenal	12	N/A	5.00	3.86	5.00	**4.27**
Fort Belvior	62	3.86	4.43	4.80	4.27	**4.25**
Fort George G. Meade	90	4.44	4.67	4.13	4.29	**4.25**
US Military Academy	174	4.02	4.12	4.38	4.56	**4.25**
Fort Monmouth	62	3.57	3.90	4.40	4.54	**4.20**
Fort Lee	68	4.22	3.50	4.38	4.08	**4.12**
Forts Myer/McNair	69	3.42	4.18	4.35	4.47	**4.12**
Aberdeen Proving Ground	91	4.00	4.00	4.21	4.20	**4.11**
Fort Drum	106	3.87	4.16	4.40	4.65	**3.96**
Fort Story	35	3.82	3.60	4.27	3.60	**3.87**
Fort Eustis	124	3.54	3.95	4.00	3.93	**3.74**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Automotive Skills

NERO Baseline	Army Baseline
4.05	3.98

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	201	4.49	4.48	4.49	4.54	**4.50**
Tobyhanna Army Depot	64	4.62	N/A	4.35	4.21	**4.34**
Carlisle Barracks	120	4.25	4.15	4.32	4.44	**4.30**
Fort George G. Meade	90	4.23	4.36	4.15	4.19	**4.18**
Walter Reed AMC	21	3.33	4.50	4.29	4.22	**4.08**
Fort Detrick	124	3.98	3.83	4.17	4.14	**4.07**
Fort Monmouth	62	3.55	3.60	4.17	4.43	**4.05**
Fort Belvior	62	3.81	4.14	4.28	4.05	**4.02**
Picatinny Arsenal	12	N/A	4.33	3.71	4.67	**4.01**
Aberdeen Proving Ground	91	3.87	3.84	4.05	4.00	**3.95**
Fort Drum	106	3.89	3.95	4.39	4.49	**3.93**
US Military Academy	174	3.79	3.82	3.97	4.41	**3.92**
Fort Story	35	3.97	4.00	3.82	3.40	**3.91**
Fort Lee	68	3.77	3.50	4.19	4.09	**3.86**
Forts Myer/McNair	69	3.17	3.88	4.06	4.16	**3.84**
Fort Eustis	124	3.57	3.96	3.74	3.80	**3.68**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

BOSS

NERO Baseline	Army Baseline
3.7%	5.5%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Drum	25	20.5%	0.5%	2.0%	6.1%	**13.0%**
Fort Story	9	16.3%	0.0%	3.8%	0.0%	**11.2%**
Fort George G. Meade	38	10.2%	1.5%	5.7%	3.4%	**5.8%**
US Military Academy	24	6.3%	2.0%	3.7%	1.5%	**3.8%**
Walter Reed AMC	8	4.1%	0.0%	3.8%	1.0%	**3.4%**
Fort Hamilton	6	8.3%	0.0%	2.0%	0.0%	**3.4%**
Fort Belvior	22	6.7%	2.2%	6.0%	1.3%	**3.3%**
Forts Myer/McNair	21	4.5%	1.5%	7.6%	0.8%	**3.3%**
Fort Eustis	16	5.7%	2.8%	0.9%	1.9%	**3.2%**
Aberdeen Proving Ground	16	8.3%	3.0%	0.9%	2.0%	**2.8%**
Fort Monroe	15	2.6%	0.0%	3.2%	2.5%	**2.6%**
Fort Monmouth	10	2.1%	0.0%	2.6%	2.9%	**2.5%**
Fort Lee	13	2.7%	2.6%	1.0%	2.4%	**2.1%**
Fort Detrick	22	9.3%	0.9%	0.0%	0.6%	**1.8%**
Picatinny Arsenal	5	N/A	5.6%	1.4%	1.2%	**1.5%**
Carlisle Barracks	9	2.4%	2.6%	1.0%	0.9%	**1.3%**
Natick RDE Center	1	N/A	N/A	0.7%	0.0%	**0.5%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

BOSS

NERO Baseline	Army Baseline
4.06	3.90

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	9	5.00	4.00	3.00	5.00	**4.54**
Fort Eustis	16	4.60	4.25	4.00	4.00	**4.43**
Picatinny Arsenal	5	N/A	4.00	4.67	4.00	**4.35**
Fort Drum	25	4.33	4.00	4.50	5.00	**4.34**
Fort Monroe	15	4.00	N/A	5.00	3.50	**4.31**
Walter Reed AMC	8	4.25	N/A	4.33	N/A	**4.29**
US Military Academy	24	4.00	3.75	4.50	4.50	**4.20**
Forts Myer/McNair	21	3.80	4.00	4.36	4.00	**4.13**
Fort Monmouth	10	5.00	N/A	3.50	4.67	**4.13**
Fort Belvior	22	3.70	4.00	3.60	5.00	**3.92**
Fort George G. Meade	38	4.23	5.00	3.00	5.00	**3.81**
Fort Story	9	3.75	N/A	4.00	N/A	**3.76**
Aberdeen Proving Ground	16	3.50	3.00	4.50	4.33	**3.65**
Fort Lee	13	3.00	3.33	4.00	4.20	**3.59**
Fort Detrick	22	3.32	4.00	N/A	5.00	**3.54**
Fort Hamilton	6	3.00	N/A	5.00	N/A	**3.20**
Natick RDE Center	1	N/A	N/A	3.00	N/A	**3.00**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

BOSS

NERO Baseline	Army Baseline
3.96	3.83

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Natick RDE Center	1	N/A	N/A	5.00	0.00	**5.00**
Fort Monroe	15	4.00	0.00	4.79	4.17	**4.41**
Carlisle Barracks	9	4.33	3.83	0.00	4.67	**4.33**
Fort Drum	25	4.19	4.00	4.58	5.00	**4.20**
Fort Eustis	16	4.27	4.33	3.33	3.87	**4.15**
Aberdeen Proving Ground	16	4.17	2.83	4.17	4.00	**4.03**
Fort Monmouth	10	2.67	0.00	4.00	4.44	**3.98**
Walter Reed AMC	8	3.58	0.00	4.33	0.00	**3.96**
Picatinny Arsenal	5	N/A	3.50	4.28	3.33	**3.87**
US Military Academy	24	3.87	3.88	3.83	3.67	**3.85**
Fort Belvior	22	3.60	3.83	3.53	5.00	**3.85**
Forts Myer/McNair	21	3.47	3.50	4.09	3.33	**3.81**
Fort Story	9	3.79	0.00	2.00	0.00	**3.73**
Fort George G. Meade	38	4.16	4.17	3.00	4.53	**3.71**
Fort Lee	13	3.17	3.33	4.25	4.27	**3.71**
Fort Hamilton	6	3.17	0.00	5.00	0.00	**3.43**
Fort Detrick	22	3.23	3.33	0.00	5.00	**3.42**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Bowling Center

NERO Baseline	Army Baseline
27.2%	34.3%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Drum	215	42.7%	52.4%	26.2%	24.4%	**43.7%**
Fort Hamilton	105	41.2%	51.1%	43.0%	11.0%	**37.4%**
Fort Monroe	213	44.4%	42.6%	34.8%	22.6%	**35.3%**
US Military Academy	246	39.1%	61.2%	22.2%	9.1%	**32.5%**
Fort Lee	197	42.1%	37.6%	30.4%	20.8%	**32.1%**
Fort Monmouth	136	54.2%	54.7%	32.0%	18.1%	**31.5%**
Fort George G. Meade	176	34.0%	29.4%	30.9%	16.9%	**28.7%**
Fort Eustis	184	35.2%	43.7%	20.7%	17.0%	**28.5%**
Aberdeen Proving Ground	212	37.5%	42.5%	18.2%	25.8%	**25.1%**
Carlisle Barracks	187	57.9%	48.7%	24.3%	14.7%	**24.6%**
Fort Story	32	26.5%	16.7%	28.6%	13.6%	**24.0%**
Fort Dix	142	24.0%	41.4%	16.2%	21.3%	**22.4%**
Fort Belvior	141	35.3%	20.6%	31.3%	10.0%	**20.5%**
Forts Myer/McNair	167	33.9%	34.3%	27.4%	8.5%	**19.8%**
Fort Detrick	94	15.2%	17.9%	12.7%	3.9%	**11.0%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Bowling Center

NERO Baseline	Army Baseline
4.29	4.22

Installation		Facility Satisfaction Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monmouth	136	4.50	4.24	4.57	4.79	**4.55**
Fort Monroe	213	4.55	4.62	4.51	4.35	**4.51**
Carlisle Barracks	187	4.60	4.31	4.65	4.57	**4.50**
Fort Hamilton	105	4.30	4.52	4.29	5.00	**4.41**
Fort Lee	197	4.43	4.12	4.37	4.53	**4.39**
Fort Drum	215	4.34	4.37	4.31	4.20	**4.35**
Forts Myer/McNair	167	4.32	4.37	4.13	4.63	**4.32**
Fort Story	32	4.31	3.60	4.50	4.50	**4.28**
Fort George G. Meade	176	4.08	4.24	4.38	4.25	**4.28**
Fort Dix	142	4.13	4.20	4.23	4.25	**4.21**
Aberdeen Proving Ground	212	4.00	4.16	4.35	4.18	**4.19**
Fort Belvior	141	4.14	4.15	4.17	4.18	**4.16**
Fort Eustis	184	4.00	4.19	4.04	4.27	**4.08**
US Military Academy	246	4.01	4.04	4.11	4.10	**4.06**
Fort Detrick	94	3.38	4.35	4.00	4.43	**3.99**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Bowling Center

NERO Baseline	Army Baseline
4.16	4.06

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	213	4.46	4.51	4.56	4.34	**4.48**
Carlisle Barracks	187	4.55	4.21	4.47	4.58	**4.45**
Fort Monmouth	136	4.16	4.17	4.42	4.68	**4.39**
Fort Hamilton	105	4.23	4.47	4.22	4.56	**4.34**
Fort Dix	142	4.01	4.21	4.15	4.42	**4.23**
Fort Drum	215	4.25	4.17	4.31	4.22	**4.23**
Fort Lee	197	4.19	4.05	4.32	4.33	**4.22**
Fort Story	32	4.18	4.00	4.17	4.33	**4.17**
Forts Myer/McNair	167	4.11	4.14	4.06	4.26	**4.13**
Fort George G. Meade	176	3.96	3.96	4.19	4.19	**4.12**
Fort Belvior	141	4.06	4.08	4.06	4.17	**4.08**
Aberdeen Proving Ground	212	3.94	4.04	4.10	4.04	**4.03**
US Military Academy	246	3.95	3.87	3.88	4.00	**3.90**
Fort Eustis	184	3.89	3.98	3.76	3.99	**3.89**
Fort Detrick	94	3.40	3.88	3.83	4.43	**3.82**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Bowling Food & Beverage

NERO Baseline	Army Baseline
28.5%	34.4%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	262	48.1%	36.4%	51.3%	29.3%	**44.0%**
Fort Drum	213	33.8%	43.8%	37.0%	23.8%	**36.7%**
Fort Hamilton	117	36.0%	46.7%	60.4%	10.9%	**36.4%**
Fort Lee	216	43.4%	36.3%	38.8%	21.4%	**34.8%**
Fort George G. Meade	178	32.2%	31.9%	38.2%	16.2%	**32.3%**
Carlisle Barracks	251	65.6%	47.5%	64.2%	19.3%	**32.1%**
Fort Monmouth	130	45.8%	43.4%	34.2%	18.5%	**31.2%**
US Military Academy	222	36.7%	50.8%	21.6%	11.9%	**29.8%**
Aberdeen Proving Ground	249	33.3%	40.2%	26.5%	25.0%	**28.6%**
Fort Eustis	187	33.0%	36.2%	24.8%	19.7%	**28.3%**
Fort Story	33	32.7%	20.0%	23.1%	10.9%	**27.6%**
Forts Myer/McNair	205	33.9%	34.2%	49.3%	10.8%	**26.0%**
Fort Belvior	138	34.7%	16.5%	41.0%	9.1%	**21.3%**
Fort Dix	127	18.6%	28.6%	20.1%	18.4%	**19.7%**
Fort Detrick	65	10.1%	10.7%	9.4%	3.3%	**7.7%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Bowling Food & Beverage

NERO Baseline	Army Baseline
4.19	4.10

Installation		Facility Satisfaction Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	251	4.46	4.24	4.64	4.63	**4.50**
Fort Hamilton	117	4.29	4.32	4.25	4.50	**4.30**
Fort Dix	127	4.14	4.13	4.35	4.38	**4.29**
Fort Monroe	262	4.24	4.24	4.27	4.30	**4.26**
Fort George G. Meade	178	3.86	4.10	4.38	4.37	**4.26**
Fort Drum	213	4.24	4.25	4.31	4.70	**4.25**
Fort Story	33	4.27	3.83	4.50	4.40	**4.25**
Fort Lee	216	4.19	4.00	4.22	4.47	**4.23**
Aberdeen Proving Ground	249	4.06	4.17	4.31	3.97	**4.19**
Fort Monmouth	130	4.00	3.86	4.10	4.71	**4.16**
Forts Myer/McNair	205	4.05	4.21	4.09	4.42	**4.14**
Fort Belvior	138	4.10	4.03	4.12	4.37	**4.14**
Fort Detrick	65	3.57	4.18	4.19	4.17	**4.05**
US Military Academy	222	3.97	3.66	4.11	4.20	**3.92**
Fort Eustis	187	3.75	3.98	3.98	4.18	**3.91**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Bowling Food & Beverage

NERO Baseline	Army Baseline
4.09	3.99

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	251	4.47	4.22	4.51	4.55	**4.45**
Fort Dix	127	3.94	4.25	4.20	4.60	**4.30**
Fort Monroe	262	4.19	4.29	4.36	4.34	**4.30**
Fort Hamilton	117	4.11	4.33	4.29	4.47	**4.25**
Fort Story	33	4.16	4.11	4.06	4.27	**4.15**
Fort Drum	213	4.07	4.17	4.30	4.58	**4.13**
Fort Monmouth	130	4.02	3.85	4.01	4.61	**4.09**
Fort Belvior	138	4.00	3.93	4.09	4.30	**4.08**
Fort Lee	216	4.01	3.90	4.01	4.41	**4.07**
Aberdeen Proving Ground	249	4.06	4.00	4.12	3.87	**4.06**
Fort George G. Meade	178	3.83	3.87	4.08	4.31	**4.04**
Forts Myer/McNair	205	3.95	4.11	3.92	4.26	**4.00**
US Military Academy	222	3.88	3.78	4.07	4.18	**3.92**
Fort Detrick	65	3.56	3.64	4.03	4.28	**3.89**
Fort Eustis	187	3.57	3.85	3.76	3.92	**3.71**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Bowling Pro Shop

NERO Baseline	Army Baseline
6.2%	7.9%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Lee	61	13.3%	5.8%	10.3%	9.9%	**10.5%**
Fort Monroe	57	10.2%	6.0%	9.5%	9.9%	**9.5%**
Fort Story	8	10.2%	3.3%	3.8%	2.2%	**7.8%**
Fort Monmouth	34	10.4%	7.7%	6.6%	8.5%	**7.6%**
Fort George G. Meade	44	7.7%	5.2%	7.3%	7.4%	**7.2%**
Carlisle Barracks	44	15.9%	6.8%	6.1%	4.7%	**6.2%**
US Military Academy	42	8.7%	6.5%	5.2%	3.0%	**6.0%**
Aberdeen Proving Ground	43	8.3%	5.2%	4.1%	6.8%	**5.5%**
Fort Eustis	43	2.3%	5.0%	6.0%	7.9%	**4.9%**
Fort Belvior	30	7.3%	2.1%	6.1%	4.3%	**4.8%**
Fort Detrick	13	4.1%	0.9%	1.1%	0.0%	**1.2%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Bowling Pro Shop

NERO Baseline	Army Baseline
4.14	4.07

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	57	4.21	5.00	4.40	4.60	**4.41**
Fort Belvior	30	4.20	4.25	4.50	4.44	**4.38**
Carlisle Barracks	44	4.39	4.50	4.00	4.33	**4.36**
Fort Lee	61	4.20	4.11	4.41	4.33	**4.28**
Fort Monmouth	34	4.25	4.50	3.75	4.80	**4.19**
Fort George G. Meade	44	4.44	4.33	3.67	4.18	**3.99**
Fort Story	8	4.00	3.00	4.00	4.00	**3.95**
US Military Academy	42	4.00	3.89	3.83	4.50	**3.94**
Aberdeen Proving Ground	43	4.00	4.00	3.73	3.89	**3.89**
Fort Eustis	43	3.00	4.00	4.08	3.95	**3.82**
Fort Detrick	13	3.00	5.00	5.00	N/A	**3.77**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Bowling Pro Shop

NERO Baseline	Army Baseline
4.06	3.98

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	57	4.24	5.00	4.62	4.42	**4.46**
Fort Belvior	30	4.17	4.17	4.47	4.37	**4.33**
Fort Monmouth	34	4.33	4.00	4.04	4.61	**4.25**
Carlisle Barracks	44	4.46	4.04	4.17	4.11	**4.18**
Fort Lee	61	4.03	4.07	4.19	4.28	**4.14**
Fort Story	8	4.13	3.00	4.00	3.33	**4.04**
US Military Academy	42	3.80	3.92	3.72	4.67	**3.83**
Fort Detrick	13	3.22	5.00	4.67	0.00	**3.81**
Aberdeen Proving Ground	43	4.00	3.95	3.63	3.59	**3.78**
Fort Eustis	43	3.00	3.78	3.83	4.10	**3.76**
Fort George G. Meade	44	4.43	4.28	3.11	4.24	**3.71**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Cabins & Campgrounds

NERO Baseline	Army Baseline
7.6%	11.0%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Story	29	25.0%	10.7%	25.9%	15.9%	**22.3%**
US Military Academy	86	17.5%	17.0%	6.6%	5.3%	**10.9%**
Fort A P Hill	9	N/A	N/A	10.6%	13.3%	**10.9%**
Fort Monroe	44	4.5%	9.9%	7.8%	8.3%	**7.1%**
Fort George G. Meade	34	6.4%	4.5%	7.5%	4.0%	**6.4%**
Fort Eustis	45	6.9%	9.9%	3.7%	6.3%	**6.3%**
Fort Lee	21	4.0%	1.9%	4.2%	2.8%	**3.5%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Cabins & Campgrounds

NERO Baseline	Army Baseline
4.18	4.07

Installation		Facility Satisfaction Ratings*				
	Total Users	**Active Duty**	**Spouses**	**Civilians**	**Retirees**	**Total Cases**
US Military Academy	86	4.23	4.36	4.33	4.86	**4.33**
Fort Eustis	45	3.83	4.46	4.50	4.25	**4.16**
Fort Story	29	4.30	2.33	4.00	4.67	**4.16**
Fort A P Hill	9	N/A	N/A	4.00	4.50	**4.16**
Fort George G. Meade	34	4.00	4.00	4.00	4.60	**4.07**
Fort Monroe	44	4.17	4.40	4.23	3.64	**4.07**
Fort Lee	21	4.00	3.50	4.25	3.80	**4.02**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Cabins & Campgrounds

NERO Baseline	Army Baseline
4.18	3.94

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Story	29	4.70	5.00	4.05	4.28	**4.60**
Fort Eustis	45	4.11	4.28	4.42	4.15	**4.21**
US Military Academy	86	4.10	4.17	4.15	4.76	**4.17**
Fort George G. Meade	34	3.75	3.56	4.25	4.47	**4.15**
Fort Monroe	44	4.11	4.20	4.19	3.85	**4.08**
Fort Lee	21	3.92	3.50	4.00	4.13	**3.98**
Fort A P Hill	9	N/A	N/A	3.86	3.67	**3.80**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Car Wash

NERO Baseline	Army Baseline
24.1%	33.4%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Drum	229	50.7%	53.1%	26.3%	30.7%	**48.9%**
Fort A P Hill	36	N/A	N/A	43.3%	33.3%	**41.9%**
Fort Story	47	49.0%	31.0%	22.2%	17.4%	**40.4%**
Fort Eustis	179	49.4%	33.8%	16.5%	19.0%	**31.6%**
Fort Dix	198	38.6%	50.0%	19.4%	21.5%	**27.7%**
Fort Detrick	215	48.9%	20.7%	26.2%	7.9%	**23.3%**
Tobyhanna Army Depot	88	50.0%	N/A	21.4%	29.0%	**22.7%**
Fort Monmouth	88	42.9%	39.2%	11.8%	16.3%	**18.0%**
Forts Myer/McNair	67	21.4%	7.0%	7.0%	7.6%	**10.9%**
Fort Lee	29	2.6%	5.8%	2.8%	5.8%	**4.0%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Car Wash

NERO Baseline	Army Baseline
3.87	3.87

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Lee	29	5.00	3.78	4.20	4.18	**4.28**
Fort Detrick	215	3.93	4.00	4.31	4.31	**4.14**
Fort Dix	198	3.82	4.13	3.88	4.28	**4.03**
Tobyhanna Army Depot	88	4.50	N/A	3.92	4.60	**3.98**
Fort Story	47	4.09	2.78	4.00	4.50	**3.97**
Fort Drum	229	3.86	3.75	4.00	4.35	**3.84**
Fort Eustis	179	3.60	3.91	4.09	3.83	**3.75**
Forts Myer/McNair	67	3.17	3.67	4.11	4.31	**3.69**
Fort Monmouth	88	3.11	3.45	3.56	4.19	**3.61**
Fort A P Hill	36	N/A	N/A	2.92	2.40	**2.90**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Car Wash

NERO Baseline	Army Baseline
3.69	3.71

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Lee	29	4.75	3.33	3.67	4.14	**4.04**
Fort Detrick	215	3.80	3.78	4.15	4.06	**3.98**
Fort Story	47	3.99	3.73	3.22	3.90	**3.92**
Tobyhanna Army Depot	88	3.96	N/A	3.90	4.13	**3.90**
Fort Dix	198	3.65	3.84	3.78	4.12	**3.86**
Fort Drum	229	3.73	3.53	3.94	4.25	**3.68**
Fort Eustis	179	3.47	3.59	3.63	3.69	**3.53**
Fort Monmouth	88	3.18	3.12	3.41	4.05	**3.47**
Forts Myer/McNair	67	2.74	3.21	3.68	4.02	**3.29**
Fort A P Hill	36	N/A	N/A	2.87	2.10	**2.74**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Child Development Center

NERO Baseline	Army Baseline
7.1%	9.3%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
US Military Academy	102	20.8%	23.2%	7.9%	0.7%	**13.0%**
Fort Hamilton	36	13.0%	16.7%	14.5%	3.6%	**12.0%**
Fort Drum	61	8.0%	20.2%	3.9%	6.0%	**11.1%**
Tobyhanna Army Depot	32	6.3%	N/A	10.0%	5.0%	**9.7%**
Fort Lee	58	17.3%	20.4%	4.8%	1.4%	**9.5%**
Fort George G. Meade	57	12.9%	11.0%	10.9%	1.1%	**9.4%**
Aberdeen Proving Ground	57	14.3%	16.7%	4.7%	1.3%	**7.0%**
Fort Story	6	10.0%	0.0%	3.7%	0.0%	**7.0%**
Walter Reed AMC	17	7.1%	4.3%	8.2%	2.0%	**6.8%**
Fort Monroe	36	10.8%	11.6%	2.2%	3.7%	**5.9%**
Fort Monmouth	26	22.9%	11.5%	5.3%	0.5%	**5.9%**
Forts Myer/McNair	52	8.1%	10.9%	13.1%	0.4%	**5.6%**
Picatinny Arsenal	17	N/A	38.9%	4.5%	0.0%	**5.4%**
Fort Eustis	32	6.8%	13.4%	2.3%	0.7%	**5.1%**
Fort Dix	31	5.5%	24.1%	2.3%	2.3%	**5.0%**
Fort Detrick	40	10.1%	8.8%	1.9%	1.6%	**4.0%**
Carlisle Barracks	30	6.3%	12.4%	3.8%	1.3%	**3.6%**
Fort Belvior	27	10.5%	2.7%	4.8%	0.9%	**3.6%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Child Development Center

NERO Baseline	Army Baseline
4.08	4.01

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	32	5.00	N/A	4.74	4.67	**4.74**
Fort Monroe	36	4.25	4.75	5.00	4.33	**4.46**
Picatinny Arsenal	17	N/A	4.14	4.67	N/A	**4.38**
Fort Story	6	4.20	N/A	5.00	N/A	**4.24**
Fort Hamilton	36	4.29	3.88	4.63	4.60	**4.21**
Fort Belvior	27	4.19	2.80	4.50	5.00	**4.17**
Fort Dix	31	4.19	3.83	4.40	5.00	**4.13**
Forts Myer/McNair	52	3.33	4.24	4.60	4.00	**4.11**
Carlisle Barracks	30	4.50	4.33	5.00	3.00	**4.11**
Fort George G. Meade	57	3.75	4.14	4.17	5.00	**4.08**
Fort Monmouth	26	3.10	3.17	5.00	4.00	**4.07**
Fort Detrick	40	3.85	4.22	3.80	4.67	**4.06**
US Military Academy	102	4.02	4.06	4.09	1.00	**4.04**
Aberdeen Proving Ground	57	3.71	3.91	4.33	4.50	**4.00**
Fort Eustis	32	3.83	3.89	4.75	4.50	**3.97**
Fort Drum	61	4.17	3.76	4.00	4.40	**3.96**
Walter Reed AMC	17	3.71	1.00	4.14	5.00	**3.92**
Fort Lee	58	3.38	3.55	4.40	4.33	**3.61**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Child Development Center

NERO Baseline	Army Baseline
4.14	4.06

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	32	5.00	N/A	4.68	4.22	**4.68**
Fort Monroe	36	4.25	4.75	4.67	4.39	**4.42**
Fort Monmouth	26	3.73	3.72	4.96	4.67	**4.34**
Picatinny Arsenal	17	N/A	4.10	4.63	0.00	**4.34**
Fort Dix	31	4.21	4.22	4.20	5.00	**4.33**
Fort Hamilton	36	4.33	4.04	4.60	4.13	**4.26**
Fort Belvior	27	4.19	3.60	4.42	4.83	**4.24**
US Military Academy	102	4.16	4.30	4.18	4.33	**4.22**
Carlisle Barracks	30	4.50	4.36	4.83	3.33	**4.18**
Fort Detrick	40	4.11	4.37	3.67	4.67	**4.17**
Fort Eustis	32	4.11	4.14	4.58	4.17	**4.17**
Aberdeen Proving Ground	57	4.05	3.73	4.29	4.00	**4.09**
Fort George G. Meade	57	3.86	4.36	4.11	4.33	**4.08**
Fort Story	6	4.00	0.00	4.67	0.00	**4.03**
Forts Myer/McNair	52	3.85	4.29	4.05	4.00	**3.99**
Fort Drum	61	4.06	3.80	3.88	4.40	**3.92**
Fort Lee	58	3.62	3.88	4.47	4.22	**3.83**
Walter Reed AMC	17	3.38	2.67	3.94	4.17	**3.67**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Fitness Center/Gym

NERO Baseline	Army Baseline
43.7%	51.4%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Story	71	79.6%	53.3%	35.7%	12.5%	**63.7%**
Fort Monroe	390	88.8%	65.3%	57.6%	39.5%	**63.1%**
Fort Eustis	288	80.5%	44.8%	29.5%	31.1%	**50.5%**
Fort Hamilton	146	69.5%	47.9%	45.2%	20.4%	**49.7%**
Tobyhanna Army Depot	177	76.5%	N/A	48.8%	34.4%	**48.3%**
US Military Academy	359	77.5%	61.6%	30.0%	21.4%	**45.8%**
Aberdeen Proving Ground	325	82.0%	49.6%	30.9%	31.8%	**43.1%**
Fort Detrick	400	90.0%	42.2%	44.2%	18.9%	**42.7%**
Fort Lee	217	78.9%	37.3%	21.2%	23.3%	**40.9%**
Fort Monmouth	192	94.1%	60.4%	34.0%	31.2%	**40.5%**
Picatinny Arsenal	130	N/A	44.4%	40.8%	20.9%	**39.1%**
Fort A P Hill	34	N/A	N/A	37.7%	33.3%	**38.5%**
Fort Belvior	222	69.9%	21.1%	33.3%	20.2%	**31.1%**
Carlisle Barracks	268	88.5%	56.0%	40.2%	16.2%	**30.1%**
Watervliet Arsenal	26	N/A	N/A	20.6%	7.3%	**21.6%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Fitness Center/Gym

NERO Baseline	Army Baseline
4.34	4.23

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	390	4.88	4.80	4.78	4.81	**4.83**
Tobyhanna Army Depot	177	4.85	N/A	4.64	4.68	**4.63**
Fort Detrick	400	4.45	4.17	4.54	4.67	**4.48**
Carlisle Barracks	268	4.43	4.44	4.57	4.49	**4.47**
Fort Monmouth	192	4.36	3.94	4.43	4.77	**4.44**
Fort Story	71	4.39	4.50	4.80	4.60	**4.43**
Watervliet Arsenal	26	N/A	N/A	4.19	5.00	**4.41**
Fort Belvior	222	4.02	4.18	4.29	4.59	**4.27**
US Military Academy	359	4.01	4.25	4.46	4.47	**4.24**
Picatinny Arsenal	130	N/A	4.13	4.17	4.58	**4.22**
Fort Eustis	288	4.13	4.28	4.54	4.05	**4.20**
Aberdeen Proving Ground	325	3.95	3.97	4.37	4.36	**4.17**
Fort Hamilton	146	4.00	3.96	4.28	4.55	**4.07**
Fort A P Hill	34	N/A	N/A	4.12	3.60	**4.07**
Fort Lee	217	3.88	3.48	4.04	4.30	**3.93**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Fitness Center/Gym

NERO Baseline	Army Baseline
4.20	4.05

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	390	4.76	4.70	4.76	4.79	**4.76**
Tobyhanna Army Depot	177	4.74	N/A	4.48	4.64	**4.48**
Fort Detrick	400	4.28	4.08	4.54	4.66	**4.41**
Fort Story	71	4.32	4.44	4.73	4.20	**4.35**
Carlisle Barracks	268	4.25	4.23	4.52	4.35	**4.31**
Fort Monmouth	192	4.16	3.77	4.23	4.63	**4.26**
US Military Academy	359	3.99	4.13	4.28	4.44	**4.14**
Fort Belvior	222	3.85	3.98	4.21	4.36	**4.10**
Fort Eustis	288	4.00	4.23	4.35	4.04	**4.09**
Picatinny Arsenal	130	N/A	3.92	4.01	4.30	**4.06**
Watervliet Arsenal	26	N/A	N/A	3.79	4.75	**3.99**
Fort A P Hill	34	N/A	N/A	3.97	3.73	**3.98**
Fort Hamilton	146	3.78	4.02	4.09	4.43	**3.94**
Aberdeen Proving Ground	325	3.65	3.86	4.14	4.18	**3.93**
Fort Lee	217	3.63	3.53	3.86	4.27	**3.76**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Golf Course

NERO Baseline	Army Baseline
17.9%	17.1%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	144	38.1%	24.6%	18.4%	21.8%	**23.3%**
US Military Academy	164	33.7%	15.9%	18.5%	27.4%	**22.2%**
Picatinny Arsenal	72	N/A	5.6%	21.4%	22.4%	**21.7%**
Fort Belvior	111	14.0%	10.1%	14.3%	24.5%	**18.1%**
Fort Monmouth	77	22.9%	15.4%	13.9%	20.8%	**16.9%**
Fort Lee	101	21.6%	15.9%	13.9%	15.1%	**16.8%**
Fort Eustis	113	19.3%	11.9%	11.6%	19.9%	**16.3%**
Fort Dix	86	11.3%	10.7%	12.5%	18.2%	**14.5%**
Fort George G. Meade	113	23.7%	11.9%	9.3%	16.9%	**13.7%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Golf Course

NERO Baseline	Army Baseline
4.39	4.18

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Picatinny Arsenal	72	N/A	5.00	4.67	4.83	**4.77**
Carlisle Barracks	144	4.66	4.54	4.63	4.81	**4.73**
US Military Academy	164	4.56	4.60	4.13	4.41	**4.37**
Fort Dix	86	4.06	4.67	4.52	4.36	**4.36**
Fort Lee	101	4.50	3.79	4.21	4.45	**4.34**
Fort Belvior	111	4.00	4.42	4.73	4.25	**4.31**
Fort George G. Meade	113	4.22	4.54	4.20	4.50	**4.30**
Fort Monmouth	77	4.45	4.13	4.19	4.31	**4.26**
Fort Eustis	113	4.18	4.00	4.17	4.11	**4.14**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Golf Course

NERO Baseline	Army Baseline
4.24	4.11

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Picatinny Arsenal	72	N/A	5.00	4.70	4.58	**4.70**
Carlisle Barracks	144	4.49	4.40	4.25	4.61	**4.53**
Fort Belvior	111	4.35	4.40	4.61	4.27	**4.34**
Fort Dix	86	3.94	4.67	4.14	4.39	**4.27**
Fort George G. Meade	113	4.16	4.37	4.00	4.47	**4.19**
Fort Lee	101	4.31	3.85	3.98	4.26	**4.17**
US Military Academy	164	4.20	4.43	3.97	4.15	**4.14**
Fort Monmouth	77	4.36	3.46	4.03	4.27	**4.12**
Fort Eustis	113	3.94	3.94	3.90	3.81	**3.90**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Golf Course Food & Beverage

NERO Baseline	Army Baseline
20.3%	17.9%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Belvior	152	19.5%	13.8%	46.4%	24.6%	**26.4%**
Fort George G. Meade	134	23.1%	15.6%	29.1%	20.6%	**25.3%**
Picatinny Arsenal	75	N/A	11.8%	20.2%	27.3%	**22.8%**
Carlisle Barracks	143	34.9%	19.3%	29.8%	20.5%	**22.4%**
Fort Eustis	140	21.8%	12.1%	18.8%	23.3%	**20.0%**
Fort Lee	116	20.0%	12.2%	22.3%	17.6%	**18.9%**
US Military Academy	132	24.5%	10.5%	17.8%	27.1%	**18.7%**
Aberdeen Proving Ground	119	4.2%	12.7%	13.7%	18.0%	**12.4%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Golf Course Food & Beverage

NERO Baseline	Army Baseline
4.15	4.04

Installation		Facility Satisfaction Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	143	4.24	3.96	4.48	4.69	**4.50**
Fort Belvior	152	4.48	4.50	4.29	4.43	**4.39**
Picatinny Arsenal	75	N/A	2.00	4.21	4.39	**4.23**
Fort Lee	116	4.07	4.12	4.11	4.33	**4.16**
Fort George G. Meade	134	3.83	3.82	4.06	4.36	**4.06**
US Military Academy	132	4.22	3.94	4.00	3.60	**4.01**
Fort Eustis	140	3.84	4.12	3.92	4.00	**3.92**
Aberdeen Proving Ground	119	3.50	3.50	3.96	3.96	**3.89**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Golf Course Food & Beverage

NERO Baseline	Army Baseline
4.06	4.02

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	143	4.25	3.88	4.23	4.48	**4.34**
Fort Belvior	152	4.41	4.46	4.39	4.21	**4.33**
Picatinny Arsenal	75	N/A	3.33	4.21	4.25	**4.23**
Fort George G. Meade	134	3.88	4.02	4.16	4.23	**4.11**
Fort Lee	116	4.02	3.95	3.99	4.16	**4.04**
US Military Academy	132	3.93	3.96	3.91	3.47	**3.86**
Aberdeen Proving Ground	119	3.50	3.58	3.90	3.92	**3.85**
Fort Eustis	140	3.63	3.90	3.66	3.75	**3.69**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Golf Course Pro Shop

NERO Baseline	Army Baseline
14.8%	13.7%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	121	32.8%	15.3%	17.6%	20.2%	**20.2%**
Picatinny Arsenal	64	N/A	0.0%	17.9%	24.4%	**19.1%**
US Military Academy	133	26.4%	12.1%	15.6%	24.6%	**18.2%**
Fort Belvior	97	11.4%	8.5%	15.7%	21.3%	**16.3%**
Fort Lee	81	17.3%	7.0%	12.9%	14.7%	**14.0%**
Fort Monmouth	63	14.6%	11.5%	11.3%	18.4%	**13.8%**
Fort Dix	74	8.4%	7.1%	11.1%	18.8%	**13.4%**
Aberdeen Proving Ground	115	10.4%	9.0%	13.6%	16.8%	**13.2%**
Fort Eustis	93	14.9%	9.9%	9.3%	17.1%	**13.1%**
Fort George G. Meade	78	14.9%	7.5%	7.4%	14.4%	**10.2%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Golf Course Pro Shop

NERO Baseline	Army Baseline
4.29	4.13

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Carlisle Barracks	121	4.53	4.35	4.44	4.74	**4.64**
Picatinny Arsenal	64	N/A	N/A	4.54	4.75	**4.59**
Fort Belvior	97	4.29	4.73	4.50	4.24	**4.35**
US Military Academy	133	4.22	4.26	4.32	4.22	**4.26**
Fort Eustis	93	4.23	4.00	4.26	4.22	**4.21**
Fort Dix	74	4.04	5.00	4.35	4.13	**4.20**
Fort George G. Meade	78	4.22	4.38	4.00	4.42	**4.19**
Fort Lee	81	4.23	3.91	4.04	4.30	**4.18**
Aberdeen Proving Ground	115	4.20	4.00	4.14	4.17	**4.15**
Fort Monmouth	63	4.43	4.17	4.06	4.17	**4.15**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Golf Course Pro Shop

NERO Baseline	Army Baseline
4.20	4.09

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Picatinny Arsenal	64	N/A	0.00	4.66	4.61	**4.60**
Carlisle Barracks	121	4.45	4.19	3.94	4.56	**4.45**
Fort Belvior	97	4.39	4.51	4.61	4.28	**4.38**
Fort Dix	74	3.95	4.33	4.29	4.36	**4.28**
Fort Monmouth	63	4.38	3.78	4.12	4.27	**4.18**
Fort George G. Meade	78	4.16	4.33	3.75	4.35	**4.05**
Fort Eustis	93	4.28	3.98	3.96	3.77	**4.05**
US Military Academy	133	3.97	4.22	4.06	3.93	**4.03**
Aberdeen Proving Ground	115	4.00	3.97	4.05	4.03	**4.03**
Fort Lee	81	4.13	3.61	3.78	4.21	**4.03**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

ITR - Commercial Travel Agency

NERO Baseline	Army Baseline
25.1%	23.9%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monmouth	143	45.8%	47.1%	39.2%	20.7%	**34.7%**
US Military Academy	238	33.3%	48.5%	30.6%	24.1%	**34.1%**
Fort Eustis	234	35.2%	47.6%	28.0%	27.4%	**33.2%**
Fort George G. Meade	158	22.3%	32.8%	37.0%	19.6%	**30.4%**
Picatinny Arsenal	99	N/A	47.1%	30.0%	24.1%	**29.4%**
Aberdeen Proving Ground	248	36.7%	36.6%	27.6%	22.1%	**29.3%**
Carlisle Barracks	203	51.2%	42.2%	47.6%	19.1%	**28.2%**
Tobyhanna Army Depot	75	12.5%	N/A	25.3%	14.5%	**24.7%**
Fort Belvior	139	23.5%	20.3%	29.8%	17.5%	**21.6%**
Fort Lee	129	26.7%	27.9%	17.2%	14.5%	**20.6%**
Forts Myer/McNair	159	27.9%	28.5%	26.4%	13.3%	**20.3%**
Fort Drum	97	15.1%	15.9%	18.1%	19.0%	**15.6%**
Fort Monroe	83	11.5%	20.0%	12.0%	16.0%	**13.4%**
Fort A P Hill	11	N/A	N/A	11.1%	7.1%	**13.3%**
Walter Reed AMC	32	10.2%	18.2%	11.3%	9.2%	**10.9%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

ITR - Commercial Travel Agency

NERO Baseline	Army Baseline
4.31	4.27

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	75	5.00	N/A	4.57	4.71	**4.59**
Fort George G. Meade	158	4.26	4.41	4.55	4.43	**4.49**
Fort Monroe	83	4.39	4.83	4.46	4.38	**4.46**
Forts Myer/McNair	159	4.47	4.40	4.42	4.43	**4.44**
Picatinny Arsenal	99	N/A	3.29	4.50	4.57	**4.39**
Fort Belvior	139	4.12	4.31	4.57	4.38	**4.37**
Fort Monmouth	143	4.10	3.91	4.40	4.31	**4.30**
Aberdeen Proving Ground	248	3.94	4.07	4.46	4.42	**4.28**
Carlisle Barracks	203	4.25	4.04	4.33	4.39	**4.28**
US Military Academy	238	3.98	4.14	4.47	4.57	**4.27**
Fort Eustis	234	4.10	4.22	4.38	4.48	**4.25**
Fort Lee	129	3.89	3.74	4.33	4.41	**4.08**
Fort A P Hill	11	N/A	N/A	3.86	3.00	**4.05**
Fort Drum	97	3.91	4.13	4.29	4.93	**4.03**
Walter Reed AMC	32	4.30	4.25	3.75	3.89	**4.02**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

ITR - Commercial Travel Agency

NERO Baseline	Army Baseline
4.12	4.12

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	75	5.00	N/A	4.40	4.86	**4.44**
Fort Monroe	83	4.17	4.42	4.28	4.28	**4.26**
Picatinny Arsenal	99	N/A	3.50	4.39	4.11	**4.24**
Fort Monmouth	143	3.91	3.79	4.33	4.40	**4.24**
Fort Belvior	139	4.05	3.94	4.39	4.15	**4.17**
Fort George G. Meade	158	4.13	4.27	4.16	4.16	**4.16**
Forts Myer/McNair	159	4.21	4.08	4.06	4.21	**4.16**
Fort Drum	97	4.09	4.09	3.92	4.93	**4.09**
Fort Lee	129	4.02	3.84	4.03	4.47	**4.09**
Aberdeen Proving Ground	248	3.94	3.82	4.17	4.17	**4.08**
Carlisle Barracks	203	4.13	3.92	4.08	4.09	**4.05**
Fort Eustis	234	3.98	4.03	4.12	4.06	**4.03**
Walter Reed AMC	32	4.00	3.83	3.96	3.91	**3.96**
US Military Academy	238	3.81	3.78	4.12	4.27	**3.96**
Fort A P Hill	11	N/A	N/A	3.67	3.33	**3.94**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Library

NERO Baseline	Army Baseline
28.8%	37.5%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Drum	266	56.0%	61.1%	35.6%	27.1%	**55.2%**
Tobyhanna Army Depot	136	41.2%	N/A	42.6%	16.1%	**41.0%**
US Military Academy	296	47.6%	66.5%	28.5%	18.9%	**39.3%**
Fort Monroe	237	40.9%	38.0%	45.3%	27.0%	**39.2%**
Fort Monmouth	166	50.0%	60.4%	35.7%	29.0%	**36.8%**
Fort Story	47	37.5%	33.3%	40.7%	18.2%	**35.1%**
Fort Dix	214	44.4%	41.9%	24.3%	15.3%	**26.8%**
Fort Hamilton	78	21.2%	42.6%	27.3%	13.8%	**26.1%**
Fort Eustis	164	28.7%	36.1%	16.1%	19.3%	**24.2%**
Forts Myer/McNair	189	36.6%	34.0%	30.1%	14.4%	**24.0%**
Fort George G. Meade	147	28.1%	26.1%	25.0%	13.4%	**23.4%**
Fort Detrick	177	30.0%	27.2%	24.4%	9.0%	**20.7%**
Fort Belvior	130	30.7%	16.0%	19.3%	16.3%	**19.2%**
Aberdeen Proving Ground	161	24.5%	34.3%	14.0%	18.8%	**18.4%**
Walter Reed AMC	46	17.6%	32.0%	15.5%	7.1%	**16.0%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Library

NERO Baseline	Army Baseline
4.21	4.24

Installation		Facility Satisfaction Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	136	4.57	N/A	4.57	4.30	**4.56**
Forts Myer/McNair	189	4.62	4.28	4.34	4.64	**4.53**
Fort Monmouth	166	4.50	4.39	4.38	4.60	**4.45**
Fort Monroe	237	4.25	4.44	4.49	4.44	**4.40**
Fort Drum	266	4.34	4.42	4.54	4.68	**4.38**
Fort Dix	214	4.18	3.92	4.46	4.39	**4.26**
Fort Detrick	177	4.06	3.84	4.33	4.38	**4.19**
Fort Story	47	4.07	4.50	4.40	4.43	**4.19**
Fort Belvior	130	3.84	4.28	4.07	4.41	**4.17**
Walter Reed AMC	46	4.38	3.20	3.78	4.86	**4.11**
US Military Academy	296	3.76	3.97	4.33	4.28	**4.06**
Fort George G. Meade	147	3.89	3.82	4.08	4.33	**4.04**
Aberdeen Proving Ground	161	3.45	3.87	3.97	4.07	**3.84**
Fort Eustis	164	3.79	3.58	3.91	4.14	**3.83**
Fort Hamilton	78	3.33	3.67	3.60	4.08	**3.60**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Library

NERO Baseline	Army Baseline
4.08	4.13

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monmouth	166	4.46	4.43	4.37	4.63	**4.45**
Tobyhanna Army Depot	136	4.44	N/A	4.40	4.11	**4.40**
Forts Myer/McNair	189	4.42	4.14	4.20	4.58	**4.39**
Fort Drum	266	4.26	4.43	4.44	4.61	**4.33**
Fort Monroe	237	4.28	4.40	4.30	4.26	**4.29**
Fort Detrick	177	4.07	3.87	4.26	4.64	**4.20**
Fort Dix	214	4.02	4.00	4.36	4.22	**4.14**
Fort Belvior	130	3.85	3.99	3.62	4.13	**3.93**
Fort George G. Meade	147	3.85	3.94	3.87	4.24	**3.91**
Walter Reed AMC	46	3.99	3.73	3.67	4.38	**3.87**
US Military Academy	296	3.71	3.80	4.02	3.93	**3.86**
Fort Story	47	3.77	4.30	3.47	3.90	**3.82**
Fort Eustis	164	3.61	3.48	3.76	3.95	**3.67**
Aberdeen Proving Ground	161	3.19	3.75	3.83	3.78	**3.63**
Fort Hamilton	78	3.19	3.44	3.34	4.12	**3.44**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Marinas

NERO Baseline	Army Baseline
6.9%	6.0%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	73	16.6%	10.6%	10.9%	9.9%	**12.3%**
US Military Academy	47	5.4%	9.9%	9.2%	3.9%	**8.0%**
Fort Monmouth	32	12.8%	9.8%	5.3%	7.6%	**7.0%**
Fort Belvior	27	5.4%	3.7%	4.9%	3.5%	**4.2%**
Aberdeen Proving Ground	36	4.3%	5.5%	4.2%	3.4%	**4.2%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Marinas

NERO Baseline	Army Baseline
4.20	4.00

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	73	4.40	4.71	4.73	3.88	**4.42**
US Military Academy	47	4.44	3.83	4.40	4.50	**4.26**
Fort Monmouth	32	4.20	3.50	4.13	4.17	**4.09**
Aberdeen Proving Ground	36	4.50	3.86	3.82	4.25	**4.02**
Fort Belvior	27	3.75	3.43	4.00	4.00	**3.85**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Marinas

NERO Baseline	Army Baseline
4.01	3.82

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	73	4.08	4.52	4.56	3.89	**4.23**
Fort Monmouth	32	4.28	3.54	4.08	4.31	**4.14**
US Military Academy	47	4.07	3.91	4.04	4.53	**4.03**
Aberdeen Proving Ground	36	4.17	3.38	3.78	3.50	**3.80**
Fort Belvior	27	3.67	3.24	3.33	3.50	**3.44**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Multipurpose Sports/Tennis Courts

NERO Baseline	Army Baseline
8.9%	11.0%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Story	21	26.5%	14.3%	3.7%	6.8%	**20.5%**
Fort Drum	44	25.3%	5.8%	3.8%	5.9%	**17.7%**
Tobyhanna Army Depot	43	35.3%	N/A	12.0%	4.8%	**12.2%**
Fort Monroe	65	13.4%	12.5%	9.5%	8.9%	**10.8%**
Carlisle Barracks	84	31.5%	17.6%	9.1%	6.4%	**10.5%**
US Military Academy	84	19.0%	19.0%	2.9%	2.3%	**9.6%**
Picatinny Arsenal	31	N/A	16.7%	10.3%	3.4%	**9.4%**
Aberdeen Proving Ground	61	16.3%	6.8%	5.2%	10.7%	**8.5%**
Forts Myer/McNair	55	17.0%	7.9%	6.3%	4.4%	**8.0%**
Fort Lee	47	8.0%	11.6%	2.8%	8.0%	**7.0%**
Fort Eustis	41	10.3%	8.5%	2.3%	5.6%	**6.8%**
Fort A P Hill	5	N/A	N/A	2.9%	6.7%	**6.6%**
Fort Detrick	58	13.6%	3.5%	8.7%	0.6%	**6.2%**
Fort Dix	46	11.3%	0.0%	4.2%	4.7%	**5.7%**
Fort Belvior	34	7.9%	4.2%	6.0%	3.9%	**5.0%**
Watervliet Arsenal	5	N/A	N/A	4.3%	2.9%	**3.7%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Multipurpose Sports/Tennis Courts

NERO Baseline	Army Baseline
3.99	3.88

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	43	4.80	N/A	4.55	4.50	**4.54**
Carlisle Barracks	84	4.27	4.28	3.89	4.62	**4.38**
Fort Belvior	34	3.67	4.13	4.40	4.56	**4.26**
US Military Academy	84	4.16	4.40	4.00	4.33	**4.23**
Fort Detrick	58	4.07	3.75	4.40	N/A	**4.23**
Fort Monroe	65	4.29	4.25	4.26	4.00	**4.22**
Fort Dix	46	3.94	N/A	4.11	4.50	**4.12**
Fort Eustis	41	3.89	4.17	4.80	3.45	**3.97**
Fort Story	21	4.00	3.50	4.00	3.50	**3.93**
Fort Drum	44	3.82	3.60	3.83	4.20	**3.81**
Forts Myer/McNair	55	3.56	4.25	3.67	4.43	**3.79**
Fort A P Hill	5	N/A	N/A	3.50	2.00	**3.64**
Fort Lee	47	3.50	3.61	2.80	3.88	**3.58**
Aberdeen Proving Ground	61	3.33	3.78	3.65	3.73	**3.57**
Picatinny Arsenal	31	N/A	1.67	3.35	5.00	**3.40**
Watervliet Arsenal	5	N/A	N/A	3.00	5.00	**3.33**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Multipurpose Sports/Tennis Courts

NERO Baseline	Army Baseline
3.89	3.75

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	43	4.80	N/A	4.42	4.67	**4.42**
Fort Story	21	4.39	3.67	4.00	3.83	**4.30**
Fort Belvior	34	3.87	3.81	4.53	4.38	**4.21**
US Military Academy	84	4.26	4.28	3.67	4.44	**4.20**
Carlisle Barracks	84	4.08	4.15	3.96	4.15	**4.12**
Fort Dix	46	3.84	0.00	4.11	4.58	**4.10**
Fort Detrick	58	3.93	3.94	4.28	3.00	**4.09**
Fort Monroe	65	4.04	4.21	4.01	3.94	**4.03**
Forts Myer/McNair	55	3.71	4.10	3.96	4.54	**3.97**
Fort Drum	44	3.85	3.33	4.11	4.13	**3.81**
Fort Eustis	41	3.56	3.81	4.20	3.33	**3.64**
Fort A P Hill	5	N/A	N/A	3.50	2.00	**3.52**
Fort Lee	47	3.33	3.31	2.87	3.81	**3.44**
Aberdeen Proving Ground	61	2.92	3.27	3.47	3.62	**3.29**
Picatinny Arsenal	31	N/A	2.44	3.20	4.89	**3.24**
Watervliet Arsenal	5	N/A	N/A	2.89	5.00	**3.23**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Outdoor Recreation Center

NERO Baseline	Army Baseline
15.5%	19.2%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Drum	163	37.3%	25.0%	30.0%	24.1%	**33.0%**
Fort Eustis	195	45.3%	24.6%	25.6%	24.1%	**32.4%**
Fort Monroe	115	20.9%	15.3%	20.2%	16.7%	**19.2%**
Fort Dix	128	19.7%	29.0%	19.5%	16.2%	**19.0%**
Fort Story	25	20.4%	20.7%	11.1%	14.0%	**18.8%**
Aberdeen Proving Ground	156	22.9%	18.9%	16.5%	21.2%	**18.8%**
Fort George G. Meade	84	14.0%	14.2%	15.7%	11.3%	**14.3%**
US Military Academy	106	18.6%	19.6%	10.3%	12.3%	**14.1%**
Tobyhanna Army Depot	52	23.5%	N/A	13.0%	22.0%	**13.6%**
Fort Monmouth	61	32.7%	21.2%	9.9%	10.6%	**13.0%**
Picatinny Arsenal	43	N/A	0.0%	15.5%	7.0%	**12.3%**
Fort Lee	66	13.3%	8.4%	9.8%	10.3%	**10.8%**
Fort Belvior	62	11.3%	5.8%	10.7%	10.8%	**9.9%**
Carlisle Barracks	57	15.7%	11.8%	5.2%	8.8%	**9.5%**
Fort A P Hill	6	N/A	N/A	6.3%	13.3%	**7.9%**
Fort Detrick	65	13.8%	5.3%	9.2%	2.8%	**7.4%**
Forts Myer/McNair	52	10.6%	8.9%	5.7%	5.6%	**7.0%**
Walter Reed AMC	16	5.1%	17.4%	5.1%	3.1%	**5.4%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Outdoor Recreation Center

NERO Baseline	Army Baseline
4.19	4.14

Installation		Facility Satisfaction Ratings*				
	Total Users	**Active Duty**	**Spouses**	**Civilians**	**Retirees**	**Total Cases**
Fort Monroe	115	4.45	4.73	4.59	4.13	**4.46**
Carlisle Barracks	57	4.08	3.89	3.80	4.59	**4.37**
Fort Dix	128	3.96	4.33	4.36	4.65	**4.37**
Tobyhanna Army Depot	52	5.00	N/A	4.30	4.45	**4.33**
Picatinny Arsenal	43	N/A	N/A	4.32	4.50	**4.31**
Aberdeen Proving Ground	156	4.00	3.96	4.36	4.35	**4.24**
Fort A P Hill	6	N/A	N/A	4.00	4.50	**4.22**
Fort Detrick	65	4.00	3.17	4.46	4.60	**4.22**
Fort Drum	163	4.21	4.12	4.36	4.70	**4.21**
Walter Reed AMC	16	4.20	4.50	4.00	5.00	**4.21**
Fort Belvior	62	4.00	4.36	4.38	4.08	**4.16**
Forts Myer/McNair	52	4.20	4.29	4.00	4.18	**4.15**
Fort Eustis	195	4.11	3.97	4.28	4.06	**4.13**
Fort Story	25	4.00	4.33	4.00	4.60	**4.09**
Fort Lee	66	4.00	3.69	4.16	4.14	**4.05**
Fort George G. Meade	84	3.94	4.13	3.83	4.44	**3.99**
US Military Academy	106	3.94	3.86	4.00	4.44	**3.98**
Fort Monmouth	61	3.73	3.18	3.93	4.50	**3.92**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Outdoor Recreation Center

NERO Baseline	Army Baseline
4.07	3.99

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	115	4.36	4.64	4.35	4.17	**4.34**
Carlisle Barracks	57	3.93	4.04	3.73	4.45	**4.28**
Fort Dix	128	3.92	4.22	4.31	4.49	**4.27**
Fort Drum	163	4.20	4.07	4.11	4.57	**4.17**
Tobyhanna Army Depot	52	4.75	N/A	4.11	4.45	**4.16**
Fort Belvior	62	4.02	4.00	4.29	4.12	**4.12**
Fort Story	25	4.04	4.47	4.22	4.20	**4.12**
Fort George G. Meade	84	3.84	4.02	4.00	4.50	**4.05**
Fort Detrick	65	3.84	3.20	4.11	4.53	**4.01**
Aberdeen Proving Ground	156	3.70	3.81	4.11	4.20	**4.00**
Fort Eustis	195	3.98	3.88	4.12	3.90	**3.99**
Fort Lee	66	3.96	3.46	4.08	4.12	**3.98**
Picatinny Arsenal	43	N/A	0.00	3.90	4.33	**3.98**
Fort A P Hill	6	N/A	N/A	3.75	4.17	**3.94**
US Military Academy	106	3.89	3.90	3.92	4.24	**3.93**
Forts Myer/McNair	52	3.95	4.15	3.52	3.94	**3.87**
Fort Monmouth	61	3.78	3.27	3.94	4.11	**3.85**
Walter Reed AMC	16	3.53	4.50	3.75	4.78	**3.81**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Post Picnic Area

NERO Baseline	Army Baseline
26.4%	25.7%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Natick RDE Center	83	N/A	N/A	46.4%	4.3%	**44.2%**
Aberdeen Proving Ground	339	38.8%	39.3%	44.2%	21.3%	**39.0%**
Fort Monroe	202	35.7%	25.0%	40.1%	24.8%	**34.0%**
Fort Drum	166	35.1%	33.7%	25.0%	21.7%	**33.6%**
Picatinny Arsenal	116	N/A	33.3%	42.0%	12.8%	**33.0%**
Fort Detrick	270	45.0%	31.0%	44.5%	10.9%	**32.2%**
Fort A P Hill	26	N/A	N/A	32.3%	35.7%	**31.8%**
US Military Academy	233	34.0%	47.0%	26.1%	24.1%	**31.8%**
Fort George G. Meade	196	43.3%	29.3%	26.9%	15.3%	**28.1%**
Fort Eustis	184	33.3%	26.1%	25.1%	23.3%	**27.9%**
Fort Monmouth	103	41.2%	28.8%	28.8%	12.8%	**25.1%**
Fort Story	31	25.0%	25.0%	18.5%	16.7%	**23.4%**
Tobyhanna Army Depot	80	23.5%	N/A	23.6%	17.7%	**23.2%**
Fort Dix	156	22.0%	32.3%	26.9%	19.5%	**23.1%**
Fort Lee	137	18.9%	18.1%	29.3%	15.1%	**20.7%**
Fort Belvior	89	22.5%	5.8%	28.9%	8.7%	**14.6%**
Forts Myer/McNair	104	27.0%	18.2%	11.0%	8.5%	**13.9%**
Fort Hamilton	43	9.6%	17.8%	19.0%	8.3%	**12.7%**
Watervliet Arsenal	16	N/A	N/A	13.8%	8.8%	**12.0%**
Walter Reed AMC	26	6.1%	29.2%	8.9%	6.4%	**8.4%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Post Picnic Area

NERO Baseline	Army Baseline
4.18	4.08

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	80	4.75	N/A	4.64	4.50	**4.63**
Fort Detrick	270	4.15	4.47	4.33	4.59	**4.33**
Fort Drum	166	4.32	4.22	4.57	4.53	**4.31**
Fort Dix	156	3.91	4.50	4.38	4.39	**4.30**
Aberdeen Proving Ground	339	4.29	4.26	4.29	4.28	**4.29**
Fort Monroe	202	4.18	4.12	4.34	4.24	**4.26**
Fort George G. Meade	196	4.05	3.91	4.29	4.46	**4.20**
US Military Academy	233	4.17	4.07	4.19	4.50	**4.17**
Fort Story	31	4.17	4.00	3.80	4.67	**4.15**
Picatinny Arsenal	116	N/A	3.67	4.07	4.64	**4.14**
Fort Monmouth	103	3.95	3.86	4.07	4.68	**4.12**
Watervliet Arsenal	16	N/A	N/A	4.00	4.67	**4.08**
Fort Lee	137	3.85	3.93	4.19	4.17	**4.06**
Natick RDE Center	83	N/A	N/A	3.99	2.00	**4.03**
Fort Belvior	89	4.03	3.73	3.90	4.16	**3.99**
Forts Myer/McNair	104	3.58	4.05	4.07	4.56	**3.96**
Fort Eustis	184	3.93	3.67	4.11	4.02	**3.96**
Fort Hamilton	43	4.00	4.00	3.17	4.43	**3.87**
Walter Reed AMC	26	4.00	3.33	3.86	4.00	**3.84**
Fort A P Hill	26	N/A	N/A	3.79	3.40	**3.67**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Post Picnic Area

NERO Baseline	Army Baseline
4.00	3.87

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	80	4.58	N/A	4.45	4.37	**4.45**
Fort Story	31	4.47	4.00	3.73	4.39	**4.34**
Fort Dix	156	3.84	4.47	4.28	4.49	**4.28**
Fort Detrick	270	4.02	4.34	4.29	4.28	**4.24**
Fort Drum	166	4.26	3.99	4.41	4.61	**4.19**
Fort Monroe	202	3.97	3.93	4.11	4.06	**4.05**
Fort George G. Meade	196	3.89	3.77	4.10	4.28	**4.02**
Watervliet Arsenal	16	N/A	N/A	3.87	4.78	**3.98**
US Military Academy	233	3.85	3.87	4.05	4.42	**3.98**
Aberdeen Proving Ground	339	3.88	3.74	4.00	4.04	**3.96**
Fort Belvior	89	3.82	3.64	3.88	4.18	**3.92**
Fort Lee	137	3.77	3.75	4.00	4.08	**3.92**
Fort Monmouth	103	3.88	3.70	3.82	4.33	**3.89**
Picatinny Arsenal	116	N/A	3.64	3.78	4.18	**3.87**
Walter Reed AMC	26	3.56	3.39	4.06	4.07	**3.79**
Fort Eustis	184	3.79	3.62	3.86	3.75	**3.78**
Forts Myer/McNair	104	3.35	3.76	3.97	4.34	**3.75**
Natick RDE Center	83	N/A	N/A	3.69	3.67	**3.68**
Fort Hamilton	43	3.67	3.58	3.08	4.38	**3.60**
Fort A P Hill	26	N/A	N/A	3.20	3.23	**3.21**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Recreation/Community Activity Center

NERO Baseline	Army Baseline
20.9%	19.4%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Story	46	55.1%	21.4%	34.6%	9.1%	**43.8%**
Natick RDE Center	71	N/A	N/A	40.9%	13.0%	**36.0%**
Fort Monroe	212	50.3%	38.9%	30.8%	23.2%	**35.7%**
Fort A P Hill	25	N/A	N/A	27.7%	33.3%	**30.9%**
Fort Detrick	234	47.0%	14.9%	38.7%	6.2%	**26.6%**
Forts Myer/McNair	169	36.6%	23.5%	33.1%	13.3%	**23.9%**
Aberdeen Proving Ground	190	23.4%	30.3%	20.8%	18.4%	**21.6%**
Fort Monmouth	89	49.0%	23.1%	19.6%	12.6%	**20.4%**
Fort Hamilton	54	21.6%	18.6%	25.2%	7.4%	**18.2%**
Fort Belvior	100	19.9%	7.4%	28.6%	13.7%	**16.7%**
Fort Eustis	117	19.5%	20.4%	8.7%	19.2%	**16.5%**
Picatinny Arsenal	47	N/A	44.4%	12.3%	8.0%	**15.2%**
Fort Dix	77	17.5%	6.7%	8.1%	7.8%	**10.0%**
US Military Academy	75	16.6%	17.9%	3.7%	1.6%	**9.1%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Recreation/Community Activity Center

NERO Baseline	Army Baseline
4.14	4.07

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	212	4.32	4.71	4.55	4.51	**4.46**
Picatinny Arsenal	47	N/A	4.50	4.48	4.57	**4.29**
Fort A P Hill	25	N/A	N/A	4.19	4.20	**4.27**
Fort Story	46	4.33	3.67	4.11	4.00	**4.27**
Fort Detrick	234	4.01	4.06	4.32	4.36	**4.22**
Aberdeen Proving Ground	190	4.09	3.87	4.32	4.15	**4.20**
Fort Dix	77	3.86	5.00	4.21	4.33	**4.17**
Fort Belvior	100	3.75	4.14	4.14	4.33	**4.14**
Forts Myer/McNair	169	4.00	4.02	3.98	4.25	**4.06**
Fort Monmouth	89	3.64	3.67	4.07	4.55	**4.03**
Fort Eustis	117	3.88	4.00	4.28	4.00	**3.99**
US Military Academy	75	4.09	3.97	3.25	5.00	**3.92**
Fort Hamilton	54	3.80	3.71	4.29	4.00	**3.89**
Natick RDE Center	71	N/A	N/A	3.40	4.33	**3.52**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Recreation/Community Activity Center

NERO Baseline	Army Baseline
4.04	3.97

Installation		Facility Quality Ratings*				
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	212	4.33	4.53	4.52	4.43	**4.43**
Fort Dix	77	3.93	4.50	4.19	4.26	**4.13**
Fort Story	46	4.22	3.44	3.63	4.00	**4.12**
Fort A P Hill	25	N/A	N/A	4.16	3.93	**4.12**
Fort Detrick	234	3.92	3.80	4.21	4.14	**4.10**
Fort Monmouth	89	3.62	3.72	4.06	4.36	**3.99**
Aberdeen Proving Ground	190	3.97	3.65	4.07	3.92	**3.99**
Fort Belvior	100	3.68	3.90	3.90	4.21	**3.97**
Fort Hamilton	54	3.94	3.79	4.24	4.07	**3.97**
Picatinny Arsenal	47	N/A	3.46	4.31	4.21	**3.96**
Fort Eustis	117	3.98	3.91	3.93	3.96	**3.96**
Forts Myer/McNair	169	3.75	3.96	3.88	4.26	**3.93**
US Military Academy	75	3.91	4.24	3.00	5.00	**3.89**
Natick RDE Center	71	N/A	N/A	3.33	4.22	**3.45**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

School Age Services

NERO Baseline	Army Baseline
4.3%	6.4%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Hamilton	27	10.0%	10.9%	16.2%	0.0%	**8.8%**
Tobyhanna Army Depot	24	6.3%	N/A	8.0%	0.0%	**7.9%**
Fort Drum	27	6.8%	6.3%	3.4%	2.4%	**6.3%**
Fort Monroe	37	8.9%	8.8%	3.6%	5.6%	**6.1%**
Picatinny Arsenal	18	N/A	27.8%	5.9%	0.0%	**5.4%**
US Military Academy	39	11.7%	6.0%	2.2%	0.0%	**4.9%**
Fort Lee	27	6.8%	7.1%	3.0%	2.4%	**4.5%**
Aberdeen Proving Ground	31	10.4%	8.2%	2.1%	2.7%	**4.3%**
Walter Reed AMC	10	5.1%	0.0%	5.1%	1.0%	**4.3%**
Fort George G. Meade	33	5.0%	9.7%	3.7%	2.8%	**4.2%**
Fort Dix	28	3.9%	10.3%	5.1%	2.4%	**4.2%**
Fort Eustis	27	3.4%	9.8%	3.7%	0.7%	**3.8%**
Fort Monmouth	17	12.5%	9.8%	2.6%	1.1%	**3.6%**
Fort Story	3	4.1%	3.3%	0.0%	0.0%	**3.1%**
Forts Myer/McNair	25	2.8%	5.0%	6.3%	1.2%	**2.8%**
Fort Belvior	16	6.0%	0.5%	4.8%	0.9%	**2.5%**
Carlisle Barracks	24	12.0%	5.9%	1.0%	0.5%	**2.4%**
Fort Detrick	20	4.6%	2.7%	2.6%	0.0%	**2.1%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

School Age Services

NERO Baseline	Army Baseline
4.15	4.05

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	24	5.00	N/A	4.72	N/A	**4.74**
Picatinny Arsenal	18	N/A	4.60	4.67	N/A	**4.64**
Fort Monroe	37	4.54	5.00	5.00	4.11	**4.61**
Fort Eustis	27	4.67	4.08	4.43	4.00	**4.38**
Carlisle Barracks	24	4.54	4.00	N/A	5.00	**4.36**
Aberdeen Proving Ground	31	4.40	3.82	4.44	4.33	**4.32**
Fort Belvior	16	4.00	5.00	4.25	5.00	**4.30**
Fort Monmouth	17	4.00	4.20	4.25	5.00	**4.21**
US Military Academy	39	4.00	4.25	4.33	N/A	**4.13**
Walter Reed AMC	10	4.00	N/A	4.33	1.00	**4.04**
Forts Myer/McNair	25	3.67	3.70	4.22	4.00	**4.02**
Fort Detrick	20	3.22	4.00	4.43	N/A	**3.97**
Fort Drum	27	3.80	4.17	4.00	3.50	**3.91**
Fort George G. Meade	33	3.70	4.60	3.50	4.60	**3.86**
Fort Lee	27	3.40	3.91	5.00	4.20	**3.85**
Fort Dix	28	3.50	3.67	3.80	4.50	**3.84**
Fort Hamilton	27	3.60	3.00	4.63	N/A	**3.64**
Fort Story	3	3.00	5.00	N/A	N/A	**3.27**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

School Age Services

NERO Baseline	Army Baseline
4.07	3.95

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	24	5.00	N/A	4.59	0.00	**4.59**
Fort Monroe	37	4.41	4.83	4.63	4.54	**4.54**
Fort Monmouth	17	4.22	4.00	4.75	5.00	**4.43**
Picatinny Arsenal	18	N/A	4.33	4.42	0.00	**4.38**
Fort Belvior	16	3.81	5.00	4.42	4.83	**4.27**
Aberdeen Proving Ground	31	4.33	4.06	4.19	4.00	**4.23**
US Military Academy	39	4.04	4.19	4.44	0.00	**4.17**
Fort Eustis	27	4.33	4.01	4.14	3.83	**4.16**
Fort Drum	27	4.25	4.01	3.95	3.83	**4.15**
Carlisle Barracks	24	4.23	3.76	0.00	5.00	**4.13**
Walter Reed AMC	10	3.33	0.00	4.50	3.33	**4.05**
Forts Myer/McNair	25	4.00	3.77	3.79	4.00	**3.87**
Fort Lee	27	3.40	3.88	4.60	4.20	**3.82**
Fort Detrick	20	3.80	4.00	3.78	0.00	**3.81**
Fort George G. Meade	33	3.64	4.50	3.50	4.27	**3.78**
Fort Dix	28	3.53	3.22	3.48	4.50	**3.62**
Fort Hamilton	27	3.20	2.73	4.60	0.00	**3.37**
Fort Story	3	3.00	5.00	0.00	0.00	**3.27**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Swimming Pool

NERO Baseline	Army Baseline
20.3%	26.6%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Drum	194	53.9%	42.1%	22.7%	21.4%	**47.5%**
Fort Monroe	172	38.0%	47.2%	22.8%	17.1%	**28.1%**
Fort Eustis	179	38.8%	45.8%	12.4%	19.5%	**28.1%**
Natick RDE Center	47	N/A	N/A	25.3%	4.3%	**25.7%**
Fort Dix	165	26.8%	46.9%	24.9%	14.5%	**23.0%**
Fort Monmouth	95	56.3%	50.9%	12.3%	12.2%	**19.1%**
Fort Detrick	182	47.9%	20.4%	14.7%	8.3%	**18.6%**
Aberdeen Proving Ground	133	33.3%	35.1%	8.1%	17.8%	**16.7%**
Picatinny Arsenal	49	N/A	55.6%	11.2%	11.4%	**16.2%**
Forts Myer/McNair	130	31.0%	28.1%	11.9%	8.4%	**15.3%**
Fort Lee	96	20.0%	30.8%	5.1%	10.4%	**14.3%**
Fort Belvior	105	28.5%	15.8%	9.6%	10.3%	**14.1%**
Carlisle Barracks	92	26.2%	31.9%	11.0%	4.6%	**11.4%**
Tobyhanna Army Depot	39	41.2%	N/A	9.1%	8.3%	**10.1%**
Fort A P Hill	6	N/A	N/A	4.5%	13.3%	**8.9%**
Watervliet Arsenal	7	N/A	N/A	6.2%	2.9%	**5.2%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Swimming Pool

NERO Baseline	Army Baseline
4.21	4.13

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Watervliet Arsenal	7	N/A	N/A	4.50	5.00	**4.54**
Fort Monroe	172	4.45	4.59	4.58	4.50	**4.52**
Natick RDE Center	47	N/A	N/A	4.39	5.00	**4.52**
Picatinny Arsenal	49	N/A	4.50	4.56	4.90	**4.49**
Fort Monmouth	95	4.50	4.12	4.71	4.47	**4.48**
Fort Dix	165	4.14	4.53	4.43	4.38	**4.36**
Fort Detrick	182	4.33	4.22	4.29	4.62	**4.34**
Tobyhanna Army Depot	39	4.29	N/A	4.30	4.50	**4.31**
Fort Belvior	105	4.02	4.07	4.29	4.50	**4.23**
Fort Drum	194	4.28	3.88	4.30	4.13	**4.17**
Fort Eustis	179	4.03	4.06	4.52	4.18	**4.12**
Forts Myer/McNair	130	3.82	4.35	4.19	4.47	**4.09**
Aberdeen Proving Ground	133	3.88	3.87	4.23	4.33	**4.05**
Carlisle Barracks	92	3.97	3.92	4.09	4.22	**4.02**
Fort Lee	96	3.14	3.36	3.50	4.10	**3.44**
Fort A P Hill	6	N/A	N/A	3.67	2.50	**3.05**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Swimming Pool

NERO Baseline	Army Baseline
4.08	3.98

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Fort Monroe	172	4.48	4.51	4.56	4.45	**4.51**
Picatinny Arsenal	49	N/A	3.97	4.55	4.70	**4.39**
Fort Detrick	182	4.31	4.18	4.27	4.38	**4.29**
Fort Monmouth	95	4.22	3.88	4.56	4.38	**4.28**
Fort Dix	165	4.02	4.17	4.29	4.44	**4.22**
Fort Belvior	105	3.87	3.75	4.43	4.36	**4.09**
Tobyhanna Army Depot	39	3.48	N/A	4.17	4.50	**4.09**
Fort Eustis	179	3.92	4.04	4.37	4.10	**4.03**
Forts Myer/McNair	130	3.86	3.98	4.06	4.21	**4.00**
Watervliet Arsenal	7	N/A	N/A	3.87	5.00	**3.99**
Fort Drum	194	4.07	3.73	4.06	4.23	**3.98**
Carlisle Barracks	92	4.00	3.86	4.36	3.93	**3.95**
Natick RDE Center	47	N/A	N/A	3.81	3.33	**3.95**
Aberdeen Proving Ground	133	3.83	3.70	3.93	4.09	**3.88**
Fort Lee	96	3.29	3.31	3.43	3.95	**3.45**
Fort A P Hill	6	N/A	N/A	3.33	2.17	**2.63**

*Quality ratings are based only on the users of the facilities at each installation.

Installation Facility Usage Rates

Installations Ordered from High to Low by Total Cases

Youth Center

NERO Baseline	Army Baseline
7.5%	8.9%

Installation	Facility Usage					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
US Military Academy	151	23.7%	47.5%	3.0%	2.3%	**16.3%**
Fort Drum	58	10.8%	17.3%	5.4%	3.6%	**12.1%**
Fort Hamilton	28	10.0%	19.6%	12.1%	0.8%	**10.8%**
Carlisle Barracks	86	31.0%	33.1%	4.0%	1.9%	**9.5%**
Aberdeen Proving Ground	87	16.7%	33.1%	5.2%	4.7%	**9.4%**
Fort Lee	49	9.3%	11.6%	7.4%	4.3%	**7.6%**
Fort George G. Meade	58	9.5%	18.2%	7.3%	2.3%	**7.6%**
Tobyhanna Army Depot	25	18.8%	N/A	6.9%	0.0%	**7.5%**
Fort Monroe	46	11.5%	16.4%	4.5%	4.3%	**7.5%**
Fort Eustis	47	9.1%	16.1%	5.0%	1.9%	**7.4%**
Fort Story	9	8.0%	10.0%	3.8%	2.2%	**7.2%**
Fort Monmouth	34	22.9%	31.4%	2.0%	2.3%	**6.1%**
Fort Dix	31	4.2%	10.7%	6.6%	1.6%	**4.3%**
Forts Myer/McNair	43	6.3%	11.0%	8.3%	0.8%	**4.2%**
Fort Detrick	33	6.4%	4.4%	4.9%	0.6%	**3.7%**
Fort Belvior	20	8.0%	1.6%	2.4%	1.3%	**2.7%**
Picatinny Arsenal	7	N/A	11.1%	2.2%	0.0%	**2.1%**

Installation Facility Satisfaction Ratings

Installations Ordered from High to Low by Total Cases

Youth Center

NERO Baseline	Army Baseline
4.15	4.06

Installation	Facility Satisfaction Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	25	5.00	N/A	4.53	N/A	**4.61**
Carlisle Barracks	86	4.54	4.37	4.33	5.00	**4.48**
Fort Hamilton	28	4.00	4.50	4.33	N/A	**4.28**
US Military Academy	151	4.30	4.19	4.75	3.67	**4.27**
Fort Eustis	47	4.13	4.09	4.80	4.60	**4.26**
Aberdeen Proving Ground	87	4.25	4.00	4.27	4.33	**4.20**
Fort Belvior	20	4.25	4.00	3.00	5.00	**4.15**
Fort Monroe	46	4.06	4.55	3.67	4.50	**4.11**
Forts Myer/McNair	43	3.86	3.90	4.25	N/A	**4.06**
Fort Detrick	33	3.77	3.60	4.36	4.00	**4.04**
Fort Story	9	3.75	5.00	5.00	4.00	**4.04**
Fort George G. Meade	58	3.96	3.95	4.00	5.00	**4.03**
Picatinny Arsenal	7	N/A	3.00	4.60	N/A	**4.00**
Fort Monmouth	34	4.00	3.50	5.00	4.00	**3.98**
Fort Drum	58	3.63	4.33	4.45	4.33	**3.95**
Fort Dix	31	3.55	4.00	4.21	3.00	**3.89**
Fort Lee	49	3.29	3.94	4.36	4.44	**3.88**

*Satisfaction ratings are based only on the users of the facilities at each installation.

Installation Facility Quality Ratings

Installations Ordered from High to Low by Total Cases

Youth Center

NERO Baseline	Army Baseline
4.10	3.99

Installation	Facility Quality Ratings*					
	Total Users	Active Duty	Spouses	Civilians	Retirees	Total Cases
Tobyhanna Army Depot	25	5.00	N/A	4.56	0.00	**4.60**
US Military Academy	151	4.22	4.24	4.75	3.56	**4.27**
Fort Monmouth	34	4.21	3.90	4.89	4.22	**4.21**
Fort Monroe	46	4.22	4.64	3.63	4.44	**4.20**
Fort Eustis	47	4.04	4.17	4.43	4.53	**4.18**
Carlisle Barracks	86	4.21	4.11	3.78	4.44	**4.16**
Fort Drum	58	3.81	4.36	4.30	4.33	**4.07**
Aberdeen Proving Ground	87	4.00	4.09	4.12	4.06	**4.06**
Picatinny Arsenal	7	N/A	3.67	4.27	0.00	**4.04**
Fort Belvior	20	4.03	4.11	3.00	4.89	**4.03**
Forts Myer/McNair	43	4.00	4.00	4.03	0.00	**4.01**
Fort Story	9	3.67	5.00	5.00	4.33	**3.99**
Fort Hamilton	28	3.53	4.04	4.56	0.00	**3.93**
Fort Detrick	33	4.00	4.20	3.78	4.00	**3.92**
Fort Lee	49	3.38	3.86	4.35	4.37	**3.89**
Fort George G. Meade	58	3.92	4.02	3.75	4.56	**3.87**
Fort Dix	31	3.58	3.89	4.00	4.00	**3.87**

*Quality ratings are based only on the users of the facilities at each installation.

THE FACILITY ANALYSIS WORKSHEETS

MWR facility users across the region were asked to rate their satisfaction with each MWR facility at their installation. Users were also asked to rate the quality of each MWR facility's building/facility/space, equipment/furnishings, and personnel. These and other results are presented in this section for each of the standard MWR facilities in two worksheets:

- **Facility Evaluation Worksheet –** This worksheet provides the number and percentage of region-wide respondents using the facility, frequency of use, satisfaction with the facility, and mean quality ratings of the facility's building/facility/space, equipment/furnishings and personnel by patron group (active duty, spouse, civilian, retiree).

- **Customer Profile Worksheet –** This worksheet summarizes the demographic characteristics of regional facility users in terms of rank/grade, gender, age, race, education, marital status and residence.

Presentation of Results

Results for each facility are presented on two pages; the **Facility Evaluation**, located on the first page, and the **Customer Profile**, located on the second page.

The following four pages provide annotated examples of the two facility worksheets. Compare the examples to actual worksheets in your report. This process will facilitate the appropriate application of your data to MWR program decisions.

FACILITY EVALUATION EXAMPLE

FITNESS CENTER/GYMNASIUM (Page 1 of 2)

	Active Duty	Spouses	Civilians	Retirees	Total Cases
Total Respondents	707 (41%)				
Used Past Year	397 (56%)				

Frequency of Use (% of used past year)	%
Less Than Once A Month	17%
1-3 Times A Month	30%
4+ Times A Month	52%

Mean Quality Ratings by Users

(1=very poor, 5=very good)	Mean
Building/Facility/Space	3.80
Equipment/Furnishings	3.82
Personnel	3.82
Overall Quality Rating	3.82

User Satisfaction	%
Very Dissatisfied	2%
Somewhat Dissatisfied	10%
Neither Satisfied nor Dissatisfied	24%
Somewhat Satisfied	39%
Very Satisfied	25%

Mean User Satisfaction

(1=very dissatisfied, 5=very satisfied)	Mean	Mean	Mean	Mean	Mean
	3.97	**4.01**	**3.88**	**4.04**	**3.98**

WHO RESPONDED…
For each of the population groups surveyed, the number of respondents and the percentage of the overall total respondents that they represent are given in the row labeled **Total Respondents**. The total number of respondents for all groups appears in the column labeled **Total Cases**. For active duty, 707 is 41% of the total participants, noted in the **Total Cases** column.

HOW MANY USED…
In this section are responses to the question about use of the **Fitness Center/Gymnasium** during the past year. For active duty, 397 or 56% of all active duty respondents (707), used the **Fitness Center/Gymnasium** (see **Used Past Year**).
NOTE: All data reported below this section are based on the responses of only those respondents who **used** the **Fitness Center/Gymnasium** last year.

HOW OFTEN USED…
Under **Frequency of Use**, information is presented on how often individuals used the facility last year. Of the 397 active duty who used the **Fitness Center/Gymnasium**, 17% used the facility less than once a month, 30% used the **Fitness Center/Gymnasium** 1-3 times a month and 52% used the **Fitness Center/Gymnasium** 4 or more times a month.

FACILITY EVALUATION EXAMPLE

FITNESS CENTER/GYMNASIUM (Page 1 of 2) Continued

	Active Duty	Spouses	Civilians	Retirees	Total Cases
Total Respondents	707 (41%)				
Used Past Year	397 (56%)				

Frequency of Use (% of used past year)	%
Less Than Once A Month	17%
1-3 Times A Month	30%
4+ Times A Month	52%

Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean
Building/Facility/Space	3.80
Equipment/Furnishings	3.82
Personnel	3.82
Overall Quality Rating	3.82

User Satisfaction	%
Very Dissatisfied	2%
Somewhat Dissatisfied	10%
Neither Satisfied nor Dissatisfied	24%
Somewhat Satisfied	39%
Very Satisfied	25%

Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**
	3.97

PERCEPTIONS ABOUT QUALITY OF FACILITY...

Information about the quality of installation facilities was ascertained by asking individuals who indicated they had used the facility to rate the quality of three components of the facility: building/facility/space, equipment/furnishings, and personnel. Users were instructed to rate the quality of each component on a 5-point scale with 1 representing very poor quality and 5 representing very good quality. The average ratings for the three components are presented in the **Mean Quality Ratings by Users** chart. The average (or mean) of the ratings given by active duty who used the **Fitness Center/Gymnasium** for the building/facility/space is 3.80. The average for both **Equipment/Furnishings** and **Personnel** is 3.82. An average quality rating, 3.82, shown in the row labeled **Overall Quality Rating**, is computed on the total number of active duty respondents who rated any quality component.

Average quality ratings given by respondents from all four patron groups are presented in the far right column under **Total Cases**.

SATISFACTION WITH THE FACILITY…

This section shows how satisfied **Fitness Center/Gymnasium** users are with the facility. Of the 397 active duty respondents who used the **Fitness Center/Gymnasium** in the past year, 88% were satisfied to some degree with the facility.

Users were instructed to rate their overall satisfaction of each facility on a 5-point scale with 1 representing very low satisfaction and 5 representing very high satisfaction.

The average ratings for overall satisfaction are presented in the **Mean User Satisfaction** chart. The average (or mean) satisfaction rating given by active duty who used the **Fitness Center/Gymnasium** is 3.97.

CUSTOMER PROFILE EXAMPLE

Fitness Center/Gymnasium (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 707	Users Only n = 397
E1-E4	44%	35%
E5-E9	46%	53%
WO-CW5	0%	1%
O1-O3	8%	10%
O4-O10	2%	2%
Total	**100%**	**100%**
Civilian Groups	**N = 329**	**n = 57**
GS9 or below	59%	67%
GS10 or above	23%	18%
Wage Grade	2%	2%
Crafts and Trades	16%	14%
Contractor	0%	0%
Total	**100%**	**100%**

Gender	N = 1692	n = 574
Male	64%	68%
Female	36%	32%
Total	**100%**	**100%**
Age Groups	**N = 1712**	**n = 573**
21 and Under	13%	13%
22-29	20%	31%
30-38	27%	36%
39-49	17%	14%
50+	24%	6%
Total	**100%**	**100%**

WHO USED….
The **Customer Profile** describes the characteristics of all survey respondents (Total) and those individuals who used the **Fitness Center/Gymnasium (Users Only)**.

RANK AND GRADE….
Active Duty Ranks is the first category on the left side of the page. The majority of active duty who used the **Fitness Center/ Gymnasium** are enlisted (88%), with more than half of these being senior enlisted (E5-E9).
In the **Civilian Groups** category, the majority of civilians who used the **Fitness Center/Gymnasium** are GS9 or below (67%).

GENDER AND AGE…
In the **Gender** category, 68% of users of the **Fitness Center/Gymnasium** are male.
Two-thirds (67%) of users are between the ages of 22 and 38 years of age (see **Age Groups**).

CUSTOMER PROFILE EXAMPLE

Fitness Center/Gymnasium (Page 2 of 2) Continued
Customer Profile

WHO USED....
The **Racial/Ethnic Origin** category shows that half of **Fitness Center/Gymnasium** users are White; one-third are Black/African American. Almost half (48%) who use the **Fitness Center/Gymnasium** have completed some college (see **Education**).
Over three-fourths of **Fitness Center/Gymnasium** users are married, with over half being married with children as indicated under **Marital Status**.
The majority of **Fitness Center/Gymnasium** users live off post (see **Residence**).

NOTE: Demographic data presented under the column labeled **Users Only** provide a profile of those individuals who used the **Fitness Center/Gymnasium** within the last twelve months, whereas data presented under the column labeled **Total** represent all survey respondents. Comparisons between these two groups can assist you in determining who is most likely to use the facility, but comparisons must be screened for appropriateness. For example, the proportion of respondents 50+ years old in the **Total** sample is 24%. In this example, however, only 6% of the users are 50+ years old, which is a more realistic number for **Fitness Center/Gymnasium** use.

Racial/Ethnic Origin	**Total N = 1771**	**Users Only n = 591**
Black/African-American	24%	33%
White	64%	50%
Spanish/Hispanic/Latino	7%	10%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	2%	3%
Total	**100%**	**100%**
Education	**N = 1738**	**n = 584**
Some High School	3%	1%
H.S. Grad/G.E.D	30%	28%
Some College	41%	48%
College Graduate	16%	17%
Post-Grad Study/Degree	11%	7%
Total	**100%**	**100%**
Marital Status	**N = 1705**	**n = 576**
Single	16%	16%
Single Parent	6%	5%
Married w/o Children	28%	21%
Married with Children	51%	57%
Total	**100%**	**100%**
Residence	**N = 1757**	**n = 587**
Barracks/BEQ/BOQ	12%	13%
Military Housing On Post	19%	31%
Off-post Housing (<30 min.)	55%	45%
Off-post Housing (>=30 min.)	14%	10%
Total	**100%**	**100%**

Army Lodging (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1696	(21%)	1509	(19%)	2619	(32%)	2235	(28%)	8059	(100%)
Used Past Year	365	(22%)	328	(22%)	156	(6%)	198	(9%)	1047	(13%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	74%		82%		63%		77%		77%	
1-3 Times A Month	13%		7%		13%		15%		11%	
4+ Times A Month	13%		11%		24%		8%		12%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.74		3.73		4.13		4.20		3.84	
Equipment/Furnishings	3.70		3.73		4.11		4.10		3.79	
Personnel	3.89		3.98		4.29		4.37		4.03	
Overall Quality Rating	3.76		3.82		4.16		4.22		3.88	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	8%		7%		4%		1%		6%	
Somewhat Dissatisfied	10%		10%		6%		5%		10%	
Neither Satisfied nor Dissatisfied	13%		10%		9%		11%		11%	
Somewhat Satisfied	31%		34%		30%		30%		32%	
Very Satisfied	37%		38%		52%		53%		41%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	3.80		3.85		4.21		4.30		3.93	

Army Lodging (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 4771	Users Only n = 810
E1-E4	10%	7%
E5-E9	43%	41%
WO-CW5	5%	5%
O1-O3	6%	10%
O4-O10	36%	37%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 7927	Users Only n = 1024
White	73%	64%
Black/African-American	18%	25%
Spanish/Hispanic/Latino	6%	8%
Asian	2%	2%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 2541	n = 144
GS9 or below	38%	36%
GS10 or above	46%	48%
Wage Grade	11%	11%
Crafts and Trades	2%	2%
Contractor	3%	3%
Total	**100%**	**100%**

Education	N = 7985	n = 1035
Some High School	1%	1%
H.S. Grad/G.E.D	13%	9%
Some College	31%	31%
College Graduate	25%	26%
Post-Grad Study/Degree	30%	34%
Total	**100%**	**100%**

Gender	N = 7755	n = 1010
Male	58%	52%
Female	42%	48%
Total	**100%**	**100%**

Marital Status	N = 7602	n = 994
Single	18%	12%
Single Parent	5%	4%
Married w/o Children	39%	32%
Married with Children	39%	52%
Total	**100%**	**100%**

Age Groups	N = 7692	n = 995
21 and Under	2%	2%
22-29	12%	13%
30-38	17%	23%
39-49	29%	38%
50+	40%	24%
Total	**100%**	**100%**

Residence	N = 7131	n = 977
Barracks/BEQ/BOQ	5%	6%
Military Housing On Post	18%	40%
Off-post Housing (<30 min.)	51%	40%
Off-post Housing (>=30 min.)	26%	13%
Total	**100%**	**100%**

Arts & Crafts Center (Page 1 of 2)
Facility Evaluation

	Active Duty	Spouses	Civilians	Retirees	Total Cases
Total Respondents	1900 (22%)	1625 (19%)	2667 (31%)	2313 (27%)	8505 (100%)
Used Past Year	316 (17%)	239 (15%)	363 (14%)	259 (11%)	1177 (14%)
Frequency of Use (% of Used Past Year)	%	%	%	%	%
Less Than Once A Month	69%	80%	71%	69%	72%
1-3 Times A Month	24%	13%	20%	21%	20%
4+ Times A Month	7%	6%	9%	10%	9%
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean	Mean	Mean	Mean	Mean
Building/Facility/Space	4.00	4.04	4.31	4.12	4.12
Equipment/Furnishings	3.98	4.01	4.27	4.05	4.10
Personnel	4.17	4.28	4.55	4.34	4.37
Overall Quality Rating	4.04	4.11	4.38	4.17	4.20
User Satisfaction	%	%	%	%	%
Very Dissatisfied	2%	1%	1%	2%	2%
Somewhat Dissatisfied	2%	4%	1%	3%	2%
Neither Satisfied nor Dissatisfied	15%	13%	7%	12%	11%
Somewhat Satisfied	45%	39%	29%	34%	37%
Very Satisfied	35%	43%	63%	50%	48%
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**	**Mean**	**Mean**	**Mean**	**Mean**
	4.07	4.19	4.51	4.26	4.27

Arts & Crafts Center (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5152	Users Only n = 722
E1-E4	10%	6%
E5-E9	40%	36%
WO-CW5	4%	4%
O1-O3	6%	6%
O4-O10	39%	47%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 8382	Users Only n = 1153
White	76%	72%
Black/African-American	15%	18%
Spanish/Hispanic/Latino	5%	5%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 2596	n = 352
GS9 or below	39%	42%
GS10 or above	48%	49%
Wage Grade	10%	7%
Crafts and Trades	0%	1%
Contractor	3%	2%
Total	**100%**	**100%**

Education	N = 8440	n = 1169
Some High School	1%	0%
H.S. Grad/G.E.D	12%	8%
Some College	31%	27%
College Graduate	25%	28%
Post-Grad Study/Degree	31%	37%
Total	**100%**	**100%**

Gender	N = 8214	n = 1134
Male	58%	55%
Female	42%	45%
Total	**100%**	**100%**

Marital Status	N = 8011	n = 1102
Single	18%	15%
Single Parent	4%	5%
Married w/o Children	39%	35%
Married with Children	39%	46%
Total	**100%**	**100%**

Age Groups	N = 8129	n = 1124
21 and Under	2%	1%
22-29	12%	7%
30-38	17%	16%
39-49	29%	39%
50+	39%	36%
Total	**100%**	**100%**

Residence	N = 7605	n = 1079
Barracks/BEQ/BOQ	5%	4%
Military Housing On Post	17%	27%
Off-post Housing (<30 min.)	50%	52%
Off-post Housing (>=30 min.)	28%	16%
Total	**100%**	**100%**

Athletic Fields (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1834	(20%)	1645	(18%)	3241	(35%)	2562	(28%)	9282	(100%)
Used Past Year	712	(39%)	260	(16%)	338	(10%)	194	(8%)	1504	(17%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	35%		45%		48%		46%		43%	
1-3 Times A Month	34%		27%		23%		29%		30%	
4+ Times A Month	31%		28%		29%		25%		27%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.78		3.81		3.88		4.19		3.88	
Equipment/Furnishings	3.74		3.78		3.87		4.14		3.86	
Personnel	3.96		3.93		4.11		4.22		4.00	
Overall Quality Rating	3.79		3.81		3.90		4.18		3.88	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	1%		1%		2%		1%		1%	
Somewhat Dissatisfied	6%		4%		5%		1%		5%	
Neither Satisfied nor Dissatisfied	20%		22%		16%		12%		17%	
Somewhat Satisfied	42%		43%		38%		34%		43%	
Very Satisfied	30%		30%		38%		52%		34%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	3.94		3.97		4.05		4.36		4.03	

Athletic Fields (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5303	Users Only n = 1076
E1-E4	10%	15%
E5-E9	43%	47%
WO-CW5	5%	4%
O1-O3	6%	7%
O4-O10	36%	27%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 9142	Users Only n = 1484
White	74%	63%
Black/African-American	17%	23%
Spanish/Hispanic/Latino	5%	9%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	2%
Native Hawaiian/Pacific Isl.	0%	1%
Total	**100%**	**100%**

Civilian Groups	N = 3152	n = 325
GS9 or below	36%	32%
GS10 or above	50%	51%
Wage Grade	9%	11%
Crafts and Trades	1%	1%
Contractor	3%	5%
Total	**100%**	**100%**

Education	N = 9210	n = 1496
Some High School	1%	0%
H.S. Grad/G.E.D	12%	9%
Some College	32%	35%
College Graduate	25%	27%
Post-Grad Study/Degree	30%	29%
Total	**100%**	**100%**

Gender	N = 8950	n = 1466
Male	59%	66%
Female	41%	34%
Total	**100%**	**100%**

Marital Status	N = 8737	n = 1414
Single	18%	19%
Single Parent	5%	6%
Married w/o Children	39%	24%
Married with Children	38%	50%
Total	**100%**	**100%**

Age Groups	N = 8869	n = 1452
21 and Under	2%	4%
22-29	12%	18%
30-38	15%	24%
39-49	29%	37%
50+	41%	17%
Total	**100%**	**100%**

Residence	N = 8258	n = 1417
Barracks/BEQ/BOQ	4%	9%
Military Housing On Post	14%	28%
Off-post Housing (<30 min.)	52%	46%
Off-post Housing (>=30 min.)	30%	17%
Total	**100%**	**100%**

Automotive Skills (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1755	(19%)	1798	(20%)	2932	(33%)	2531	(28%)	9016	(100%)
Used Past Year	423	(24%)	267	(15%)	410	(14%)	323	(13%)	1423	(17%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	70%		81%		73%		63%		72%	
1-3 Times A Month	20%		14%		21%		24%		20%	
4+ Times A Month	9%		5%		6%		14%		8%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.95		3.87		4.09		4.11		3.98	
Equipment/Furnishings	3.93		3.88		4.09		4.13		3.97	
Personnel	4.12		4.10		4.36		4.36		4.19	
Overall Quality Rating	3.99		3.95		4.19		4.20		4.05	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	2%		2%		1%		2%		2%	
Somewhat Dissatisfied	4%		2%		3%		4%		4%	
Neither Satisfied nor Dissatisfied	12%		13%		8%		12%		11%	
Somewhat Satisfied	42%		44%		30%		28%		36%	
Very Satisfied	40%		39%		58%		55%		46%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.14		4.16		4.41		4.31		4.21	

Automotive Skills (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5367	Users Only n = 909
E1-E4	9%	10%
E5-E9	40%	48%
WO-CW5	5%	4%
O1-O3	6%	5%
O4-O10	40%	33%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 8889	Users Only n = 1401
White	75%	65%
Black/African-American	16%	24%
Spanish/Hispanic/Latino	4%	7%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 2854	n = 402
GS9 or below	37%	41%
GS10 or above	50%	45%
Wage Grade	10%	11%
Crafts and Trades	1%	0%
Contractor	3%	2%
Total	**100%**	**100%**

Education	N = 8955	n = 1414
Some High School	1%	1%
H.S. Grad/G.E.D	12%	10%
Some College	30%	33%
College Graduate	26%	26%
Post-Grad Study/Degree	32%	30%
Total	**100%**	**100%**

Gender	N = 8712	n = 1377
Male	57%	62%
Female	43%	38%
Total	**100%**	**100%**

Marital Status	N = 8512	n = 1331
Single	17%	15%
Single Parent	4%	6%
Married w/o Children	39%	31%
Married with Children	39%	48%
Total	**100%**	**100%**

Age Groups	N = 8623	n = 1357
21 and Under	2%	2%
22-29	12%	11%
30-38	17%	19%
39-49	29%	37%
50+	40%	31%
Total	**100%**	**100%**

Residence	N = 8075	n = 1317
Barracks/BEQ/BOQ	2%	4%
Military Housing On Post	17%	26%
Off-post Housing (<30 min.)	52%	55%
Off-post Housing (>=30 min.)	28%	15%
Total	**100%**	**100%**

BOSS (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1765	(20%)	1821	(20%)	2866	(32%)	2584	(29%)	9036	(100%)
Used Past Year	125	(7%)	31	(2%)	59	(2%)	45	(2%)	260	(4%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	62%		84%		64%		58%		60%	
1-3 Times A Month	22%		16%		25%		31%		28%	
4+ Times A Month	17%		0%		10%		11%		13%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.86		3.63		4.02		4.36		3.94	
Equipment/Furnishings	3.74		3.68		3.93		4.16		3.80	
Personnel	3.99		3.81		4.22		4.45		4.12	
Overall Quality Rating	3.83		3.70		4.12		4.34		3.96	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	2%		0%		2%		0%		2%	
Somewhat Dissatisfied	6%		3%		2%		3%		4%	
Neither Satisfied nor Dissatisfied	18%		31%		18%		10%		17%	
Somewhat Satisfied	43%		41%		25%		25%		38%	
Very Satisfied	31%		24%		53%		63%		39%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	3.94		3.86		4.25		4.48		4.06	

BOSS (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5458	Users Only n = 177
E1-E4	10%	32%
E5-E9	40%	47%
WO-CW5	5%	1%
O1-O3	6%	6%
O4-O10	40%	15%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 8913	Users Only n = 255
White	75%	53%
Black/African-American	16%	31%
Spanish/Hispanic/Latino	5%	11%
Asian	3%	5%
Amer. Indian/Alaskan Native	1%	0%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 2796	n = 55
GS9 or below	37%	45%
GS10 or above	53%	42%
Wage Grade	6%	11%
Crafts and Trades	1%	0%
Contractor	4%	2%
Total	**100%**	**100%**

Education	N = 8981	n = 258
Some High School	1%	1%
H.S. Grad/G.E.D	11%	17%
Some College	30%	43%
College Graduate	26%	23%
Post-Grad Study/Degree	33%	16%
Total	**100%**	**100%**

Gender	N = 8750	n = 252
Male	57%	57%
Female	43%	43%
Total	**100%**	**100%**

Marital Status	N = 8577	n = 244
Single	17%	31%
Single Parent	4%	10%
Married w/o Children	39%	23%
Married with Children	39%	36%
Total	**100%**	**100%**

Age Groups	N = 8671	n = 252
21 and Under	2%	10%
22-29	12%	23%
30-38	16%	19%
39-49	29%	27%
50+	40%	21%
Total	**100%**	**100%**

Residence	N = 8141	n = 241
Barracks/BEQ/BOQ	2%	22%
Military Housing On Post	17%	23%
Off-post Housing (<30 min.)	51%	40%
Off-post Housing (>=30 min.)	29%	15%
Total	**100%**	**100%**

Bowling Center (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1945	(22%)	1821	(20%)	2681	(30%)	2545	(28%)	8992	(100%)
Used Past Year	676	(35%)	733	(40%)	647	(24%)	391	(15%)	2447	(27%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	68%		71%		62%		57%		65%	
1-3 Times A Month	22%		20%		21%		23%		22%	
4+ Times A Month	9%		9%		17%		19%		12%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	4.11		4.11		4.19		4.31		4.18	
Equipment/Furnishings	4.02		4.05		4.09		4.18		4.08	
Personnel	4.21		4.09		4.30		4.37		4.24	
Overall Quality Rating	4.11		4.08		4.19		4.28		4.16	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	2%		2%		1%		1%		1%	
Somewhat Dissatisfied	3%		4%		4%		4%		3%	
Neither Satisfied nor Dissatisfied	10%		9%		9%		7%		9%	
Somewhat Satisfied	42%		39%		34%		30%		38%	
Very Satisfied	43%		46%		52%		58%		48%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.22		4.24		4.32		4.40		4.29	

Bowling Center (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5572	Users Only n = 1632
E1-E4	10%	9%
E5-E9	42%	45%
WO-CW5	5%	5%
O1-O3	6%	7%
O4-O10	38%	34%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 8866	Users Only n = 2410
White	73%	68%
Black/African-American	17%	21%
Spanish/Hispanic/Latino	6%	7%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 2602	n = 624
GS9 or below	40%	43%
GS10 or above	50%	49%
Wage Grade	6%	4%
Crafts and Trades	2%	2%
Contractor	3%	2%
Total	**100%**	**100%**

Education	N = 8921	n = 2426
Some High School	1%	1%
H.S. Grad/G.E.D	12%	10%
Some College	31%	33%
College Graduate	25%	29%
Post-Grad Study/Degree	31%	27%
Total	**100%**	**100%**

Gender	N = 8685	n = 2364
Male	57%	49%
Female	43%	51%
Total	**100%**	**100%**

Marital Status	N = 8513	n = 2334
Single	17%	13%
Single Parent	5%	6%
Married w/o Children	39%	24%
Married with Children	39%	57%
Total	**100%**	**100%**

Age Groups	N = 8618	n = 2351
21 and Under	2%	2%
22-29	12%	14%
30-38	17%	24%
39-49	29%	38%
50+	40%	22%
Total	**100%**	**100%**

Residence	N = 8116	n = 2300
Barracks/BEQ/BOQ	4%	5%
Military Housing On Post	18%	35%
Off-post Housing (<30 min.)	51%	46%
Off-post Housing (>=30 min.)	27%	14%
Total	**100%**	**100%**

Bowling Food & Beverage (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1953	(22%)	1813	(20%)	2680	(30%)	2552	(28%)	8998	(100%)
Used Past Year	644	(33%)	646	(36%)	882	(33%)	421	(16%)	2593	(28%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	63%		70%		58%		54%		61%	
1-3 Times A Month	26%		22%		26%		28%		26%	
4+ Times A Month	11%		8%		16%		18%		13%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	4.01		3.99		4.13		4.28		4.08	
Equipment/Furnishings	3.93		3.97		4.11		4.23		4.02	
Personnel	4.11		4.05		4.21		4.39		4.17	
Overall Quality Rating	4.02		4.00		4.15		4.31		4.09	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	2%		2%		1%		0%		1%	
Somewhat Dissatisfied	4%		6%		4%		4%		5%	
Neither Satisfied nor Dissatisfied	14%		13%		10%		9%		11%	
Somewhat Satisfied	44%		42%		38%		32%		41%	
Very Satisfied	37%		37%		47%		55%		43%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.10		4.06		4.25		4.38		4.19	

Bowling Food & Beverage (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5576	Users Only n = 1547
E1-E4	10%	9%
E5-E9	42%	46%
WO-CW5	5%	4%
O1-O3	6%	6%
O4-O10	38%	35%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 8875	Users Only n = 2557
White	73%	68%
Black/African-American	17%	22%
Spanish/Hispanic/Latino	5%	6%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 2602	n = 853
GS9 or below	40%	43%
GS10 or above	50%	49%
Wage Grade	6%	5%
Crafts and Trades	2%	2%
Contractor	3%	1%
Total	**100%**	**100%**

Education	N = 8933	n = 2577
Some High School	1%	1%
H.S. Grad/G.E.D	12%	11%
Some College	31%	33%
College Graduate	25%	27%
Post-Grad Study/Degree	31%	28%
Total	**100%**	**100%**

Gender	N = 8697	n = 2520
Male	57%	49%
Female	43%	51%
Total	**100%**	**100%**

Marital Status	N = 8516	n = 2473
Single	17%	15%
Single Parent	5%	7%
Married w/o Children	39%	27%
Married with Children	39%	51%
Total	**100%**	**100%**

Age Groups	N = 8619	n = 2494
21 and Under	2%	2%
22-29	12%	13%
30-38	16%	20%
39-49	29%	38%
50+	40%	27%
Total	**100%**	**100%**

Residence	N = 8109	n = 2440
Barracks/BEQ/BOQ	4%	4%
Military Housing On Post	18%	29%
Off-post Housing (<30 min.)	51%	50%
Off-post Housing (>=30 min.)	27%	17%
Total	**100%**	**100%**

Bowling Pro Shop (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1425	(21%)	1332	(20%)	1985	(30%)	1940	(29%)	6682	(100%)
Used Past Year	120	(8%)	65	(5%)	113	(6%)	121	(6%)	419	(6%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	68%		72%		76%		61%		67%	
1-3 Times A Month	19%		22%		16%		26%		22%	
4+ Times A Month	13%		6%		8%		12%		11%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	4.05		4.04		4.02		4.18		4.01	
Equipment/Furnishings	4.00		3.96		3.97		4.16		3.96	
Personnel	4.24		4.16		4.29		4.31		4.19	
Overall Quality Rating	4.10		4.05		4.09		4.24		4.06	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	1%		0%		2%		1%		1%	
Somewhat Dissatisfied	3%		4%		8%		2%		5%	
Neither Satisfied nor Dissatisfied	20%		23%		15%		16%		19%	
Somewhat Satisfied	38%		25%		25%		29%		30%	
Very Satisfied	39%		49%		50%		53%		45%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.11		4.19		4.13		4.31		4.14	

Bowling Pro Shop (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 4165	Users Only n = 268
E1-E4	8%	7%
E5-E9	40%	42%
WO-CW5	5%	6%
O1-O3	7%	7%
O4-O10	40%	38%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 6595	Users Only n = 409
White	75%	63%
Black/African-American	17%	27%
Spanish/Hispanic/Latino	4%	5%
Asian	2%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	1%
Total	**100%**	**100%**

Civilian Groups	N = 1936	n = 113
GS9 or below	35%	35%
GS10 or above	56%	55%
Wage Grade	4%	6%
Crafts and Trades	2%	4%
Contractor	2%	1%
Total	**100%**	**100%**

Education	N = 6640	n = 414
Some High School	1%	2%
H.S. Grad/G.E.D	10%	9%
Some College	29%	31%
College Graduate	26%	28%
Post-Grad Study/Degree	34%	30%
Total	**100%**	**100%**

Gender	N = 6479	n = 402
Male	57%	66%
Female	43%	34%
Total	**100%**	**100%**

Marital Status	N = 6354	n = 403
Single	16%	16%
Single Parent	4%	7%
Married w/o Children	40%	31%
Married with Children	40%	47%
Total	**100%**	**100%**

Age Groups	N = 6415	n = 397
21 and Under	2%	2%
22-29	11%	8%
30-38	16%	16%
39-49	30%	42%
50+	40%	32%
Total	**100%**	**100%**

Residence	N = 6090	n = 385
Barracks/BEQ/BOQ	2%	3%
Military Housing On Post	18%	29%
Off-post Housing (<30 min.)	54%	52%
Off-post Housing (>=30 min.)	26%	16%
Total	**100%**	**100%**

Cabins & Campgrounds (Page 1 of 2)
Facility Evaluation

	Active Duty	Spouses	Civilians	Retirees	Total Cases
Total Respondents	840 (24%)	733 (21%)	933 (27%)	1007 (29%)	3513 (100%)
Used Past Year	81 (10%)	67 (9%)	61 (7%)	59 (6%)	268 (8%)
Frequency of Use (% of Used Past Year)	%	%	%	%	%
Less Than Once A Month	75%	84%	74%	68%	75%
1-3 Times A Month	21%	10%	13%	20%	17%
4+ Times A Month	4%	6%	13%	12%	8%
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean	Mean	Mean	Mean	Mean
Building/Facility/Space	4.07	4.13	4.08	4.14	4.11
Equipment/Furnishings	4.07	4.05	4.02	4.14	4.13
Personnel	4.20	4.25	4.26	4.30	4.30
Overall Quality Rating	4.12	4.15	4.13	4.19	4.18
User Satisfaction	%	%	%	%	%
Very Dissatisfied	0%	3%	0%	2%	1%
Somewhat Dissatisfied	6%	3%	4%	6%	7%
Neither Satisfied nor Dissatisfied	8%	8%	13%	13%	10%
Somewhat Satisfied	51%	38%	42%	23%	38%
Very Satisfied	35%	48%	42%	56%	44%
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**	**Mean**	**Mean**	**Mean**	**Mean**
	4.15	4.23	4.22	4.25	4.18

Cabins & Campgrounds (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 2272	Users Only n = 180
E1-E4	9%	8%
E5-E9	44%	39%
WO-CW5	5%	3%
O1-O3	7%	8%
O4-O10	35%	42%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 3474	Users Only n = 265
White	69%	66%
Black/African-American	22%	24%
Spanish/Hispanic/Latino	5%	5%
Asian	2%	2%
Amer. Indian/Alaskan Native	1%	3%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 903	n = 58
GS9 or below	41%	50%
GS10 or above	45%	40%
Wage Grade	8%	9%
Crafts and Trades	4%	0%
Contractor	1%	2%
Total	**100%**	**100%**

Education	N = 3495	n = 267
Some High School	2%	0%
H.S. Grad/G.E.D	11%	9%
Some College	32%	26%
College Graduate	26%	28%
Post-Grad Study/Degree	30%	36%
Total	**100%**	**100%**

Gender	N = 3417	n = 256
Male	57%	60%
Female	43%	40%
Total	**100%**	**100%**

Marital Status	N = 3322	n = 250
Single	15%	12%
Single Parent	5%	7%
Married w/o Children	39%	28%
Married with Children	41%	53%
Total	**100%**	**100%**

Age Groups	N = 3367	n = 256
21 and Under	3%	2%
22-29	11%	7%
30-38	19%	25%
39-49	29%	41%
50+	38%	23%
Total	**100%**	**100%**

Residence	N = 3198	n = 246
Barracks/BEQ/BOQ	3%	4%
Military Housing On Post	23%	37%
Off-post Housing (<30 min.)	55%	47%
Off-post Housing (>=30 min.)	19%	12%
Total	**100%**	**100%**

Car Wash (Page 1 of 2)
Facility Evaluation

	Active Duty	Spouses	Civilians	Retirees	Total Cases
Total Respondents	972 (19%)	947 (18%)	1781 (35%)	1422 (28%)	5122 (100%)
Used Past Year	379 (39%)	256 (27%)	330 (19%)	211 (15%)	1176 (24%)
Frequency of Use (% of Used Past Year)	%	%	%	%	%
Less Than Once A Month	45%	64%	58%	58%	51%
1-3 Times A Month	38%	28%	33%	24%	34%
4+ Times A Month	16%	9%	10%	18%	15%
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean	Mean	Mean	Mean	Mean
Building/Facility/Space	3.63	3.55	3.79	3.93	3.69
Equipment/Furnishings	3.57	3.48	3.67	3.85	3.60
Personnel	3.81	3.72	4.00	4.21	3.94
Overall Quality Rating	3.63	3.54	3.78	3.95	3.69
User Satisfaction	%	%	%	%	%
Very Dissatisfied	3%	4%	6%	3%	4%
Somewhat Dissatisfied	8%	10%	6%	4%	7%
Neither Satisfied nor Dissatisfied	23%	20%	14%	16%	20%
Somewhat Satisfied	39%	38%	37%	31%	36%
Very Satisfied	27%	28%	37%	46%	33%
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**	**Mean**	**Mean**	**Mean**	**Mean**
	3.79	3.77	3.94	4.15	3.87

Car Wash (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 2900	Users Only n = 754
E1-E4	12%	18%
E5-E9	47%	57%
WO-CW5	5%	3%
O1-O3	6%	6%
O4-O10	31%	16%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 5047	Users Only n = 1158
White	72%	65%
Black/African-American	18%	22%
Spanish/Hispanic/Latino	6%	9%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 1715	n = 320
GS9 or below	41%	42%
GS10 or above	39%	36%
Wage Grade	15%	18%
Crafts and Trades	2%	1%
Contractor	2%	4%
Total	**100%**	**100%**

Education	N = 5077	n = 1167
Some High School	1%	1%
H.S. Grad/G.E.D	15%	16%
Some College	35%	41%
College Graduate	25%	25%
Post-Grad Study/Degree	24%	17%
Total	**100%**	**100%**

Gender	N = 4921	n = 1128
Male	58%	60%
Female	42%	40%
Total	**100%**	**100%**

Marital Status	N = 4816	n = 1095
Single	18%	18%
Single Parent	5%	6%
Married w/o Children	39%	30%
Married with Children	38%	46%
Total	**100%**	**100%**

Age Groups	N = 4869	n = 1120
21 and Under	3%	3%
22-29	13%	19%
30-38	16%	21%
39-49	27%	30%
50+	42%	27%
Total	**100%**	**100%**

Residence	N = 4481	n = 1065
Barracks/BEQ/BOQ	6%	11%
Military Housing On Post	14%	25%
Off-post Housing (<30 min.)	53%	48%
Off-post Housing (>=30 min.)	27%	16%
Total	**100%**	**100%**

Child Development Center (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	2093	(21%)	1886	(19%)	3276	(32%)	2844	(28%)	10099	(100%)
Used Past Year	228	(11%)	268	(14%)	177	(5%)	44	(2%)	717	(7%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	24%		26%		15%		25%		23%	
1-3 Times A Month	14%		19%		9%		11%		14%	
4+ Times A Month	62%		55%		76%		64%		63%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	4.14		4.22		4.38		4.30		4.22	
Equipment/Furnishings	4.13		4.17		4.39		4.35		4.16	
Personnel	3.87		3.87		4.44		4.21		4.06	
Overall Quality Rating	4.04		4.09		4.38		4.29		4.14	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	9%		7%		2%		5%		6%	
Somewhat Dissatisfied	6%		10%		5%		2%		7%	
Neither Satisfied nor Dissatisfied	10%		9%		5%		10%		9%	
Somewhat Satisfied	36%		32%		20%		19%		30%	
Very Satisfied	40%		42%		69%		64%		48%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	3.91		3.92		4.50		4.36		4.08	

Child Development Center (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5997	Users Only n = 490
E1-E4	10%	11%
E5-E9	42%	45%
WO-CW5	5%	4%
O1-O3	6%	10%
O4-O10	37%	30%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 9947	Users Only n = 707
White	74%	61%
Black/African-American	17%	25%
Spanish/Hispanic/Latino	5%	9%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	1%
Total	**100%**	**100%**

Civilian Groups	N = 3180	n = 162
GS9 or below	38%	46%
GS10 or above	48%	36%
Wage Grade	10%	12%
Crafts and Trades	1%	0%
Contractor	3%	5%
Total	**100%**	**100%**

Education	N = 10015	n = 706
Some High School	1%	0%
H.S. Grad/G.E.D	13%	12%
Some College	31%	35%
College Graduate	25%	27%
Post-Grad Study/Degree	30%	26%
Total	**100%**	**100%**

Gender	N = 9721	n = 699
Male	58%	34%
Female	42%	66%
Total	**100%**	**100%**

Marital Status	N = 9530	n = 685
Single	18%	4%
Single Parent	5%	10%
Married w/o Children	39%	6%
Married with Children	38%	79%
Total	**100%**	**100%**

Age Groups	N = 9640	n = 686
21 and Under	2%	3%
22-29	12%	22%
30-38	16%	43%
39-49	29%	26%
50+	41%	6%
Total	**100%**	**100%**

Residence	N = 8954	n = 677
Barracks/BEQ/BOQ	4%	2%
Military Housing On Post	17%	47%
Off-post Housing (<30 min.)	51%	38%
Off-post Housing (>=30 min.)	28%	12%
Total	**100%**	**100%**

Fitness Center/Gym (Page 1 of 2)
Facility Evaluation

	Active Duty	Spouses	Civilians	Retirees	Total Cases
Total Respondents	1276 (17%)	1308 (17%)	2783 (37%)	2240 (29%)	7607 (100%)
Used Past Year	1049 (82%)	608 (46%)	1033 (37%)	555 (25%)	3245 (44%)
Frequency of Use (% of Used Past Year)	%	%	%	%	%
Less Than Once A Month	15%	27%	27%	28%	22%
1-3 Times A Month	16%	18%	20%	22%	20%
4+ Times A Month	69%	55%	53%	50%	58%
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean	Mean	Mean	Mean	Mean
Building/Facility/Space	4.16	4.07	4.27	4.37	4.17
Equipment/Furnishings	4.14	4.09	4.34	4.41	4.20
Personnel	4.16	4.08	4.37	4.41	4.24
Overall Quality Rating	4.15	4.08	4.32	4.39	4.20
User Satisfaction	%	%	%	%	%
Very Dissatisfied	2%	4%	1%	2%	2%
Somewhat Dissatisfied	4%	4%	3%	2%	4%
Neither Satisfied nor Dissatisfied	8%	8%	6%	4%	6%
Somewhat Satisfied	35%	37%	30%	27%	33%
Very Satisfied	51%	47%	60%	64%	54%
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**	**Mean**	**Mean**	**Mean**	**Mean**
	4.30	4.18	4.46	4.48	4.34

Fitness Center/Gym (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 4190	Users Only n = 2010
E1-E4	7%	9%
E5-E9	40%	41%
WO-CW5	5%	4%
O1-O3	6%	7%
O4-O10	42%	39%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 7490	Users Only n = 3195
White	76%	69%
Black/African-American	15%	20%
Spanish/Hispanic/Latino	5%	7%
Asian	2%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 2716	n = 1015
GS9 or below	33%	34%
GS10 or above	52%	54%
Wage Grade	10%	9%
Crafts and Trades	2%	0%
Contractor	3%	3%
Total	**100%**	**100%**

Education	N = 7547	n = 3225
Some High School	1%	0%
H.S. Grad/G.E.D	12%	8%
Some College	29%	29%
College Graduate	26%	27%
Post-Grad Study/Degree	32%	35%
Total	**100%**	**100%**

Gender	N = 7303	n = 3144
Male	59%	59%
Female	41%	41%
Total	**100%**	**100%**

Marital Status	N = 7156	n = 3070
Single	17%	17%
Single Parent	4%	6%
Married w/o Children	41%	32%
Married with Children	38%	46%
Total	**100%**	**100%**

Age Groups	N = 7257	n = 3113
21 and Under	1%	2%
22-29	10%	14%
30-38	15%	22%
39-49	30%	36%
50+	44%	27%
Total	**100%**	**100%**

Residence	N = 6713	n = 3009
Barracks/BEQ/BOQ	2%	3%
Military Housing On Post	15%	26%
Off-post Housing (<30 min.)	54%	51%
Off-post Housing (>=30 min.)	29%	20%
Total	**100%**	**100%**

Golf Course (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1251	(23%)	1040	(20%)	1384	(26%)	1652	(31%)	5327	(100%)
Used Past Year	281	(22%)	150	(14%)	210	(15%)	340	(21%)	981	(18%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	48%		55%		53%		44%		49%	
1-3 Times A Month	29%		24%		24%		26%		25%	
4+ Times A Month	23%		21%		23%		30%		26%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	4.24		4.27		4.19		4.28		4.24	
Equipment/Furnishings	4.17		4.16		4.15		4.23		4.19	
Personnel	4.28		4.23		4.32		4.29		4.30	
Overall Quality Rating	4.23		4.22		4.21		4.27		4.24	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	1%		1%		1%		2%		1%	
Somewhat Dissatisfied	3%		5%		3%		3%		4%	
Neither Satisfied nor Dissatisfied	8%		7%		4%		5%		6%	
Somewhat Satisfied	36%		36%		34%		33%		32%	
Very Satisfied	53%		52%		56%		57%		57%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.38		4.33		4.40		4.41		4.39	

Golf Course (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 3491	Users Only n = 696
E1-E4	9%	4%
E5-E9	42%	31%
WO-CW5	5%	6%
O1-O3	6%	7%
O4-O10	39%	53%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 5245	Users Only n = 972
White	73%	82%
Black/African-American	17%	10%
Spanish/Hispanic/Latino	6%	5%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 1337	n = 205
GS9 or below	41%	21%
GS10 or above	48%	69%
Wage Grade	6%	5%
Crafts and Trades	3%	0%
Contractor	2%	3%
Total	**100%**	**100%**

Education	N = 5280	n = 975
Some High School	1%	1%
H.S. Grad/G.E.D	11%	5%
Some College	31%	22%
College Graduate	25%	27%
Post-Grad Study/Degree	32%	46%
Total	**100%**	**100%**

Gender	N = 5139	n = 947
Male	60%	75%
Female	40%	25%
Total	**100%**	**100%**

Marital Status	N = 5036	n = 931
Single	17%	12%
Single Parent	4%	2%
Married w/o Children	40%	45%
Married with Children	39%	41%
Total	**100%**	**100%**

Age Groups	N = 5101	n = 940
21 and Under	2%	2%
22-29	11%	8%
30-38	17%	18%
39-49	29%	29%
50+	41%	44%
Total	**100%**	**100%**

Residence	N = 4818	n = 914
Barracks/BEQ/BOQ	6%	4%
Military Housing On Post	19%	25%
Off-post Housing (<30 min.)	50%	54%
Off-post Housing (>=30 min.)	25%	18%
Total	**100%**	**100%**

Golf Course Food & Beverage (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	968	(19%)	1090	(21%)	1552	(30%)	1481	(29%)	5091	(100%)
Used Past Year	225	(23%)	146	(13%)	314	(20%)	326	(22%)	1011	(20%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	57%		59%		63%		48%		57%	
1-3 Times A Month	31%		27%		23%		31%		28%	
4+ Times A Month	12%		14%		14%		21%		16%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	4.00		3.98		3.98		4.01		4.03	
Equipment/Furnishings	3.92		4.00		3.98		3.94		4.00	
Personnel	4.16		4.05		4.16		4.19		4.15	
Overall Quality Rating	4.03		3.99		4.03		4.05		4.06	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	1%		4%		2%		2%		1%	
Somewhat Dissatisfied	4%		7%		5%		4%		4%	
Neither Satisfied nor Dissatisfied	15%		15%		12%		10%		14%	
Somewhat Satisfied	43%		36%		43%		39%		40%	
Very Satisfied	37%		39%		38%		46%		40%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.11		4.00		4.11		4.23		4.15	

Golf Course Food & Beverage (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 3135	Users Only n = 628
E1-E4	7%	3%
E5-E9	41%	35%
WO-CW5	5%	6%
O1-O3	6%	6%
O4-O10	40%	50%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 5026	Users Only n = 998
White	76%	82%
Black/African-American	16%	11%
Spanish/Hispanic/Latino	5%	3%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 1515	n = 309
GS9 or below	36%	22%
GS10 or above	55%	71%
Wage Grade	5%	4%
Crafts and Trades	2%	1%
Contractor	2%	2%
Total	**100%**	**100%**

Education	N = 5058	n = 1005
Some High School	1%	1%
H.S. Grad/G.E.D	10%	5%
Some College	29%	25%
College Graduate	25%	27%
Post-Grad Study/Degree	34%	43%
Total	**100%**	**100%**

Gender	N = 4940	n = 979
Male	57%	69%
Female	43%	31%
Total	**100%**	**100%**

Marital Status	N = 4852	n = 964
Single	16%	13%
Single Parent	4%	3%
Married w/o Children	39%	46%
Married with Children	41%	39%
Total	**100%**	**100%**

Age Groups	N = 4896	n = 972
21 and Under	2%	1%
22-29	11%	7%
30-38	17%	15%
39-49	30%	33%
50+	39%	44%
Total	**100%**	**100%**

Residence	N = 4672	n = 944
Barracks/BEQ/BOQ	2%	1%
Military Housing On Post	20%	19%
Off-post Housing (<30 min.)	53%	59%
Off-post Housing (>=30 min.)	25%	21%
Total	**100%**	**100%**

Golf Course Pro Shop (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1299	(21%)	1171	(19%)	1918	(31%)	1787	(29%)	6175	(100%)
Used Past Year	217	(17%)	113	(10%)	256	(13%)	333	(19%)	919	(15%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	46%		55%		55%		49%		51%	
1-3 Times A Month	32%		28%		25%		27%		26%	
4+ Times A Month	22%		17%		20%		25%		22%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	4.13		4.14		4.15		4.18		4.18	
Equipment/Furnishings	4.11		4.11		4.11		4.17		4.16	
Personnel	4.26		4.15		4.23		4.30		4.26	
Overall Quality Rating	4.17		4.12		4.15		4.21		4.20	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	1%		0%		1%		0%		1%	
Somewhat Dissatisfied	1%		3%		3%		3%		3%	
Neither Satisfied nor Dissatisfied	10%		12%		13%		10%		11%	
Somewhat Satisfied	42%		41%		35%		35%		36%	
Very Satisfied	45%		44%		48%		51%		49%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.27		4.26		4.27		4.33		4.29	

Golf Course Pro Shop (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 3768	Users Only n = 598
E1-E4	8%	3%
E5-E9	43%	31%
WO-CW5	5%	7%
O1-O3	6%	6%
O4-O10	38%	54%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 6080	Users Only n = 910
White	74%	85%
Black/African-American	16%	8%
Spanish/Hispanic/Latino	5%	3%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	0%
Native Hawaiian/Pacific Isl.	0%	1%
Total	**100%**	**100%**

Civilian Groups	N = 1862	n = 250
GS9 or below	37%	21%
GS10 or above	54%	71%
Wage Grade	5%	5%
Crafts and Trades	2%	1%
Contractor	2%	3%
Total	**100%**	**100%**

Education	N = 6125	n = 910
Some High School	1%	0%
H.S. Grad/G.E.D	11%	5%
Some College	31%	22%
College Graduate	25%	28%
Post-Grad Study/Degree	32%	46%
Total	**100%**	**100%**

Gender	N = 5966	n = 887
Male	59%	77%
Female	41%	23%
Total	**100%**	**100%**

Marital Status	N = 5861	n = 873
Single	17%	14%
Single Parent	4%	2%
Married w/o Children	39%	47%
Married with Children	39%	37%
Total	**100%**	**100%**

Age Groups	N = 5924	n = 882
21 and Under	2%	1%
22-29	11%	6%
30-38	17%	15%
39-49	30%	29%
50+	40%	50%
Total	**100%**	**100%**

Residence	N = 5604	n = 854
Barracks/BEQ/BOQ	5%	3%
Military Housing On Post	18%	21%
Off-post Housing (<30 min.)	52%	57%
Off-post Housing (>=30 min.)	25%	19%
Total	**100%**	**100%**

ITR - Commercial Travel Agency (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1469	(18%)	1642	(20%)	2661	(33%)	2322	(29%)	8094	(100%)
Used Past Year	393	(27%)	532	(32%)	685	(26%)	438	(19%)	2048	(25%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	79%		83%		80%		78%		80%	
1-3 Times A Month	16%		14%		14%		16%		15%	
4+ Times A Month	5%		3%		6%		5%		5%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.98		3.89		4.14		4.18		4.06	
Equipment/Furnishings	3.96		3.93		4.09		4.15		4.03	
Personnel	4.19		4.07		4.35		4.33		4.26	
Overall Quality Rating	4.04		3.96		4.19		4.23		4.12	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	1%		1%		1%		0%		1%	
Somewhat Dissatisfied	4%		5%		2%		3%		3%	
Neither Satisfied nor Dissatisfied	13%		14%		8%		7%		10%	
Somewhat Satisfied	42%		37%		32%		32%		36%	
Very Satisfied	40%		43%		57%		58%		50%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.16		4.17		4.43		4.44		4.31	

ITR - Commercial Travel Agency (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 4793	Users Only n = 1220
E1-E4	9%	4%
E5-E9	40%	41%
WO-CW5	5%	5%
O1-O3	6%	6%
O4-O10	41%	43%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 7984	Users Only n = 2016
White	76%	73%
Black/African-American	16%	17%
Spanish/Hispanic/Latino	4%	5%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 2595	n = 674
GS9 or below	36%	40%
GS10 or above	49%	51%
Wage Grade	10%	7%
Crafts and Trades	1%	0%
Contractor	3%	2%
Total	**100%**	**100%**

Education	N = 8033	n = 2034
Some High School	1%	0%
H.S. Grad/G.E.D	11%	8%
Some College	29%	29%
College Graduate	26%	30%
Post-Grad Study/Degree	33%	33%
Total	**100%**	**100%**

Gender	N = 7829	n = 1995
Male	57%	48%
Female	43%	52%
Total	**100%**	**100%**

Marital Status	N = 7674	n = 1968
Single	17%	12%
Single Parent	4%	6%
Married w/o Children	39%	30%
Married with Children	39%	53%
Total	**100%**	**100%**

Age Groups	N = 7758	n = 1967
21 and Under	2%	1%
22-29	11%	7%
30-38	17%	22%
39-49	30%	38%
50+	41%	32%
Total	**100%**	**100%**

Residence	N = 7242	n = 1895
Barracks/BEQ/BOQ	2%	1%
Military Housing On Post	18%	27%
Off-post Housing (<30 min.)	53%	54%
Off-post Housing (>=30 min.)	27%	19%
Total	**100%**	**100%**

Library (Page 1 of 2)
Facility Evaluation

	Active Duty	Spouses	Civilians	Retirees	Total Cases
Total Respondents	1884 (22%)	1591 (19%)	2727 (32%)	2279 (27%)	8481 (100%)
Used Past Year	678 (36%)	636 (40%)	739 (27%)	401 (18%)	2454 (29%)
Frequency of Use (% of Used Past Year)	%	%	%	%	%
Less Than Once A Month	50%	48%	52%	58%	51%
1-3 Times A Month	30%	32%	26%	26%	28%
4+ Times A Month	21%	19%	22%	16%	21%
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean	Mean	Mean	Mean	Mean
Building/Facility/Space	3.88	3.89	4.01	4.14	3.94
Equipment/Furnishings	3.85	3.85	4.00	4.09	3.92
Personnel	4.24	4.34	4.48	4.50	4.39
Overall Quality Rating	3.99	4.02	4.16	4.25	4.08
User Satisfaction	%	%	%	%	%
Very Dissatisfied	1%	3%	2%	1%	2%
Somewhat Dissatisfied	6%	8%	3%	3%	5%
Neither Satisfied nor Dissatisfied	13%	9%	9%	10%	10%
Somewhat Satisfied	43%	37%	34%	30%	37%
Very Satisfied	37%	43%	53%	57%	47%
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**	**Mean**	**Mean**	**Mean**	**Mean**
	4.07	4.09	4.33	4.39	4.21

Library (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5068	Users Only n = 1566
E1-E4	11%	12%
E5-E9	42%	44%
WO-CW5	4%	4%
O1-O3	6%	7%
O4-O10	37%	33%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 8350	Users Only n = 2415
White	74%	68%
Black/African-American	17%	19%
Spanish/Hispanic/Latino	6%	8%
Asian	3%	4%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 2651	n = 718
GS9 or below	38%	38%
GS10 or above	47%	48%
Wage Grade	10%	10%
Crafts and Trades	0%	0%
Contractor	3%	3%
Total	**100%**	**100%**

Education	N = 8416	n = 2437
Some High School	1%	0%
H.S. Grad/G.E.D	12%	10%
Some College	32%	32%
College Graduate	25%	28%
Post-Grad Study/Degree	30%	30%
Total	**100%**	**100%**

Gender	N = 8177	n = 2379
Male	58%	50%
Female	42%	50%
Total	**100%**	**100%**

Marital Status	N = 7967	n = 2309
Single	18%	16%
Single Parent	5%	5%
Married w/o Children	39%	31%
Married with Children	38%	47%
Total	**100%**	**100%**

Age Groups	N = 8086	n = 2329
21 and Under	3%	3%
22-29	13%	13%
30-38	17%	22%
39-49	28%	34%
50+	39%	28%
Total	**100%**	**100%**

Residence	N = 7523	n = 2252
Barracks/BEQ/BOQ	5%	7%
Military Housing On Post	16%	31%
Off-post Housing (<30 min.)	50%	45%
Off-post Housing (>=30 min.)	28%	17%
Total	**100%**	**100%**

Marinas (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	601	(19%)	625	(20%)	1112	(35%)	833	(26%)	3171	(100%)
Used Past Year	53	(9%)	45	(7%)	70	(6%)	47	(6%)	215	(7%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	58%		73%		66%		68%		67%	
1-3 Times A Month	19%		13%		24%		15%		20%	
4+ Times A Month	23%		13%		10%		17%		13%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.90		3.81		3.98		3.98		3.94	
Equipment/Furnishings	3.98		3.68		4.05		3.88		3.94	
Personnel	4.25		3.92		4.42		4.29		4.26	
Overall Quality Rating	4.04		3.78		4.09		3.99		4.01	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	2%		5%		3%		5%		3%	
Somewhat Dissatisfied	2%		12%		6%		7%		6%	
Neither Satisfied nor Dissatisfied	6%		19%		8%		16%		9%	
Somewhat Satisfied	45%		21%		29%		23%		31%	
Very Satisfied	45%		44%		55%		50%		50%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.29		3.88		4.26		4.07		4.20	

Marinas (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 1839	Users Only n = 131
E1-E4	4%	2%
E5-E9	34%	27%
WO-CW5	4%	5%
O1-O3	7%	9%
O4-O10	51%	58%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 3125	Users Only n = 212
White	79%	80%
Black/African-American	14%	15%
Spanish/Hispanic/Latino	4%	1%
Asian	2%	2%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 1094	n = 70
GS9 or below	29%	29%
GS10 or above	65%	64%
Wage Grade	3%	6%
Crafts and Trades	0%	0%
Contractor	2%	1%
Total	**100%**	**100%**

Education	N = 3151	n = 214
Some High School	0%	0%
H.S. Grad/G.E.D	8%	4%
Some College	24%	23%
College Graduate	27%	25%
Post-Grad Study/Degree	41%	47%
Total	**100%**	**100%**

Gender	N = 3080	n = 211
Male	57%	61%
Female	43%	39%
Total	**100%**	**100%**

Marital Status	N = 3017	n = 207
Single	17%	14%
Single Parent	4%	6%
Married w/o Children	39%	34%
Married with Children	40%	45%
Total	**100%**	**100%**

Age Groups	N = 3049	n = 206
21 and Under	1%	0%
22-29	8%	4%
30-38	18%	20%
39-49	33%	39%
50+	41%	36%
Total	**100%**	**100%**

Residence	N = 2909	n = 200
Barracks/BEQ/BOQ	1%	1%
Military Housing On Post	20%	29%
Off-post Housing (<30 min.)	52%	57%
Off-post Housing (>=30 min.)	27%	14%
Total	**100%**	**100%**

Multipurpose Sports/Tennis Courts (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1614	(19%)	1624	(19%)	3012	(35%)	2257	(27%)	8507	(100%)
Used Past Year	256	(16%)	157	(10%)	189	(6%)	122	(5%)	724	(9%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	51%		57%		54%		50%		53%	
1-3 Times A Month	27%		23%		26%		25%		27%	
4+ Times A Month	22%		20%		19%		25%		20%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.95		3.89		3.87		3.99		3.88	
Equipment/Furnishings	3.93		3.87		3.84		3.90		3.86	
Personnel	4.12		3.96		4.16		4.17		4.09	
Overall Quality Rating	3.96		3.86		3.90		3.99		3.89	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	1%		1%		3%		3%		2%	
Somewhat Dissatisfied	5%		5%		8%		6%		7%	
Neither Satisfied nor Dissatisfied	17%		19%		14%		14%		18%	
Somewhat Satisfied	42%		39%		38%		34%		37%	
Very Satisfied	34%		36%		37%		43%		36%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.02		4.03		3.99		4.09		3.99	

Multipurpose Sports/Tennis Courts (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 4806	Users Only n = 490
E1-E4	8%	11%
E5-E9	41%	39%
WO-CW5	5%	4%
O1-O3	6%	7%
O4-O10	40%	39%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 8392	Users Only n = 717
White	76%	67%
Black/African-American	15%	21%
Spanish/Hispanic/Latino	5%	8%
Asian	2%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	1%
Total	**100%**	**100%**

Civilian Groups	N = 2929	n = 185
GS9 or below	38%	38%
GS10 or above	47%	50%
Wage Grade	11%	11%
Crafts and Trades	2%	0%
Contractor	2%	2%
Total	**100%**	**100%**

Education	N = 8443	n = 719
Some High School	1%	1%
H.S. Grad/G.E.D	12%	7%
Some College	30%	28%
College Graduate	26%	29%
Post-Grad Study/Degree	31%	35%
Total	**100%**	**100%**

Gender	N = 8209	n = 692
Male	58%	61%
Female	42%	39%
Total	**100%**	**100%**

Marital Status	N = 8024	n = 681
Single	17%	15%
Single Parent	5%	6%
Married w/o Children	39%	26%
Married with Children	39%	52%
Total	**100%**	**100%**

Age Groups	N = 8135	n = 697
21 and Under	2%	2%
22-29	11%	13%
30-38	16%	21%
39-49	30%	40%
50+	41%	24%
Total	**100%**	**100%**

Residence	N = 7613	n = 671
Barracks/BEQ/BOQ	4%	8%
Military Housing On Post	16%	33%
Off-post Housing (<30 min.)	52%	43%
Off-post Housing (>=30 min.)	28%	16%
Total	**100%**	**100%**

Outdoor Recreation Center (Page 1 of 2)
Facility Evaluation

	Active Duty	Spouses	Civilians	Retirees	Total Cases
Total Respondents	2026 (21%)	1816 (19%)	3197 (33%)	2663 (27%)	9702 (100%)
Used Past Year	367 (18%)	272 (15%)	479 (15%)	334 (13%)	1452 (16%)
Frequency of Use (% of Used Past Year)	%	%	%	%	%
Less Than Once A Month	66%	76%	75%	67%	69%
1-3 Times A Month	22%	18%	16%	22%	22%
4+ Times A Month	12%	6%	9%	10%	9%
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean	Mean	Mean	Mean	Mean
Building/Facility/Space	3.91	3.95	4.04	4.18	4.02
Equipment/Furnishings	3.89	3.90	4.02	4.10	3.99
Personnel	4.11	4.02	4.28	4.35	4.22
Overall Quality Rating	3.97	3.95	4.11	4.21	4.07
User Satisfaction	%	%	%	%	%
Very Dissatisfied	2%	2%	0%	1%	1%
Somewhat Dissatisfied	3%	3%	3%	3%	3%
Neither Satisfied nor Dissatisfied	18%	20%	11%	12%	15%
Somewhat Satisfied	44%	44%	38%	32%	39%
Very Satisfied	34%	32%	48%	53%	43%
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**	**Mean**	**Mean**	**Mean**	**Mean**
	4.06	4.02	4.31	4.33	4.19

Outdoor Recreation Center (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5726	Users Only n = 867
E1-E4	10%	8%
E5-E9	42%	49%
WO-CW5	5%	5%
O1-O3	6%	6%
O4-O10	38%	32%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 9565	Users Only n = 1425
White	74%	70%
Black/African-American	17%	20%
Spanish/Hispanic/Latino	5%	6%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 3104	n = 467
GS9 or below	38%	39%
GS10 or above	48%	48%
Wage Grade	10%	10%
Crafts and Trades	1%	1%
Contractor	3%	3%
Total	**100%**	**100%**

Education	N = 9633	n = 1443
Some High School	1%	1%
H.S. Grad/G.E.D	12%	9%
Some College	31%	35%
College Graduate	25%	27%
Post-Grad Study/Degree	31%	29%
Total	**100%**	**100%**

Gender	N = 9367	n = 1406
Male	58%	60%
Female	42%	40%
Total	**100%**	**100%**

Marital Status	N = 9140	n = 1369
Single	18%	14%
Single Parent	5%	5%
Married w/o Children	39%	31%
Married with Children	39%	50%
Total	**100%**	**100%**

Age Groups	N = 9267	n = 1387
21 and Under	2%	2%
22-29	12%	9%
30-38	17%	19%
39-49	29%	39%
50+	40%	31%
Total	**100%**	**100%**

Residence	N = 8651	n = 1332
Barracks/BEQ/BOQ	4%	5%
Military Housing On Post	16%	25%
Off-post Housing (<30 min.)	51%	53%
Off-post Housing (>=30 min.)	28%	16%
Total	**100%**	**100%**

Post Picnic Area (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1962	(20%)	1771	(18%)	3482	(35%)	2619	(27%)	9834	(100%)
Used Past Year	607	(31%)	481	(27%)	1107	(32%)	405	(15%)	2600	(26%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	71%		67%		83%		70%		76%	
1-3 Times A Month	21%		23%		12%		20%		17%	
4+ Times A Month	7%		9%		5%		10%		7%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.93		3.91		4.05		4.18		4.04	
Equipment/Furnishings	3.87		3.83		3.93		4.05		3.93	
Personnel	3.97		3.90		4.16		4.30		4.12	
Overall Quality Rating	3.90		3.86		4.01		4.17		4.00	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	1%		1%		0%		1%		1%	
Somewhat Dissatisfied	3%		4%		3%		2%		3%	
Neither Satisfied nor Dissatisfied	16%		16%		14%		12%		14%	
Somewhat Satisfied	48%		44%		41%		33%		43%	
Very Satisfied	32%		35%		42%		52%		40%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.07		4.07		4.22		4.32		4.18	

Post Picnic Area (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5574	Users Only n = 1364
E1-E4	10%	11%
E5-E9	43%	45%
WO-CW5	5%	4%
O1-O3	6%	7%
O4-O10	36%	32%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 9682	Users Only n = 2561
White	73%	71%
Black/African-American	17%	18%
Spanish/Hispanic/Latino	5%	6%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 3387	n = 1085
GS9 or below	36%	33%
GS10 or above	49%	56%
Wage Grade	10%	7%
Crafts and Trades	1%	1%
Contractor	4%	3%
Total	**100%**	**100%**

Education	N = 9762	n = 2589
Some High School	1%	1%
H.S. Grad/G.E.D	12%	10%
Some College	31%	31%
College Graduate	26%	27%
Post-Grad Study/Degree	30%	31%
Total	**100%**	**100%**

Gender	N = 9482	n = 2521
Male	58%	54%
Female	42%	46%
Total	**100%**	**100%**

Marital Status	N = 9243	n = 2468
Single	19%	17%
Single Parent	5%	6%
Married w/o Children	39%	31%
Married with Children	38%	46%
Total	**100%**	**100%**

Age Groups	N = 9394	n = 2504
21 and Under	2%	2%
22-29	12%	13%
30-38	17%	22%
39-49	28%	32%
50+	40%	32%
Total	**100%**	**100%**

Residence	N = 8729	n = 2403
Barracks/BEQ/BOQ	4%	4%
Military Housing On Post	16%	22%
Off-post Housing (<30 min.)	51%	51%
Off-post Housing (>=30 min.)	29%	22%
Total	**100%**	**100%**

Recreation/Community Activity Center (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1419	(20%)	1219	(17%)	2552	(36%)	1965	(27%)	7155	(100%)
Used Past Year	431	(30%)	247	(20%)	573	(22%)	255	(13%)	1506	(21%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	52%		62%		64%		63%		61%	
1-3 Times A Month	29%		22%		20%		23%		23%	
4+ Times A Month	19%		15%		16%		14%		17%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.94		3.95		4.00		4.11		4.00	
Equipment/Furnishings	3.91		3.89		3.97		4.03		3.96	
Personnel	4.06		4.02		4.17		4.34		4.16	
Overall Quality Rating	3.97		3.95		4.04		4.17		4.04	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	2%		1%		2%		2%		2%	
Somewhat Dissatisfied	3%		2%		3%		3%		3%	
Neither Satisfied nor Dissatisfied	16%		21%		15%		11%		15%	
Somewhat Satisfied	46%		41%		36%		37%		40%	
Very Satisfied	32%		35%		44%		49%		40%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.03		4.06		4.18		4.28		4.14	

Recreation/Community Activity Center (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 4043	Users Only n = 857
E1-E4	8%	10%
E5-E9	39%	46%
WO-CW5	5%	4%
O1-O3	6%	6%
O4-O10	42%	35%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 7054	Users Only n = 1492
White	75%	62%
Black/African-American	16%	24%
Spanish/Hispanic/Latino	5%	7%
Asian	3%	4%
Amer. Indian/Alaskan Native	1%	2%
Native Hawaiian/Pacific Isl.	0%	1%
Total	**100%**	**100%**

Civilian Groups	N = 2496	n = 566
GS9 or below	35%	35%
GS10 or above	56%	56%
Wage Grade	5%	4%
Crafts and Trades	0%	0%
Contractor	4%	4%
Total	**100%**	**100%**

Education	N = 7112	n = 1501
Some High School	1%	1%
H.S. Grad/G.E.D	10%	8%
Some College	29%	31%
College Graduate	26%	28%
Post-Grad Study/Degree	34%	33%
Total	**100%**	**100%**

Gender	N = 6916	n = 1466
Male	60%	56%
Female	40%	44%
Total	**100%**	**100%**

Marital Status	N = 6734	n = 1404
Single	18%	18%
Single Parent	5%	7%
Married w/o Children	40%	30%
Married with Children	38%	46%
Total	**100%**	**100%**

Age Groups	N = 6855	n = 1450
21 and Under	2%	2%
22-29	10%	11%
30-38	17%	19%
39-49	30%	37%
50+	42%	31%
Total	**100%**	**100%**

Residence	N = 6432	n = 1416
Barracks/BEQ/BOQ	4%	5%
Military Housing On Post	14%	21%
Off-post Housing (<30 min.)	51%	51%
Off-post Housing (>=30 min.)	31%	23%
Total	**100%**	**100%**

School Age Services (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	2068	(21%)	1868	(19%)	3223	(32%)	2762	(28%)	9921	(100%)
Used Past Year	136	(7%)	122	(7%)	136	(4%)	39	(1%)	433	(4%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	37%		33%		23%		38%		32%	
1-3 Times A Month	21%		17%		13%		10%		19%	
4+ Times A Month	42%		50%		65%		51%		50%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	3.92		4.03		4.22		4.34		4.03	
Equipment/Furnishings	3.92		4.00		4.22		4.30		4.02	
Personnel	4.01		4.08		4.38		4.24		4.17	
Overall Quality Rating	3.94		4.03		4.28		4.30		4.07	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	2%		2%		2%		3%		2%	
Somewhat Dissatisfied	7%		10%		2%		6%		6%	
Neither Satisfied nor Dissatisfied	18%		11%		8%		9%		13%	
Somewhat Satisfied	38%		32%		24%		32%		32%	
Very Satisfied	35%		46%		63%		50%		47%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	3.97		4.11		4.46		4.21		4.15	

School Age Services (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5902	Users Only n = 273
E1-E4	10%	7%
E5-E9	41%	55%
WO-CW5	5%	5%
O1-O3	6%	6%
O4-O10	38%	28%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 9771	Users Only n = 422
White	74%	54%
Black/African-American	17%	32%
Spanish/Hispanic/Latino	5%	9%
Asian	3%	4%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 3130	n = 123
GS9 or below	38%	50%
GS10 or above	48%	35%
Wage Grade	10%	11%
Crafts and Trades	1%	0%
Contractor	3%	4%
Total	**100%**	**100%**

Education	N = 9845	n = 428
Some High School	1%	0%
H.S. Grad/G.E.D	12%	11%
Some College	31%	33%
College Graduate	25%	29%
Post-Grad Study/Degree	31%	27%
Total	**100%**	**100%**

Gender	N = 9570	n = 419
Male	58%	40%
Female	42%	60%
Total	**100%**	**100%**

Marital Status	N = 9372	n = 403
Single	18%	10%
Single Parent	5%	12%
Married w/o Children	39%	7%
Married with Children	38%	71%
Total	**100%**	**100%**

Age Groups	N = 9493	n = 410
21 and Under	2%	2%
22-29	12%	12%
30-38	16%	33%
39-49	29%	42%
50+	40%	12%
Total	**100%**	**100%**

Residence	N = 8825	n = 407
Barracks/BEQ/BOQ	4%	3%
Military Housing On Post	17%	45%
Off-post Housing (<30 min.)	51%	40%
Off-post Housing (>=30 min.)	28%	12%
Total	**100%**	**100%**

Swimming Pool (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1421	(17%)	1461	(17%)	3183	(38%)	2292	(27%)	8357	(100%)
Used Past Year	498	(35%)	488	(33%)	428	(13%)	277	(12%)	1691	(20%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	45%		42%		47%		47%		44%	
1-3 Times A Month	29%		29%		28%		27%		30%	
4+ Times A Month	26%		30%		25%		26%		26%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	4.06		3.89		4.20		4.21		4.08	
Equipment/Furnishings	4.04		3.85		4.15		4.16		4.03	
Personnel	4.15		3.88		4.28		4.31		4.13	
Overall Quality Rating	4.08		3.87		4.20		4.23		4.08	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	3%		3%		1%		2%		2%	
Somewhat Dissatisfied	4%		8%		3%		3%		4%	
Neither Satisfied nor Dissatisfied	11%		8%		8%		8%		9%	
Somewhat Satisfied	39%		42%		33%		33%		40%	
Very Satisfied	43%		38%		55%		55%		45%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.15		4.04		4.37		4.35		4.21	

Swimming Pool (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 4521	Users Only n = 1148
E1-E4	9%	11%
E5-E9	42%	45%
WO-CW5	5%	5%
O1-O3	6%	6%
O4-O10	38%	32%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 8235	Users Only n = 1667
White	76%	70%
Black/African-American	15%	16%
Spanish/Hispanic/Latino	5%	8%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	1%
Total	**100%**	**100%**

Civilian Groups	N = 3103	n = 419
GS9 or below	35%	38%
GS10 or above	51%	50%
Wage Grade	10%	7%
Crafts and Trades	1%	1%
Contractor	3%	4%
Total	**100%**	**100%**

Education	N = 8291	n = 1676
Some High School	1%	1%
H.S. Grad/G.E.D	12%	10%
Some College	31%	33%
College Graduate	26%	28%
Post-Grad Study/Degree	30%	29%
Total	**100%**	**100%**

Gender	N = 8049	n = 1631
Male	59%	51%
Female	41%	49%
Total	**100%**	**100%**

Marital Status	N = 7871	n = 1595
Single	17%	13%
Single Parent	5%	5%
Married w/o Children	40%	23%
Married with Children	38%	59%
Total	**100%**	**100%**

Age Groups	N = 7994	n = 1618
21 and Under	2%	2%
22-29	11%	13%
30-38	15%	25%
39-49	30%	38%
50+	43%	21%
Total	**100%**	**100%**

Residence	N = 7450	n = 1589
Barracks/BEQ/BOQ	4%	6%
Military Housing On Post	13%	30%
Off-post Housing (<30 min.)	54%	49%
Off-post Housing (>=30 min.)	30%	15%
Total	**100%**	**100%**

Youth Center (Page 1 of 2)
Facility Evaluation

	Active Duty		Spouses		Civilians		Retirees		Total Cases	
Total Respondents	1978	(21%)	1844	(19%)	3150	(33%)	2668	(28%)	9640	(100%)
Used Past Year	230	(12%)	358	(19%)	168	(5%)	56	(2%)	812	(7%)
Frequency of Use (% of Used Past Year)	%		%		%		%		%	
Less Than Once A Month	29%		32%		27%		55%		33%	
1-3 Times A Month	29%		27%		19%		13%		27%	
4+ Times A Month	42%		41%		54%		32%		41%	
Mean Quality Ratings by Users (1=very poor, 5=very good)	Mean		Mean		Mean		Mean		Mean	
Building/Facility/Space	4.05		4.26		4.21		4.30		4.14	
Equipment/Furnishings	4.05		4.17		4.17		4.22		4.06	
Personnel	4.11		4.07		4.23		4.40		4.11	
Overall Quality Rating	4.05		4.16		4.19		4.33		4.10	
User Satisfaction	%		%		%		%		%	
Very Dissatisfied	1%		3%		3%		0%		2%	
Somewhat Dissatisfied	5%		7%		4%		2%		6%	
Neither Satisfied nor Dissatisfied	13%		10%		9%		15%		11%	
Somewhat Satisfied	42%		34%		22%		21%		35%	
Very Satisfied	39%		46%		62%		62%		45%	
Mean User Satisfaction (1=very dissatisfied, 5=very satisfied)	**Mean**		**Mean**		**Mean**		**Mean**		**Mean**	
	4.11		4.13		4.34		4.43		4.15	

Youth Center (Page 2 of 2)
Customer Profile

Active Duty Ranks	Total N = 5723	Users Only n = 590
E1-E4	10%	4%
E5-E9	42%	42%
WO-CW5	5%	4%
O1-O3	6%	7%
O4-O10	38%	43%
Total	**100%**	**100%**

Racial/Ethnic Origin	Total N = 9503	Users Only n = 797
White	75%	62%
Black/African-American	16%	26%
Spanish/Hispanic/Latino	5%	8%
Asian	3%	3%
Amer. Indian/Alaskan Native	1%	1%
Native Hawaiian/Pacific Isl.	0%	0%
Total	**100%**	**100%**

Civilian Groups	N = 3061	n = 155
GS9 or below	38%	48%
GS10 or above	48%	37%
Wage Grade	10%	12%
Crafts and Trades	1%	0%
Contractor	3%	3%
Total	**100%**	**100%**

Education	N = 9567	n = 803
Some High School	1%	0%
H.S. Grad/G.E.D	12%	9%
Some College	31%	31%
College Graduate	25%	30%
Post-Grad Study/Degree	31%	30%
Total	**100%**	**100%**

Gender	N = 9301	n = 791
Male	58%	35%
Female	42%	65%
Total	**100%**	**100%**

Marital Status	N = 9127	n = 768
Single	17%	4%
Single Parent	5%	8%
Married w/o Children	39%	5%
Married with Children	39%	82%
Total	**100%**	**100%**

Age Groups	N = 9238	n = 783
21 and Under	2%	1%
22-29	12%	10%
30-38	17%	36%
39-49	29%	43%
50+	40%	9%
Total	**100%**	**100%**

Residence	N = 8628	n = 777
Barracks/BEQ/BOQ	4%	2%
Military Housing On Post	17%	59%
Off-post Housing (<30 min.)	51%	31%
Off-post Housing (>=30 min.)	28%	8%
Total	**100%**	**100%**

SECTION FOUR: MWR ACTIVITY ANALYSIS

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Horseback Riding 4-19
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Paintball 4-22
Picnicking 4-23
Power Boating/Sailing/Jet Skiing/Water Skiing 4-24
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SECTION FOUR
MWR ACTIVITY ANALYSIS

INTRODUCTION TO MWR ACTIVITY ANALYSIS

The information in this section is based on responses to questions about social and recreational activities (Questions 52-54) on the 2005 Leisure Needs Survey. This introduction provides instructions on how to interpret the survey results.

Presentation of Results

All exhibit pages are presented in the same format and each contains the results for one activity. The numbers of active duty, spouses, civilians, and retirees in the region who participated in the activity in the past year, whether on post, off post, or at home (if applicable), are indicated at the top of each page. Frequency of participation, as well as the rank and residence of participants, is presented for those who participated in the activity primarily on post, for those who participated primarily off post and for those who participated primarily at home. The percentages for those subgroups that participate in the activity may not sum to the overall participation percentage due to rounding. Please follow the annotated example on the following pages to familiarize yourself with the presentation of these activity data.

Use of the Data

By comparing results across activities, the recreational interests and preferences of different patron groups can be determined. The demographic information offers a description of those individuals who participated in the specified activity within the region. Use of this information can be helpful in program planning and in identifying activities preferred by patron groups.

THE EXAMPLE BEGINS ON THE NEXT PAGE →

ACTIVITY WORKSHEET EXAMPLE

SPECIAL INTEREST

AUTOMOTIVE BODY & PAINTING

	Active Duty (n = 1444)	Spouses (n = 634)	Civilians (n = 1070)	Retirees (n = 816)	Total Cases (n = 3964)
OVERALL PARTICIPATION	**29%**				
DID NOT PARTICIPATE PAST YEAR	**71%**				
PARTICIPATED PRIMARILY ON POST	**50%**				
Less Than Once a Month	61%				
1-3 Times A Month	27%				
4 + Times A Month	12%				
Total Participants	**100%**				
Participants' Rank					
E1-E4	34%				
E5-E9	47%				
O1-O3, WO1-CW5	8%				
O4-O10	11%				
Participants' Residence					
Barracks/BEQ/BOQ	31%				
Military Housing On Post	37%				
Off-post Housing (<30 min.)	25%				
Off-post Housing (>=30 min.)	7%				
PARTICIPATED PRIMARILY OFF POST	**34%**				
Less Than Once a Month	66%				
1-3 Times A Month	24%				
4 + Times A Month	9%				
Total Participants	**100%**				
Participants' Rank					
E1-E4	44%				
E5-E9	38%				
O1-O3, WO1-CW5	10%				
O4-O10	8%				
Participants' Residence					
Barracks/BEQ/BOQ	39%				
Military Housing On Post	23%				
Off-post Housing (<30 min.)	30%				
Off-post Housing (>=30 min.)	9%				

WHO PARTICIPATED…

The percentage of respondents in each patron group who participated in the activity primarily on post, off post or at home in the past year are shown in the row labeled **Overall Participation**. The total number and percentage of respondents for all groups who participated in the activity appears in the column labeled **Total Cases**.

PARTICIPATION PRIMARILY ON POST/OFF POST/AT HOME…

Information is presented on how often individuals participated in an activity primarily on or off post. Information on how often individuals participated in an activity primarily at home is presented only for Special Interest activities. Special Interest activities will therefore have two-page worksheets, with information on at home participation on the second page, whereas all other activities will have one-page worksheets. Respondents may have participated on post, off post and at home (if applicable), but were asked to designate only where they primarily participated. 50% of active duty respondents participated in **Automotive Body & Painting** primarily on post, whereas 34% participated primarily off post. As can be seen on the second worksheet page, 17% of active duty respondents participated in **Automotive Body & Painting** primarily at home.

RANK/RESIDENCE...

Rank and residence data are provided for individuals who participate primarily on post, off post and at home (if applicable). The majority of active duty respondents who participated primarily on post are senior enlisted (47%); off post participants are mostly junior enlisted (44%). The majority of individuals who participated primarily at home are junior enlisted (53%). These percentages apply only to those individuals participating in the activity and do not apply to the overall population.

ACTIVITY WORKSHEET EXAMPLE (CONTINUED)

SPECIAL INTEREST

AUTOMOTIVE BODY & PAINTING (CONTINUED)

	Active Duty (n = 1444)	Spouses (n = 634)	Civilians (n = 1070)	Retirees (n = 816)		Total Cases (n = 3964)
OVERALL PARTICIPATION	**29%**	**58%**	**22%**	**31%**	**1308**	**32%**
PARTICIPATED PRIMARILY AT HOME	**17%**	**19%**	**26%**	**26%**	**245**	**17%**
Less Than Once a Month	46%	66%	71%	57%	70	40%
1-3 Times A Month	31%	21%	15%	23%	95	38%
4 + Times A Month	23%	13%	14%	19%	111	22%
Total Participants	**100%**	**100%**	**100%**	**100%**	**276**	**100%**
Participants' Rank						
E1-E4	53%	23%	N/A	3%	29	17%
E5-E9	35%	51%	N/A	80%	31	18%
O1-O3, WO1-CW5	7%	7%	N/A	0%	53	31%
O4-O10	4%	19%	N/A	18%	59	34%
Participants' Residence						
Barracks/BEQ/BOQ	39%	0%	0%	0%	22	8%
Military Housing On Post	24%	46%	4%	0%	30	11%
Off-post Housing (<30 min.)	35%	40%	53%	73%	117	42%
Off-post Housing (>=30 min.)	2%	15%	43%	28%	107	39%

TEAM SPORTS

BASKETBALL

	Active Duty (n = 1868)	Spouses (n = 1758)	Civilians (n = 3199)	Retirees (n = 2545)		Total Cases (n = 9370)
OVERALL PARTICIPATION	**21%**	**8%**	**9%**	**5%**	**959**	**10%**
DID NOT PARTICIPATE PAST YEAR	**79%**	**92%**	**91%**	**95%**	**8411**	**90%**
PARTICIPATED PRIMARILY ON POST	**17%**	**5%**	**4%**	**2%**	**574**	**6%**
Less Than Once a Month	28%	26%	30%	30%	164	30%
1-3 Times A Month	31%	28%	29%	30%	172	29%
4 + Times A Month	41%	46%	41%	40%	238	41%
Total Participants	**100%**	**100%**	**100%**	**100%**	**574**	**100%**
Participants' Rank						
E1-E4	23%	6%	N/A	2%	78	24%
E5-E9	41%	44%	N/A	67%	188	46%
O1-O3, WO1-CW5	10%	10%	N/A	7%	42	10%
O4-O10	25%	40%	N/A	23%	116	21%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	50	10%
Military Housing On Post	38%	75%	3%	0%	181	28%
Off-post Housing (<30 min.)	36%	20%	64%	84%	235	47%
Off-post Housing (>=30 min.)	10%	5%	33%	16%	79	15%
PARTICIPATED PRIMARILY OFF POST	**4%**	**4%**	**5%**	**3%**	**385**	**4%**
Less Than Once a Month	35%	33%	46%	47%	161	39%
1-3 Times A Month	32%	15%	27%	30%	103	29%
4 + Times A Month	32%	52%	27%	23%	121	32%
Total Participants	**100%**	**100%**	**100%**	**100%**	**385**	**100%**
Participants' Rank						
E1-E4	19%	11%	N/A	1%	21	12%
E5-E9	48%	32%	N/A	43%	86	43%
O1-O3, WO1-CW5	12%	12%	N/A	7%	21	12%
O4-O10	21%	46%	N/A	49%	79	33%
Participants' Residence						
Barracks/BEQ/BOQ	9%	0%	0%	0%	7	1%
Military Housing On Post	18%	30%	0%	0%	32	7%
Off-post Housing (<30 min.)	42%	41%	56%	56%	177	50%
Off-post Housing (>=30 min.)	31%	30%	44%	44%	137	41%

TEAM SPORTS

HOCKEY

	Active Duty (n = 1849)	Spouses (n = 1736)	Civilians (n = 3161)	Retirees (n = 2467)	Total Cases (n = 9213)	
OVERALL PARTICIPATION	**3%**	**2%**	**1%**	**0%**	**144**	**2%**
DID NOT PARTICIPATE PAST YEAR	**97%**	**98%**	**99%**	**100%**	**9069**	**98%**
PARTICIPATED PRIMARILY ON POST	**1%**	**1%**	**0%**	**0%**	**50**	**1%**
Less Than Once a Month	45%	12%	0%	0%	11	26%
1-3 Times A Month	5%	24%	45%	50%	11	23%
4 + Times A Month	50%	65%	55%	50%	28	51%
Total Participants	**100%**	**100%**	**100%**	**100%**	**50**	**100%**
Participants' Rank						
E1-E4	10%	0%	N/A	100%	3	13%
E5-E9	20%	6%	N/A	0%	5	23%
O1-O3, WO1-CW5	15%	13%	N/A	0%	5	11%
O4-O10	55%	81%	N/A	0%	24	53%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	2	8%
Military Housing On Post	70%	100%	0%	0%	31	49%
Off-post Housing (<30 min.)	15%	0%	56%	100%	9	25%
Off-post Housing (>=30 min.)	5%	0%	44%	0%	5	18%
PARTICIPATED PRIMARILY OFF POST	**1%**	**1%**	**1%**	**0%**	**94**	**1%**
Less Than Once a Month	48%	18%	39%	33%	34	43%
1-3 Times A Month	19%	14%	17%	44%	18	16%
4 + Times A Month	33%	68%	44%	22%	42	41%
Total Participants	**100%**	**100%**	**100%**	**100%**	**94**	**100%**
Participants' Rank						
E1-E4	33%	0%	N/A	0%	9	28%
E5-E9	37%	28%	N/A	50%	18	43%
O1-O3, WO1-CW5	11%	6%	N/A	17%	5	6%
O4-O10	19%	67%	N/A	33%	19	24%
Participants' Residence						
Barracks/BEQ/BOQ	23%	0%	0%	0%	6	13%
Military Housing On Post	27%	48%	3%	0%	18	17%
Off-post Housing (<30 min.)	35%	29%	55%	50%	37	45%
Off-post Housing (>=30 min.)	15%	24%	42%	50%	27	25%

TEAM SPORTS

SOCCER

	Active Duty (n = 1857)	Spouses (n = 1749)	Civilians (n = 3142)	Retirees (n = 2456)		Total Cases (n = 9204)
OVERALL PARTICIPATION	**12%**	**10%**	**4%**	**3%**	**585**	**6%**
DID NOT PARTICIPATE PAST YEAR	**88%**	**90%**	**96%**	**97%**	**8619**	**94%**
PARTICIPATED PRIMARILY ON POST	**8%**	**5%**	**1%**	**1%**	**284**	**3%**
Less Than Once a Month	47%	15%	24%	43%	99	39%
1-3 Times A Month	26%	19%	12%	7%	60	22%
4 + Times A Month	27%	66%	64%	50%	125	39%
Total Participants	**100%**	**100%**	**100%**	**100%**	**284**	**100%**
Participants' Rank						
E1-E4	26%	1%	N/A	8%	42	21%
E5-E9	35%	38%	N/A	67%	90	42%
O1-O3, WO1-CW5	13%	9%	N/A	0%	26	12%
O4-O10	26%	52%	N/A	25%	83	25%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	31	13%
Military Housing On Post	44%	82%	7%	0%	139	48%
Off-post Housing (<30 min.)	26%	15%	73%	77%	84	29%
Off-post Housing (>=30 min.)	10%	2%	20%	23%	26	10%
PARTICIPATED PRIMARILY OFF POST	**4%**	**5%**	**3%**	**2%**	**301**	**3%**
Less Than Once a Month	34%	14%	40%	33%	92	34%
1-3 Times A Month	21%	15%	19%	27%	60	20%
4 + Times A Month	45%	70%	40%	39%	149	45%
Total Participants	**100%**	**100%**	**100%**	**100%**	**301**	**100%**
Participants' Rank						
E1-E4	10%	5%	N/A	0%	11	6%
E5-E9	27%	18%	N/A	35%	46	34%
O1-O3, WO1-CW5	24%	11%	N/A	12%	29	14%
O4-O10	39%	66%	N/A	53%	98	46%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	7	1%
Military Housing On Post	15%	31%	1%	0%	37	12%
Off-post Housing (<30 min.)	52%	36%	56%	63%	142	52%
Off-post Housing (>=30 min.)	22%	33%	43%	37%	98	34%

TEAM SPORTS

SOFTBALL

	Active Duty (n = 1850)	Spouses (n = 1741)	Civilians (n = 3164)	Retirees (n = 2467)		Total Cases (n = 9222)
OVERALL PARTICIPATION	**18%**	**6%**	**9%**	**5%**	**843**	**9%**
DID NOT PARTICIPATE PAST YEAR	**82%**	**94%**	**91%**	**95%**	**8379**	**91%**
PARTICIPATED PRIMARILY ON POST	**14%**	**3%**	**4%**	**2%**	**489**	**5%**
Less Than Once a Month	25%	22%	27%	39%	129	29%
1-3 Times A Month	34%	38%	22%	27%	151	31%
4 + Times A Month	41%	40%	51%	34%	209	40%
Total Participants	**100%**	**100%**	**100%**	**100%**	**489**	**100%**
Participants' Rank						
E1-E4	17%	2%	N/A	3%	45	19%
E5-E9	36%	51%	N/A	58%	137	46%
O1-O3, WO1-CW5	8%	10%	N/A	3%	27	8%
O4-O10	39%	37%	N/A	36%	129	28%
Participants' Residence						
Barracks/BEQ/BOQ	12%	0%	0%	0%	31	7%
Military Housing On Post	42%	82%	3%	0%	156	30%
Off-post Housing (<30 min.)	37%	11%	60%	76%	195	45%
Off-post Housing (>=30 min.)	9%	7%	37%	24%	78	17%
PARTICIPATED PRIMARILY OFF POST	**4%**	**2%**	**5%**	**4%**	**354**	**4%**
Less Than Once a Month	40%	21%	33%	40%	123	36%
1-3 Times A Month	28%	26%	27%	28%	97	24%
4 + Times A Month	32%	54%	40%	32%	134	40%
Total Participants	**100%**	**100%**	**100%**	**100%**	**354**	**100%**
Participants' Rank						
E1-E4	15%	9%	N/A	5%	18	11%
E5-E9	44%	27%	N/A	41%	72	39%
O1-O3, WO1-CW5	20%	9%	N/A	6%	22	15%
O4-O10	21%	55%	N/A	47%	70	35%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	5	2%
Military Housing On Post	18%	23%	1%	0%	23	9%
Off-post Housing (<30 min.)	49%	49%	56%	60%	172	52%
Off-post Housing (>=30 min.)	25%	28%	43%	40%	115	38%

TEAM SPORTS

TOUCH/FLAG FOOTBALL

	Active Duty (n = 1844)	Spouses (n = 1735)	Civilians (n = 3143)	Retirees (n = 2457)		Total Cases (n = 9179)
OVERALL PARTICIPATION	**12%**	**3%**	**3%**	**2%**	**388**	**4%**
DID NOT PARTICIPATE PAST YEAR	**88%**	**97%**	**97%**	**98%**	**8791**	**96%**
PARTICIPATED PRIMARILY ON POST	**10%**	**2%**	**1%**	**1%**	**247**	**3%**
Less Than Once a Month	41%	39%	20%	40%	96	42%
1-3 Times A Month	32%	29%	25%	20%	75	34%
4 + Times A Month	27%	32%	55%	40%	76	24%
Total Participants	**100%**	**100%**	**100%**	**100%**	**247**	**100%**
Participants' Rank						
E1-E4	34%	4%	N/A	11%	62	37%
E5-E9	47%	63%	N/A	67%	107	46%
O1-O3, WO1-CW5	9%	7%	N/A	0%	18	6%
O4-O10	11%	26%	N/A	22%	28	11%
Participants' Residence						
Barracks/BEQ/BOQ	21%	0%	0%	0%	38	16%
Military Housing On Post	28%	77%	6%	0%	74	29%
Off-post Housing (<30 min.)	39%	16%	76%	91%	97	45%
Off-post Housing (>=30 min.)	12%	6%	18%	9%	28	10%
PARTICIPATED PRIMARILY OFF POST	**2%**	**1%**	**2%**	**1%**	**141**	**2%**
Less Than Once a Month	47%	19%	44%	56%	62	44%
1-3 Times A Month	22%	31%	27%	30%	38	27%
4 + Times A Month	31%	50%	29%	15%	41	29%
Total Participants	**100%**	**100%**	**100%**	**100%**	**141**	**100%**
Participants' Rank						
E1-E4	22%	29%	N/A	0%	11	21%
E5-E9	38%	43%	N/A	70%	34	39%
O1-O3, WO1-CW5	19%	0%	N/A	4%	7	17%
O4-O10	22%	29%	N/A	26%	17	24%
Participants' Residence						
Barracks/BEQ/BOQ	9%	0%	0%	0%	3	1%
Military Housing On Post	16%	27%	2%	0%	10	10%
Off-post Housing (<30 min.)	50%	33%	48%	54%	62	48%
Off-post Housing (>=30 min.)	25%	40%	50%	46%	54	41%

TEAM SPORTS

VOLLEYBALL

	Active Duty (n = 1841)	Spouses (n = 1730)	Civilians (n = 3144)	Retirees (n = 2465)		Total Cases (n = 9180)
OVERALL PARTICIPATION	**15%**	**4%**	**6%**	**3%**	**605**	**6%**
DID NOT PARTICIPATE PAST YEAR	**85%**	**96%**	**94%**	**97%**	**8575**	**94%**
PARTICIPATED PRIMARILY ON POST	**13%**	**2%**	**2%**	**1%**	**371**	**4%**
Less Than Once a Month	33%	35%	45%	37%	132	38%
1-3 Times A Month	33%	26%	18%	37%	111	27%
4 + Times A Month	34%	38%	36%	26%	128	35%
Total Participants	**100%**	**100%**	**100%**	**100%**	**371**	**100%**
Participants' Rank						
E1-E4	18%	9%	N/A	4%	48	23%
E5-E9	36%	42%	N/A	80%	120	43%
O1-O3, WO1-CW5	12%	3%	N/A	8%	32	9%
O4-O10	34%	45%	N/A	8%	99	25%
Participants' Residence						
Barracks/BEQ/BOQ	19%	0%	0%	0%	46	11%
Military Housing On Post	37%	79%	5%	0%	119	29%
Off-post Housing (<30 min.)	34%	12%	62%	74%	141	45%
Off-post Housing (>=30 min.)	10%	9%	33%	26%	52	14%
PARTICIPATED PRIMARILY OFF POST	**2%**	**2%**	**3%**	**2%**	**234**	**3%**
Less Than Once a Month	61%	42%	50%	42%	115	49%
1-3 Times A Month	22%	24%	25%	31%	60	25%
4 + Times A Month	17%	34%	25%	27%	59	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**234**	**100%**
Participants' Rank						
E1-E4	23%	26%	N/A	3%	18	19%
E5-E9	23%	19%	N/A	42%	31	28%
O1-O3, WO1-CW5	30%	0%	N/A	0%	12	14%
O4-O10	25%	55%	N/A	55%	48	39%
Participants' Residence						
Barracks/BEQ/BOQ	13%	0%	0%	0%	5	3%
Military Housing On Post	13%	24%	0%	0%	14	6%
Off-post Housing (<30 min.)	58%	42%	62%	55%	122	57%
Off-post Housing (>=30 min.)	18%	34%	38%	45%	75	34%

TEAM SPORTS

SELF-DIRECTED SPORTS TOURNAMENTS

	Active Duty (n = 1839)	Spouses (n = 1735)	Civilians (n = 3132)	Retirees (n = 2436)		Total Cases (n = 9142)
OVERALL PARTICIPATION	**10%**	**3%**	**4%**	**3%**	**443**	**5%**
DID NOT PARTICIPATE PAST YEAR	**90%**	**97%**	**96%**	**97%**	**8699**	**95%**
PARTICIPATED PRIMARILY ON POST	**7%**	**1%**	**2%**	**1%**	**225**	**2%**
Less Than Once a Month	45%	40%	31%	68%	98	48%
1-3 Times A Month	30%	36%	31%	5%	65	27%
4 + Times A Month	24%	24%	39%	26%	62	25%
Total Participants	**100%**	**100%**	**100%**	**100%**	**225**	**100%**
Participants' Rank						
E1-E4	20%	8%	N/A	0%	29	24%
E5-E9	37%	44%	N/A	56%	70	36%
O1-O3, WO1-CW5	11%	8%	N/A	6%	18	12%
O4-O10	31%	40%	N/A	39%	58	28%
Participants' Residence						
Barracks/BEQ/BOQ	18%	0%	0%	0%	24	12%
Military Housing On Post	39%	84%	2%	0%	74	26%
Off-post Housing (<30 min.)	33%	8%	54%	83%	86	45%
Off-post Housing (>=30 min.)	9%	8%	43%	17%	37	17%
PARTICIPATED PRIMARILY OFF POST	**3%**	**1%**	**3%**	**2%**	**218**	**3%**
Less Than Once a Month	48%	42%	49%	45%	103	42%
1-3 Times A Month	26%	21%	30%	20%	56	26%
4 + Times A Month	26%	37%	21%	35%	59	32%
Total Participants	**100%**	**100%**	**100%**	**100%**	**218**	**100%**
Participants' Rank						
E1-E4	16%	6%	N/A	0%	11	10%
E5-E9	28%	31%	N/A	44%	41	39%
O1-O3, WO1-CW5	20%	0%	N/A	5%	14	10%
O4-O10	36%	63%	N/A	51%	54	41%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	6	1%
Military Housing On Post	18%	26%	0%	0%	16	6%
Off-post Housing (<30 min.)	37%	32%	68%	62%	109	56%
Off-post Housing (>=30 min.)	35%	42%	32%	38%	71	37%

OUTDOOR RECREATION

BICYCLE RIDING/MOUNTAIN BIKING

	Active Duty (n = 1857)	Spouses (n = 1736)	Civilians (n = 3138)	Retirees (n = 2430)		Total Cases (n = 9161)
OVERALL PARTICIPATION	**24%**	**25%**	**20%**	**17%**	**1900**	**20%**
DID NOT PARTICIPATE PAST YEAR	**76%**	**75%**	**80%**	**83%**	**7261**	**80%**
PARTICIPATED PRIMARILY ON POST	**7%**	**9%**	**1%**	**1%**	**359**	**3%**
Less Than Once a Month	32%	38%	29%	26%	121	30%
1-3 Times A Month	35%	35%	22%	47%	124	38%
4 + Times A Month	33%	27%	49%	26%	114	31%
Total Participants	**100%**	**100%**	**100%**	**100%**	**359**	**100%**
Participants' Rank						
E1-E4	16%	2%	N/A	6%	26	11%
E5-E9	31%	39%	N/A	63%	111	36%
O1-O3, WO1-CW5	15%	15%	N/A	3%	40	15%
O4-O10	39%	44%	N/A	28%	118	38%
Participants' Residence						
Barracks/BEQ/BOQ	14%	1%	0%	0%	20	8%
Military Housing On Post	74%	91%	3%	0%	235	62%
Off-post Housing (<30 min.)	9%	7%	63%	90%	71	22%
Off-post Housing (>=30 min.)	2%	2%	34%	10%	21	7%
PARTICIPATED PRIMARILY OFF POST	**17%**	**16%**	**19%**	**15%**	**1541**	**17%**
Less Than Once a Month	37%	42%	45%	36%	630	42%
1-3 Times A Month	32%	33%	32%	35%	505	32%
4 + Times A Month	31%	24%	23%	29%	406	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1541**	**100%**
Participants' Rank						
E1-E4	12%	5%	N/A	2%	55	9%
E5-E9	33%	28%	N/A	32%	270	32%
O1-O3, WO1-CW5	17%	13%	N/A	6%	99	11%
O4-O10	38%	54%	N/A	60%	436	47%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	22	2%
Military Housing On Post	17%	16%	1%	0%	102	7%
Off-post Housing (<30 min.)	48%	58%	61%	64%	822	58%
Off-post Housing (>=30 min.)	28%	26%	38%	36%	470	34%

OUTDOOR RECREATION

CAMPING/HIKING/BACKPACKING

	Active Duty (n = 1852)	Spouses (n = 1719)	Civilians (n = 3124)	Retirees (n = 2407)		Total Cases (n = 9102)
OVERALL PARTICIPATION	**22%**	**25%**	**21%**	**15%**	**1865**	**20%**
DID NOT PARTICIPATE PAST YEAR	**78%**	**75%**	**79%**	**85%**	**7237**	**80%**
PARTICIPATED PRIMARILY ON POST	**4%**	**4%**	**1%**	**2%**	**206**	**2%**
Less Than Once a Month	54%	52%	59%	52%	110	56%
1-3 Times A Month	26%	34%	11%	30%	57	23%
4 + Times A Month	20%	14%	30%	17%	39	21%
Total Participants	**100%**	**100%**	**100%**	**100%**	**206**	**100%**
Participants' Rank						
E1-E4	13%	7%	N/A	2%	14	10%
E5-E9	25%	18%	N/A	61%	52	31%
O1-O3, WO1-CW5	9%	11%	N/A	7%	15	9%
O4-O10	53%	64%	N/A	29%	84	49%
Participants' Residence						
Barracks/BEQ/BOQ	18%	0%	0%	0%	12	7%
Military Housing On Post	60%	87%	0%	0%	96	43%
Off-post Housing (<30 min.)	16%	10%	74%	73%	64	36%
Off-post Housing (>=30 min.)	6%	3%	26%	27%	23	13%
PARTICIPATED PRIMARILY OFF POST	**18%**	**21%**	**20%**	**14%**	**1659**	**18%**
Less Than Once a Month	60%	67%	61%	60%	1026	61%
1-3 Times A Month	29%	25%	27%	29%	458	28%
4 + Times A Month	10%	7%	12%	11%	175	11%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1659**	**100%**
Participants' Rank						
E1-E4	15%	7%	N/A	1%	74	9%
E5-E9	30%	28%	N/A	39%	307	34%
O1-O3, WO1-CW5	16%	14%	N/A	10%	129	13%
O4-O10	39%	51%	N/A	50%	441	44%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	33	3%
Military Housing On Post	24%	38%	1%	0%	222	13%
Off-post Housing (<30 min.)	44%	41%	62%	63%	818	53%
Off-post Housing (>=30 min.)	22%	21%	37%	38%	462	31%

OUTDOOR RECREATION

CANOEING/KAYAKING/RAFTING

	Active Duty (n = 1851)	Spouses (n = 1718)	Civilians (n = 3118)	Retirees (n = 2393)		Total Cases (n = 9080)
OVERALL PARTICIPATION	**10%**	**8%**	**11%**	**8%**	**860**	**9%**
DID NOT PARTICIPATE PAST YEAR	**90%**	**92%**	**89%**	**92%**	**8220**	**91%**
PARTICIPATED PRIMARILY ON POST	**2%**	**1%**	**1%**	**1%**	**97**	**1%**
Less Than Once a Month	61%	75%	57%	35%	57	61%
1-3 Times A Month	30%	21%	22%	41%	27	25%
4 + Times A Month	9%	4%	22%	24%	13	14%
Total Participants	**100%**	**100%**	**100%**	**100%**	**97**	**100%**
Participants' Rank						
E1-E4	15%	5%	N/A	8%	7	9%
E5-E9	39%	32%	N/A	62%	28	35%
O1-O3, WO1-CW5	6%	0%	N/A	8%	3	13%
O4-O10	39%	64%	N/A	23%	30	43%
Participants' Residence						
Barracks/BEQ/BOQ	18%	0%	0%	0%	6	5%
Military Housing On Post	48%	75%	0%	0%	34	41%
Off-post Housing (<30 min.)	27%	17%	85%	93%	43	46%
Off-post Housing (>=30 min.)	6%	8%	15%	7%	8	8%
PARTICIPATED PRIMARILY OFF POST	**8%**	**7%**	**10%**	**7%**	**763**	**8%**
Less Than Once a Month	66%	80%	70%	69%	536	70%
1-3 Times A Month	20%	13%	21%	21%	151	20%
4 + Times A Month	14%	7%	9%	10%	76	10%
Total Participants	**100%**	**100%**	**100%**	**100%**	**763**	**100%**
Participants' Rank						
E1-E4	11%	4%	N/A	2%	23	8%
E5-E9	33%	28%	N/A	27%	119	30%
O1-O3, WO1-CW5	19%	11%	N/A	13%	59	12%
O4-O10	37%	57%	N/A	58%	202	49%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	14	3%
Military Housing On Post	20%	34%	0%	0%	70	10%
Off-post Housing (<30 min.)	42%	43%	62%	68%	386	54%
Off-post Housing (>=30 min.)	28%	23%	38%	32%	223	33%

OUTDOOR RECREATION

FISHING

	Active Duty (n = 1847)	Spouses (n = 1722)	Civilians (n = 3108)	Retirees (n = 2407)		Total Cases (n = 9084)
OVERALL PARTICIPATION	**20%**	**18%**	**20%**	**22%**	**1841**	**20%**
DID NOT PARTICIPATE PAST YEAR	**80%**	**82%**	**80%**	**78%**	**7243**	**80%**
PARTICIPATED PRIMARILY ON POST	**7%**	**6%**	**3%**	**4%**	**411**	**4%**
Less Than Once a Month	41%	43%	37%	29%	155	40%
1-3 Times A Month	29%	36%	35%	32%	134	35%
4 + Times A Month	30%	21%	28%	40%	122	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**411**	**100%**
Participants' Rank						
E1-E4	12%	2%	N/A	4%	19	8%
E5-E9	34%	47%	N/A	62%	136	45%
O1-O3, WO1-CW5	13%	9%	N/A	11%	34	12%
O4-O10	41%	42%	N/A	23%	108	35%
Participants' Residence						
Barracks/BEQ/BOQ	13%	0%	0%	0%	16	4%
Military Housing On Post	58%	83%	3%	0%	158	37%
Off-post Housing (<30 min.)	21%	13%	71%	84%	160	46%
Off-post Housing (>=30 min.)	8%	4%	26%	16%	46	13%
PARTICIPATED PRIMARILY OFF POST	**13%**	**12%**	**17%**	**18%**	**1430**	**16%**
Less Than Once a Month	55%	59%	48%	47%	719	51%
1-3 Times A Month	24%	26%	33%	32%	431	30%
4 + Times A Month	21%	15%	20%	21%	280	19%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1430**	**100%**
Participants' Rank						
E1-E4	15%	11%	N/A	2%	63	10%
E5-E9	42%	44%	N/A	44%	347	44%
O1-O3, WO1-CW5	9%	11%	N/A	12%	86	10%
O4-O10	34%	35%	N/A	43%	305	36%
Participants' Residence						
Barracks/BEQ/BOQ	12%	0%	0%	0%	28	4%
Military Housing On Post	28%	36%	0%	0%	145	12%
Off-post Housing (<30 min.)	39%	48%	63%	65%	720	55%
Off-post Housing (>=30 min.)	21%	16%	37%	35%	381	30%

OUTDOOR RECREATION

GOING TO BEACHES/LAKES

	Active Duty (n = 1826)	Spouses (n = 1706)	Civilians (n = 3084)	Retirees (n = 2373)		Total Cases (n = 8989)
OVERALL PARTICIPATION	**35%**	**47%**	**39%**	**36%**	**3477**	**38%**
DID NOT PARTICIPATE PAST YEAR	**65%**	**53%**	**61%**	**64%**	**5512**	**62%**
PARTICIPATED PRIMARILY ON POST	**6%**	**8%**	**2%**	**3%**	**407**	**4%**
Less Than Once a Month	30%	46%	46%	43%	167	40%
1-3 Times A Month	42%	29%	35%	32%	140	36%
4 + Times A Month	28%	24%	19%	25%	100	23%
Total Participants	**100%**	**100%**	**100%**	**100%**	**407**	**100%**
Participants' Rank						
E1-E4	13%	1%	N/A	3%	17	7%
E5-E9	27%	32%	N/A	44%	100	32%
O1-O3, WO1-CW5	13%	13%	N/A	10%	37	12%
O4-O10	48%	54%	N/A	44%	150	49%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	18	5%
Military Housing On Post	58%	70%	2%	0%	163	37%
Off-post Housing (<30 min.)	19%	21%	80%	82%	162	46%
Off-post Housing (>=30 min.)	7%	9%	18%	18%	46	12%
PARTICIPATED PRIMARILY OFF POST	**29%**	**39%**	**36%**	**32%**	**3070**	**34%**
Less Than Once a Month	55%	58%	57%	59%	1755	58%
1-3 Times A Month	30%	29%	30%	27%	889	29%
4 + Times A Month	15%	13%	14%	14%	426	13%
Total Participants	**100%**	**100%**	**100%**	**100%**	**3070**	**100%**
Participants' Rank						
E1-E4	15%	9%	N/A	1%	141	10%
E5-E9	35%	33%	N/A	36%	614	35%
O1-O3, WO1-CW5	13%	14%	N/A	9%	206	12%
O4-O10	37%	43%	N/A	54%	799	43%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	49	2%
Military Housing On Post	26%	39%	1%	0%	397	12%
Off-post Housing (<30 min.)	41%	42%	60%	65%	1507	54%
Off-post Housing (>=30 min.)	23%	19%	39%	35%	860	32%

OUTDOOR RECREATION

HORSEBACK RIDING

	Active Duty (n = 1846)	Spouses (n = 1730)	Civilians (n = 3103)	Retirees (n = 2405)		Total Cases (n = 9084)
OVERALL PARTICIPATION	**7%**	**6%**	**4%**	**3%**	**448**	**5%**
DID NOT PARTICIPATE PAST YEAR	**93%**	**94%**	**96%**	**97%**	**8636**	**95%**
PARTICIPATED PRIMARILY ON POST	**1%**	**1%**	**0%**	**0%**	**51**	**1%**
Less Than Once a Month	80%	60%	14%	44%	30	45%
1-3 Times A Month	15%	7%	14%	22%	7	13%
4 + Times A Month	5%	33%	71%	33%	14	41%
Total Participants	**100%**	**100%**	**100%**	**100%**	**51**	**100%**
Participants' Rank						
E1-E4	15%	7%	N/A	11%	5	7%
E5-E9	40%	7%	N/A	44%	13	46%
O1-O3, WO1-CW5	25%	20%	N/A	0%	8	13%
O4-O10	20%	67%	N/A	44%	18	34%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	4	4%
Military Housing On Post	55%	60%	0%	0%	20	32%
Off-post Housing (<30 min.)	20%	27%	100%	89%	21	54%
Off-post Housing (>=30 min.)	5%	13%	0%	11%	4	10%
PARTICIPATED PRIMARILY OFF POST	**6%**	**5%**	**4%**	**3%**	**397**	**4%**
Less Than Once a Month	59%	58%	71%	76%	261	70%
1-3 Times A Month	25%	18%	18%	12%	74	17%
4 + Times A Month	17%	24%	11%	12%	62	13%
Total Participants	**100%**	**100%**	**100%**	**100%**	**397**	**100%**
Participants' Rank						
E1-E4	21%	5%	N/A	3%	27	12%
E5-E9	31%	34%	N/A	32%	78	32%
O1-O3, WO1-CW5	11%	8%	N/A	8%	22	10%
O4-O10	36%	53%	N/A	57%	113	45%
Participants' Residence						
Barracks/BEQ/BOQ	9%	1%	0%	0%	10	4%
Military Housing On Post	19%	40%	0%	0%	55	14%
Off-post Housing (<30 min.)	45%	39%	71%	55%	199	52%
Off-post Housing (>=30 min.)	27%	20%	29%	45%	107	31%

OUTDOOR RECREATION

HUNTING

	Active Duty (n = 1852)	Spouses (n = 1727)	Civilians (n = 3119)	Retirees (n = 2403)		Total Cases (n = 9101)
OVERALL PARTICIPATION	**8%**	**3%**	**7%**	**8%**	**602**	**6%**
DID NOT PARTICIPATE PAST YEAR	**92%**	**97%**	**93%**	**92%**	**8499**	**94%**
PARTICIPATED PRIMARILY ON POST	**3%**	**1%**	**1%**	**1%**	**133**	**1%**
Less Than Once a Month	23%	19%	12%	39%	32	21%
1-3 Times A Month	30%	31%	38%	17%	38	28%
4 + Times A Month	47%	50%	50%	44%	63	51%
Total Participants	**100%**	**100%**	**100%**	**100%**	**133**	**100%**
Participants' Rank						
E1-E4	2%	0%	N/A	0%	1	0%
E5-E9	30%	50%	N/A	57%	39	44%
O1-O3, WO1-CW5	15%	13%	N/A	13%	13	12%
O4-O10	52%	38%	N/A	30%	39	44%
Participants' Residence						
Barracks/BEQ/BOQ	6%	0%	0%	0%	3	5%
Military Housing On Post	49%	69%	4%	0%	35	23%
Off-post Housing (<30 min.)	28%	31%	78%	97%	71	59%
Off-post Housing (>=30 min.)	17%	0%	19%	3%	14	13%
PARTICIPATED PRIMARILY OFF POST	**6%**	**2%**	**5%**	**6%**	**469**	**5%**
Less Than Once a Month	41%	63%	34%	48%	198	44%
1-3 Times A Month	32%	23%	27%	21%	123	28%
4 + Times A Month	27%	14%	39%	31%	148	28%
Total Participants	**100%**	**100%**	**100%**	**100%**	**469**	**100%**
Participants' Rank						
E1-E4	21%	3%	N/A	1%	24	12%
E5-E9	43%	50%	N/A	46%	120	46%
O1-O3, WO1-CW5	10%	19%	N/A	12%	32	10%
O4-O10	26%	28%	N/A	41%	89	32%
Participants' Residence						
Barracks/BEQ/BOQ	24%	0%	0%	0%	24	7%
Military Housing On Post	13%	57%	1%	0%	34	8%
Off-post Housing (<30 min.)	47%	34%	50%	61%	206	48%
Off-post Housing (>=30 min.)	17%	9%	50%	39%	138	36%

OUTDOOR RECREATION

IN-LINE SKATING/SKATEBOARDING

	Active Duty (n = 1856)	Spouses (n = 1724)	Civilians (n = 3113)	Retirees (n = 2411)		Total Cases (n = 9104)
OVERALL PARTICIPATION	**7%**	**9%**	**4%**	**2%**	**433**	**5%**
DID NOT PARTICIPATE PAST YEAR	**93%**	**91%**	**96%**	**98%**	**8671**	**95%**
PARTICIPATED PRIMARILY ON POST	**3%**	**4%**	**0%**	**0%**	**127**	**1%**
Less Than Once a Month	57%	36%	55%	20%	57	43%
1-3 Times A Month	26%	39%	0%	40%	39	35%
4 + Times A Month	17%	25%	45%	40%	31	22%
Total Participants	**100%**	**100%**	**100%**	**100%**	**127**	**100%**
Participants' Rank						
E1-E4	24%	4%	N/A	25%	14	17%
E5-E9	26%	37%	N/A	75%	35	36%
O1-O3, WO1-CW5	4%	11%	N/A	0%	8	6%
O4-O10	46%	48%	N/A	0%	47	42%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	8	9%
Military Housing On Post	64%	89%	20%	0%	89	59%
Off-post Housing (<30 min.)	15%	9%	60%	100%	23	26%
Off-post Housing (>=30 min.)	4%	2%	20%	0%	5	6%
PARTICIPATED PRIMARILY OFF POST	**5%**	**5%**	**3%**	**1%**	**306**	**3%**
Less Than Once a Month	58%	59%	56%	55%	175	53%
1-3 Times A Month	27%	29%	28%	27%	86	31%
4 + Times A Month	15%	12%	16%	18%	45	16%
Total Participants	**100%**	**100%**	**100%**	**100%**	**306**	**100%**
Participants' Rank						
E1-E4	17%	14%	N/A	3%	26	19%
E5-E9	44%	29%	N/A	63%	78	44%
O1-O3, WO1-CW5	7%	15%	N/A	10%	21	12%
O4-O10	32%	41%	N/A	23%	65	25%
Participants' Residence						
Barracks/BEQ/BOQ	14%	0%	0%	0%	11	7%
Military Housing On Post	19%	29%	2%	0%	41	13%
Off-post Housing (<30 min.)	42%	51%	71%	60%	162	54%
Off-post Housing (>=30 min.)	26%	20%	27%	40%	76	26%

OUTDOOR RECREATION

PAINTBALL

	Active Duty (n = 1852)	Spouses (n = 1703)	Civilians (n = 3106)	Retirees (n = 2400)		Total Cases (n = 9061)
OVERALL PARTICIPATION	**8%**	**3%**	**3%**	**2%**	**349**	**4%**
DID NOT PARTICIPATE PAST YEAR	**92%**	**97%**	**97%**	**98%**	**8712**	**96%**
PARTICIPATED PRIMARILY ON POST	**3%**	**1%**	**1%**	**0%**	**86**	**1%**
Less Than Once a Month	57%	73%	63%	50%	51	55%
1-3 Times A Month	31%	18%	13%	13%	21	26%
4 + Times A Month	12%	9%	25%	38%	14	20%
Total Participants	**100%**	**100%**	**100%**	**100%**	**86**	**100%**
Participants' Rank						
E1-E4	47%	18%	N/A	0%	26	38%
E5-E9	31%	18%	N/A	75%	21	31%
O1-O3, WO1-CW5	12%	9%	N/A	25%	8	12%
O4-O10	10%	55%	N/A	0%	11	18%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	10	10%
Military Housing On Post	29%	45%	0%	0%	20	19%
Off-post Housing (<30 min.)	31%	55%	79%	100%	39	53%
Off-post Housing (>=30 min.)	20%	0%	21%	0%	13	18%
PARTICIPATED PRIMARILY OFF POST	**5%**	**2%**	**3%**	**1%**	**263**	**3%**
Less Than Once a Month	60%	81%	71%	59%	176	67%
1-3 Times A Month	29%	17%	20%	38%	66	26%
4 + Times A Month	11%	2%	9%	3%	21	7%
Total Participants	**100%**	**100%**	**100%**	**100%**	**263**	**100%**
Participants' Rank						
E1-E4	27%	15%	N/A	6%	35	29%
E5-E9	35%	39%	N/A	42%	64	32%
O1-O3, WO1-CW5	15%	15%	N/A	6%	23	12%
O4-O10	22%	32%	N/A	45%	49	27%
Participants' Residence						
Barracks/BEQ/BOQ	19%	0%	0%	0%	18	10%
Military Housing On Post	31%	51%	1%	0%	52	22%
Off-post Housing (<30 min.)	37%	37%	63%	58%	118	47%
Off-post Housing (>=30 min.)	13%	12%	36%	42%	59	21%

OUTDOOR RECREATION

PICNICKING

	Active Duty (n = 1837)	Spouses (n = 1686)	Civilians (n = 3066)	Retirees (n = 2352)		Total Cases (n = 8941)
OVERALL PARTICIPATION	**26%**	**38%**	**33%**	**24%**	**2683**	**29%**
DID NOT PARTICIPATE PAST YEAR	**74%**	**62%**	**67%**	**76%**	**6258**	**71%**
PARTICIPATED PRIMARILY ON POST	**12%**	**15%**	**8%**	**5%**	**832**	**9%**
Less Than Once a Month	70%	62%	80%	70%	587	70%
1-3 Times A Month	26%	30%	16%	20%	193	24%
4 + Times A Month	4%	9%	4%	10%	52	5%
Total Participants	**100%**	**100%**	**100%**	**100%**	**832**	**100%**
Participants' Rank						
E1-E4	15%	9%	N/A	3%	55	11%
E5-E9	36%	35%	N/A	50%	211	40%
O1-O3, WO1-CW5	10%	13%	N/A	11%	63	12%
O4-O10	39%	43%	N/A	36%	219	36%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	35	5%
Military Housing On Post	50%	79%	1%	0%	303	34%
Off-post Housing (<30 min.)	26%	16%	66%	75%	327	43%
Off-post Housing (>=30 min.)	7%	4%	33%	25%	127	18%
PARTICIPATED PRIMARILY OFF POST	**15%**	**23%**	**24%**	**19%**	**1851**	**20%**
Less Than Once a Month	68%	65%	66%	67%	1227	67%
1-3 Times A Month	26%	27%	28%	28%	507	27%
4 + Times A Month	7%	7%	6%	5%	117	6%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1851**	**100%**
Participants' Rank						
E1-E4	11%	8%	N/A	2%	66	7%
E5-E9	34%	32%	N/A	42%	362	37%
O1-O3, WO1-CW5	15%	16%	N/A	8%	127	12%
O4-O10	40%	44%	N/A	48%	442	44%
Participants' Residence						
Barracks/BEQ/BOQ	5%	0%	0%	0%	12	1%
Military Housing On Post	24%	29%	1%	0%	180	9%
Off-post Housing (<30 min.)	43%	50%	59%	62%	937	54%
Off-post Housing (>=30 min.)	29%	21%	40%	38%	576	36%

OUTDOOR RECREATION

POWER BOATING/SAILING/JET SKIING/WATER SKIING

	Active Duty (n = 1852)	Spouses (n = 1718)	Civilians (n = 3115)	Retirees (n = 2413)		Total Cases (n = 9098)
OVERALL PARTICIPATION	**9%**	**8%**	**10%**	**9%**	**848**	**9%**
DID NOT PARTICIPATE PAST YEAR	**91%**	**92%**	**90%**	**91%**	**8250**	**91%**
PARTICIPATED PRIMARILY ON POST	**2%**	**1%**	**1%**	**1%**	**106**	**1%**
Less Than Once a Month	35%	52%	44%	59%	50	47%
1-3 Times A Month	32%	10%	19%	19%	23	21%
4 + Times A Month	32%	38%	38%	22%	33	32%
Total Participants	**100%**	**100%**	**100%**	**100%**	**106**	**100%**
Participants' Rank						
E1-E4	11%	0%	N/A	0%	4	6%
E5-E9	30%	18%	N/A	46%	26	30%
O1-O3, WO1-CW5	5%	12%	N/A	4%	5	9%
O4-O10	54%	71%	N/A	50%	45	56%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	6	3%
Military Housing On Post	38%	75%	0%	0%	29	22%
Off-post Housing (<30 min.)	30%	20%	67%	79%	48	52%
Off-post Housing (>=30 min.)	16%	5%	33%	21%	18	23%
PARTICIPATED PRIMARILY OFF POST	**7%**	**7%**	**9%**	**8%**	**742**	**8%**
Less Than Once a Month	53%	71%	49%	45%	385	52%
1-3 Times A Month	28%	18%	23%	29%	184	25%
4 + Times A Month	20%	10%	28%	26%	173	23%
Total Participants	**100%**	**100%**	**100%**	**100%**	**742**	**100%**
Participants' Rank						
E1-E4	15%	5%	N/A	2%	28	9%
E5-E9	35%	27%	N/A	33%	133	34%
O1-O3, WO1-CW5	14%	10%	N/A	7%	41	10%
O4-O10	35%	58%	N/A	58%	209	47%
Participants' Residence						
Barracks/BEQ/BOQ	12%	0%	0%	0%	16	2%
Military Housing On Post	19%	31%	0%	0%	62	10%
Off-post Housing (<30 min.)	43%	43%	64%	64%	377	55%
Off-post Housing (>=30 min.)	26%	26%	35%	36%	215	33%

OUTDOOR RECREATION

ROCK CLIMBING/MOUNTAIN CLIMBING

	Active Duty (n = 1841)	Spouses (n = 1730)	Civilians (n = 3121)	Retirees (n = 2409)		Total Cases (n = 9101)
OVERALL PARTICIPATION	**5%**	**3%**	**4%**	**3%**	**351**	**4%**
DID NOT PARTICIPATE PAST YEAR	**95%**	**97%**	**96%**	**97%**	**8750**	**96%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**40**	**0%**
Less Than Once a Month	78%	75%	83%	88%	32	75%
1-3 Times A Month	17%	13%	17%	0%	5	19%
4 + Times A Month	6%	13%	0%	13%	3	5%
Total Participants	**100%**	**100%**	**100%**	**100%**	**40**	**100%**
Participants' Rank						
E1-E4	17%	0%	N/A	0%	3	7%
E5-E9	28%	14%	N/A	43%	9	29%
O1-O3, WO1-CW5	28%	14%	N/A	0%	6	18%
O4-O10	28%	71%	N/A	57%	14	45%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	3	5%
Military Housing On Post	33%	71%	0%	0%	11	22%
Off-post Housing (<30 min.)	22%	29%	40%	100%	15	45%
Off-post Housing (>=30 min.)	28%	0%	60%	0%	8	28%
PARTICIPATED PRIMARILY OFF POST	**5%**	**3%**	**4%**	**2%**	**311**	**4%**
Less Than Once a Month	65%	69%	77%	80%	228	74%
1-3 Times A Month	24%	16%	15%	20%	58	18%
4 + Times A Month	11%	14%	7%	0%	25	8%
Total Participants	**100%**	**100%**	**100%**	**100%**	**311**	**100%**
Participants' Rank						
E1-E4	26%	5%	N/A	4%	24	18%
E5-E9	27%	28%	N/A	41%	53	28%
O1-O3, WO1-CW5	13%	9%	N/A	6%	17	11%
O4-O10	35%	58%	N/A	49%	76	43%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	16	5%
Military Housing On Post	25%	35%	1%	0%	38	12%
Off-post Housing (<30 min.)	44%	41%	64%	63%	156	58%
Off-post Housing (>=30 min.)	10%	24%	35%	37%	76	25%

OUTDOOR RECREATION

SCUBA

	Active Duty (n = 1844)	Spouses (n = 1720)	Civilians (n = 3121)	Retirees (n = 2407)		Total Cases (n = 9092)
OVERALL PARTICIPATION	**5%**	**2%**	**3%**	**3%**	**271**	**3%**
DID NOT PARTICIPATE PAST YEAR	**95%**	**98%**	**97%**	**97%**	**8821**	**97%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**20**	**0%**
Less Than Once a Month	70%	50%	60%	67%	13	72%
1-3 Times A Month	10%	0%	0%	0%	1	3%
4 + Times A Month	20%	50%	40%	33%	6	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**20**	**100%**
Participants' Rank						
E1-E4	33%	0%	N/A	0%	3	12%
E5-E9	44%	0%	N/A	67%	6	43%
O1-O3, WO1-CW5	0%	50%	N/A	0%	1	6%
O4-O10	22%	50%	N/A	33%	4	39%
Participants' Residence						
Barracks/BEQ/BOQ	33%	0%	0%	0%	3	9%
Military Housing On Post	33%	100%	0%	0%	5	21%
Off-post Housing (<30 min.)	33%	0%	0%	100%	6	47%
Off-post Housing (>=30 min.)	0%	0%	100%	0%	3	23%
PARTICIPATED PRIMARILY OFF POST	**4%**	**2%**	**2%**	**3%**	**251**	**3%**
Less Than Once a Month	64%	77%	82%	74%	185	73%
1-3 Times A Month	20%	13%	10%	21%	41	18%
4 + Times A Month	16%	10%	8%	5%	25	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**251**	**100%**
Participants' Rank						
E1-E4	13%	0%	N/A	0%	10	6%
E5-E9	34%	18%	N/A	27%	46	29%
O1-O3, WO1-CW5	15%	25%	N/A	8%	23	15%
O4-O10	39%	57%	N/A	65%	80	49%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	8	2%
Military Housing On Post	30%	19%	1%	0%	31	13%
Off-post Housing (<30 min.)	38%	55%	59%	59%	118	53%
Off-post Housing (>=30 min.)	22%	26%	39%	41%	73	33%

OUTDOOR RECREATION

SKEET/TRAP SHOOTING

	Active Duty (n = 1849)	Spouses (n = 1720)	Civilians (n = 3114)	Retirees (n = 2411)		Total Cases (n = 9094)
OVERALL PARTICIPATION	**4%**	**2%**	**4%**	**4%**	**319**	**3%**
DID NOT PARTICIPATE PAST YEAR	**96%**	**98%**	**96%**	**96%**	**8775**	**97%**
PARTICIPATED PRIMARILY ON POST	**2%**	**1%**	**0%**	**1%**	**67**	**1%**
Less Than Once a Month	70%	64%	33%	64%	41	60%
1-3 Times A Month	17%	27%	42%	7%	14	21%
4 + Times A Month	13%	9%	25%	29%	12	19%
Total Participants	**100%**	**100%**	**100%**	**100%**	**67**	**100%**
Participants' Rank						
E1-E4	10%	11%	N/A	0%	4	6%
E5-E9	20%	33%	N/A	71%	19	33%
O1-O3, WO1-CW5	27%	11%	N/A	0%	9	18%
O4-O10	43%	44%	N/A	29%	21	42%
Participants' Residence						
Barracks/BEQ/BOQ	27%	0%	0%	0%	8	6%
Military Housing On Post	30%	55%	0%	0%	15	27%
Off-post Housing (<30 min.)	23%	45%	67%	85%	31	43%
Off-post Housing (>=30 min.)	20%	0%	33%	15%	12	24%
PARTICIPATED PRIMARILY OFF POST	**3%**	**1%**	**3%**	**3%**	**252**	**3%**
Less Than Once a Month	46%	75%	63%	51%	143	59%
1-3 Times A Month	27%	10%	27%	25%	63	25%
4 + Times A Month	27%	15%	10%	24%	46	16%
Total Participants	**100%**	**100%**	**100%**	**100%**	**252**	**100%**
Participants' Rank						
E1-E4	20%	0%	N/A	0%	10	8%
E5-E9	45%	24%	N/A	35%	51	40%
O1-O3, WO1-CW5	2%	6%	N/A	13%	11	8%
O4-O10	33%	71%	N/A	52%	65	44%
Participants' Residence						
Barracks/BEQ/BOQ	24%	0%	0%	0%	12	5%
Military Housing On Post	16%	35%	0%	0%	15	5%
Off-post Housing (<30 min.)	41%	60%	55%	63%	125	54%
Off-post Housing (>=30 min.)	18%	5%	45%	37%	76	37%

OUTDOOR RECREATION

SKY DIVING

	Active Duty (n = 1846)	Spouses (n = 1717)	Civilians (n = 3101)	Retirees (n = 2418)		Total Cases (n = 9082)
OVERALL PARTICIPATION	**2%**	**1%**	**1%**	**0%**	**90**	**1%**
DID NOT PARTICIPATE PAST YEAR	**98%**	**99%**	**99%**	**100%**	**8992**	**99%**
PARTICIPATED PRIMARILY ON POST	**0%**	**0%**	**0%**	**0%**	**16**	**0%**
Less Than Once a Month	63%	50%	50%	50%	9	60%
1-3 Times A Month	13%	0%	0%	25%	2	7%
4 + Times A Month	25%	50%	50%	25%	5	33%
Total Participants	**100%**	**100%**	**100%**	**100%**	**16**	**100%**
Participants' Rank						
E1-E4	25%	0%	N/A	0%	2	9%
E5-E9	50%	100%	N/A	75%	9	66%
O1-O3, WO1-CW5	0%	0%	N/A	25%	1	9%
O4-O10	25%	0%	N/A	0%	2	15%
Participants' Residence						
Barracks/BEQ/BOQ	25%	0%	0%	0%	2	8%
Military Housing On Post	50%	100%	0%	0%	6	36%
Off-post Housing (<30 min.)	13%	0%	50%	100%	5	44%
Off-post Housing (>=30 min.)	13%	0%	50%	0%	2	12%
PARTICIPATED PRIMARILY OFF POST	**2%**	**1%**	**1%**	**0%**	**74**	**1%**
Less Than Once a Month	71%	67%	83%	71%	55	72%
1-3 Times A Month	11%	33%	17%	0%	11	18%
4 + Times A Month	17%	0%	0%	29%	8	10%
Total Participants	**100%**	**100%**	**100%**	**100%**	**74**	**100%**
Participants' Rank						
E1-E4	21%	0%	N/A	0%	7	26%
E5-E9	41%	44%	N/A	83%	23	41%
O1-O3, WO1-CW5	21%	33%	N/A	17%	11	21%
O4-O10	18%	22%	N/A	0%	8	12%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	6	10%
Military Housing On Post	29%	11%	0%	0%	11	15%
Off-post Housing (<30 min.)	37%	44%	53%	20%	28	43%
Off-post Housing (>=30 min.)	17%	44%	47%	80%	23	32%

OUTDOOR RECREATION

SNOW SKIING/SNOWBOARDING

	Active Duty (n = 1851)	Spouses (n = 1719)	Civilians (n = 3116)	Retirees (n = 2415)	Total Cases (n = 9101)	
OVERALL PARTICIPATION	**11%**	**13%**	**9%**	**6%**	**859**	**9%**
DID NOT PARTICIPATE PAST YEAR	**89%**	**87%**	**91%**	**94%**	**8242**	**91%**
PARTICIPATED PRIMARILY ON POST	**3%**	**4%**	**0%**	**1%**	**145**	**1%**
Less Than Once a Month	32%	28%	55%	29%	46	32%
1-3 Times A Month	34%	23%	9%	47%	42	29%
4 + Times A Month	34%	48%	36%	24%	57	39%
Total Participants	**100%**	**100%**	**100%**	**100%**	**145**	**100%**
Participants' Rank						
E1-E4	8%	0%	N/A	0%	4	2%
E5-E9	25%	10%	N/A	60%	28	21%
O1-O3, WO1-CW5	9%	10%	N/A	0%	11	8%
O4-O10	58%	79%	N/A	40%	83	68%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	4	2%
Military Housing On Post	72%	95%	0%	0%	99	60%
Off-post Housing (<30 min.)	15%	3%	80%	71%	28	30%
Off-post Housing (>=30 min.)	6%	2%	20%	29%	10	9%
PARTICIPATED PRIMARILY OFF POST	**8%**	**10%**	**9%**	**5%**	**714**	**8%**
Less Than Once a Month	60%	67%	59%	56%	433	60%
1-3 Times A Month	25%	27%	23%	30%	183	25%
4 + Times A Month	15%	6%	17%	15%	98	15%
Total Participants	**100%**	**100%**	**100%**	**100%**	**714**	**100%**
Participants' Rank						
E1-E4	17%	5%	N/A	0%	33	11%
E5-E9	33%	28%	N/A	18%	112	30%
O1-O3, WO1-CW5	13%	13%	N/A	14%	54	13%
O4-O10	37%	54%	N/A	68%	215	47%
Participants' Residence						
Barracks/BEQ/BOQ	15%	1%	0%	0%	23	5%
Military Housing On Post	24%	39%	2%	0%	104	13%
Off-post Housing (<30 min.)	43%	45%	60%	67%	364	55%
Off-post Housing (>=30 min.)	18%	15%	38%	33%	184	27%

OUTDOOR RECREATION

VOLKSMARCHING

	Active Duty (n = 1836)	Spouses (n = 1713)	Civilians (n = 3100)	Retirees (n = 2401)		Total Cases (n = 9050)
OVERALL PARTICIPATION	**2%**	**3%**	**3%**	**4%**	**262**	**3%**
DID NOT PARTICIPATE PAST YEAR	**98%**	**97%**	**97%**	**96%**	**8788**	**97%**
PARTICIPATED PRIMARILY ON POST	**1%**	**1%**	**1%**	**1%**	**66**	**1%**
Less Than Once a Month	82%	83%	88%	79%	55	81%
1-3 Times A Month	9%	17%	4%	16%	7	14%
4 + Times A Month	9%	0%	8%	5%	4	5%
Total Participants	**100%**	**100%**	**100%**	**100%**	**66**	**100%**
Participants' Rank						
E1-E4	18%	10%	N/A	0%	3	5%
E5-E9	73%	10%	N/A	56%	19	57%
O1-O3, WO1-CW5	0%	30%	N/A	6%	4	9%
O4-O10	9%	50%	N/A	39%	13	29%
Participants' Residence						
Barracks/BEQ/BOQ	27%	0%	0%	0%	3	2%
Military Housing On Post	36%	64%	0%	0%	11	12%
Off-post Housing (<30 min.)	18%	36%	73%	63%	34	50%
Off-post Housing (>=30 min.)	18%	0%	27%	37%	15	36%
PARTICIPATED PRIMARILY OFF POST	**2%**	**2%**	**2%**	**3%**	**196**	**2%**
Less Than Once a Month	65%	63%	70%	75%	136	71%
1-3 Times A Month	29%	26%	22%	15%	42	22%
4 + Times A Month	6%	11%	8%	10%	18	7%
Total Participants	**100%**	**100%**	**100%**	**100%**	**196**	**100%**
Participants' Rank						
E1-E4	12%	0%	N/A	0%	4	4%
E5-E9	24%	38%	N/A	31%	41	28%
O1-O3, WO1-CW5	9%	12%	N/A	11%	14	12%
O4-O10	55%	50%	N/A	58%	72	56%
Participants' Residence						
Barracks/BEQ/BOQ	9%	0%	0%	0%	3	2%
Military Housing On Post	27%	46%	0%	0%	25	8%
Off-post Housing (<30 min.)	55%	34%	66%	76%	113	62%
Off-post Housing (>=30 min.)	9%	20%	34%	24%	43	29%

OUTDOOR RECREATION

WINDSURFING/SURFING/BOOGIE BOARDING

	Active Duty (n = 1839)	Spouses (n = 1710)	Civilians (n = 3091)	Retirees (n = 2396)	Total Cases (n = 9036)	
OVERALL PARTICIPATION	**3%**	**3%**	**3%**	**1%**	**222**	**2%**
DID NOT PARTICIPATE PAST YEAR	**97%**	**97%**	**97%**	**99%**	**8814**	**98%**
PARTICIPATED PRIMARILY ON POST	**0%**	**1%**	**0%**	**0%**	**29**	**0%**
Less Than Once a Month	78%	50%	100%	50%	18	67%
1-3 Times A Month	11%	42%	0%	17%	7	23%
4 + Times A Month	11%	8%	0%	33%	4	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**29**	**100%**
Participants' Rank						
E1-E4	38%	0%	N/A	0%	3	7%
E5-E9	38%	10%	N/A	33%	6	26%
O1-O3, WO1-CW5	0%	10%	N/A	0%	1	2%
O4-O10	25%	80%	N/A	67%	14	65%
Participants' Residence						
Barracks/BEQ/BOQ	38%	0%	0%	0%	3	6%
Military Housing On Post	50%	50%	0%	0%	10	33%
Off-post Housing (<30 min.)	13%	25%	50%	100%	11	45%
Off-post Housing (>=30 min.)	0%	25%	50%	0%	4	16%
PARTICIPATED PRIMARILY OFF POST	**2%**	**2%**	**3%**	**1%**	**193**	**2%**
Less Than Once a Month	60%	71%	75%	76%	137	71%
1-3 Times A Month	23%	21%	12%	4%	30	14%
4 + Times A Month	16%	7%	13%	20%	26	16%
Total Participants	**100%**	**100%**	**100%**	**100%**	**193**	**100%**
Participants' Rank						
E1-E4	17%	7%	N/A	0%	10	14%
E5-E9	27%	32%	N/A	29%	30	32%
O1-O3, WO1-CW5	10%	7%	N/A	5%	8	8%
O4-O10	46%	54%	N/A	67%	55	46%
Participants' Residence						
Barracks/BEQ/BOQ	13%	0%	0%	0%	5	4%
Military Housing On Post	33%	31%	0%	0%	26	11%
Off-post Housing (<30 min.)	40%	48%	65%	74%	100	61%
Off-post Housing (>=30 min.)	15%	21%	35%	26%	47	24%

SOCIAL

DANCING

	Active Duty (n = 1829)	Spouses (n = 1699)	Civilians (n = 3070)	Retirees (n = 2363)		Total Cases (n = 8961)
OVERALL PARTICIPATION	**31%**	**26%**	**29%**	**25%**	**2475**	**28%**
DID NOT PARTICIPATE PAST YEAR	**69%**	**74%**	**71%**	**75%**	**6486**	**72%**
PARTICIPATED PRIMARILY ON POST	**7%**	**6%**	**3%**	**3%**	**382**	**4%**
Less Than Once a Month	50%	64%	53%	59%	216	56%
1-3 Times A Month	28%	25%	36%	29%	111	30%
4 + Times A Month	21%	11%	11%	12%	55	14%
Total Participants	**100%**	**100%**	**100%**	**100%**	**382**	**100%**
Participants' Rank						
E1-E4	9%	7%	N/A	1%	17	5%
E5-E9	36%	30%	N/A	42%	99	45%
O1-O3, WO1-CW5	4%	12%	N/A	8%	22	7%
O4-O10	51%	51%	N/A	48%	139	43%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	24	5%
Military Housing On Post	41%	63%	7%	0%	119	31%
Off-post Housing (<30 min.)	28%	32%	68%	87%	174	48%
Off-post Housing (>=30 min.)	11%	5%	25%	13%	45	15%
PARTICIPATED PRIMARILY OFF POST	**25%**	**20%**	**26%**	**22%**	**2093**	**24%**
Less Than Once a Month	58%	68%	67%	70%	1379	65%
1-3 Times A Month	27%	24%	23%	22%	497	24%
4 + Times A Month	15%	7%	10%	8%	217	11%
Total Participants	**100%**	**100%**	**100%**	**100%**	**2093**	**100%**
Participants' Rank						
E1-E4	27%	13%	N/A	3%	167	17%
E5-E9	38%	42%	N/A	41%	473	38%
O1-O3, WO1-CW5	12%	14%	N/A	7%	124	11%
O4-O10	23%	32%	N/A	49%	412	34%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	76	4%
Military Housing On Post	21%	36%	0%	0%	211	10%
Off-post Housing (<30 min.)	41%	40%	61%	61%	1005	53%
Off-post Housing (>=30 min.)	21%	24%	39%	39%	614	32%

SOCIAL

ENTERTAINING GUESTS AT HOME

	Active Duty (n = 1828)	Spouses (n = 1700)	Civilians (n = 3063)	Retirees (n = 2338)		Total Cases (n = 8929)
OVERALL PARTICIPATION	**56%**	**75%**	**58%**	**57%**	**5389**	**59%**
DID NOT PARTICIPATE PAST YEAR	**44%**	**25%**	**42%**	**43%**	**3540**	**41%**
PARTICIPATED PRIMARILY ON POST	**21%**	**36%**	**1%**	**1%**	**1057**	**10%**
Less Than Once a Month	38%	32%	53%	45%	375	37%
1-3 Times A Month	44%	50%	33%	48%	501	47%
4 + Times A Month	18%	17%	13%	6%	181	16%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1057**	**100%**
Participants' Rank						
E1-E4	15%	10%	N/A	7%	111	12%
E5-E9	31%	39%	N/A	44%	345	39%
O1-O3, WO1-CW5	12%	13%	N/A	7%	120	13%
O4-O10	42%	38%	N/A	41%	378	36%
Participants' Residence						
Barracks/BEQ/BOQ	9%	0%	0%	0%	35	4%
Military Housing On Post	88%	96%	68%	0%	936	89%
Off-post Housing (<30 min.)	2%	2%	24%	88%	43	6%
Off-post Housing (>=30 min.)	1%	1%	8%	13%	15	2%
PARTICIPATED PRIMARILY OFF POST	**35%**	**39%**	**57%**	**55%**	**4332**	**49%**
Less Than Once a Month	40%	42%	46%	44%	1914	44%
1-3 Times A Month	42%	43%	40%	44%	1813	42%
4 + Times A Month	17%	15%	14%	12%	605	15%
Total Participants	**100%**	**100%**	**100%**	**100%**	**4332**	**100%**
Participants' Rank						
E1-E4	13%	8%	N/A	2%	154	8%
E5-E9	36%	29%	N/A	37%	814	34%
O1-O3, WO1-CW5	15%	15%	N/A	8%	276	12%
O4-O10	36%	48%	N/A	53%	1118	46%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	47	1%
Military Housing On Post	4%	4%	0%	0%	53	1%
Off-post Housing (<30 min.)	57%	67%	62%	64%	2489	62%
Off-post Housing (>=30 min.)	32%	29%	37%	36%	1370	36%

SOCIAL

HAPPY HOUR/SOCIAL HOUR

	Active Duty (n = 1827)	Spouses (n = 1712)	Civilians (n = 3074)	Retirees (n = 2351)		Total Cases (n = 8964)
OVERALL PARTICIPATION	**34%**	**24%**	**31%**	**24%**	**2551**	**28%**
DID NOT PARTICIPATE PAST YEAR	**66%**	**76%**	**69%**	**76%**	**6413**	**72%**
PARTICIPATED PRIMARILY ON POST	**13%**	**7%**	**6%**	**5%**	**656**	**7%**
Less Than Once a Month	56%	63%	67%	67%	407	61%
1-3 Times A Month	32%	33%	27%	24%	191	30%
4 + Times A Month	13%	5%	6%	9%	58	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**656**	**100%**
Participants' Rank						
E1-E4	3%	4%	N/A	0%	12	2%
E5-E9	28%	23%	N/A	34%	126	34%
O1-O3, WO1-CW5	15%	14%	N/A	7%	56	14%
O4-O10	54%	59%	N/A	59%	254	49%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	24	3%
Military Housing On Post	47%	69%	3%	0%	200	31%
Off-post Housing (<30 min.)	30%	27%	68%	76%	286	46%
Off-post Housing (>=30 min.)	13%	5%	29%	24%	107	20%
PARTICIPATED PRIMARILY OFF POST	**21%**	**17%**	**25%**	**19%**	**1895**	**21%**
Less Than Once a Month	46%	63%	52%	57%	1018	52%
1-3 Times A Month	33%	28%	30%	28%	563	31%
4 + Times A Month	21%	9%	18%	15%	314	17%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1895**	**100%**
Participants' Rank						
E1-E4	25%	9%	N/A	2%	129	14%
E5-E9	35%	34%	N/A	31%	348	32%
O1-O3, WO1-CW5	10%	10%	N/A	8%	100	10%
O4-O10	29%	46%	N/A	59%	470	43%
Participants' Residence						
Barracks/BEQ/BOQ	18%	0%	0%	0%	68	4%
Military Housing On Post	16%	30%	0%	0%	146	7%
Off-post Housing (<30 min.)	44%	45%	64%	62%	983	57%
Off-post Housing (>=30 min.)	22%	26%	36%	38%	555	33%

SOCIAL

NIGHT CLUBS/LOUNGES

	Active Duty (n = 1828)	Spouses (n = 1716)	Civilians (n = 3055)	Retirees (n = 2365)		Total Cases (n = 8964)
OVERALL PARTICIPATION	**33%**	**21%**	**27%**	**20%**	**2258**	**26%**
DID NOT PARTICIPATE PAST YEAR	**67%**	**79%**	**73%**	**80%**	**6706**	**74%**
PARTICIPATED PRIMARILY ON POST	**5%**	**4%**	**3%**	**3%**	**307**	**3%**
Less Than Once a Month	55%	69%	54%	59%	179	56%
1-3 Times A Month	22%	25%	32%	33%	85	29%
4 + Times A Month	22%	7%	14%	8%	43	14%
Total Participants	**100%**	**100%**	**100%**	**100%**	**307**	**100%**
Participants' Rank						
E1-E4	6%	8%	N/A	2%	11	4%
E5-E9	46%	43%	N/A	52%	97	54%
O1-O3, WO1-CW5	8%	13%	N/A	9%	20	9%
O4-O10	39%	36%	N/A	38%	78	33%
Participants' Residence						
Barracks/BEQ/BOQ	23%	0%	0%	0%	22	5%
Military Housing On Post	40%	67%	9%	0%	86	29%
Off-post Housing (<30 min.)	24%	31%	61%	70%	127	47%
Off-post Housing (>=30 min.)	12%	2%	30%	30%	51	19%
PARTICIPATED PRIMARILY OFF POST	**27%**	**17%**	**24%**	**18%**	**1951**	**23%**
Less Than Once a Month	50%	66%	54%	60%	1095	55%
1-3 Times A Month	32%	29%	29%	30%	587	30%
4 + Times A Month	18%	5%	17%	10%	269	15%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1951**	**100%**
Participants' Rank						
E1-E4	28%	15%	N/A	3%	185	20%
E5-E9	37%	45%	N/A	39%	434	39%
O1-O3, WO1-CW5	10%	14%	N/A	8%	114	11%
O4-O10	25%	26%	N/A	50%	365	30%
Participants' Residence						
Barracks/BEQ/BOQ	22%	0%	0%	0%	105	6%
Military Housing On Post	22%	40%	0%	0%	223	11%
Off-post Housing (<30 min.)	39%	39%	61%	62%	932	52%
Off-post Housing (>=30 min.)	18%	22%	38%	38%	542	31%

SOCIAL

SPECIALLY ARRANGED SHOPPING TRIPS

	Active Duty (n = 1835)	Spouses (n = 1704)	Civilians (n = 3071)	Retirees (n = 2365)		Total Cases (n = 8975)
OVERALL PARTICIPATION	**13%**	**22%**	**16%**	**11%**	**1373**	**15%**
DID NOT PARTICIPATE PAST YEAR	**87%**	**78%**	**84%**	**89%**	**7602**	**85%**
PARTICIPATED PRIMARILY ON POST	**2%**	**2%**	**1%**	**1%**	**141**	**1%**
Less Than Once a Month	72%	69%	92%	48%	102	73%
1-3 Times A Month	25%	26%	5%	28%	29	18%
4 + Times A Month	3%	5%	3%	24%	10	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**141**	**100%**
Participants' Rank						
E1-E4	20%	10%	N/A	4%	12	19%
E5-E9	34%	38%	N/A	65%	42	45%
O1-O3, WO1-CW5	3%	8%	N/A	17%	8	8%
O4-O10	43%	44%	N/A	13%	35	28%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	7	9%
Military Housing On Post	49%	66%	0%	0%	44	28%
Off-post Housing (<30 min.)	23%	32%	81%	67%	64	48%
Off-post Housing (>=30 min.)	9%	2%	19%	33%	18	15%
PARTICIPATED PRIMARILY OFF POST	**11%**	**19%**	**15%**	**10%**	**1232**	**13%**
Less Than Once a Month	58%	61%	72%	69%	815	65%
1-3 Times A Month	31%	31%	22%	25%	324	27%
4 + Times A Month	12%	8%	6%	5%	93	8%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1232**	**100%**
Participants' Rank						
E1-E4	27%	13%	N/A	2%	98	18%
E5-E9	38%	38%	N/A	49%	293	42%
O1-O3, WO1-CW5	12%	16%	N/A	6%	83	11%
O4-O10	23%	33%	N/A	44%	236	30%
Participants' Residence						
Barracks/BEQ/BOQ	18%	0%	0%	0%	37	4%
Military Housing On Post	26%	48%	1%	0%	214	15%
Off-post Housing (<30 min.)	33%	38%	62%	66%	570	51%
Off-post Housing (>=30 min.)	23%	14%	37%	34%	308	30%

SOCIAL

SPECIAL FAMILY EVENTS

	Active Duty (n = 1839)	Spouses (n = 1682)	Civilians (n = 3042)	Retirees (n = 2337)		Total Cases (n = 8900)
OVERALL PARTICIPATION	**37%**	**57%**	**45%**	**38%**	**3926**	**43%**
DID NOT PARTICIPATE PAST YEAR	**63%**	**43%**	**55%**	**62%**	**4974**	**57%**
PARTICIPATED PRIMARILY ON POST	**9%**	**14%**	**3%**	**2%**	**556**	**5%**
Less Than Once a Month	62%	64%	65%	76%	361	65%
1-3 Times A Month	28%	28%	32%	14%	152	29%
4 + Times A Month	10%	7%	2%	10%	43	7%
Total Participants	**100%**	**100%**	**100%**	**100%**	**556**	**100%**
Participants' Rank						
E1-E4	11%	9%	N/A	2%	39	10%
E5-E9	30%	38%	N/A	40%	154	37%
O1-O3, WO1-CW5	10%	11%	N/A	12%	48	11%
O4-O10	49%	42%	N/A	46%	198	42%
Participants' Residence						
Barracks/BEQ/BOQ	5%	0%	0%	0%	10	1%
Military Housing On Post	74%	80%	6%	0%	321	57%
Off-post Housing (<30 min.)	15%	17%	73%	83%	157	33%
Off-post Housing (>=30 min.)	6%	2%	21%	17%	39	8%
PARTICIPATED PRIMARILY OFF POST	**28%**	**43%**	**43%**	**36%**	**3370**	**38%**
Less Than Once a Month	50%	50%	52%	55%	1747	52%
1-3 Times A Month	35%	39%	37%	36%	1242	36%
4 + Times A Month	15%	12%	11%	8%	381	12%
Total Participants	**100%**	**100%**	**100%**	**100%**	**3370**	**100%**
Participants' Rank						
E1-E4	14%	8%	N/A	3%	144	9%
E5-E9	36%	35%	N/A	40%	702	37%
O1-O3, WO1-CW5	13%	14%	N/A	7%	213	11%
O4-O10	37%	42%	N/A	50%	831	43%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	42	1%
Military Housing On Post	24%	34%	1%	0%	384	11%
Off-post Housing (<30 min.)	44%	45%	59%	63%	1684	54%
Off-post Housing (>=30 min.)	24%	20%	39%	37%	989	34%

SPORTS AND FITNESS

GROUP EXERCISE CLASSES

	Active Duty (n = 974)	Spouses (n = 1137)	Civilians (n = 1503)	Retirees (n = 1574)		Total Cases (n = 5188)
OVERALL PARTICIPATION	**12%**	**23%**	**12%**	**10%**	**730**	**14%**
DID NOT PARTICIPATE PAST YEAR	**88%**	**77%**	**88%**	**90%**	**4458**	**86%**
PARTICIPATED PRIMARILY ON POST	**8%**	**10%**	**5%**	**3%**	**320**	**6%**
Less Than Once a Month	30%	25%	17%	20%	75	21%
1-3 Times A Month	26%	23%	30%	26%	82	27%
4 + Times A Month	44%	53%	54%	54%	163	52%
Total Participants	**100%**	**100%**	**100%**	**100%**	**320**	**100%**
Participants' Rank						
E1-E4	21%	5%	N/A	3%	22	11%
E5-E9	48%	28%	N/A	61%	84	48%
O1-O3, WO1-CW5	8%	8%	N/A	3%	14	6%
O4-O10	23%	59%	N/A	33%	84	34%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	12	3%
Military Housing On Post	28%	75%	2%	0%	110	31%
Off-post Housing (<30 min.)	33%	21%	68%	74%	114	45%
Off-post Housing (>=30 min.)	23%	3%	30%	26%	47	21%
PARTICIPATED PRIMARILY OFF POST	**4%**	**13%**	**8%**	**7%**	**410**	**8%**
Less Than Once a Month	33%	13%	19%	13%	67	18%
1-3 Times A Month	14%	23%	12%	23%	79	20%
4 + Times A Month	53%	64%	69%	63%	264	62%
Total Participants	**100%**	**100%**	**100%**	**100%**	**410**	**100%**
Participants' Rank						
E1-E4	16%	7%	N/A	5%	17	8%
E5-E9	35%	24%	N/A	32%	68	29%
O1-O3, WO1-CW5	16%	11%	N/A	11%	28	13%
O4-O10	32%	58%	N/A	52%	125	50%
Participants' Residence						
Barracks/BEQ/BOQ	19%	0%	0%	0%	6	2%
Military Housing On Post	26%	21%	1%	0%	39	12%
Off-post Housing (<30 min.)	26%	51%	62%	57%	180	48%
Off-post Housing (>=30 min.)	29%	28%	37%	43%	115	39%

SPORTS AND FITNESS

BOWLING

	Active Duty (n = 1146)	Spouses (n = 1275)	Civilians (n = 1606)	Retirees (n = 1554)		Total Cases (n = 5581)
OVERALL PARTICIPATION	**19%**	**36%**	**19%**	**14%**	**1202**	**21%**
DID NOT PARTICIPATE PAST YEAR	**81%**	**64%**	**81%**	**86%**	**4379**	**79%**
PARTICIPATED PRIMARILY ON POST	**14%**	**28%**	**9%**	**8%**	**793**	**13%**
Less Than Once a Month	61%	70%	55%	59%	504	60%
1-3 Times A Month	26%	25%	27%	25%	204	28%
4 + Times A Month	13%	5%	18%	16%	85	12%
Total Participants	**100%**	**100%**	**100%**	**100%**	**793**	**100%**
Participants' Rank						
E1-E4	13%	7%	N/A	0%	42	9%
E5-E9	41%	36%	N/A	56%	219	44%
O1-O3, WO1-CW5	9%	13%	N/A	10%	61	11%
O4-O10	38%	44%	N/A	35%	221	36%
Participants' Residence						
Barracks/BEQ/BOQ	13%	0%	0%	0%	21	3%
Military Housing On Post	46%	71%	4%	0%	329	43%
Off-post Housing (<30 min.)	27%	25%	66%	88%	298	42%
Off-post Housing (>=30 min.)	14%	4%	30%	12%	83	12%
PARTICIPATED PRIMARILY OFF POST	**5%**	**7%**	**10%**	**6%**	**409**	**7%**
Less Than Once a Month	55%	79%	68%	57%	271	63%
1-3 Times A Month	36%	15%	13%	15%	70	20%
4 + Times A Month	9%	6%	19%	27%	68	17%
Total Participants	**100%**	**100%**	**100%**	**100%**	**409**	**100%**
Participants' Rank						
E1-E4	28%	11%	N/A	3%	26	14%
E5-E9	45%	36%	N/A	56%	93	48%
O1-O3, WO1-CW5	13%	10%	N/A	11%	23	14%
O4-O10	13%	44%	N/A	30%	65	24%
Participants' Residence						
Barracks/BEQ/BOQ	15%	0%	0%	0%	8	1%
Military Housing On Post	10%	9%	1%	0%	14	4%
Off-post Housing (<30 min.)	40%	45%	58%	59%	178	54%
Off-post Housing (>=30 min.)	35%	46%	41%	41%	142	41%

SPORTS AND FITNESS

BOXING

	Active Duty (n = 812)	Spouses (n = 1024)	Civilians (n = 1374)	Retirees (n = 1415)	Total Cases (n = 4625)	
OVERALL PARTICIPATION	**2%**	**1%**	**1%**	**1%**	**48**	**1%**
DID NOT PARTICIPATE PAST YEAR	**98%**	**99%**	**99%**	**99%**	**4577**	**99%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**18**	**0%**
Less Than Once a Month	56%	60%	33%	100%	10	59%
1-3 Times A Month	22%	20%	33%	0%	4	17%
4 + Times A Month	22%	20%	33%	0%	4	24%
Total Participants	**100%**	**100%**	**100%**	**100%**	**18**	**100%**
Participants' Rank						
E1-E4	13%	0%	N/A	0%	1	7%
E5-E9	63%	50%	N/A	100%	8	71%
O1-O3, WO1-CW5	13%	25%	N/A	0%	2	13%
O4-O10	13%	25%	N/A	0%	2	9%
Participants' Residence						
Barracks/BEQ/BOQ	25%	0%	0%	0%	2	10%
Military Housing On Post	38%	60%	0%	0%	6	27%
Off-post Housing (<30 min.)	25%	40%	100%	100%	6	42%
Off-post Housing (>=30 min.)	13%	0%	0%	0%	1	20%
PARTICIPATED PRIMARILY OFF POST	**1%**	**0%**	**1%**	**1%**	**30**	**1%**
Less Than Once a Month	50%	100%	50%	38%	16	59%
1-3 Times A Month	25%	0%	20%	0%	4	10%
4 + Times A Month	25%	0%	30%	63%	10	31%
Total Participants	**100%**	**100%**	**100%**	**100%**	**30**	**100%**
Participants' Rank						
E1-E4	25%	0%	N/A	0%	2	24%
E5-E9	75%	0%	N/A	50%	9	44%
O1-O3, WO1-CW5	0%	100%	N/A	33%	3	18%
O4-O10	0%	0%	N/A	17%	1	15%
Participants' Residence						
Barracks/BEQ/BOQ	14%	0%	0%	0%	1	3%
Military Housing On Post	0%	75%	0%	0%	3	7%
Off-post Housing (<30 min.)	57%	25%	88%	67%	16	67%
Off-post Housing (>=30 min.)	29%	0%	13%	33%	5	23%

SPORTS AND FITNESS

CARDIOVASCULAR EQUIPMENT

	Active Duty (n = 1387)	Spouses (n = 1275)	Civilians (n = 1731)	Retirees (n = 1651)		Total Cases (n = 6044)
OVERALL PARTICIPATION	**28%**	**45%**	**31%**	**34%**	**2067**	**34%**
DID NOT PARTICIPATE PAST YEAR	**72%**	**55%**	**69%**	**66%**	**3977**	**66%**
PARTICIPATED PRIMARILY ON POST	**23%**	**27%**	**15%**	**12%**	**1122**	**19%**
Less Than Once a Month	8%	17%	10%	8%	126	10%
1-3 Times A Month	19%	19%	21%	23%	228	20%
4 + Times A Month	73%	64%	68%	69%	768	70%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1122**	**100%**
Participants' Rank						
E1-E4	17%	6%	N/A	1%	70	11%
E5-E9	41%	35%	N/A	51%	299	45%
O1-O3, WO1-CW5	10%	15%	N/A	4%	82	10%
O4-O10	32%	44%	N/A	43%	285	34%
Participants' Residence						
Barracks/BEQ/BOQ	15%	0%	0%	0%	45	3%
Military Housing On Post	34%	70%	5%	0%	357	32%
Off-post Housing (<30 min.)	33%	25%	64%	80%	421	46%
Off-post Housing (>=30 min.)	18%	4%	32%	20%	159	18%
PARTICIPATED PRIMARILY OFF POST	**5%**	**18%**	**16%**	**23%**	**945**	**15%**
Less Than Once a Month	11%	10%	19%	11%	122	13%
1-3 Times A Month	20%	18%	15%	16%	157	17%
4 + Times A Month	69%	72%	65%	73%	666	70%
Total Participants	**100%**	**100%**	**100%**	**100%**	**945**	**100%**
Participants' Rank						
E1-E4	13%	7%	N/A	1%	26	5%
E5-E9	24%	25%	N/A	31%	157	28%
O1-O3, WO1-CW5	11%	8%	N/A	7%	43	9%
O4-O10	52%	60%	N/A	61%	329	58%
Participants' Residence						
Barracks/BEQ/BOQ	11%	0%	0%	0%	7	1%
Military Housing On Post	6%	13%	0%	0%	34	4%
Off-post Housing (<30 min.)	52%	52%	56%	59%	437	56%
Off-post Housing (>=30 min.)	31%	35%	43%	41%	305	39%

SPORTS AND FITNESS

GOLF

	Active Duty (n = 983)	Spouses (n = 1066)	Civilians (n = 1513)	Retirees (n = 1575)		Total Cases (n = 5137)
OVERALL PARTICIPATION	**14%**	**11%**	**12%**	**18%**	**727**	**14%**
DID NOT PARTICIPATE PAST YEAR	**86%**	**89%**	**88%**	**82%**	**4410**	**86%**
PARTICIPATED PRIMARILY ON POST	**9%**	**7%**	**4%**	**8%**	**348**	**7%**
Less Than Once a Month	40%	47%	38%	22%	120	33%
1-3 Times A Month	35%	25%	31%	30%	106	31%
4 + Times A Month	25%	28%	31%	48%	122	36%
Total Participants	**100%**	**100%**	**100%**	**100%**	**348**	**100%**
Participants' Rank						
E1-E4	5%	2%	N/A	0%	5	3%
E5-E9	26%	19%	N/A	32%	66	32%
O1-O3, WO1-CW5	11%	18%	N/A	6%	27	10%
O4-O10	57%	61%	N/A	61%	147	55%
Participants' Residence						
Barracks/BEQ/BOQ	9%	0%	0%	0%	8	2%
Military Housing On Post	52%	62%	0%	0%	91	25%
Off-post Housing (<30 min.)	22%	27%	76%	84%	156	55%
Off-post Housing (>=30 min.)	17%	11%	24%	16%	50	18%
PARTICIPATED PRIMARILY OFF POST	**5%**	**4%**	**8%**	**10%**	**379**	**7%**
Less Than Once a Month	43%	51%	42%	36%	154	39%
1-3 Times A Month	32%	36%	26%	28%	109	27%
4 + Times A Month	26%	13%	32%	36%	116	34%
Total Participants	**100%**	**100%**	**100%**	**100%**	**379**	**100%**
Participants' Rank						
E1-E4	9%	6%	N/A	1%	7	3%
E5-E9	29%	34%	N/A	26%	59	27%
O1-O3, WO1-CW5	13%	14%	N/A	7%	20	10%
O4-O10	49%	46%	N/A	66%	123	60%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	8	2%
Military Housing On Post	15%	24%	1%	0%	19	6%
Off-post Housing (<30 min.)	35%	42%	55%	59%	161	49%
Off-post Housing (>=30 min.)	33%	33%	44%	41%	122	43%

SPORTS AND FITNESS

MARTIAL ARTS

	Active Duty (n = 828)	Spouses (n = 1036)	Civilians (n = 1379)	Retirees (n = 1427)		Total Cases (n = 4670)
OVERALL PARTICIPATION	**4%**	**4%**	**2%**	**1%**	**120**	**3%**
DID NOT PARTICIPATE PAST YEAR	**96%**	**96%**	**98%**	**99%**	**4550**	**97%**
PARTICIPATED PRIMARILY ON POST	**1%**	**2%**	**0%**	**0%**	**31**	**1%**
Less Than Once a Month	45%	18%	33%	N/A	9	35%
1-3 Times A Month	18%	29%	0%	N/A	7	23%
4 + Times A Month	36%	53%	67%	N/A	15	43%
Total Participants	**100%**	**100%**	**100%**	**N/A**	**31**	**100%**
Participants' Rank						
E1-E4	18%	0%	N/A	N/A	2	7%
E5-E9	45%	23%	N/A	N/A	8	50%
O1-O3, WO1-CW5	9%	0%	N/A	N/A	1	3%
O4-O10	27%	77%	N/A	N/A	13	40%
Participants' Residence						
Barracks/BEQ/BOQ	9%	0%	0%	N/A	1	2%
Military Housing On Post	73%	82%	0%	N/A	22	69%
Off-post Housing (<30 min.)	9%	18%	100%	N/A	5	21%
Off-post Housing (>=30 min.)	9%	0%	0%	N/A	1	9%
PARTICIPATED PRIMARILY OFF POST	**2%**	**3%**	**2%**	**1%**	**89**	**2%**
Less Than Once a Month	30%	24%	8%	19%	18	24%
1-3 Times A Month	15%	10%	29%	13%	15	21%
4 + Times A Month	55%	66%	63%	69%	56	56%
Total Participants	**100%**	**100%**	**100%**	**100%**	**89**	**100%**
Participants' Rank						
E1-E4	10%	0%	N/A	9%	3	12%
E5-E9	45%	45%	N/A	55%	24	49%
O1-O3, WO1-CW5	5%	25%	N/A	0%	6	8%
O4-O10	40%	30%	N/A	36%	18	31%
Participants' Residence						
Barracks/BEQ/BOQ	11%	0%	0%	0%	2	1%
Military Housing On Post	16%	31%	0%	0%	12	12%
Off-post Housing (<30 min.)	47%	55%	74%	46%	45	61%
Off-post Housing (>=30 min.)	26%	14%	26%	54%	21	26%

SPORTS AND FITNESS

PERSONAL FITNESS TRAINER ASSISTANCE

	Active Duty (n = 855)	Spouses (n = 1061)	Civilians (n = 1419)	Retirees (n = 1451)		Total Cases (n = 4786)
OVERALL PARTICIPATION	**4%**	**9%**	**5%**	**6%**	**283**	**6%**
DID NOT PARTICIPATE PAST YEAR	**96%**	**91%**	**95%**	**94%**	**4503**	**94%**
PARTICIPATED PRIMARILY ON POST	**3%**	**4%**	**3%**	**2%**	**139**	**3%**
Less Than Once a Month	56%	50%	30%	41%	60	48%
1-3 Times A Month	28%	19%	28%	10%	30	21%
4 + Times A Month	16%	31%	42%	48%	49	31%
Total Participants	**100%**	**100%**	**100%**	**100%**	**139**	**100%**
Participants' Rank						
E1-E4	13%	6%	N/A	0%	5	5%
E5-E9	21%	21%	N/A	41%	19	28%
O1-O3, WO1-CW5	8%	6%	N/A	0%	4	4%
O4-O10	58%	68%	N/A	59%	47	63%
Participants' Residence						
Barracks/BEQ/BOQ	14%	0%	0%	0%	3	2%
Military Housing On Post	45%	67%	3%	0%	39	32%
Off-post Housing (<30 min.)	36%	29%	68%	85%	58	55%
Off-post Housing (>=30 min.)	5%	5%	29%	15%	15	11%
PARTICIPATED PRIMARILY OFF POST	**2%**	**5%**	**2%**	**4%**	**144**	**3%**
Less Than Once a Month	23%	46%	37%	22%	48	30%
1-3 Times A Month	38%	22%	27%	22%	35	26%
4 + Times A Month	38%	32%	37%	57%	61	44%
Total Participants	**100%**	**100%**	**100%**	**100%**	**144**	**100%**
Participants' Rank						
E1-E4	42%	8%	N/A	3%	9	16%
E5-E9	50%	23%	N/A	26%	25	29%
O1-O3, WO1-CW5	0%	10%	N/A	8%	7	7%
O4-O10	8%	60%	N/A	64%	50	48%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	2	2%
Military Housing On Post	25%	26%	0%	0%	16	12%
Off-post Housing (<30 min.)	42%	46%	64%	55%	62	50%
Off-post Housing (>=30 min.)	17%	28%	36%	45%	40	35%

SPORTS AND FITNESS

RACQUETBALL

	Active Duty (n = 935)	Spouses (n = 1067)	Civilians (n = 1444)	Retirees (n = 1467)		Total Cases (n = 4913)
OVERALL PARTICIPATION	**7%**	**5%**	**5%**	**4%**	**237**	**5%**
DID NOT PARTICIPATE PAST YEAR	**93%**	**95%**	**95%**	**96%**	**4676**	**95%**
PARTICIPATED PRIMARILY ON POST	**6%**	**4%**	**4%**	**3%**	**192**	**4%**
Less Than Once a Month	40%	49%	38%	38%	78	39%
1-3 Times A Month	44%	38%	41%	17%	69	36%
4 + Times A Month	16%	13%	21%	45%	45	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**192**	**100%**
Participants' Rank						
E1-E4	25%	13%	N/A	0%	17	20%
E5-E9	45%	47%	N/A	50%	52	47%
O1-O3, WO1-CW5	11%	16%	N/A	8%	13	12%
O4-O10	19%	25%	N/A	42%	29	21%
Participants' Residence						
Barracks/BEQ/BOQ	19%	0%	0%	0%	10	5%
Military Housing On Post	20%	63%	2%	0%	36	14%
Off-post Housing (<30 min.)	37%	26%	74%	88%	89	62%
Off-post Housing (>=30 min.)	24%	11%	24%	13%	31	19%
PARTICIPATED PRIMARILY OFF POST	**1%**	**1%**	**1%**	**1%**	**45**	**1%**
Less Than Once a Month	22%	70%	33%	12%	14	30%
1-3 Times A Month	22%	20%	44%	24%	12	31%
4 + Times A Month	56%	10%	22%	65%	19	39%
Total Participants	**100%**	**100%**	**100%**	**100%**	**45**	**100%**
Participants' Rank						
E1-E4	22%	11%	N/A	0%	3	20%
E5-E9	22%	22%	N/A	25%	7	21%
O1-O3, WO1-CW5	22%	11%	N/A	0%	3	5%
O4-O10	33%	56%	N/A	75%	17	54%
Participants' Residence						
Barracks/BEQ/BOQ	0%	0%	0%	0%	0	0%
Military Housing On Post	0%	11%	0%	0%	1	2%
Off-post Housing (<30 min.)	71%	67%	38%	45%	19	55%
Off-post Housing (>=30 min.)	29%	22%	63%	55%	15	43%

SPORTS AND FITNESS

ROLLER/ICE SKATING

	Active Duty (n = 830)	Spouses (n = 1049)	Civilians (n = 1361)	Retirees (n = 1433)		Total Cases (n = 4673)
OVERALL PARTICIPATION	**5%**	**14%**	**5%**	**3%**	**293**	**6%**
DID NOT PARTICIPATE PAST YEAR	**95%**	**86%**	**95%**	**97%**	**4380**	**94%**
PARTICIPATED PRIMARILY ON POST	**1%**	**4%**	**0%**	**0%**	**56**	**1%**
Less Than Once a Month	56%	53%	0%	67%	30	59%
1-3 Times A Month	44%	35%	100%	17%	20	31%
4 + Times A Month	0%	13%	0%	17%	6	10%
Total Participants	**100%**	**100%**	**100%**	**100%**	**56**	**100%**
Participants' Rank						
E1-E4	11%	0%	N/A	0%	1	2%
E5-E9	11%	22%	N/A	75%	11	36%
O1-O3, WO1-CW5	0%	22%	N/A	0%	7	12%
O4-O10	78%	56%	N/A	25%	26	50%
Participants' Residence						
Barracks/BEQ/BOQ	0%	0%	0%	0%	0	0%
Military Housing On Post	78%	89%	100%	0%	42	75%
Off-post Housing (<30 min.)	0%	11%	0%	100%	7	15%
Off-post Housing (>=30 min.)	22%	0%	0%	0%	2	10%
PARTICIPATED PRIMARILY OFF POST	**4%**	**10%**	**5%**	**2%**	**237**	**5%**
Less Than Once a Month	71%	62%	70%	55%	153	62%
1-3 Times A Month	19%	25%	20%	23%	53	24%
4 + Times A Month	10%	13%	10%	23%	31	13%
Total Participants	**100%**	**100%**	**100%**	**100%**	**237**	**100%**
Participants' Rank						
E1-E4	14%	5%	N/A	0%	8	10%
E5-E9	38%	33%	N/A	36%	49	39%
O1-O3, WO1-CW5	14%	11%	N/A	8%	16	9%
O4-O10	34%	51%	N/A	56%	68	43%
Participants' Residence						
Barracks/BEQ/BOQ	14%	0%	0%	0%	4	1%
Military Housing On Post	18%	43%	2%	0%	50	19%
Off-post Housing (<30 min.)	36%	38%	55%	74%	97	52%
Off-post Housing (>=30 min.)	32%	19%	43%	26%	59	28%

SPORTS AND FITNESS

RUNNING/JOGGING

	Active Duty (n = 1326)	Spouses (n = 1166)	Civilians (n = 1510)	Retirees (n = 1480)		Total Cases (n = 5482)
OVERALL PARTICIPATION	**27%**	**33%**	**15%**	**15%**	**1193**	**21%**
DID NOT PARTICIPATE PAST YEAR	**73%**	**67%**	**85%**	**85%**	**4289**	**79%**
PARTICIPATED PRIMARILY ON POST	**20%**	**18%**	**5%**	**3%**	**614**	**11%**
Less Than Once a Month	3%	16%	19%	12%	64	10%
1-3 Times A Month	14%	23%	16%	22%	110	17%
4 + Times A Month	83%	61%	65%	67%	440	73%
Total Participants	**100%**	**100%**	**100%**	**100%**	**614**	**100%**
Participants' Rank						
E1-E4	14%	7%	N/A	3%	50	12%
E5-E9	37%	31%	N/A	44%	162	38%
O1-O3, WO1-CW5	10%	15%	N/A	9%	55	13%
O4-O10	38%	47%	N/A	44%	192	37%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	39	5%
Military Housing On Post	44%	81%	7%	0%	285	45%
Off-post Housing (<30 min.)	26%	18%	71%	86%	177	38%
Off-post Housing (>=30 min.)	14%	2%	22%	14%	56	12%
PARTICIPATED PRIMARILY OFF POST	**7%**	**14%**	**9%**	**12%**	**579**	**11%**
Less Than Once a Month	6%	16%	20%	15%	89	13%
1-3 Times A Month	12%	18%	25%	18%	108	18%
4 + Times A Month	82%	65%	55%	67%	382	69%
Total Participants	**100%**	**100%**	**100%**	**100%**	**579**	**100%**
Participants' Rank						
E1-E4	11%	7%	N/A	1%	21	6%
E5-E9	33%	25%	N/A	37%	117	36%
O1-O3, WO1-CW5	14%	16%	N/A	4%	41	11%
O4-O10	42%	52%	N/A	58%	192	47%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	6	1%
Military Housing On Post	8%	7%	1%	0%	20	5%
Off-post Housing (<30 min.)	46%	61%	57%	64%	289	57%
Off-post Housing (>=30 min.)	40%	31%	42%	36%	181	37%

SPORTS AND FITNESS

LAP SWIMMING

	Active Duty (n = 1011)	Spouses (n = 1089)	Civilians (n = 1434)	Retirees (n = 1496)		Total Cases (n = 5030)
OVERALL PARTICIPATION	**11%**	**16%**	**6%**	**9%**	**500**	**10%**
DID NOT PARTICIPATE PAST YEAR	**89%**	**84%**	**94%**	**91%**	**4530**	**90%**
PARTICIPATED PRIMARILY ON POST	**8%**	**9%**	**3%**	**3%**	**263**	**5%**
Less Than Once a Month	36%	36%	25%	20%	82	33%
1-3 Times A Month	36%	41%	28%	29%	93	30%
4 + Times A Month	29%	23%	47%	51%	88	37%
Total Participants	**100%**	**100%**	**100%**	**100%**	**263**	**100%**
Participants' Rank						
E1-E4	24%	7%	N/A	0%	23	13%
E5-E9	38%	34%	N/A	36%	68	36%
O1-O3, WO1-CW5	13%	14%	N/A	6%	23	14%
O4-O10	25%	45%	N/A	58%	75	38%
Participants' Residence						
Barracks/BEQ/BOQ	26%	0%	0%	0%	18	6%
Military Housing On Post	26%	68%	8%	0%	87	33%
Off-post Housing (<30 min.)	32%	29%	80%	79%	102	48%
Off-post Housing (>=30 min.)	15%	3%	12%	21%	24	13%
PARTICIPATED PRIMARILY OFF POST	**3%**	**7%**	**4%**	**5%**	**237**	**5%**
Less Than Once a Month	35%	42%	40%	34%	90	36%
1-3 Times A Month	32%	24%	42%	29%	73	31%
4 + Times A Month	32%	34%	19%	37%	74	33%
Total Participants	**100%**	**100%**	**100%**	**100%**	**237**	**100%**
Participants' Rank						
E1-E4	10%	8%	N/A	2%	9	7%
E5-E9	26%	21%	N/A	24%	35	28%
O1-O3, WO1-CW5	10%	13%	N/A	14%	19	13%
O4-O10	55%	58%	N/A	60%	88	52%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	2	1%
Military Housing On Post	20%	16%	4%	0%	20	9%
Off-post Housing (<30 min.)	43%	51%	52%	73%	114	54%
Off-post Housing (>=30 min.)	30%	33%	43%	27%	68	36%

SPORTS AND FITNESS

TENNIS

	Active Duty (n = 861)	Spouses (n = 1054)	Civilians (n = 1389)	Retirees (n = 1428)		Total Cases (n = 4732)
OVERALL PARTICIPATION	**6%**	**9%**	**4%**	**4%**	**264**	**5%**
DID NOT PARTICIPATE PAST YEAR	**94%**	**91%**	**96%**	**96%**	**4468**	**95%**
PARTICIPATED PRIMARILY ON POST	**4%**	**6%**	**1%**	**1%**	**129**	**3%**
Less Than Once a Month	43%	53%	35%	38%	59	46%
1-3 Times A Month	43%	26%	30%	31%	41	33%
4 + Times A Month	14%	21%	35%	31%	29	21%
Total Participants	**100%**	**100%**	**100%**	**100%**	**129**	**100%**
Participants' Rank						
E1-E4	6%	0%	N/A	0%	2	2%
E5-E9	34%	20%	N/A	43%	27	28%
O1-O3, WO1-CW5	13%	10%	N/A	14%	11	18%
O4-O10	47%	70%	N/A	43%	56	52%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	2	1%
Military Housing On Post	70%	86%	0%	0%	70	55%
Off-post Housing (<30 min.)	10%	11%	62%	92%	29	31%
Off-post Housing (>=30 min.)	13%	4%	38%	8%	12	12%
PARTICIPATED PRIMARILY OFF POST	**2%**	**3%**	**3%**	**3%**	**135**	**3%**
Less Than Once a Month	60%	58%	49%	42%	69	54%
1-3 Times A Month	30%	19%	27%	29%	35	24%
4 + Times A Month	10%	22%	24%	29%	31	23%
Total Participants	**100%**	**100%**	**100%**	**100%**	**135**	**100%**
Participants' Rank						
E1-E4	21%	3%	N/A	3%	6	9%
E5-E9	16%	23%	N/A	13%	14	21%
O1-O3, WO1-CW5	11%	10%	N/A	7%	7	6%
O4-O10	53%	63%	N/A	77%	52	64%
Participants' Residence						
Barracks/BEQ/BOQ	5%	0%	0%	0%	1	1%
Military Housing On Post	5%	6%	0%	0%	3	3%
Off-post Housing (<30 min.)	58%	63%	69%	73%	73	69%
Off-post Housing (>=30 min.)	32%	31%	31%	27%	34	27%

SPORTS AND FITNESS

WALKING

	Active Duty (n = 1158)	Spouses (n = 1294)	Civilians (n = 1622)	Retirees (n = 1510)		Total Cases (n = 5584)
OVERALL PARTICIPATION	**24%**	**57%**	**41%**	**53%**	**2491**	**43%**
DID NOT PARTICIPATE PAST YEAR	**76%**	**43%**	**59%**	**47%**	**3093**	**57%**
PARTICIPATED PRIMARILY ON POST	**15%**	**30%**	**13%**	**7%**	**871**	**14%**
Less Than Once a Month	10%	10%	8%	9%	81	9%
1-3 Times A Month	20%	17%	19%	24%	165	19%
4 + Times A Month	70%	73%	73%	67%	625	72%
Total Participants	**100%**	**100%**	**100%**	**100%**	**871**	**100%**
Participants' Rank						
E1-E4	14%	8%	N/A	3%	49	10%
E5-E9	42%	37%	N/A	58%	224	43%
O1-O3, WO1-CW5	9%	13%	N/A	7%	62	11%
O4-O10	35%	43%	N/A	32%	214	37%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	32	3%
Military Housing On Post	52%	89%	4%	0%	430	48%
Off-post Housing (<30 min.)	18%	10%	62%	89%	230	35%
Off-post Housing (>=30 min.)	10%	1%	33%	11%	79	14%
PARTICIPATED PRIMARILY OFF POST	**10%**	**27%**	**29%**	**46%**	**1620**	**28%**
Less Than Once a Month	13%	8%	11%	6%	135	9%
1-3 Times A Month	13%	22%	22%	18%	316	19%
4 + Times A Month	74%	70%	67%	77%	1169	72%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1620**	**100%**
Participants' Rank						
E1-E4	15%	7%	N/A	1%	40	5%
E5-E9	25%	27%	N/A	36%	299	31%
O1-O3, WO1-CW5	16%	12%	N/A	8%	95	11%
O4-O10	45%	55%	N/A	55%	509	53%
Participants' Residence						
Barracks/BEQ/BOQ	3%	0%	0%	0%	3	0%
Military Housing On Post	4%	5%	1%	0%	22	2%
Off-post Housing (<30 min.)	56%	64%	59%	63%	813	60%
Off-post Housing (>=30 min.)	37%	31%	40%	37%	481	38%

SPORTS AND FITNESS

WEIGHT/STRENGTH TRAINING

	Active Duty (n = 1320)	Spouses (n = 1203)	Civilians (n = 1656)	Retirees (n = 1572)		Total Cases (n = 5751)
OVERALL PARTICIPATION	**28%**	**36%**	**23%**	**23%**	**1556**	**27%**
DID NOT PARTICIPATE PAST YEAR	**72%**	**64%**	**77%**	**77%**	**4195**	**73%**
PARTICIPATED PRIMARILY ON POST	**23%**	**21%**	**11%**	**7%**	**858**	**15%**
Less Than Once a Month	8%	10%	13%	12%	88	10%
1-3 Times A Month	18%	21%	17%	18%	161	18%
4 + Times A Month	74%	69%	70%	70%	609	72%
Total Participants	**100%**	**100%**	**100%**	**100%**	**858**	**100%**
Participants' Rank						
E1-E4	16%	6%	N/A	1%	58	11%
E5-E9	39%	30%	N/A	44%	210	41%
O1-O3, WO1-CW5	11%	15%	N/A	6%	68	13%
O4-O10	34%	49%	N/A	49%	238	36%
Participants' Residence						
Barracks/BEQ/BOQ	15%	0%	0%	0%	43	4%
Military Housing On Post	37%	69%	5%	0%	285	34%
Off-post Housing (<30 min.)	31%	27%	64%	86%	317	45%
Off-post Housing (>=30 min.)	17%	4%	31%	14%	113	17%
PARTICIPATED PRIMARILY OFF POST	**5%**	**15%**	**12%**	**16%**	**698**	**12%**
Less Than Once a Month	14%	12%	11%	7%	71	12%
1-3 Times A Month	14%	15%	14%	14%	99	15%
4 + Times A Month	72%	73%	75%	80%	528	73%
Total Participants	**100%**	**100%**	**100%**	**100%**	**698**	**100%**
Participants' Rank						
E1-E4	11%	7%	N/A	2%	21	6%
E5-E9	29%	29%	N/A	33%	125	32%
O1-O3, WO1-CW5	12%	7%	N/A	7%	32	7%
O4-O10	48%	58%	N/A	58%	230	54%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	5	1%
Military Housing On Post	8%	15%	1%	0%	33	6%
Off-post Housing (<30 min.)	49%	53%	52%	61%	318	53%
Off-post Housing (>=30 min.)	35%	32%	48%	39%	226	40%

SPORTS AND FITNESS

WRESTLING

	Active Duty (n = 813)	Spouses (n = 1027)	Civilians (n = 1355)	Retirees (n = 1420)		Total Cases (n = 4615)
OVERALL PARTICIPATION	**1%**	**1%**	**0%**	**0%**	**23**	**1%**
DID NOT PARTICIPATE PAST YEAR	**99%**	**99%**	**100%**	**100%**	**4592**	**99%**
PARTICIPATED PRIMARILY ON POST	**0%**	**0%**	**0%**	**0%**	**10**	**0%**
Less Than Once a Month	50%	50%	50%	N/A	5	53%
1-3 Times A Month	25%	0%	50%	N/A	2	17%
4 + Times A Month	25%	50%	0%	N/A	3	30%
Total Participants	**100%**	**100%**	**100%**	**N/A**	**10**	**100%**
Participants' Rank						
E1-E4	25%	0%	N/A	N/A	1	12%
E5-E9	75%	50%	N/A	N/A	4	82%
O1-O3, WO1-CW5	0%	0%	N/A	N/A	0	0%
O4-O10	0%	50%	N/A	N/A	1	6%
Participants' Residence						
Barracks/BEQ/BOQ	0%	0%	0%	N/A	0	0%
Military Housing On Post	25%	100%	50%	N/A	6	27%
Off-post Housing (<30 min.)	50%	0%	50%	N/A	3	53%
Off-post Housing (>=30 min.)	25%	0%	0%	N/A	1	20%
PARTICIPATED PRIMARILY OFF POST	**0%**	**0%**	**0%**	**0%**	**13**	**0%**
Less Than Once a Month	50%	0%	67%	0%	4	52%
1-3 Times A Month	25%	33%	0%	0%	2	7%
4 + Times A Month	25%	67%	33%	100%	7	41%
Total Participants	**100%**	**100%**	**100%**	**100%**	**13**	**100%**
Participants' Rank						
E1-E4	25%	33%	N/A	0%	2	24%
E5-E9	75%	33%	N/A	67%	6	59%
O1-O3, WO1-CW5	0%	0%	N/A	0%	0	0%
O4-O10	0%	33%	N/A	33%	2	16%
Participants' Residence						
Barracks/BEQ/BOQ	0%	0%	0%	0%	0	0%
Military Housing On Post	0%	33%	0%	0%	1	4%
Off-post Housing (<30 min.)	100%	33%	67%	100%	9	84%
Off-post Housing (>=30 min.)	0%	33%	33%	0%	2	12%

ENTERTAINMENT

ATTENDING SPORTS EVENTS

	Active Duty (n = 952)	Spouses (n = 1126)	Civilians (n = 1406)	Retirees (n = 1458)		Total Cases (n = 4942)
OVERALL PARTICIPATION	**26%**	**39%**	**35%**	**33%**	**1673**	**34%**
DID NOT PARTICIPATE PAST YEAR	**74%**	**61%**	**65%**	**67%**	**3269**	**66%**
PARTICIPATED PRIMARILY ON POST	**8%**	**12%**	**3%**	**3%**	**292**	**5%**
Less Than Once a Month	26%	33%	40%	42%	98	38%
1-3 Times A Month	43%	36%	40%	26%	108	35%
4 + Times A Month	31%	31%	19%	33%	86	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**292**	**100%**
Participants' Rank						
E1-E4	12%	5%	N/A	0%	13	11%
E5-E9	30%	25%	N/A	45%	58	34%
O1-O3, WO1-CW5	7%	10%	N/A	5%	17	8%
O4-O10	51%	60%	N/A	50%	111	47%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	5	2%
Military Housing On Post	59%	91%	12%	0%	166	58%
Off-post Housing (<30 min.)	22%	9%	62%	96%	73	31%
Off-post Housing (>=30 min.)	12%	0%	26%	4%	18	8%
PARTICIPATED PRIMARILY OFF POST	**19%**	**27%**	**32%**	**30%**	**1381**	**28%**
Less Than Once a Month	55%	49%	56%	63%	781	57%
1-3 Times A Month	32%	25%	28%	26%	376	28%
4 + Times A Month	12%	26%	16%	11%	224	15%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1381**	**100%**
Participants' Rank						
E1-E4	14%	4%	N/A	1%	40	5%
E5-E9	37%	30%	N/A	34%	257	36%
O1-O3, WO1-CW5	9%	10%	N/A	9%	72	10%
O4-O10	40%	55%	N/A	55%	396	50%
Participants' Residence						
Barracks/BEQ/BOQ	15%	0%	0%	0%	25	1%
Military Housing On Post	21%	32%	1%	0%	137	11%
Off-post Housing (<30 min.)	37%	45%	58%	64%	612	54%
Off-post Housing (>=30 min.)	27%	23%	41%	36%	375	34%

ENTERTAINMENT

BILLIARDS/GAME ROOM/VIDEO ARCADES

	Active Duty (n = 849)	Spouses (n = 1056)	Civilians (n = 1387)	Retirees (n = 1430)		Total Cases (n = 4722)
OVERALL PARTICIPATION	**13%**	**12%**	**15%**	**7%**	**546**	**12%**
DID NOT PARTICIPATE PAST YEAR	**87%**	**88%**	**85%**	**93%**	**4176**	**88%**
PARTICIPATED PRIMARILY ON POST	**3%**	**2%**	**2%**	**1%**	**83**	**2%**
Less Than Once a Month	38%	77%	61%	64%	49	57%
1-3 Times A Month	46%	18%	17%	7%	20	31%
4 + Times A Month	17%	5%	22%	29%	14	12%
Total Participants	**100%**	**100%**	**100%**	**100%**	**83**	**100%**
Participants' Rank						
E1-E4	21%	6%	N/A	0%	6	9%
E5-E9	54%	69%	N/A	80%	32	70%
O1-O3, WO1-CW5	4%	13%	N/A	10%	4	6%
O4-O10	21%	13%	N/A	10%	8	15%
Participants' Residence						
Barracks/BEQ/BOQ	35%	0%	0%	0%	8	6%
Military Housing On Post	43%	71%	6%	0%	26	41%
Off-post Housing (<30 min.)	4%	29%	67%	100%	27	37%
Off-post Housing (>=30 min.)	17%	0%	28%	0%	9	16%
PARTICIPATED PRIMARILY OFF POST	**10%**	**10%**	**14%**	**6%**	**463**	**10%**
Less Than Once a Month	48%	61%	57%	46%	250	54%
1-3 Times A Month	34%	26%	21%	28%	120	25%
4 + Times A Month	18%	13%	22%	26%	93	21%
Total Participants	**100%**	**100%**	**100%**	**100%**	**463**	**100%**
Participants' Rank						
E1-E4	29%	14%	N/A	3%	38	15%
E5-E9	42%	38%	N/A	63%	108	46%
O1-O3, WO1-CW5	8%	16%	N/A	5%	24	10%
O4-O10	21%	32%	N/A	30%	65	29%
Participants' Residence						
Barracks/BEQ/BOQ	19%	0%	0%	0%	15	3%
Military Housing On Post	20%	30%	2%	0%	49	12%
Off-post Housing (<30 min.)	41%	43%	51%	70%	195	50%
Off-post Housing (>=30 min.)	21%	26%	47%	30%	130	35%

ENTERTAINMENT

BINGO

	Active Duty (n = 816)	Spouses (n = 1049)	Civilians (n = 1376)	Retirees (n = 1433)		Total Cases (n = 4674)
OVERALL PARTICIPATION	**3%**	**9%**	**6%**	**7%**	**298**	**6%**
DID NOT PARTICIPATE PAST YEAR	**97%**	**91%**	**94%**	**93%**	**4376**	**94%**
PARTICIPATED PRIMARILY ON POST	**1%**	**4%**	**1%**	**1%**	**69**	**1%**
Less Than Once a Month	80%	90%	60%	60%	54	74%
1-3 Times A Month	20%	8%	40%	7%	9	16%
4 + Times A Month	0%	3%	0%	33%	6	10%
Total Participants	**100%**	**100%**	**100%**	**100%**	**69**	**100%**
Participants' Rank						
E1-E4	0%	0%	N/A	11%	1	3%
E5-E9	67%	9%	N/A	78%	12	44%
O1-O3, WO1-CW5	0%	28%	N/A	11%	10	18%
O4-O10	33%	63%	N/A	0%	21	36%
Participants' Residence						
Barracks/BEQ/BOQ	25%	0%	0%	0%	1	1%
Military Housing On Post	50%	63%	0%	0%	26	37%
Off-post Housing (<30 min.)	25%	24%	43%	67%	19	43%
Off-post Housing (>=30 min.)	0%	13%	57%	33%	12	19%
PARTICIPATED PRIMARILY OFF POST	**3%**	**5%**	**5%**	**6%**	**229**	**5%**
Less Than Once a Month	83%	77%	66%	44%	142	63%
1-3 Times A Month	13%	17%	19%	28%	49	21%
4 + Times A Month	4%	6%	15%	28%	38	16%
Total Participants	**100%**	**100%**	**100%**	**100%**	**229**	**100%**
Participants' Rank						
E1-E4	9%	10%	N/A	2%	7	6%
E5-E9	35%	31%	N/A	48%	51	43%
O1-O3, WO1-CW5	9%	14%	N/A	13%	16	16%
O4-O10	48%	45%	N/A	38%	54	36%
Participants' Residence						
Barracks/BEQ/BOQ	5%	0%	0%	0%	1	0%
Military Housing On Post	24%	35%	0%	0%	23	13%
Off-post Housing (<30 min.)	43%	45%	65%	66%	105	55%
Off-post Housing (>=30 min.)	29%	20%	35%	34%	54	32%

ENTERTAINMENT

CARD/TABLE GAMES

	Active Duty (n = 873)	Spouses (n = 1083)	Civilians (n = 1369)	Retirees (n = 1428)		Total Cases (n = 4753)
OVERALL PARTICIPATION	**13%**	**20%**	**20%**	**17%**	**837**	**17%**
DID NOT PARTICIPATE PAST YEAR	**87%**	**80%**	**80%**	**83%**	**3916**	**83%**
PARTICIPATED PRIMARILY ON POST	**4%**	**6%**	**1%**	**0%**	**123**	**2%**
Less Than Once a Month	42%	46%	31%	29%	52	37%
1-3 Times A Month	39%	39%	31%	14%	45	42%
4 + Times A Month	18%	16%	38%	57%	26	22%
Total Participants	**100%**	**100%**	**100%**	**100%**	**123**	**100%**
Participants' Rank						
E1-E4	25%	20%	N/A	20%	21	20%
E5-E9	38%	25%	N/A	80%	31	37%
O1-O3, WO1-CW5	9%	13%	N/A	0%	11	13%
O4-O10	28%	43%	N/A	0%	35	30%
Participants' Residence						
Barracks/BEQ/BOQ	27%	0%	0%	0%	9	10%
Military Housing On Post	61%	96%	0%	0%	85	68%
Off-post Housing (<30 min.)	6%	3%	50%	100%	10	15%
Off-post Housing (>=30 min.)	6%	1%	50%	0%	7	7%
PARTICIPATED PRIMARILY OFF POST	**9%**	**13%**	**19%**	**16%**	**714**	**15%**
Less Than Once a Month	51%	46%	47%	40%	321	46%
1-3 Times A Month	37%	33%	33%	34%	240	34%
4 + Times A Month	13%	21%	20%	26%	153	21%
Total Participants	**100%**	**100%**	**100%**	**100%**	**714**	**100%**
Participants' Rank						
E1-E4	22%	7%	N/A	2%	30	9%
E5-E9	43%	28%	N/A	37%	136	38%
O1-O3, WO1-CW5	5%	15%	N/A	8%	37	9%
O4-O10	29%	50%	N/A	53%	182	44%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	6	1%
Military Housing On Post	10%	13%	1%	0%	27	5%
Off-post Housing (<30 min.)	51%	56%	59%	65%	350	57%
Off-post Housing (>=30 min.)	31%	31%	41%	35%	211	38%

ENTERTAINMENT

FESTIVALS/EVENTS

	Active Duty (n = 877)	Spouses (n = 1094)	Civilians (n = 1404)	Retirees (n = 1402)		Total Cases (n = 4777)
OVERALL PARTICIPATION	**23%**	**44%**	**38%**	**31%**	**1658**	**35%**
DID NOT PARTICIPATE PAST YEAR	**77%**	**56%**	**62%**	**69%**	**3119**	**65%**
PARTICIPATED PRIMARILY ON POST	**4%**	**11%**	**4%**	**3%**	**265**	**5%**
Less Than Once a Month	58%	75%	74%	71%	191	72%
1-3 Times A Month	33%	22%	22%	14%	58	22%
4 + Times A Month	9%	3%	3%	14%	16	6%
Total Participants	**100%**	**100%**	**100%**	**100%**	**265**	**100%**
Participants' Rank						
E1-E4	0%	6%	N/A	6%	8	4%
E5-E9	50%	30%	N/A	52%	64	45%
O1-O3, WO1-CW5	0%	8%	N/A	12%	12	4%
O4-O10	50%	56%	N/A	30%	84	47%
Participants' Residence						
Barracks/BEQ/BOQ	13%	0%	0%	0%	4	2%
Military Housing On Post	56%	72%	5%	0%	110	45%
Off-post Housing (<30 min.)	22%	22%	68%	83%	90	43%
Off-post Housing (>=30 min.)	9%	6%	28%	17%	28	11%
PARTICIPATED PRIMARILY OFF POST	**19%**	**33%**	**34%**	**27%**	**1393**	**29%**
Less Than Once a Month	61%	73%	67%	71%	961	66%
1-3 Times A Month	33%	22%	27%	23%	350	28%
4 + Times A Month	5%	5%	6%	6%	82	6%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1393**	**100%**
Participants' Rank						
E1-E4	13%	7%	N/A	1%	45	6%
E5-E9	32%	32%	N/A	33%	248	35%
O1-O3, WO1-CW5	13%	14%	N/A	8%	88	11%
O4-O10	42%	48%	N/A	58%	390	48%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	12	1%
Military Housing On Post	24%	36%	1%	0%	167	12%
Off-post Housing (<30 min.)	45%	45%	58%	65%	638	54%
Off-post Housing (>=30 min.)	24%	19%	41%	35%	362	33%

ENTERTAINMENT

GOING TO MOVIE THEATERS

	Active Duty (n = 896)	Spouses (n = 1105)	Civilians (n = 1387)	Retirees (n = 1454)		Total Cases (n = 4842)
OVERALL PARTICIPATION	**44%**	**71%**	**53%**	**50%**	**2636**	**54%**
DID NOT PARTICIPATE PAST YEAR	**56%**	**29%**	**47%**	**50%**	**2206**	**46%**
PARTICIPATED PRIMARILY ON POST	**6%**	**15%**	**2%**	**3%**	**298**	**6%**
Less Than Once a Month	39%	41%	60%	44%	127	44%
1-3 Times A Month	39%	46%	32%	32%	122	39%
4 + Times A Month	21%	14%	8%	24%	49	17%
Total Participants	**100%**	**100%**	**100%**	**100%**	**298**	**100%**
Participants' Rank						
E1-E4	8%	5%	N/A	6%	12	6%
E5-E9	36%	44%	N/A	60%	98	49%
O1-O3, WO1-CW5	9%	11%	N/A	3%	20	7%
O4-O10	47%	41%	N/A	31%	90	37%
Participants' Residence						
Barracks/BEQ/BOQ	12%	0%	0%	0%	6	3%
Military Housing On Post	50%	74%	22%	0%	152	56%
Off-post Housing (<30 min.)	23%	23%	44%	81%	83	32%
Off-post Housing (>=30 min.)	15%	3%	33%	19%	25	9%
PARTICIPATED PRIMARILY OFF POST	**38%**	**56%**	**51%**	**46%**	**2338**	**48%**
Less Than Once a Month	42%	55%	59%	59%	1294	54%
1-3 Times A Month	42%	35%	30%	33%	796	34%
4 + Times A Month	16%	10%	11%	8%	248	12%
Total Participants	**100%**	**100%**	**100%**	**100%**	**2338**	**100%**
Participants' Rank						
E1-E4	20%	8%	N/A	1%	112	9%
E5-E9	37%	30%	N/A	31%	436	34%
O1-O3, WO1-CW5	10%	12%	N/A	8%	134	10%
O4-O10	34%	50%	N/A	60%	682	47%
Participants' Residence						
Barracks/BEQ/BOQ	15%	0%	0%	0%	49	2%
Military Housing On Post	24%	40%	1%	0%	329	15%
Off-post Housing (<30 min.)	39%	39%	60%	66%	1024	53%
Off-post Housing (>=30 min.)	23%	21%	39%	34%	582	30%

ENTERTAINMENT

LIVE ENTERTAINMENT

	Active Duty (n = 853)	Spouses (n = 1065)	Civilians (n = 1370)	Retirees (n = 1414)		Total Cases (n = 4702)
OVERALL PARTICIPATION	**22%**	**30%**	**36%**	**32%**	**1450**	**32%**
DID NOT PARTICIPATE PAST YEAR	**78%**	**70%**	**64%**	**68%**	**3252**	**68%**
PARTICIPATED PRIMARILY ON POST	**2%**	**5%**	**2%**	**2%**	**126**	**2%**
Less Than Once a Month	57%	73%	80%	65%	89	70%
1-3 Times A Month	36%	21%	20%	23%	29	22%
4 + Times A Month	7%	5%	0%	13%	8	8%
Total Participants	**100%**	**100%**	**100%**	**100%**	**126**	**100%**
Participants' Rank						
E1-E4	0%	0%	N/A	5%	1	1%
E5-E9	46%	27%	N/A	48%	28	44%
O1-O3, WO1-CW5	0%	16%	N/A	10%	9	9%
O4-O10	54%	57%	N/A	38%	40	46%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	1	1%
Military Housing On Post	46%	80%	0%	0%	50	38%
Off-post Housing (<30 min.)	15%	13%	68%	85%	39	44%
Off-post Housing (>=30 min.)	31%	7%	32%	15%	17	17%
PARTICIPATED PRIMARILY OFF POST	**20%**	**25%**	**34%**	**29%**	**1324**	**29%**
Less Than Once a Month	68%	83%	76%	77%	1014	74%
1-3 Times A Month	24%	14%	19%	20%	252	21%
4 + Times A Month	8%	3%	5%	3%	58	5%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1324**	**100%**
Participants' Rank						
E1-E4	18%	6%	N/A	1%	45	6%
E5-E9	40%	27%	N/A	35%	236	38%
O1-O3, WO1-CW5	11%	14%	N/A	7%	70	9%
O4-O10	31%	53%	N/A	57%	346	46%
Participants' Residence						
Barracks/BEQ/BOQ	12%	0%	0%	0%	19	1%
Military Housing On Post	22%	38%	1%	0%	138	11%
Off-post Housing (<30 min.)	44%	40%	61%	64%	594	56%
Off-post Housing (>=30 min.)	22%	22%	38%	36%	342	32%

ENTERTAINMENT

MINIATURE GOLF

	Active Duty (n = 799)	Spouses (n = 1044)	Civilians (n = 1376)	Retirees (n = 1406)		Total Cases (n = 4625)
OVERALL PARTICIPATION	**9%**	**19%**	**18%**	**8%**	**628**	**13%**
DID NOT PARTICIPATE PAST YEAR	**91%**	**81%**	**82%**	**92%**	**3997**	**87%**
PARTICIPATED PRIMARILY ON POST	**1%**	**1%**	**1%**	**1%**	**45**	**1%**
Less Than Once a Month	78%	57%	71%	50%	29	72%
1-3 Times A Month	11%	36%	21%	25%	11	18%
4 + Times A Month	11%	7%	7%	25%	5	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**45**	**100%**
Participants' Rank						
E1-E4	14%	9%	N/A	17%	3	7%
E5-E9	29%	45%	N/A	67%	11	49%
O1-O3, WO1-CW5	14%	18%	N/A	0%	3	16%
O4-O10	43%	27%	N/A	17%	7	27%
Participants' Residence						
Barracks/BEQ/BOQ	38%	0%	0%	0%	3	4%
Military Housing On Post	38%	69%	0%	0%	12	39%
Off-post Housing (<30 min.)	13%	23%	92%	80%	20	52%
Off-post Housing (>=30 min.)	13%	8%	8%	20%	4	5%
PARTICIPATED PRIMARILY OFF POST	**8%**	**18%**	**16%**	**8%**	**583**	**12%**
Less Than Once a Month	81%	88%	82%	86%	494	84%
1-3 Times A Month	19%	11%	15%	12%	80	14%
4 + Times A Month	0%	1%	3%	2%	9	1%
Total Participants	**100%**	**100%**	**100%**	**100%**	**583**	**100%**
Participants' Rank						
E1-E4	8%	4%	N/A	2%	14	4%
E5-E9	34%	29%	N/A	39%	98	35%
O1-O3, WO1-CW5	14%	13%	N/A	7%	34	12%
O4-O10	44%	54%	N/A	52%	154	49%
Participants' Residence						
Barracks/BEQ/BOQ	15%	0%	0%	0%	9	2%
Military Housing On Post	20%	40%	1%	0%	87	15%
Off-post Housing (<30 min.)	37%	39%	61%	69%	254	51%
Off-post Housing (>=30 min.)	27%	21%	39%	31%	147	31%

ENTERTAINMENT

ORDERING PAY-PER-VIEW EVENTS

	Active Duty (n = 873)	Spouses (n = 1092)	Civilians (n = 1345)	Retirees (n = 1409)		Total Cases (n = 4719)
OVERALL PARTICIPATION	**9%**	**15%**	**11%**	**8%**	**492**	**11%**
DID NOT PARTICIPATE PAST YEAR	**91%**	**85%**	**89%**	**92%**	**4227**	**89%**
PARTICIPATED PRIMARILY ON POST	**4%**	**7%**	**1%**	**0%**	**119**	**2%**
Less Than Once a Month	45%	59%	67%	25%	65	52%
1-3 Times A Month	52%	36%	22%	25%	46	43%
4 + Times A Month	3%	5%	11%	50%	8	5%
Total Participants	**100%**	**100%**	**100%**	**100%**	**119**	**100%**
Participants' Rank						
E1-E4	10%	11%	N/A	100%	11	11%
E5-E9	50%	44%	N/A	0%	42	48%
O1-O3, WO1-CW5	7%	11%	N/A	0%	9	9%
O4-O10	33%	34%	N/A	0%	31	32%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	3	2%
Military Housing On Post	87%	97%	43%	0%	102	90%
Off-post Housing (<30 min.)	3%	3%	29%	100%	6	6%
Off-post Housing (>=30 min.)	0%	0%	29%	0%	2	2%
PARTICIPATED PRIMARILY OFF POST	**5%**	**8%**	**10%**	**7%**	**373**	**8%**
Less Than Once a Month	48%	64%	65%	67%	237	62%
1-3 Times A Month	41%	31%	26%	25%	107	28%
4 + Times A Month	11%	5%	9%	8%	29	10%
Total Participants	**100%**	**100%**	**100%**	**100%**	**373**	**100%**
Participants' Rank						
E1-E4	12%	11%	N/A	1%	14	6%
E5-E9	47%	40%	N/A	44%	83	48%
O1-O3, WO1-CW5	12%	13%	N/A	6%	19	11%
O4-O10	30%	36%	N/A	49%	77	36%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	3	1%
Military Housing On Post	12%	11%	0%	0%	14	3%
Off-post Housing (<30 min.)	57%	57%	59%	72%	190	64%
Off-post Housing (>=30 min.)	24%	32%	41%	28%	102	32%

ENTERTAINMENT

PLAYS/SHOWS/CONCERTS

	Active Duty (n = 858)	Spouses (n = 1078)	Civilians (n = 1386)	Retirees (n = 1424)		Total Cases (n = 4746)
OVERALL PARTICIPATION	**26%**	**41%**	**40%**	**41%**	**1797**	**38%**
DID NOT PARTICIPATE PAST YEAR	**74%**	**59%**	**60%**	**59%**	**2949**	**62%**
PARTICIPATED PRIMARILY ON POST	**2%**	**7%**	**2%**	**2%**	**154**	**3%**
Less Than Once a Month	65%	72%	91%	69%	113	77%
1-3 Times A Month	30%	24%	9%	20%	33	17%
4 + Times A Month	5%	4%	0%	11%	8	6%
Total Participants	**100%**	**100%**	**100%**	**100%**	**154**	**100%**
Participants' Rank						
E1-E4	0%	0%	N/A	0%	0	0%
E5-E9	33%	22%	N/A	35%	27	33%
O1-O3, WO1-CW5	6%	12%	N/A	4%	9	7%
O4-O10	61%	67%	N/A	61%	65	60%
Participants' Residence						
Barracks/BEQ/BOQ	6%	0%	0%	0%	1	1%
Military Housing On Post	61%	78%	0%	0%	70	48%
Off-post Housing (<30 min.)	17%	14%	76%	81%	48	40%
Off-post Housing (>=30 min.)	17%	8%	24%	19%	18	11%
PARTICIPATED PRIMARILY OFF POST	**24%**	**34%**	**38%**	**38%**	**1643**	**35%**
Less Than Once a Month	74%	78%	78%	74%	1250	74%
1-3 Times A Month	21%	19%	18%	23%	332	22%
4 + Times A Month	5%	4%	3%	3%	61	4%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1643**	**100%**
Participants' Rank						
E1-E4	16%	4%	N/A	1%	47	5%
E5-E9	34%	26%	N/A	30%	271	32%
O1-O3, WO1-CW5	10%	12%	N/A	10%	96	11%
O4-O10	40%	57%	N/A	60%	506	52%
Participants' Residence						
Barracks/BEQ/BOQ	12%	0%	0%	0%	23	1%
Military Housing On Post	28%	36%	1%	0%	189	13%
Off-post Housing (<30 min.)	38%	43%	57%	66%	724	53%
Off-post Housing (>=30 min.)	21%	20%	42%	34%	421	32%

ENTERTAINMENT

SPECIAL ENTERTAINMENT ACTIVITY EVENTS

	Active Duty (n = 853)	Spouses (n = 1052)	Civilians (n = 1368)	Retirees (n = 1408)		Total Cases (n = 4681)
OVERALL PARTICIPATION	**12%**	**24%**	**22%**	**19%**	**923**	**20%**
DID NOT PARTICIPATE PAST YEAR	**88%**	**76%**	**78%**	**81%**	**3758**	**80%**
PARTICIPATED PRIMARILY ON POST	**3%**	**5%**	**3%**	**3%**	**161**	**3%**
Less Than Once a Month	73%	79%	82%	68%	122	75%
1-3 Times A Month	19%	18%	16%	18%	28	17%
4 + Times A Month	8%	4%	3%	15%	11	8%
Total Participants	**100%**	**100%**	**100%**	**100%**	**161**	**100%**
Participants' Rank						
E1-E4	13%	0%	N/A	4%	4	3%
E5-E9	38%	27%	N/A	44%	32	41%
O1-O3, WO1-CW5	4%	9%	N/A	0%	5	4%
O4-O10	46%	64%	N/A	52%	52	52%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	4	2%
Military Housing On Post	50%	75%	12%	0%	58	41%
Off-post Housing (<30 min.)	21%	19%	60%	75%	52	41%
Off-post Housing (>=30 min.)	13%	5%	28%	25%	20	16%
PARTICIPATED PRIMARILY OFF POST	**9%**	**19%**	**19%**	**16%**	**762**	**16%**
Less Than Once a Month	67%	76%	76%	76%	571	74%
1-3 Times A Month	17%	18%	19%	17%	135	18%
4 + Times A Month	17%	7%	5%	7%	56	8%
Total Participants	**100%**	**100%**	**100%**	**100%**	**762**	**100%**
Participants' Rank						
E1-E4	8%	6%	N/A	1%	17	5%
E5-E9	42%	30%	N/A	38%	147	39%
O1-O3, WO1-CW5	11%	16%	N/A	7%	45	11%
O4-O10	39%	49%	N/A	54%	205	45%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	6	1%
Military Housing On Post	28%	39%	1%	0%	100	14%
Off-post Housing (<30 min.)	44%	46%	63%	68%	363	56%
Off-post Housing (>=30 min.)	19%	15%	37%	32%	171	29%

ENTERTAINMENT

WATCHING TV, VIDEOTAPES, AND DVDS

	Active Duty (n = 1144)	Spouses (n = 1317)	Civilians (n = 1378)	Retirees (n = 1502)		Total Cases (n = 5341)
OVERALL PARTICIPATION	**43%**	**70%**	**71%**	**72%**	**3474**	**65%**
DID NOT PARTICIPATE PAST YEAR	**57%**	**30%**	**29%**	**28%**	**1867**	**35%**
PARTICIPATED PRIMARILY ON POST	**16%**	**31%**	**2%**	**2%**	**657**	**11%**
Less Than Once a Month	4%	3%	9%	6%	25	3%
1-3 Times A Month	13%	13%	3%	16%	80	12%
4 + Times A Month	84%	84%	88%	78%	552	85%
Total Participants	**100%**	**100%**	**100%**	**100%**	**657**	**100%**
Participants' Rank						
E1-E4	18%	11%	N/A	8%	69	12%
E5-E9	42%	39%	N/A	64%	220	45%
O1-O3, WO1-CW5	6%	11%	N/A	0%	49	8%
O4-O10	35%	39%	N/A	28%	202	35%
Participants' Residence						
Barracks/BEQ/BOQ	26%	0%	0%	0%	45	7%
Military Housing On Post	70%	98%	43%	0%	524	84%
Off-post Housing (<30 min.)	3%	2%	26%	53%	27	6%
Off-post Housing (>=30 min.)	1%	0%	30%	47%	17	3%
PARTICIPATED PRIMARILY OFF POST	**27%**	**39%**	**68%**	**70%**	**2817**	**54%**
Less Than Once a Month	5%	5%	5%	4%	128	5%
1-3 Times A Month	13%	14%	15%	12%	380	13%
4 + Times A Month	82%	81%	80%	84%	2309	83%
Total Participants	**100%**	**100%**	**100%**	**100%**	**2817**	**100%**
Participants' Rank						
E1-E4	14%	9%	N/A	1%	88	7%
E5-E9	41%	27%	N/A	38%	541	37%
O1-O3, WO1-CW5	11%	13%	N/A	8%	153	10%
O4-O10	34%	51%	N/A	53%	747	46%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	23	1%
Military Housing On Post	8%	6%	0%	0%	55	2%
Off-post Housing (<30 min.)	54%	64%	60%	66%	1419	61%
Off-post Housing (>=30 min.)	30%	30%	40%	34%	791	36%

SPECIAL INTEREST

AUTOMOTIVE BODY & PAINTING

	Active Duty (n = 1860)	Spouses (n = 1736)	Civilians (n = 3130)	Retirees (n = 2468)	Total Cases (n = 9194)	
OVERALL PARTICIPATION	**5%**	**2%**	**4%**	**4%**	**366**	**4%**
DID NOT PARTICIPATE PAST YEAR	**95%**	**98%**	**96%**	**96%**	**8828**	**96%**
PARTICIPATED PRIMARILY ON POST	**2%**	**1%**	**0%**	**1%**	**89**	**1%**
Less Than Once a Month	68%	77%	62%	70%	61	66%
1-3 Times A Month	20%	23%	31%	22%	20	22%
4 + Times A Month	13%	0%	8%	9%	8	12%
Total Participants	**100%**	**100%**	**100%**	**100%**	**89**	**100%**
Participants' Rank						
E1-E4	24%	10%	N/A	5%	11	10%
E5-E9	45%	60%	N/A	53%	33	55%
O1-O3, WO1-CW5	5%	20%	N/A	5%	5	6%
O4-O10	26%	10%	N/A	37%	18	29%
Participants' Residence						
Barracks/BEQ/BOQ	24%	0%	0%	0%	9	7%
Military Housing On Post	45%	62%	0%	0%	25	35%
Off-post Housing (<30 min.)	16%	15%	56%	95%	32	38%
Off-post Housing (>=30 min.)	16%	23%	44%	5%	14	20%
PARTICIPATED PRIMARILY OFF POST	**1%**	**1%**	**1%**	**1%**	**99**	**1%**
Less Than Once a Month	69%	83%	76%	74%	74	72%
1-3 Times A Month	15%	17%	21%	16%	18	22%
4 + Times A Month	15%	0%	2%	11%	7	6%
Total Participants	**100%**	**100%**	**100%**	**100%**	**99**	**100%**
Participants' Rank						
E1-E4	19%	10%	N/A	0%	6	17%
E5-E9	54%	50%	N/A	60%	28	54%
O1-O3, WO1-CW5	12%	10%	N/A	13%	6	11%
O4-O10	15%	30%	N/A	27%	11	18%
Participants' Residence						
Barracks/BEQ/BOQ	23%	0%	0%	0%	6	13%
Military Housing On Post	27%	36%	0%	0%	11	8%
Off-post Housing (<30 min.)	35%	45%	68%	53%	49	57%
Off-post Housing (>=30 min.)	15%	18%	33%	47%	26	22%

SPECIAL INTEREST

AUTOMOTIVE BODY & PAINTING (CONTINUED)

	Active Duty (n = 1860)	Spouses (n = 1736)	Civilians (n = 3130)	Retirees (n = 2468)		Total Cases (n = 9194)
OVERALL PARTICIPATION	**5%**	**2%**	**4%**	**4%**	**366**	**4%**
PARTICIPATED PRIMARILY AT HOME	**2%**	**1%**	**3%**	**2%**	**178**	**2%**
Less Than Once a Month	53%	45%	71%	69%	116	67%
1-3 Times A Month	26%	45%	18%	19%	38	20%
4 + Times A Month	21%	9%	11%	13%	24	13%
Total Participants	**100%**	**100%**	**100%**	**100%**	**178**	**100%**
Participants' Rank						
E1-E4	33%	20%	N/A	4%	15	24%
E5-E9	45%	60%	N/A	52%	47	48%
O1-O3, WO1-CW5	12%	10%	N/A	14%	12	10%
O4-O10	9%	10%	N/A	30%	19	19%
Participants' Residence						
Barracks/BEQ/BOQ	24%	0%	0%	0%	8	6%
Military Housing On Post	18%	45%	0%	0%	11	6%
Off-post Housing (<30 min.)	24%	36%	62%	67%	88	55%
Off-post Housing (>=30 min.)	33%	18%	38%	33%	56	33%

SPECIAL INTEREST

AUTOMOTIVE DETAILING/WASHING

	Active Duty (n = 1854)	Spouses (n = 1722)	Civilians (n = 3099)	Retirees (n = 2387)		Total Cases (n = 9062)
OVERALL PARTICIPATION	**30%**	**32%**	**24%**	**25%**	**2447**	**27%**
DID NOT PARTICIPATE PAST YEAR	**70%**	**68%**	**76%**	**75%**	**6615**	**73%**
PARTICIPATED PRIMARILY ON POST	**7%**	**5%**	**2%**	**3%**	**361**	**4%**
Less Than Once a Month	40%	47%	47%	39%	154	42%
1-3 Times A Month	42%	39%	41%	44%	150	43%
4 + Times A Month	18%	15%	11%	17%	57	15%
Total Participants	**100%**	**100%**	**100%**	**100%**	**361**	**100%**
Participants' Rank						
E1-E4	27%	10%	N/A	4%	45	19%
E5-E9	42%	49%	N/A	65%	127	52%
O1-O3, WO1-CW5	8%	18%	N/A	6%	27	9%
O4-O10	23%	24%	N/A	25%	61	21%
Participants' Residence						
Barracks/BEQ/BOQ	21%	1%	0%	0%	28	9%
Military Housing On Post	39%	76%	4%	0%	118	36%
Off-post Housing (<30 min.)	28%	17%	71%	88%	136	42%
Off-post Housing (>=30 min.)	13%	6%	25%	12%	41	14%
PARTICIPATED PRIMARILY OFF POST	**10%**	**14%**	**8%**	**6%**	**800**	**9%**
Less Than Once a Month	35%	47%	55%	42%	366	46%
1-3 Times A Month	43%	44%	37%	49%	340	41%
4 + Times A Month	22%	9%	7%	10%	94	13%
Total Participants	**100%**	**100%**	**100%**	**100%**	**800**	**100%**
Participants' Rank						
E1-E4	15%	9%	N/A	3%	51	11%
E5-E9	40%	32%	N/A	46%	198	38%
O1-O3, WO1-CW5	13%	13%	N/A	5%	58	14%
O4-O10	33%	46%	N/A	46%	218	37%
Participants' Residence						
Barracks/BEQ/BOQ	12%	0%	0%	0%	22	3%
Military Housing On Post	27%	47%	2%	0%	169	20%
Off-post Housing (<30 min.)	49%	39%	64%	66%	395	53%
Off-post Housing (>=30 min.)	13%	14%	34%	34%	166	24%

SPECIAL INTEREST

AUTOMOTIVE DETAILING/WASHING (CONTINUED)

	Active Duty (n = 1854)	Spouses (n = 1722)	Civilians (n = 3099)	Retirees (n = 2387)		Total Cases (n = 9062)
OVERALL PARTICIPATION	**30%**	**32%**	**24%**	**25%**	**2447**	**27%**
PARTICIPATED PRIMARILY AT HOME	**13%**	**12%**	**14%**	**17%**	**1286**	**15%**
Less Than Once a Month	31%	41%	46%	37%	510	40%
1-3 Times A Month	46%	45%	40%	47%	567	43%
4 + Times A Month	23%	14%	14%	16%	209	17%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1286**	**100%**
Participants' Rank						
E1-E4	11%	8%	N/A	1%	45	9%
E5-E9	43%	49%	N/A	42%	340	43%
O1-O3, WO1-CW5	10%	16%	N/A	12%	93	11%
O4-O10	37%	27%	N/A	45%	292	37%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	17	2%
Military Housing On Post	30%	48%	1%	0%	173	13%
Off-post Housing (<30 min.)	39%	34%	55%	64%	602	51%
Off-post Housing (>=30 min.)	24%	18%	44%	36%	394	33%

SPECIAL INTEREST

AUTOMOTIVE MAINTENANCE & REPAIR

	Active Duty (n = 1854)	Spouses (n = 1722)	Civilians (n = 3115)	Retirees (n = 2388)		Total Cases (n = 9079)
OVERALL PARTICIPATION	**30%**	**26%**	**25%**	**25%**	**2362**	**26%**
DID NOT PARTICIPATE PAST YEAR	**70%**	**74%**	**75%**	**75%**	**6717**	**74%**
PARTICIPATED PRIMARILY ON POST	**12%**	**8%**	**5%**	**7%**	**676**	**7%**
Less Than Once a Month	62%	78%	63%	60%	437	66%
1-3 Times A Month	28%	20%	31%	29%	183	26%
4 + Times A Month	10%	2%	7%	12%	56	8%
Total Participants	**100%**	**100%**	**100%**	**100%**	**676**	**100%**
Participants' Rank						
E1-E4	16%	11%	N/A	1%	49	9%
E5-E9	41%	42%	N/A	56%	209	49%
O1-O3, WO1-CW5	9%	14%	N/A	7%	45	9%
O4-O10	34%	33%	N/A	36%	159	33%
Participants' Residence						
Barracks/BEQ/BOQ	14%	0%	0%	0%	31	4%
Military Housing On Post	43%	65%	2%	0%	184	29%
Off-post Housing (<30 min.)	32%	25%	73%	86%	318	54%
Off-post Housing (>=30 min.)	11%	10%	25%	14%	89	14%
PARTICIPATED PRIMARILY OFF POST	**9%**	**14%**	**7%**	**5%**	**748**	**8%**
Less Than Once a Month	68%	84%	75%	69%	565	76%
1-3 Times A Month	27%	14%	19%	25%	153	20%
4 + Times A Month	5%	1%	5%	6%	30	4%
Total Participants	**100%**	**100%**	**100%**	**100%**	**748**	**100%**
Participants' Rank						
E1-E4	13%	6%	N/A	3%	37	11%
E5-E9	39%	33%	N/A	40%	179	37%
O1-O3, WO1-CW5	11%	16%	N/A	15%	70	14%
O4-O10	37%	45%	N/A	42%	204	38%
Participants' Residence						
Barracks/BEQ/BOQ	9%	0%	0%	0%	16	3%
Military Housing On Post	30%	47%	1%	0%	159	20%
Off-post Housing (<30 min.)	45%	41%	63%	67%	366	52%
Off-post Housing (>=30 min.)	16%	12%	36%	33%	163	25%

SPECIAL INTEREST

AUTOMOTIVE MAINTENANCE & REPAIR (CONTINUED)

	Active Duty (n = 1854)	Spouses (n = 1722)	Civilians (n = 3115)	Retirees (n = 2388)		Total Cases (n = 9079)
OVERALL PARTICIPATION	**30%**	**26%**	**25%**	**25%**	**2362**	**26%**
PARTICIPATED PRIMARILY AT HOME	**9%**	**4%**	**12%**	**13%**	**938**	**11%**
Less Than Once a Month	52%	49%	56%	51%	498	52%
1-3 Times A Month	31%	40%	33%	38%	326	36%
4 + Times A Month	16%	11%	12%	11%	114	13%
Total Participants	**100%**	**100%**	**100%**	**100%**	**938**	**100%**
Participants' Rank						
E1-E4	14%	14%	N/A	2%	39	10%
E5-E9	43%	45%	N/A	49%	236	47%
O1-O3, WO1-CW5	11%	18%	N/A	11%	61	12%
O4-O10	33%	23%	N/A	38%	175	31%
Participants' Residence						
Barracks/BEQ/BOQ	11%	0%	0%	0%	19	2%
Military Housing On Post	25%	41%	0%	0%	75	8%
Off-post Housing (<30 min.)	40%	39%	53%	62%	447	55%
Off-post Housing (>=30 min.)	24%	20%	47%	38%	317	35%

SPECIAL INTEREST

AUTOMOTIVE OFF-ROAD ACTIVITIES

	Active Duty (n = 1793)	Spouses (n = 1709)	Civilians (n = 3027)	Retirees (n = 2334)	Total Cases (n = 8863)	
OVERALL PARTICIPATION	**2%**	**1%**	**2%**	**1%**	**124**	**1%**
DID NOT PARTICIPATE PAST YEAR	**98%**	**99%**	**98%**	**99%**	**8739**	**99%**
PARTICIPATED PRIMARILY ON POST	**0%**	**0%**	**0%**	**0%**	**14**	**0%**
Less Than Once a Month	50%	50%	67%	40%	7	71%
1-3 Times A Month	50%	50%	33%	40%	6	23%
4 + Times A Month	0%	0%	0%	20%	1	5%
Total Participants	**100%**	**100%**	**100%**	**100%**	**14**	**100%**
Participants' Rank						
E1-E4	0%	0%	N/A	0%	0	0%
E5-E9	100%	100%	N/A	75%	7	96%
O1-O3, WO1-CW5	0%	0%	N/A	25%	1	4%
O4-O10	0%	0%	N/A	0%	0	0%
Participants' Residence						
Barracks/BEQ/BOQ	0%	0%	0%	0%	0	0%
Military Housing On Post	0%	0%	0%	0%	0	0%
Off-post Housing (<30 min.)	33%	50%	100%	100%	7	86%
Off-post Housing (>=30 min.)	67%	50%	0%	0%	3	14%
PARTICIPATED PRIMARILY OFF POST	**2%**	**1%**	**2%**	**1%**	**110**	**1%**
Less Than Once a Month	54%	57%	50%	55%	58	54%
1-3 Times A Month	25%	21%	28%	36%	31	27%
4 + Times A Month	21%	21%	22%	9%	21	19%
Total Participants	**100%**	**100%**	**100%**	**100%**	**110**	**100%**
Participants' Rank						
E1-E4	36%	23%	N/A	0%	12	17%
E5-E9	56%	46%	N/A	59%	30	66%
O1-O3, WO1-CW5	4%	15%	N/A	12%	5	6%
O4-O10	4%	15%	N/A	29%	8	12%
Participants' Residence						
Barracks/BEQ/BOQ	28%	0%	0%	0%	7	5%
Military Housing On Post	20%	64%	0%	0%	14	13%
Off-post Housing (<30 min.)	28%	29%	68%	80%	49	59%
Off-post Housing (>=30 min.)	24%	7%	32%	20%	22	23%

SPECIAL INTEREST

AUTOMOTIVE OFF-ROAD ACTIVITIES (CONTINUED)

	Active Duty (n = 1793)	Spouses (n = 1709)	Civilians (n = 3027)	Retirees (n = 2334)	Total Cases (n = 8863)	
OVERALL PARTICIPATION	**2%**	**1%**	**2%**	**1%**	**124**	**1%**
PARTICIPATED PRIMARILY AT HOME	**0%**	**0%**	**0%**	**0%**	**0**	**0%**
Less Than Once a Month	N/A	N/A	N/A	N/A	0	N/A
1-3 Times A Month	N/A	N/A	N/A	N/A	0	N/A
4 + Times A Month	N/A	N/A	N/A	N/A	0	N/A
Total Participants	**N/A**	**N/A**	**N/A**	**N/A**	**0**	**N/A**
Participants' Rank						
E1-E4	N/A	N/A	N/A	N/A	0	N/A
E5-E9	N/A	N/A	N/A	N/A	0	N/A
O1-O3, WO1-CW5	N/A	N/A	N/A	N/A	0	N/A
O4-O10	N/A	N/A	N/A	N/A	0	N/A
Participants' Residence						
Barracks/BEQ/BOQ	N/A	N/A	N/A	N/A	0	N/A
Military Housing On Post	N/A	N/A	N/A	N/A	0	N/A
Off-post Housing (<30 min.)	N/A	N/A	N/A	N/A	0	N/A
Off-post Housing (>=30 min.)	N/A	N/A	N/A	N/A	0	N/A

SPECIAL INTEREST

AUTOMOTIVE RESTORATION

	Active Duty (n = 1848)	Spouses (n = 1724)	Civilians (n = 3108)	Retirees (n = 2358)		Total Cases (n = 9038)
OVERALL PARTICIPATION	**5%**	**2%**	**4%**	**4%**	**334**	**4%**
DID NOT PARTICIPATE PAST YEAR	**95%**	**98%**	**96%**	**96%**	**8704**	**96%**
PARTICIPATED PRIMARILY ON POST	**2%**	**0%**	**0%**	**1%**	**59**	**1%**
Less Than Once a Month	58%	75%	44%	62%	34	56%
1-3 Times A Month	21%	25%	33%	31%	15	23%
4 + Times A Month	21%	0%	22%	8%	10	21%
Total Participants	**100%**	**100%**	**100%**	**100%**	**59**	**100%**
Participants' Rank						
E1-E4	22%	0%	N/A	8%	8	13%
E5-E9	47%	50%	N/A	58%	23	46%
O1-O3, WO1-CW5	9%	0%	N/A	0%	3	11%
O4-O10	22%	50%	N/A	33%	12	30%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	5	9%
Military Housing On Post	44%	50%	0%	0%	16	36%
Off-post Housing (<30 min.)	28%	0%	86%	91%	25	47%
Off-post Housing (>=30 min.)	13%	50%	14%	9%	8	8%
PARTICIPATED PRIMARILY OFF POST	**1%**	**0%**	**1%**	**1%**	**67**	**1%**
Less Than Once a Month	52%	50%	62%	57%	38	60%
1-3 Times A Month	38%	33%	19%	21%	18	27%
4 + Times A Month	10%	17%	19%	21%	11	14%
Total Participants	**100%**	**100%**	**100%**	**100%**	**67**	**100%**
Participants' Rank						
E1-E4	20%	0%	N/A	0%	4	16%
E5-E9	60%	75%	N/A	64%	22	65%
O1-O3, WO1-CW5	10%	0%	N/A	0%	2	2%
O4-O10	10%	25%	N/A	36%	7	16%
Participants' Residence						
Barracks/BEQ/BOQ	35%	0%	0%	0%	7	11%
Military Housing On Post	10%	50%	0%	0%	5	6%
Off-post Housing (<30 min.)	30%	33%	70%	92%	36	60%
Off-post Housing (>=30 min.)	25%	17%	30%	8%	14	22%

SPECIAL INTEREST

AUTOMOTIVE RESTORATION (CONTINUED)

	Active Duty (n = 1848)	Spouses (n = 1724)	Civilians (n = 3108)	Retirees (n = 2358)		Total Cases (n = 9038)
OVERALL PARTICIPATION	**5%**	**2%**	**4%**	**4%**	**334**	**4%**
PARTICIPATED PRIMARILY AT HOME	**2%**	**1%**	**3%**	**3%**	**208**	**2%**
Less Than Once a Month	35%	50%	53%	61%	107	49%
1-3 Times A Month	42%	31%	26%	20%	58	26%
4 + Times A Month	23%	19%	21%	19%	43	25%
Total Participants	**100%**	**100%**	**100%**	**100%**	**208**	**100%**
Participants' Rank						
E1-E4	20%	13%	N/A	4%	12	10%
E5-E9	44%	56%	N/A	51%	53	53%
O1-O3, WO1-CW5	7%	13%	N/A	16%	13	10%
O4-O10	29%	19%	N/A	29%	30	27%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	7	4%
Military Housing On Post	12%	56%	0%	0%	14	5%
Off-post Housing (<30 min.)	43%	38%	60%	61%	107	60%
Off-post Housing (>=30 min.)	29%	6%	40%	39%	67	31%

SPECIAL INTEREST

CERAMICS/POTTERY

	Active Duty (n = 1851)	Spouses (n = 1724)	Civilians (n = 3093)	Retirees (n = 2354)		Total Cases (n = 9022)
OVERALL PARTICIPATION	**3%**	**5%**	**3%**	**2%**	**260**	**3%**
DID NOT PARTICIPATE PAST YEAR	**97%**	**95%**	**97%**	**98%**	**8762**	**97%**
PARTICIPATED PRIMARILY ON POST	**1%**	**2%**	**1%**	**1%**	**91**	**1%**
Less Than Once a Month	62%	64%	56%	73%	57	61%
1-3 Times A Month	33%	14%	15%	13%	17	17%
4 + Times A Month	5%	21%	30%	13%	17	23%
Total Participants	**100%**	**100%**	**100%**	**100%**	**91**	**100%**
Participants' Rank						
E1-E4	19%	5%	N/A	0%	5	10%
E5-E9	29%	45%	N/A	60%	22	46%
O1-O3, WO1-CW5	24%	14%	N/A	10%	9	11%
O4-O10	29%	36%	N/A	30%	17	32%
Participants' Residence						
Barracks/BEQ/BOQ	24%	0%	0%	0%	5	4%
Military Housing On Post	48%	75%	5%	0%	32	37%
Off-post Housing (<30 min.)	10%	18%	64%	91%	31	40%
Off-post Housing (>=30 min.)	19%	7%	32%	9%	14	20%
PARTICIPATED PRIMARILY OFF POST	**1%**	**3%**	**1%**	**1%**	**113**	**1%**
Less Than Once a Month	76%	64%	81%	63%	79	73%
1-3 Times A Month	14%	24%	15%	13%	21	19%
4 + Times A Month	10%	12%	4%	25%	13	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**113**	**100%**
Participants' Rank						
E1-E4	24%	0%	N/A	7%	6	6%
E5-E9	33%	23%	N/A	47%	24	33%
O1-O3, WO1-CW5	19%	21%	N/A	20%	16	21%
O4-O10	24%	56%	N/A	27%	33	40%
Participants' Residence						
Barracks/BEQ/BOQ	19%	0%	0%	0%	4	2%
Military Housing On Post	14%	33%	0%	0%	19	17%
Off-post Housing (<30 min.)	33%	40%	80%	67%	54	57%
Off-post Housing (>=30 min.)	33%	27%	20%	33%	29	24%

SPECIAL INTEREST

CERAMICS/POTTERY (CONTINUED)

	Active Duty (n = 1851)	Spouses (n = 1724)	Civilians (n = 3093)	Retirees (n = 2354)		Total Cases (n = 9022)
OVERALL PARTICIPATION	**3%**	**5%**	**3%**	**2%**	**260**	**3%**
PARTICIPATED PRIMARILY AT HOME	**0%**	**1%**	**1%**	**0%**	**56**	**1%**
Less Than Once a Month	71%	50%	75%	57%	37	65%
1-3 Times A Month	14%	29%	21%	14%	12	14%
4 + Times A Month	14%	21%	4%	29%	7	22%
Total Participants	**100%**	**100%**	**100%**	**100%**	**56**	**100%**
Participants' Rank						
E1-E4	14%	17%	N/A	0%	3	14%
E5-E9	57%	25%	N/A	83%	12	60%
O1-O3, WO1-CW5	14%	0%	N/A	0%	1	2%
O4-O10	14%	58%	N/A	17%	9	25%
Participants' Residence						
Barracks/BEQ/BOQ	14%	0%	0%	0%	1	1%
Military Housing On Post	29%	54%	0%	0%	9	23%
Off-post Housing (<30 min.)	57%	15%	40%	71%	21	37%
Off-post Housing (>=30 min.)	0%	31%	60%	29%	21	39%

SPECIAL INTEREST

COLLECTING

	Active Duty (n = 1849)	Spouses (n = 1719)	Civilians (n = 3099)	Retirees (n = 2356)		Total Cases (n = 9023)
OVERALL PARTICIPATION	**6%**	**8%**	**10%**	**11%**	**823**	**9%**
DID NOT PARTICIPATE PAST YEAR	**94%**	**92%**	**90%**	**89%**	**8200**	**91%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**30**	**0%**
Less Than Once a Month	57%	50%	50%	75%	17	65%
1-3 Times A Month	29%	50%	33%	0%	9	22%
4 + Times A Month	14%	0%	17%	25%	4	14%
Total Participants	**100%**	**100%**	**100%**	**100%**	**30**	**100%**
Participants' Rank						
E1-E4	15%	0%	N/A	0%	2	4%
E5-E9	69%	67%	N/A	100%	15	85%
O1-O3, WO1-CW5	0%	0%	N/A	0%	0	0%
O4-O10	15%	33%	N/A	0%	4	11%
Participants' Residence						
Barracks/BEQ/BOQ	23%	0%	0%	0%	3	5%
Military Housing On Post	46%	83%	0%	0%	11	56%
Off-post Housing (<30 min.)	8%	17%	100%	100%	7	29%
Off-post Housing (>=30 min.)	23%	0%	0%	0%	3	9%
PARTICIPATED PRIMARILY OFF POST	**1%**	**3%**	**3%**	**2%**	**219**	**3%**
Less Than Once a Month	33%	43%	39%	38%	86	38%
1-3 Times A Month	33%	34%	33%	32%	72	34%
4 + Times A Month	33%	23%	28%	30%	61	28%
Total Participants	**100%**	**100%**	**100%**	**100%**	**219**	**100%**
Participants' Rank						
E1-E4	5%	2%	N/A	0%	2	2%
E5-E9	40%	15%	N/A	39%	33	30%
O1-O3, WO1-CW5	35%	26%	N/A	13%	25	26%
O4-O10	20%	57%	N/A	48%	53	43%
Participants' Residence						
Barracks/BEQ/BOQ	15%	0%	0%	0%	3	1%
Military Housing On Post	25%	60%	0%	0%	36	15%
Off-post Housing (<30 min.)	40%	35%	66%	56%	102	52%
Off-post Housing (>=30 min.)	20%	6%	34%	44%	52	32%

SPECIAL INTEREST

COLLECTING (CONTINUED)

	Active Duty (n = 1849)	Spouses (n = 1719)	Civilians (n = 3099)	Retirees (n = 2356)		Total Cases (n = 9023)
OVERALL PARTICIPATION	**6%**	**8%**	**10%**	**11%**	**823**	**9%**
PARTICIPATED PRIMARILY AT HOME	**4%**	**5%**	**7%**	**8%**	**574**	**6%**
Less Than Once a Month	41%	35%	48%	36%	235	43%
1-3 Times A Month	38%	36%	25%	30%	173	28%
4 + Times A Month	21%	29%	27%	34%	166	29%
Total Participants	**100%**	**100%**	**100%**	**100%**	**574**	**100%**
Participants' Rank						
E1-E4	16%	11%	N/A	1%	23	10%
E5-E9	35%	36%	N/A	40%	128	37%
O1-O3, WO1-CW5	9%	8%	N/A	9%	29	10%
O4-O10	39%	44%	N/A	50%	155	44%
Participants' Residence						
Barracks/BEQ/BOQ	18%	1%	0%	0%	15	4%
Military Housing On Post	28%	48%	1%	0%	61	10%
Off-post Housing (<30 min.)	38%	32%	58%	59%	278	52%
Off-post Housing (>=30 min.)	18%	18%	41%	41%	183	35%

SPECIAL INTEREST

COMPETITIVE MOTOR SPORTS

	Active Duty (n = 1853)	Spouses (n = 1722)	Civilians (n = 3092)	Retirees (n = 2360)	Total Cases (n = 9027)	
OVERALL PARTICIPATION	**3%**	**1%**	**3%**	**2%**	**204**	**2%**
DID NOT PARTICIPATE PAST YEAR	**97%**	**99%**	**97%**	**98%**	**8823**	**98%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**16**	**0%**
Less Than Once a Month	70%	N/A	25%	50%	9	61%
1-3 Times A Month	10%	N/A	25%	0%	2	14%
4 + Times A Month	20%	N/A	50%	50%	5	25%
Total Participants	**100%**	**N/A**	**100%**	**100%**	**16**	**100%**
Participants' Rank						
E1-E4	30%	N/A	N/A	0%	3	41%
E5-E9	70%	N/A	N/A	100%	8	59%
O1-O3, WO1-CW5	0%	N/A	N/A	0%	0	0%
O4-O10	0%	N/A	N/A	0%	0	0%
Participants' Residence						
Barracks/BEQ/BOQ	67%	N/A	0%	0%	6	53%
Military Housing On Post	22%	N/A	0%	0%	2	8%
Off-post Housing (<30 min.)	11%	N/A	67%	100%	4	32%
Off-post Housing (>=30 min.)	0%	N/A	33%	0%	1	8%
PARTICIPATED PRIMARILY OFF POST	**2%**	**1%**	**2%**	**1%**	**134**	**2%**
Less Than Once a Month	57%	63%	62%	62%	81	63%
1-3 Times A Month	19%	31%	24%	12%	28	20%
4 + Times A Month	24%	6%	15%	27%	25	16%
Total Participants	**100%**	**100%**	**100%**	**100%**	**134**	**100%**
Participants' Rank						
E1-E4	14%	8%	N/A	0%	6	6%
E5-E9	61%	54%	N/A	62%	42	57%
O1-O3, WO1-CW5	11%	0%	N/A	14%	7	18%
O4-O10	14%	38%	N/A	24%	15	19%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	6	3%
Military Housing On Post	26%	56%	2%	0%	19	12%
Off-post Housing (<30 min.)	40%	31%	67%	65%	67	63%
Off-post Housing (>=30 min.)	17%	13%	31%	35%	31	22%

SPECIAL INTEREST

COMPETITIVE MOTOR SPORTS (CONTINUED)

	Active Duty (n = 1853)	Spouses (n = 1722)	Civilians (n = 3092)	Retirees (n = 2360)		Total Cases (n = 9027)
OVERALL PARTICIPATION	**3%**	**1%**	**3%**	**2%**	**204**	**2%**
PARTICIPATED PRIMARILY AT HOME	**1%**	**0%**	**1%**	**1%**	**54**	**1%**
Less Than Once a Month	25%	50%	40%	25%	18	33%
1-3 Times A Month	31%	33%	20%	17%	13	28%
4 + Times A Month	44%	17%	40%	58%	23	40%
Total Participants	**100%**	**100%**	**100%**	**100%**	**54**	**100%**
Participants' Rank						
E1-E4	38%	0%	N/A	0%	6	25%
E5-E9	50%	50%	N/A	64%	18	60%
O1-O3, WO1-CW5	6%	0%	N/A	0%	1	2%
O4-O10	6%	50%	N/A	36%	8	13%
Participants' Residence						
Barracks/BEQ/BOQ	43%	0%	0%	0%	6	20%
Military Housing On Post	7%	33%	0%	0%	3	4%
Off-post Housing (<30 min.)	29%	50%	68%	64%	27	46%
Off-post Housing (>=30 min.)	21%	17%	32%	36%	14	30%

SPECIAL INTEREST

COMPUTER GAMES

	Active Duty (n = 1847)	Spouses (n = 1718)	Civilians (n = 3085)	Retirees (n = 2356)		Total Cases (n = 9006)
OVERALL PARTICIPATION	**25%**	**23%**	**23%**	**22%**	**2066**	**23%**
DID NOT PARTICIPATE PAST YEAR	**75%**	**77%**	**77%**	**78%**	**6940**	**77%**
PARTICIPATED PRIMARILY ON POST	**3%**	**1%**	**1%**	**0%**	**110**	**1%**
Less Than Once a Month	28%	26%	31%	44%	33	29%
1-3 Times A Month	40%	37%	21%	33%	37	33%
4 + Times A Month	32%	37%	48%	22%	40	38%
Total Participants	**100%**	**100%**	**100%**	**100%**	**110**	**100%**
Participants' Rank						
E1-E4	26%	29%	N/A	20%	20	34%
E5-E9	32%	35%	N/A	60%	26	35%
O1-O3, WO1-CW5	9%	12%	N/A	20%	8	8%
O4-O10	32%	24%	N/A	0%	21	23%
Participants' Residence						
Barracks/BEQ/BOQ	40%	0%	0%	0%	21	26%
Military Housing On Post	45%	84%	4%	0%	41	34%
Off-post Housing (<30 min.)	11%	16%	67%	71%	30	31%
Off-post Housing (>=30 min.)	4%	0%	29%	29%	11	9%
PARTICIPATED PRIMARILY OFF POST	**2%**	**1%**	**1%**	**1%**	**115**	**1%**
Less Than Once a Month	50%	43%	51%	38%	54	53%
1-3 Times A Month	19%	29%	28%	31%	30	22%
4 + Times A Month	31%	29%	21%	31%	31	24%
Total Participants	**100%**	**100%**	**100%**	**100%**	**115**	**100%**
Participants' Rank						
E1-E4	25%	8%	N/A	0%	9	19%
E5-E9	41%	25%	N/A	52%	29	40%
O1-O3, WO1-CW5	16%	42%	N/A	8%	12	13%
O4-O10	19%	25%	N/A	40%	19	28%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	5	3%
Military Housing On Post	13%	36%	3%	0%	10	8%
Off-post Housing (<30 min.)	45%	57%	60%	65%	61	57%
Off-post Housing (>=30 min.)	26%	7%	38%	35%	32	32%

SPECIAL INTEREST

COMPUTER GAMES (CONTINUED)

	Active Duty (n = 1847)	Spouses (n = 1718)	Civilians (n = 3085)	Retirees (n = 2356)		Total Cases (n = 9006)
OVERALL PARTICIPATION	**25%**	**23%**	**23%**	**22%**	**2066**	**23%**
PARTICIPATED PRIMARILY AT HOME	**20%**	**21%**	**20%**	**20%**	**1841**	**20%**
Less Than Once a Month	26%	23%	33%	24%	502	27%
1-3 Times A Month	29%	31%	27%	27%	517	29%
4 + Times A Month	46%	46%	40%	49%	822	44%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1841**	**100%**
Participants' Rank						
E1-E4	18%	12%	N/A	4%	123	12%
E5-E9	42%	42%	N/A	44%	481	43%
O1-O3, WO1-CW5	10%	11%	N/A	9%	115	10%
O4-O10	30%	35%	N/A	43%	409	34%
Participants' Residence						
Barracks/BEQ/BOQ	11%	0%	0%	0%	41	3%
Military Housing On Post	31%	49%	1%	0%	291	15%
Off-post Housing (<30 min.)	38%	36%	61%	66%	895	53%
Off-post Housing (>=30 min.)	20%	15%	39%	34%	493	30%

SPECIAL INTEREST

COMPUTER GRAPHICS/DESIGN

	Active Duty (n = 1847)	Spouses (n = 1712)	Civilians (n = 3084)	Retirees (n = 2340)	Total Cases (n = 8983)	
OVERALL PARTICIPATION	**7%**	**7%**	**9%**	**10%**	**747**	**9%**
DID NOT PARTICIPATE PAST YEAR	**93%**	**93%**	**91%**	**90%**	**8236**	**91%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**2%**	**1%**	**104**	**1%**
Less Than Once a Month	48%	67%	21%	53%	37	39%
1-3 Times A Month	36%	0%	23%	12%	24	22%
4 + Times A Month	16%	33%	55%	35%	43	39%
Total Participants	**100%**	**100%**	**100%**	**100%**	**104**	**100%**
Participants' Rank						
E1-E4	17%	0%	N/A	7%	5	16%
E5-E9	42%	40%	N/A	50%	19	35%
O1-O3, WO1-CW5	13%	0%	N/A	21%	6	11%
O4-O10	29%	60%	N/A	21%	13	39%
Participants' Residence						
Barracks/BEQ/BOQ	29%	0%	0%	0%	7	8%
Military Housing On Post	29%	67%	0%	0%	11	15%
Off-post Housing (<30 min.)	29%	0%	67%	64%	50	51%
Off-post Housing (>=30 min.)	13%	33%	33%	36%	27	26%
PARTICIPATED PRIMARILY OFF POST	**0%**	**1%**	**1%**	**1%**	**82**	**1%**
Less Than Once a Month	44%	47%	66%	33%	40	59%
1-3 Times A Month	11%	41%	14%	26%	19	14%
4 + Times A Month	44%	12%	21%	41%	23	27%
Total Participants	**100%**	**100%**	**100%**	**100%**	**82**	**100%**
Participants' Rank						
E1-E4	0%	0%	N/A	0%	0	0%
E5-E9	56%	14%	N/A	24%	13	34%
O1-O3, WO1-CW5	33%	29%	N/A	8%	9	21%
O4-O10	11%	57%	N/A	68%	26	45%
Participants' Residence						
Barracks/BEQ/BOQ	0%	0%	0%	0%	0	0%
Military Housing On Post	13%	35%	0%	0%	7	9%
Off-post Housing (<30 min.)	38%	41%	62%	65%	43	57%
Off-post Housing (>=30 min.)	50%	24%	38%	35%	27	34%

SPECIAL INTEREST

COMPUTER GRAPHICS/DESIGN (CONTINUED)

	Active Duty (n = 1847)	Spouses (n = 1712)	Civilians (n = 3084)	Retirees (n = 2340)	Total Cases (n = 8983)	
OVERALL PARTICIPATION	**7%**	**7%**	**9%**	**10%**	**747**	**9%**
PARTICIPATED PRIMARILY AT HOME	**5%**	**6%**	**6%**	**8%**	**561**	**6%**
Less Than Once a Month	45%	45%	42%	44%	244	41%
1-3 Times A Month	20%	23%	30%	26%	146	28%
4 + Times A Month	35%	32%	28%	30%	171	31%
Total Participants	**100%**	**100%**	**100%**	**100%**	**561**	**100%**
Participants' Rank						
E1-E4	19%	8%	N/A	2%	29	11%
E5-E9	36%	33%	N/A	41%	132	36%
O1-O3, WO1-CW5	9%	13%	N/A	8%	33	10%
O4-O10	35%	45%	N/A	49%	154	43%
Participants' Residence						
Barracks/BEQ/BOQ	13%	0%	0%	0%	13	3%
Military Housing On Post	27%	51%	0%	0%	74	11%
Off-post Housing (<30 min.)	39%	34%	59%	64%	282	55%
Off-post Housing (>=30 min.)	21%	15%	41%	36%	167	30%

SPECIAL INTEREST

DIGITAL PHOTOGRAPHY

	Active Duty (n = 1843)	Spouses (n = 1712)	Civilians (n = 3078)	Retirees (n = 2364)		Total Cases (n = 8997)
OVERALL PARTICIPATION	**26%**	**37%**	**26%**	**27%**	**2559**	**28%**
DID NOT PARTICIPATE PAST YEAR	**74%**	**63%**	**74%**	**73%**	**6438**	**72%**
PARTICIPATED PRIMARILY ON POST	**3%**	**2%**	**1%**	**0%**	**130**	**1%**
Less Than Once a Month	30%	14%	29%	55%	37	26%
1-3 Times A Month	23%	39%	14%	9%	30	29%
4 + Times A Month	46%	46%	57%	36%	63	45%
Total Participants	**100%**	**100%**	**100%**	**100%**	**130**	**100%**
Participants' Rank						
E1-E4	16%	20%	N/A	0%	14	14%
E5-E9	33%	36%	N/A	75%	33	36%
O1-O3, WO1-CW5	5%	16%	N/A	25%	9	8%
O4-O10	45%	28%	N/A	0%	32	42%
Participants' Residence						
Barracks/BEQ/BOQ	22%	0%	0%	0%	12	8%
Military Housing On Post	58%	86%	3%	0%	57	41%
Off-post Housing (<30 min.)	15%	11%	52%	86%	34	35%
Off-post Housing (>=30 min.)	5%	4%	45%	14%	20	17%
PARTICIPATED PRIMARILY OFF POST	**5%**	**6%**	**6%**	**6%**	**517**	**6%**
Less Than Once a Month	20%	18%	34%	28%	137	29%
1-3 Times A Month	41%	41%	37%	41%	204	38%
4 + Times A Month	39%	42%	29%	31%	176	33%
Total Participants	**100%**	**100%**	**100%**	**100%**	**517**	**100%**
Participants' Rank						
E1-E4	8%	6%	N/A	2%	15	7%
E5-E9	33%	40%	N/A	30%	106	30%
O1-O3, WO1-CW5	20%	14%	N/A	11%	46	16%
O4-O10	39%	41%	N/A	58%	150	47%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	10	3%
Military Housing On Post	19%	33%	1%	0%	53	9%
Off-post Housing (<30 min.)	42%	50%	66%	67%	285	59%
Off-post Housing (>=30 min.)	29%	17%	32%	33%	139	29%

SPECIAL INTEREST

DIGITAL PHOTOGRAPHY (CONTINUED)

	Active Duty (n = 1843)	Spouses (n = 1712)	Civilians (n = 3078)	Retirees (n = 2364)		Total Cases (n = 8997)
OVERALL PARTICIPATION	**26%**	**37%**	**26%**	**27%**	**2559**	**28%**
PARTICIPATED PRIMARILY AT HOME	**18%**	**29%**	**19%**	**21%**	**1912**	**21%**
Less Than Once a Month	25%	15%	29%	27%	463	25%
1-3 Times A Month	35%	33%	34%	37%	660	35%
4 + Times A Month	40%	52%	37%	36%	789	40%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1912**	**100%**
Participants' Rank						
E1-E4	9%	7%	N/A	3%	71	7%
E5-E9	37%	31%	N/A	34%	414	35%
O1-O3, WO1-CW5	13%	17%	N/A	9%	160	13%
O4-O10	40%	44%	N/A	54%	570	45%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	25	2%
Military Housing On Post	29%	47%	1%	0%	329	16%
Off-post Housing (<30 min.)	42%	35%	61%	65%	936	51%
Off-post Housing (>=30 min.)	22%	18%	38%	35%	522	31%

SPECIAL INTEREST

DRAWING/PAINTING

	Active Duty (n = 1834)	Spouses (n = 1715)	Civilians (n = 3080)	Retirees (n = 2350)	Total Cases (n = 8979)	
OVERALL PARTICIPATION	**6%**	**11%**	**8%**	**6%**	**663**	**7%**
DID NOT PARTICIPATE PAST YEAR	**94%**	**89%**	**92%**	**94%**	**8316**	**93%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**49**	**1%**
Less Than Once a Month	65%	38%	21%	50%	23	49%
1-3 Times A Month	17%	50%	50%	25%	16	30%
4 + Times A Month	17%	13%	29%	25%	10	21%
Total Participants	**100%**	**100%**	**100%**	**100%**	**49**	**100%**
Participants' Rank						
E1-E4	27%	0%	N/A	0%	6	21%
E5-E9	45%	25%	N/A	100%	14	48%
O1-O3, WO1-CW5	9%	25%	N/A	0%	3	4%
O4-O10	18%	50%	N/A	0%	6	27%
Participants' Residence						
Barracks/BEQ/BOQ	36%	0%	0%	0%	8	15%
Military Housing On Post	27%	75%	0%	0%	12	21%
Off-post Housing (<30 min.)	23%	13%	55%	100%	14	43%
Off-post Housing (>=30 min.)	14%	13%	45%	0%	9	21%
PARTICIPATED PRIMARILY OFF POST	**0%**	**1%**	**1%**	**1%**	**70**	**1%**
Less Than Once a Month	14%	20%	57%	38%	30	46%
1-3 Times A Month	71%	40%	24%	25%	22	28%
4 + Times A Month	14%	40%	19%	38%	18	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**70**	**100%**
Participants' Rank						
E1-E4	14%	22%	N/A	0%	3	9%
E5-E9	0%	11%	N/A	15%	3	12%
O1-O3, WO1-CW5	14%	0%	N/A	23%	4	15%
O4-O10	71%	67%	N/A	62%	19	65%
Participants' Residence						
Barracks/BEQ/BOQ	0%	0%	0%	0%	0	0%
Military Housing On Post	14%	30%	3%	0%	5	4%
Off-post Housing (<30 min.)	14%	40%	61%	67%	33	57%
Off-post Housing (>=30 min.)	71%	30%	36%	33%	24	39%

SPECIAL INTEREST

DRAWING/PAINTING (CONTINUED)

	Active Duty (n = 1834)	Spouses (n = 1715)	Civilians (n = 3080)	Retirees (n = 2350)		Total Cases (n = 8979)
OVERALL PARTICIPATION	**6%**	**11%**	**8%**	**6%**	**663**	**7%**
PARTICIPATED PRIMARILY AT HOME	**5%**	**10%**	**6%**	**5%**	**544**	**6%**
Less Than Once a Month	51%	49%	49%	45%	263	49%
1-3 Times A Month	26%	26%	32%	28%	155	29%
4 + Times A Month	23%	25%	19%	28%	126	22%
Total Participants	**100%**	**100%**	**100%**	**100%**	**544**	**100%**
Participants' Rank						
E1-E4	33%	16%	N/A	8%	57	21%
E5-E9	30%	32%	N/A	42%	113	33%
O1-O3, WO1-CW5	13%	15%	N/A	7%	39	12%
O4-O10	25%	37%	N/A	43%	118	34%
Participants' Residence						
Barracks/BEQ/BOQ	20%	1%	0%	0%	17	3%
Military Housing On Post	22%	48%	1%	0%	98	16%
Off-post Housing (<30 min.)	36%	38%	62%	68%	259	54%
Off-post Housing (>=30 min.)	22%	14%	37%	32%	132	26%

SPECIAL INTEREST

FIBER/DECORATION/DÉCOR

	Active Duty (n = 1840)	Spouses (n = 1691)	Civilians (n = 3066)	Retirees (n = 2343)	Total Cases (n = 8940)	
OVERALL PARTICIPATION	**3%**	**12%**	**6%**	**3%**	**533**	**6%**
DID NOT PARTICIPATE PAST YEAR	**97%**	**88%**	**94%**	**97%**	**8407**	**94%**
PARTICIPATED PRIMARILY ON POST	**0%**	**1%**	**0%**	**0%**	**30**	**0%**
Less Than Once a Month	67%	40%	50%	80%	17	61%
1-3 Times A Month	22%	30%	33%	0%	7	19%
4 + Times A Month	11%	30%	17%	20%	6	20%
Total Participants	**100%**	**100%**	**100%**	**100%**	**30**	**100%**
Participants' Rank						
E1-E4	25%	13%	N/A	0%	3	18%
E5-E9	75%	38%	N/A	67%	11	58%
O1-O3, WO1-CW5	0%	13%	N/A	0%	1	4%
O4-O10	0%	38%	N/A	33%	4	19%
Participants' Residence						
Barracks/BEQ/BOQ	38%	0%	0%	0%	3	6%
Military Housing On Post	25%	80%	0%	0%	10	33%
Off-post Housing (<30 min.)	13%	20%	80%	67%	9	49%
Off-post Housing (>=30 min.)	25%	0%	20%	33%	4	11%
PARTICIPATED PRIMARILY OFF POST	**0%**	**1%**	**1%**	**0%**	**57**	**1%**
Less Than Once a Month	67%	42%	55%	40%	29	65%
1-3 Times A Month	33%	17%	24%	50%	16	24%
4 + Times A Month	0%	42%	21%	10%	12	12%
Total Participants	**100%**	**100%**	**100%**	**100%**	**57**	**100%**
Participants' Rank						
E1-E4	33%	33%	N/A	0%	5	17%
E5-E9	50%	11%	N/A	57%	8	53%
O1-O3, WO1-CW5	0%	11%	N/A	0%	1	3%
O4-O10	17%	44%	N/A	43%	8	26%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	4%	0%	2	2%
Military Housing On Post	50%	50%	4%	0%	10	14%
Off-post Housing (<30 min.)	33%	42%	69%	50%	29	67%
Off-post Housing (>=30 min.)	0%	8%	23%	50%	11	16%

SPECIAL INTEREST

FIBER/DECORATION/DÉCOR (CONTINUED)

	Active Duty (n = 1840)	Spouses (n = 1691)	Civilians (n = 3066)	Retirees (n = 2343)	Total Cases (n = 8940)	
OVERALL PARTICIPATION	**3%**	**12%**	**6%**	**3%**	**533**	**6%**
PARTICIPATED PRIMARILY AT HOME	**3%**	**11%**	**5%**	**2%**	**446**	**4%**
Less Than Once a Month	41%	27%	46%	36%	162	37%
1-3 Times A Month	33%	40%	35%	29%	161	38%
4 + Times A Month	26%	33%	18%	34%	123	25%
Total Participants	**100%**	**100%**	**100%**	**100%**	**446**	**100%**
Participants' Rank						
E1-E4	18%	8%	N/A	0%	21	8%
E5-E9	30%	29%	N/A	33%	78	30%
O1-O3, WO1-CW5	23%	16%	N/A	10%	41	15%
O4-O10	30%	48%	N/A	58%	123	47%
Participants' Residence						
Barracks/BEQ/BOQ	11%	0%	0%	0%	5	1%
Military Housing On Post	17%	49%	0%	0%	100	18%
Off-post Housing (<30 min.)	43%	34%	58%	73%	199	51%
Off-post Housing (>=30 min.)	28%	17%	42%	27%	114	30%

SPECIAL INTEREST

GARDENING

	Active Duty (n = 1842)	Spouses (n = 1700)	Civilians (n = 3086)	Retirees (n = 2364)		Total Cases (n = 8992)
OVERALL PARTICIPATION	**26%**	**48%**	**38%**	**42%**	**3477**	**38%**
DID NOT PARTICIPATE PAST YEAR	**74%**	**52%**	**62%**	**58%**	**5515**	**62%**
PARTICIPATED PRIMARILY ON POST	**3%**	**4%**	**1%**	**1%**	**161**	**2%**
Less Than Once a Month	42%	40%	56%	46%	69	43%
1-3 Times A Month	30%	30%	28%	15%	46	30%
4 + Times A Month	28%	30%	17%	38%	46	27%
Total Participants	**100%**	**100%**	**100%**	**100%**	**161**	**100%**
Participants' Rank						
E1-E4	12%	8%	N/A	0%	12	9%
E5-E9	29%	23%	N/A	86%	37	37%
O1-O3, WO1-CW5	10%	12%	N/A	0%	13	8%
O4-O10	49%	57%	N/A	14%	64	46%
Participants' Residence						
Barracks/BEQ/BOQ	8%	1%	0%	0%	6	2%
Military Housing On Post	85%	91%	6%	0%	114	73%
Off-post Housing (<30 min.)	7%	6%	50%	100%	23	19%
Off-post Housing (>=30 min.)	0%	1%	44%	0%	8	6%
PARTICIPATED PRIMARILY OFF POST	**2%**	**2%**	**2%**	**3%**	**195**	**2%**
Less Than Once a Month	34%	39%	36%	19%	60	33%
1-3 Times A Month	48%	32%	39%	40%	78	35%
4 + Times A Month	17%	29%	25%	40%	57	31%
Total Participants	**100%**	**100%**	**100%**	**100%**	**195**	**100%**
Participants' Rank						
E1-E4	15%	9%	N/A	0%	6	4%
E5-E9	37%	22%	N/A	38%	36	34%
O1-O3, WO1-CW5	19%	13%	N/A	9%	13	13%
O4-O10	30%	57%	N/A	53%	50	49%
Participants' Residence						
Barracks/BEQ/BOQ	19%	0%	0%	0%	5	4%
Military Housing On Post	11%	14%	3%	0%	9	4%
Off-post Housing (<30 min.)	44%	61%	59%	67%	104	61%
Off-post Housing (>=30 min.)	26%	25%	38%	33%	57	31%

SPECIAL INTEREST

GARDENING (CONTINUED)

	Active Duty (n = 1842)	Spouses (n = 1700)	Civilians (n = 3086)	Retirees (n = 2364)		Total Cases (n = 8992)
OVERALL PARTICIPATION	**26%**	**48%**	**38%**	**42%**	**3477**	**38%**
PARTICIPATED PRIMARILY AT HOME	**21%**	**42%**	**35%**	**39%**	**3121**	**34%**
Less Than Once a Month	27%	25%	22%	18%	698	23%
1-3 Times A Month	36%	39%	40%	38%	1202	38%
4 + Times A Month	37%	36%	38%	44%	1221	39%
Total Participants	**100%**	**100%**	**100%**	**100%**	**3121**	**100%**
Participants' Rank						
E1-E4	6%	7%	N/A	2%	80	5%
E5-E9	35%	30%	N/A	35%	605	34%
O1-O3, WO1-CW5	13%	14%	N/A	9%	215	12%
O4-O10	46%	49%	N/A	55%	931	49%
Participants' Residence						
Barracks/BEQ/BOQ	5%	0%	0%	0%	20	1%
Military Housing On Post	30%	44%	1%	0%	431	13%
Off-post Housing (<30 min.)	39%	39%	61%	65%	1543	54%
Off-post Housing (>=30 min.)	26%	17%	38%	35%	871	33%

SPECIAL INTEREST

INTERNET ACCESS/APPLICATIONS

	Active Duty (n = 1828)	Spouses (n = 1697)	Civilians (n = 3044)	Retirees (n = 2355)		Total Cases (n = 8924)
OVERALL PARTICIPATION	**54%**	**66%**	**54%**	**51%**	**4940**	**55%**
DID NOT PARTICIPATE PAST YEAR	**46%**	**34%**	**46%**	**49%**	**3984**	**45%**
PARTICIPATED PRIMARILY ON POST	**10%**	**5%**	**7%**	**2%**	**535**	**7%**
Less Than Once a Month	12%	5%	10%	12%	54	8%
1-3 Times A Month	15%	15%	14%	22%	81	16%
4 + Times A Month	73%	80%	76%	66%	400	75%
Total Participants	**100%**	**100%**	**100%**	**100%**	**535**	**100%**
Participants' Rank						
E1-E4	24%	17%	N/A	3%	56	28%
E5-E9	34%	31%	N/A	54%	102	35%
O1-O3, WO1-CW5	8%	13%	N/A	14%	29	8%
O4-O10	34%	39%	N/A	29%	99	29%
Participants' Residence						
Barracks/BEQ/BOQ	30%	1%	0%	0%	55	11%
Military Housing On Post	44%	85%	1%	0%	149	26%
Off-post Housing (<30 min.)	20%	11%	58%	68%	182	41%
Off-post Housing (>=30 min.)	7%	3%	41%	32%	107	22%
PARTICIPATED PRIMARILY OFF POST	**3%**	**3%**	**4%**	**4%**	**302**	**4%**
Less Than Once a Month	9%	14%	22%	11%	46	16%
1-3 Times A Month	22%	18%	20%	22%	62	18%
4 + Times A Month	70%	69%	58%	67%	194	66%
Total Participants	**100%**	**100%**	**100%**	**100%**	**302**	**100%**
Participants' Rank						
E1-E4	16%	7%	N/A	2%	12	9%
E5-E9	41%	23%	N/A	37%	58	33%
O1-O3, WO1-CW5	18%	21%	N/A	7%	23	14%
O4-O10	25%	49%	N/A	54%	76	44%
Participants' Residence						
Barracks/BEQ/BOQ	7%	0%	0%	0%	3	2%
Military Housing On Post	7%	14%	1%	0%	11	3%
Off-post Housing (<30 min.)	57%	65%	65%	64%	180	64%
Off-post Housing (>=30 min.)	30%	22%	34%	36%	90	31%

SPECIAL INTEREST

INTERNET ACCESS/APPLICATIONS (CONTINUED)

	Active Duty (n = 1828)	Spouses (n = 1697)	Civilians (n = 3044)	Retirees (n = 2355)		Total Cases (n = 8924)
OVERALL PARTICIPATION	**54%**	**66%**	**54%**	**51%**	**4940**	**55%**
PARTICIPATED PRIMARILY AT HOME	**41%**	**59%**	**42%**	**45%**	**4103**	**45%**
Less Than Once a Month	4%	3%	6%	3%	175	5%
1-3 Times A Month	10%	9%	16%	12%	494	12%
4 + Times A Month	86%	89%	78%	84%	3434	83%
Total Participants	**100%**	**100%**	**100%**	**100%**	**4103**	**100%**
Participants' Rank						
E1-E4	13%	9%	N/A	2%	188	8%
E5-E9	39%	36%	N/A	38%	969	38%
O1-O3, WO1-CW5	13%	14%	N/A	8%	299	12%
O4-O10	35%	42%	N/A	52%	1131	42%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	61	2%
Military Housing On Post	31%	47%	1%	0%	709	16%
Off-post Housing (<30 min.)	41%	36%	60%	65%	1974	52%
Off-post Housing (>=30 min.)	20%	17%	38%	35%	1104	30%

SPECIAL INTEREST

JEWELRY MAKING/BEADING/ART METAL

	Active Duty (n = 1854)	Spouses (n = 1710)	Civilians (n = 3086)	Retirees (n = 2349)	Total Cases (n = 8999)	
OVERALL PARTICIPATION	**2%**	**8%**	**3%**	**2%**	**312**	**3%**
DID NOT PARTICIPATE PAST YEAR	**98%**	**92%**	**97%**	**98%**	**8687**	**97%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**33**	**0%**
Less Than Once a Month	64%	33%	50%	83%	19	56%
1-3 Times A Month	18%	50%	20%	0%	7	17%
4 + Times A Month	18%	17%	30%	17%	7	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**33**	**100%**
Participants' Rank						
E1-E4	20%	20%	N/A	0%	3	13%
E5-E9	30%	40%	N/A	100%	8	56%
O1-O3, WO1-CW5	10%	20%	N/A	0%	2	10%
O4-O10	40%	20%	N/A	0%	5	21%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	2	5%
Military Housing On Post	60%	17%	13%	0%	8	25%
Off-post Housing (<30 min.)	0%	50%	50%	100%	9	42%
Off-post Housing (>=30 min.)	20%	33%	38%	0%	7	28%
PARTICIPATED PRIMARILY OFF POST	**1%**	**1%**	**1%**	**0%**	**49**	**1%**
Less Than Once a Month	40%	78%	75%	80%	34	71%
1-3 Times A Month	40%	17%	19%	0%	10	19%
4 + Times A Month	20%	6%	6%	20%	5	10%
Total Participants	**100%**	**100%**	**100%**	**100%**	**49**	**100%**
Participants' Rank						
E1-E4	44%	0%	N/A	0%	4	21%
E5-E9	11%	13%	N/A	80%	7	28%
O1-O3, WO1-CW5	33%	44%	N/A	0%	10	31%
O4-O10	11%	44%	N/A	20%	9	20%
Participants' Residence						
Barracks/BEQ/BOQ	22%	0%	0%	0%	2	8%
Military Housing On Post	22%	22%	0%	0%	6	10%
Off-post Housing (<30 min.)	33%	61%	67%	80%	28	64%
Off-post Housing (>=30 min.)	22%	17%	33%	20%	11	18%

SPECIAL INTEREST

JEWELRY MAKING/BEADING/ART METAL (CONTINUED)

	Active Duty (n = 1854)	Spouses (n = 1710)	Civilians (n = 3086)	Retirees (n = 2349)		Total Cases (n = 8999)
OVERALL PARTICIPATION	**2%**	**8%**	**3%**	**2%**	**312**	**3%**
PARTICIPATED PRIMARILY AT HOME	**1%**	**6%**	**2%**	**1%**	**230**	**2%**
Less Than Once a Month	71%	53%	60%	67%	134	58%
1-3 Times A Month	12%	25%	22%	11%	49	21%
4 + Times A Month	18%	22%	18%	22%	47	21%
Total Participants	**100%**	**100%**	**100%**	**100%**	**230**	**100%**
Participants' Rank						
E1-E4	12%	11%	N/A	9%	15	9%
E5-E9	41%	33%	N/A	30%	47	32%
O1-O3, WO1-CW5	18%	14%	N/A	9%	19	11%
O4-O10	29%	43%	N/A	52%	60	47%
Participants' Residence						
Barracks/BEQ/BOQ	18%	0%	0%	0%	3	1%
Military Housing On Post	12%	52%	6%	0%	62	23%
Off-post Housing (<30 min.)	35%	33%	61%	74%	105	50%
Off-post Housing (>=30 min.)	35%	15%	34%	26%	53	26%

SPECIAL INTEREST

MODEL MAKING

	Active Duty (n = 1854)	Spouses (n = 1716)	Civilians (n = 3085)	Retirees (n = 2353)		Total Cases (n = 9008)
OVERALL PARTICIPATION	**4%**	**1%**	**3%**	**4%**	**297**	**3%**
DID NOT PARTICIPATE PAST YEAR	**96%**	**99%**	**97%**	**96%**	**8711**	**97%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**19**	**0%**
Less Than Once a Month	71%	N/A	50%	33%	12	50%
1-3 Times A Month	14%	N/A	0%	33%	3	26%
4 + Times A Month	14%	N/A	50%	33%	4	24%
Total Participants	**100%**	**N/A**	**100%**	**100%**	**19**	**100%**
Participants' Rank						
E1-E4	14%	N/A	N/A	0%	2	9%
E5-E9	29%	N/A	N/A	100%	6	41%
O1-O3, WO1-CW5	7%	N/A	N/A	0%	1	6%
O4-O10	50%	N/A	N/A	0%	7	44%
Participants' Residence						
Barracks/BEQ/BOQ	14%	N/A	0%	0%	2	8%
Military Housing On Post	57%	N/A	0%	0%	8	42%
Off-post Housing (<30 min.)	7%	N/A	0%	100%	2	26%
Off-post Housing (>=30 min.)	21%	N/A	100%	0%	4	24%
PARTICIPATED PRIMARILY OFF POST	**0%**	**0%**	**0%**	**0%**	**21**	**0%**
Less Than Once a Month	83%	50%	89%	75%	17	83%
1-3 Times A Month	17%	0%	11%	0%	2	8%
4 + Times A Month	0%	50%	0%	25%	2	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**21**	**100%**
Participants' Rank						
E1-E4	33%	0%	N/A	0%	2	13%
E5-E9	50%	0%	N/A	50%	5	50%
O1-O3, WO1-CW5	17%	0%	N/A	0%	1	17%
O4-O10	0%	100%	N/A	50%	3	20%
Participants' Residence						
Barracks/BEQ/BOQ	33%	0%	0%	0%	2	10%
Military Housing On Post	17%	50%	0%	0%	2	10%
Off-post Housing (<30 min.)	33%	50%	33%	100%	10	56%
Off-post Housing (>=30 min.)	17%	0%	67%	0%	7	24%

SPECIAL INTEREST

MODEL MAKING (CONTINUED)

	Active Duty (n = 1854)	Spouses (n = 1716)	Civilians (n = 3085)	Retirees (n = 2353)		Total Cases (n = 9008)
OVERALL PARTICIPATION	**4%**	**1%**	**3%**	**4%**	**297**	**3%**
PARTICIPATED PRIMARILY AT HOME	**3%**	**1%**	**3%**	**4%**	**257**	**3%**
Less Than Once a Month	60%	74%	58%	58%	154	61%
1-3 Times A Month	24%	17%	20%	24%	57	23%
4 + Times A Month	16%	9%	22%	18%	46	16%
Total Participants	**100%**	**100%**	**100%**	**100%**	**257**	**100%**
Participants' Rank						
E1-E4	9%	5%	N/A	2%	8	6%
E5-E9	47%	19%	N/A	47%	71	44%
O1-O3, WO1-CW5	13%	10%	N/A	3%	12	6%
O4-O10	31%	67%	N/A	47%	72	44%
Participants' Residence						
Barracks/BEQ/BOQ	15%	0%	0%	0%	8	5%
Military Housing On Post	31%	35%	1%	0%	26	9%
Off-post Housing (<30 min.)	35%	52%	49%	61%	123	49%
Off-post Housing (>=30 min.)	20%	13%	49%	39%	87	38%

SPECIAL INTEREST

PARTICIPATING IN MUSIC/THEATER

	Active Duty (n = 1847)	Spouses (n = 1712)	Civilians (n = 3086)	Retirees (n = 2351)	Total Cases (n = 8996)	
OVERALL PARTICIPATION	**7%**	**8%**	**8%**	**8%**	**698**	**8%**
DID NOT PARTICIPATE PAST YEAR	**93%**	**92%**	**92%**	**92%**	**8298**	**92%**
PARTICIPATED PRIMARILY ON POST	**2%**	**2%**	**1%**	**1%**	**99**	**1%**
Less Than Once a Month	47%	54%	48%	64%	52	53%
1-3 Times A Month	17%	12%	38%	18%	20	21%
4 + Times A Month	37%	35%	14%	18%	27	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**99**	**100%**
Participants' Rank						
E1-E4	20%	0%	N/A	0%	6	12%
E5-E9	50%	32%	N/A	63%	34	50%
O1-O3, WO1-CW5	7%	5%	N/A	11%	5	6%
O4-O10	23%	64%	N/A	26%	26	32%
Participants' Residence						
Barracks/BEQ/BOQ	13%	0%	0%	0%	4	2%
Military Housing On Post	50%	88%	0%	0%	38	31%
Off-post Housing (<30 min.)	17%	8%	56%	94%	32	42%
Off-post Housing (>=30 min.)	20%	4%	44%	6%	16	24%
PARTICIPATED PRIMARILY OFF POST	**4%**	**6%**	**5%**	**5%**	**467**	**5%**
Less Than Once a Month	54%	57%	49%	45%	236	51%
1-3 Times A Month	19%	21%	28%	27%	116	24%
4 + Times A Month	26%	22%	23%	28%	115	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**467**	**100%**
Participants' Rank						
E1-E4	20%	4%	N/A	0%	18	7%
E5-E9	35%	29%	N/A	40%	96	33%
O1-O3, WO1-CW5	11%	10%	N/A	8%	26	14%
O4-O10	34%	57%	N/A	52%	134	45%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	6	1%
Military Housing On Post	32%	42%	1%	0%	68	13%
Off-post Housing (<30 min.)	38%	40%	62%	74%	239	59%
Off-post Housing (>=30 min.)	21%	18%	37%	26%	117	27%

SPECIAL INTEREST

PARTICIPATING IN MUSIC/THEATER (CONTINUED)

	Active Duty (n = 1847)	Spouses (n = 1712)	Civilians (n = 3086)	Retirees (n = 2351)		Total Cases (n = 8996)
OVERALL PARTICIPATION	**7%**	**8%**	**8%**	**8%**	**698**	**8%**
PARTICIPATED PRIMARILY AT HOME	**1%**	**1%**	**2%**	**2%**	**132**	**2%**
Less Than Once a Month	45%	64%	45%	44%	61	44%
1-3 Times A Month	40%	18%	28%	25%	37	32%
4 + Times A Month	15%	18%	28%	31%	34	23%
Total Participants	**100%**	**100%**	**100%**	**100%**	**132**	**100%**
Participants' Rank						
E1-E4	35%	20%	N/A	3%	10	27%
E5-E9	30%	50%	N/A	44%	25	35%
O1-O3, WO1-CW5	5%	10%	N/A	6%	4	6%
O4-O10	30%	20%	N/A	47%	23	32%
Participants' Residence						
Barracks/BEQ/BOQ	25%	0%	0%	0%	5	5%
Military Housing On Post	30%	45%	0%	0%	11	10%
Off-post Housing (<30 min.)	25%	36%	54%	50%	56	43%
Off-post Housing (>=30 min.)	20%	18%	46%	50%	48	42%

SPECIAL INTEREST

PHOTOGRAPHY/DEVELOPMENT

	Active Duty (n = 1839)	Spouses (n = 1701)	Civilians (n = 3096)	Retirees (n = 2342)	Total Cases (n = 8978)	
OVERALL PARTICIPATION	**7%**	**9%**	**9%**	**8%**	**744**	**8%**
DID NOT PARTICIPATE PAST YEAR	**93%**	**91%**	**91%**	**92%**	**8234**	**92%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**45**	**0%**
Less Than Once a Month	46%	17%	33%	0%	16	42%
1-3 Times A Month	17%	33%	17%	67%	10	27%
4 + Times A Month	38%	50%	50%	33%	19	31%
Total Participants	**100%**	**100%**	**100%**	**100%**	**45**	**100%**
Participants' Rank						
E1-E4	27%	25%	N/A	50%	8	37%
E5-E9	36%	25%	N/A	50%	10	36%
O1-O3, WO1-CW5	14%	0%	N/A	0%	3	9%
O4-O10	23%	50%	N/A	0%	7	18%
Participants' Residence						
Barracks/BEQ/BOQ	18%	0%	0%	0%	4	14%
Military Housing On Post	41%	83%	0%	0%	14	25%
Off-post Housing (<30 min.)	32%	0%	64%	50%	15	38%
Off-post Housing (>=30 min.)	9%	17%	36%	50%	8	24%
PARTICIPATED PRIMARILY OFF POST	**2%**	**3%**	**3%**	**2%**	**217**	**2%**
Less Than Once a Month	45%	40%	45%	42%	94	45%
1-3 Times A Month	39%	33%	34%	23%	71	32%
4 + Times A Month	16%	27%	21%	35%	52	22%
Total Participants	**100%**	**100%**	**100%**	**100%**	**217**	**100%**
Participants' Rank						
E1-E4	19%	8%	N/A	0%	10	12%
E5-E9	35%	42%	N/A	38%	44	36%
O1-O3, WO1-CW5	8%	13%	N/A	13%	13	12%
O4-O10	38%	37%	N/A	50%	48	40%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	6	6%
Military Housing On Post	11%	42%	0%	0%	23	8%
Off-post Housing (<30 min.)	47%	42%	72%	68%	119	61%
Off-post Housing (>=30 min.)	26%	16%	28%	32%	51	25%

SPECIAL INTEREST

PHOTOGRAPHY/DEVELOPMENT (CONTINUED)

	Active Duty (n = 1839)	Spouses (n = 1701)	Civilians (n = 3096)	Retirees (n = 2342)	Total Cases (n = 8978)	
OVERALL PARTICIPATION	**7%**	**9%**	**9%**	**8%**	**744**	**8%**
PARTICIPATED PRIMARILY AT HOME	**3%**	**6%**	**6%**	**6%**	**482**	**5%**
Less Than Once a Month	39%	35%	37%	39%	180	39%
1-3 Times A Month	24%	24%	32%	29%	136	26%
4 + Times A Month	37%	41%	32%	32%	166	35%
Total Participants	**100%**	**100%**	**100%**	**100%**	**482**	**100%**
Participants' Rank						
E1-E4	11%	14%	N/A	2%	22	6%
E5-E9	49%	32%	N/A	37%	106	39%
O1-O3, WO1-CW5	7%	14%	N/A	7%	26	8%
O4-O10	33%	41%	N/A	54%	125	47%
Participants' Residence						
Barracks/BEQ/BOQ	13%	1%	0%	0%	9	2%
Military Housing On Post	28%	45%	1%	0%	67	15%
Off-post Housing (<30 min.)	34%	38%	62%	54%	230	50%
Off-post Housing (>=30 min.)	25%	16%	37%	46%	149	34%

SPECIAL INTEREST

PICTURE FRAMING

	Active Duty (n = 1842)	Spouses (n = 1712)	Civilians (n = 3083)	Retirees (n = 2339)		Total Cases (n = 8976)
OVERALL PARTICIPATION	**9%**	**12%**	**7%**	**8%**	**777**	**9%**
DID NOT PARTICIPATE PAST YEAR	**91%**	**88%**	**93%**	**92%**	**8199**	**91%**
PARTICIPATED PRIMARILY ON POST	**5%**	**5%**	**2%**	**3%**	**309**	**4%**
Less Than Once a Month	68%	82%	67%	78%	229	75%
1-3 Times A Month	20%	16%	22%	14%	55	16%
4 + Times A Month	12%	2%	10%	8%	25	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**309**	**100%**
Participants' Rank						
E1-E4	9%	1%	N/A	0%	8	7%
E5-E9	27%	23%	N/A	26%	55	25%
O1-O3, WO1-CW5	20%	20%	N/A	6%	34	13%
O4-O10	45%	56%	N/A	68%	121	55%
Participants' Residence						
Barracks/BEQ/BOQ	8%	1%	0%	0%	8	3%
Military Housing On Post	42%	63%	5%	0%	90	28%
Off-post Housing (<30 min.)	31%	25%	68%	84%	143	50%
Off-post Housing (>=30 min.)	18%	11%	27%	16%	51	19%
PARTICIPATED PRIMARILY OFF POST	**2%**	**3%**	**1%**	**1%**	**132**	**1%**
Less Than Once a Month	77%	77%	70%	71%	98	75%
1-3 Times A Month	10%	19%	21%	14%	22	15%
4 + Times A Month	13%	4%	9%	14%	12	10%
Total Participants	**100%**	**100%**	**100%**	**100%**	**132**	**100%**
Participants' Rank						
E1-E4	3%	5%	N/A	0%	3	2%
E5-E9	40%	32%	N/A	33%	32	44%
O1-O3, WO1-CW5	13%	16%	N/A	0%	11	9%
O4-O10	43%	48%	N/A	67%	46	44%
Participants' Residence						
Barracks/BEQ/BOQ	3%	0%	0%	0%	1	0%
Military Housing On Post	24%	38%	0%	0%	25	17%
Off-post Housing (<30 min.)	41%	45%	77%	83%	68	62%
Off-post Housing (>=30 min.)	31%	17%	23%	17%	26	21%

SPECIAL INTEREST

PICTURE FRAMING (CONTINUED)

	Active Duty (n = 1842)	Spouses (n = 1712)	Civilians (n = 3083)	Retirees (n = 2339)		Total Cases (n = 8976)
OVERALL PARTICIPATION	**9%**	**12%**	**7%**	**8%**	**777**	**9%**
PARTICIPATED PRIMARILY AT HOME	**2%**	**4%**	**4%**	**4%**	**336**	**4%**
Less Than Once a Month	79%	72%	74%	71%	246	74%
1-3 Times A Month	14%	19%	16%	17%	56	16%
4 + Times A Month	7%	9%	10%	12%	34	10%
Total Participants	**100%**	**100%**	**100%**	**100%**	**336**	**100%**
Participants' Rank						
E1-E4	15%	17%	N/A	4%	21	12%
E5-E9	28%	33%	N/A	28%	57	24%
O1-O3, WO1-CW5	13%	22%	N/A	10%	28	16%
O4-O10	45%	28%	N/A	59%	85	49%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	4	2%
Military Housing On Post	19%	32%	1%	0%	32	7%
Off-post Housing (<30 min.)	55%	46%	65%	61%	183	60%
Off-post Housing (>=30 min.)	17%	22%	34%	39%	95	31%

SPECIAL INTEREST

RUBBER STAMPING/MEMORY BOOKS/SCRAPBOOKING

	Active Duty (n = 1847)	Spouses (n = 1725)	Civilians (n = 3087)	Retirees (n = 2356)	Total Cases (n = 9015)	
OVERALL PARTICIPATION	**4%**	**23%**	**6%**	**4%**	**773**	**8%**
DID NOT PARTICIPATE PAST YEAR	**96%**	**77%**	**94%**	**96%**	**8242**	**92%**
PARTICIPATED PRIMARILY ON POST	**1%**	**1%**	**0%**	**0%**	**54**	**1%**
Less Than Once a Month	69%	50%	38%	33%	28	56%
1-3 Times A Month	19%	29%	13%	17%	12	16%
4 + Times A Month	13%	21%	50%	50%	14	28%
Total Participants	**100%**	**100%**	**100%**	**100%**	**54**	**100%**
Participants' Rank						
E1-E4	38%	9%	N/A	0%	8	32%
E5-E9	19%	17%	N/A	80%	11	26%
O1-O3, WO1-CW5	13%	22%	N/A	0%	7	9%
O4-O10	31%	52%	N/A	20%	18	33%
Participants' Residence						
Barracks/BEQ/BOQ	44%	0%	0%	0%	7	24%
Military Housing On Post	50%	83%	0%	0%	28	40%
Off-post Housing (<30 min.)	0%	8%	67%	67%	8	20%
Off-post Housing (>=30 min.)	6%	8%	33%	33%	6	16%
PARTICIPATED PRIMARILY OFF POST	**1%**	**2%**	**1%**	**0%**	**87**	**1%**
Less Than Once a Month	38%	36%	52%	73%	40	50%
1-3 Times A Month	23%	50%	44%	0%	33	36%
4 + Times A Month	38%	14%	4%	27%	14	14%
Total Participants	**100%**	**100%**	**100%**	**100%**	**87**	**100%**
Participants' Rank						
E1-E4	23%	6%	N/A	0%	5	11%
E5-E9	31%	26%	N/A	73%	20	44%
O1-O3, WO1-CW5	15%	19%	N/A	9%	9	12%
O4-O10	31%	48%	N/A	18%	21	33%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	1	1%
Military Housing On Post	17%	11%	0%	0%	6	7%
Off-post Housing (<30 min.)	50%	67%	54%	70%	50	63%
Off-post Housing (>=30 min.)	25%	22%	46%	30%	25	29%

SPECIAL INTEREST

RUBBER STAMPING/MEMORY BOOKS/SCRAPBOOKING (CONTINUED)

	Active Duty (n = 1847)	Spouses (n = 1725)	Civilians (n = 3087)	Retirees (n = 2356)		Total Cases (n = 9015)
OVERALL PARTICIPATION	**4%**	**23%**	**6%**	**4%**	**773**	**8%**
PARTICIPATED PRIMARILY AT HOME	**3%**	**20%**	**5%**	**3%**	**632**	**6%**
Less Than Once a Month	52%	39%	49%	71%	295	50%
1-3 Times A Month	15%	29%	30%	17%	169	24%
4 + Times A Month	33%	31%	21%	12%	168	25%
Total Participants	**100%**	**100%**	**100%**	**100%**	**632**	**100%**
Participants' Rank						
E1-E4	12%	9%	N/A	1%	35	9%
E5-E9	25%	29%	N/A	36%	127	32%
O1-O3, WO1-CW5	27%	16%	N/A	10%	71	17%
O4-O10	37%	46%	N/A	53%	196	42%
Participants' Residence						
Barracks/BEQ/BOQ	6%	0%	0%	0%	3	1%
Military Housing On Post	36%	46%	3%	0%	178	27%
Off-post Housing (<30 min.)	42%	38%	63%	59%	280	48%
Off-post Housing (>=30 min.)	17%	16%	33%	41%	136	24%

SPECIAL INTEREST

SCULPTURE/3D DESIGN

	Active Duty (n = 1846)	Spouses (n = 1710)	Civilians (n = 3095)	Retirees (n = 2360)	Total Cases (n = 9011)	
OVERALL PARTICIPATION	**2%**	**1%**	**1%**	**1%**	**87**	**1%**
DID NOT PARTICIPATE PAST YEAR	**98%**	**99%**	**99%**	**99%**	**8924**	**99%**
PARTICIPATED PRIMARILY ON POST	**0%**	**0%**	**0%**	**0%**	**15**	**0%**
Less Than Once a Month	71%	N/A	0%	60%	8	43%
1-3 Times A Month	29%	N/A	0%	0%	2	32%
4 + Times A Month	0%	N/A	100%	40%	5	26%
Total Participants	**100%**	**N/A**	**100%**	**100%**	**15**	**100%**
Participants' Rank						
E1-E4	29%	N/A	N/A	0%	2	7%
E5-E9	71%	N/A	N/A	75%	8	86%
O1-O3, WO1-CW5	0%	N/A	N/A	0%	0	0%
O4-O10	0%	N/A	N/A	25%	1	7%
Participants' Residence						
Barracks/BEQ/BOQ	29%	N/A	0%	0%	2	6%
Military Housing On Post	57%	N/A	0%	0%	4	39%
Off-post Housing (<30 min.)	0%	N/A	67%	75%	5	42%
Off-post Housing (>=30 min.)	14%	N/A	33%	25%	3	14%
PARTICIPATED PRIMARILY OFF POST	**0%**	**0%**	**0%**	**0%**	**16**	**0%**
Less Than Once a Month	57%	100%	86%	0%	11	65%
1-3 Times A Month	14%	0%	0%	0%	1	10%
4 + Times A Month	29%	0%	14%	100%	4	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**16**	**100%**
Participants' Rank						
E1-E4	29%	N/A	N/A	0%	2	19%
E5-E9	43%	N/A	N/A	0%	3	49%
O1-O3, WO1-CW5	29%	N/A	N/A	0%	2	22%
O4-O10	0%	N/A	N/A	100%	1	9%
Participants' Residence						
Barracks/BEQ/BOQ	0%	0%	0%	N/A	0	0%
Military Housing On Post	14%	100%	0%	N/A	2	13%
Off-post Housing (<30 min.)	43%	0%	83%	N/A	8	68%
Off-post Housing (>=30 min.)	43%	0%	17%	N/A	4	19%

SPECIAL INTEREST

SCULPTURE/3D DESIGN (CONTINUED)

	Active Duty (n = 1846)	Spouses (n = 1710)	Civilians (n = 3095)	Retirees (n = 2360)		Total Cases (n = 9011)
OVERALL PARTICIPATION	**2%**	**1%**	**1%**	**1%**	**87**	**1%**
PARTICIPATED PRIMARILY AT HOME	**1%**	**1%**	**1%**	**0%**	**56**	**1%**
Less Than Once a Month	57%	54%	50%	36%	28	52%
1-3 Times A Month	21%	23%	22%	27%	13	22%
4 + Times A Month	21%	23%	28%	36%	15	25%
Total Participants	**100%**	**100%**	**100%**	**100%**	**56**	**100%**
Participants' Rank						
E1-E4	43%	42%	N/A	10%	12	35%
E5-E9	29%	17%	N/A	50%	11	26%
O1-O3, WO1-CW5	21%	0%	N/A	20%	5	21%
O4-O10	7%	42%	N/A	20%	8	17%
Participants' Residence						
Barracks/BEQ/BOQ	36%	0%	0%	0%	5	9%
Military Housing On Post	29%	33%	0%	0%	8	9%
Off-post Housing (<30 min.)	36%	58%	59%	90%	31	59%
Off-post Housing (>=30 min.)	0%	8%	41%	10%	9	24%

SPECIAL INTEREST

STAINED GLASS

	Active Duty (n = 1847)	Spouses (n = 1713)	Civilians (n = 3090)	Retirees (n = 2343)		Total Cases (n = 8993)
OVERALL PARTICIPATION	**2%**	**2%**	**2%**	**2%**	**166**	**2%**
DID NOT PARTICIPATE PAST YEAR	**98%**	**98%**	**98%**	**98%**	**8827**	**98%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**38**	**0%**
Less Than Once a Month	79%	75%	33%	40%	23	62%
1-3 Times A Month	14%	25%	17%	40%	9	24%
4 + Times A Month	7%	0%	50%	20%	6	14%
Total Participants	**100%**	**100%**	**100%**	**100%**	**38**	**100%**
Participants' Rank						
E1-E4	36%	0%	N/A	0%	5	13%
E5-E9	29%	17%	N/A	25%	7	40%
O1-O3, WO1-CW5	7%	0%	N/A	0%	1	2%
O4-O10	29%	83%	N/A	75%	15	46%
Participants' Residence						
Barracks/BEQ/BOQ	29%	0%	0%	0%	4	6%
Military Housing On Post	50%	88%	0%	0%	14	45%
Off-post Housing (<30 min.)	0%	13%	67%	75%	11	32%
Off-post Housing (>=30 min.)	21%	0%	33%	25%	7	17%
PARTICIPATED PRIMARILY OFF POST	**1%**	**1%**	**0%**	**0%**	**39**	**1%**
Less Than Once a Month	60%	56%	64%	67%	24	60%
1-3 Times A Month	30%	44%	21%	33%	12	35%
4 + Times A Month	10%	0%	14%	0%	3	6%
Total Participants	**100%**	**100%**	**100%**	**100%**	**39**	**100%**
Participants' Rank						
E1-E4	11%	0%	N/A	0%	1	3%
E5-E9	22%	25%	N/A	83%	9	50%
O1-O3, WO1-CW5	22%	38%	N/A	0%	5	18%
O4-O10	44%	38%	N/A	17%	8	30%
Participants' Residence						
Barracks/BEQ/BOQ	10%	0%	0%	0%	1	1%
Military Housing On Post	30%	22%	0%	0%	5	7%
Off-post Housing (<30 min.)	30%	67%	62%	80%	21	59%
Off-post Housing (>=30 min.)	30%	11%	38%	20%	10	32%

SPECIAL INTEREST

STAINED GLASS (CONTINUED)

	Active Duty (n = 1847)	Spouses (n = 1713)	Civilians (n = 3090)	Retirees (n = 2343)		Total Cases (n = 8993)
OVERALL PARTICIPATION	**2%**	**2%**	**2%**	**2%**	**166**	**2%**
PARTICIPATED PRIMARILY AT HOME	**1%**	**1%**	**1%**	**1%**	**89**	**1%**
Less Than Once a Month	67%	70%	66%	48%	55	63%
1-3 Times A Month	8%	10%	16%	24%	14	14%
4 + Times A Month	25%	20%	19%	28%	20	23%
Total Participants	**100%**	**100%**	**100%**	**100%**	**89**	**100%**
Participants' Rank						
E1-E4	25%	0%	N/A	0%	3	6%
E5-E9	25%	15%	N/A	48%	17	36%
O1-O3, WO1-CW5	8%	25%	N/A	0%	6	7%
O4-O10	42%	60%	N/A	52%	29	51%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	0%	0%	1	1%
Military Housing On Post	42%	35%	0%	0%	12	13%
Off-post Housing (<30 min.)	33%	45%	57%	65%	44	53%
Off-post Housing (>=30 min.)	17%	20%	43%	35%	26	33%

SPECIAL INTEREST

TRIPS/TOURING

	Active Duty (n = 1484)	Spouses (n = 1383)	Civilians (n = 2385)	Retirees (n = 1926)		Total Cases (n = 7178)
OVERALL PARTICIPATION	**12%**	**26%**	**17%**	**26%**	**1452**	**20%**
DID NOT PARTICIPATE PAST YEAR	**88%**	**74%**	**83%**	**74%**	**5726**	**80%**
PARTICIPATED PRIMARILY ON POST	**1%**	**3%**	**1%**	**2%**	**117**	**2%**
Less Than Once a Month	71%	68%	75%	68%	82	72%
1-3 Times A Month	29%	33%	25%	23%	32	24%
4 + Times A Month	0%	0%	0%	10%	3	3%
Total Participants	**100%**	**100%**	**100%**	**100%**	**117**	**100%**
Participants' Rank						
E1-E4	23%	6%	N/A	6%	6	12%
E5-E9	15%	23%	N/A	63%	19	40%
O1-O3, WO1-CW5	8%	10%	N/A	6%	5	6%
O4-O10	54%	61%	N/A	25%	30	43%
Participants' Residence						
Barracks/BEQ/BOQ	23%	0%	0%	0%	3	2%
Military Housing On Post	38%	75%	0%	0%	35	27%
Off-post Housing (<30 min.)	15%	23%	71%	89%	43	59%
Off-post Housing (>=30 min.)	23%	3%	29%	11%	12	11%
PARTICIPATED PRIMARILY OFF POST	**11%**	**23%**	**16%**	**24%**	**1335**	**18%**
Less Than Once a Month	49%	55%	62%	59%	768	56%
1-3 Times A Month	41%	35%	31%	33%	450	35%
4 + Times A Month	10%	10%	7%	9%	117	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1335**	**100%**
Participants' Rank						
E1-E4	8%	7%	N/A	1%	35	4%
E5-E9	34%	31%	N/A	30%	253	33%
O1-O3, WO1-CW5	9%	13%	N/A	10%	86	11%
O4-O10	49%	49%	N/A	60%	445	52%
Participants' Residence						
Barracks/BEQ/BOQ	14%	0%	0%	0%	22	2%
Military Housing On Post	25%	43%	1%	0%	180	14%
Off-post Housing (<30 min.)	37%	41%	60%	66%	600	53%
Off-post Housing (>=30 min.)	24%	17%	39%	34%	327	31%

SPECIAL INTEREST

TRIPS/TOURING (CONTINUED)

	Active Duty (n = 1484)	Spouses (n = 1383)	Civilians (n = 2385)	Retirees (n = 1926)		Total Cases (n = 7178)
OVERALL PARTICIPATION	**12%**	**26%**	**17%**	**26%**	**1452**	**20%**
PARTICIPATED PRIMARILY AT HOME	**0%**	**0%**	**0%**	**0%**	**0**	**0%**
Less Than Once a Month	N/A	N/A	N/A	N/A	0	N/A
1-3 Times A Month	N/A	N/A	N/A	N/A	0	N/A
4 + Times A Month	N/A	N/A	N/A	N/A	0	N/A
Total Participants	**N/A**	**N/A**	**N/A**	**N/A**	**0**	**N/A**
Participants' Rank						
E1-E4	N/A	N/A	N/A	N/A	0	N/A
E5-E9	N/A	N/A	N/A	N/A	0	N/A
O1-O3, WO1-CW5	N/A	N/A	N/A	N/A	0	N/A
O4-O10	N/A	N/A	N/A	N/A	0	N/A
Participants' Residence						
Barracks/BEQ/BOQ	N/A	N/A	N/A	N/A	0	N/A
Military Housing On Post	N/A	N/A	N/A	N/A	0	N/A
Off-post Housing (<30 min.)	N/A	N/A	N/A	N/A	0	N/A
Off-post Housing (>=30 min.)	N/A	N/A	N/A	N/A	0	N/A

SPECIAL INTEREST

TROPHY MAKING

	Active Duty (n = 1841)	Spouses (n = 1713)	Civilians (n = 3079)	Retirees (n = 2346)	Total Cases (n = 8979)	
OVERALL PARTICIPATION	**1%**	**1%**	**1%**	**1%**	**67**	**1%**
DID NOT PARTICIPATE PAST YEAR	**99%**	**99%**	**99%**	**99%**	**8912**	**99%**
PARTICIPATED PRIMARILY ON POST	**1%**	**0%**	**0%**	**0%**	**30**	**0%**
Less Than Once a Month	77%	57%	60%	60%	20	56%
1-3 Times A Month	15%	14%	0%	20%	4	18%
4 + Times A Month	8%	29%	40%	20%	6	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**30**	**100%**
Participants' Rank						
E1-E4	31%	14%	N/A	0%	5	22%
E5-E9	38%	43%	N/A	67%	10	52%
O1-O3, WO1-CW5	23%	0%	N/A	0%	3	8%
O4-O10	8%	43%	N/A	33%	5	18%
Participants' Residence						
Barracks/BEQ/BOQ	38%	0%	0%	0%	5	11%
Military Housing On Post	15%	29%	0%	0%	4	15%
Off-post Housing (<30 min.)	31%	57%	50%	100%	13	53%
Off-post Housing (>=30 min.)	15%	14%	50%	0%	5	22%
PARTICIPATED PRIMARILY OFF POST	**0%**	**0%**	**0%**	**0%**	**25**	**0%**
Less Than Once a Month	67%	100%	75%	40%	18	81%
1-3 Times A Month	33%	0%	0%	40%	4	10%
4 + Times A Month	0%	0%	25%	20%	3	9%
Total Participants	**100%**	**100%**	**100%**	**100%**	**25**	**100%**
Participants' Rank						
E1-E4	0%	25%	N/A	0%	1	4%
E5-E9	50%	25%	N/A	50%	6	36%
O1-O3, WO1-CW5	17%	0%	N/A	0%	1	5%
O4-O10	33%	50%	N/A	50%	6	55%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	1	2%
Military Housing On Post	33%	80%	0%	0%	6	29%
Off-post Housing (<30 min.)	17%	0%	50%	75%	7	43%
Off-post Housing (>=30 min.)	33%	20%	50%	25%	7	26%

SPECIAL INTEREST

TROPHY MAKING (CONTINUED)

	Active Duty (n = 1841)	Spouses (n = 1713)	Civilians (n = 3079)	Retirees (n = 2346)	Total Cases (n = 8979)	
OVERALL PARTICIPATION	**1%**	**1%**	**1%**	**1%**	**67**	**1%**
PARTICIPATED PRIMARILY AT HOME	**0%**	**0%**	**0%**	**0%**	**12**	**0%**
Less Than Once a Month	33%	0%	100%	67%	7	75%
1-3 Times A Month	67%	0%	0%	33%	3	16%
4 + Times A Month	0%	100%	0%	0%	2	8%
Total Participants	**100%**	**100%**	**100%**	**100%**	**12**	**100%**
Participants' Rank						
E1-E4	67%	50%	N/A	0%	3	27%
E5-E9	0%	0%	N/A	100%	3	47%
O1-O3, WO1-CW5	33%	0%	N/A	0%	1	12%
O4-O10	0%	50%	N/A	0%	1	14%
Participants' Residence						
Barracks/BEQ/BOQ	67%	0%	0%	0%	2	13%
Military Housing On Post	33%	0%	0%	0%	1	6%
Off-post Housing (<30 min.)	0%	100%	50%	100%	6	56%
Off-post Housing (>=30 min.)	0%	0%	50%	0%	2	25%

SPECIAL INTEREST

WOODWORKING/INDUSTRIAL ARTS

	Active Duty (n = 1837)	Spouses (n = 1707)	Civilians (n = 3088)	Retirees (n = 2342)	Total Cases (n = 8974)	
OVERALL PARTICIPATION	**9%**	**5%**	**8%**	**13%**	**831**	**10%**
DID NOT PARTICIPATE PAST YEAR	**91%**	**95%**	**92%**	**87%**	**8143**	**90%**
PARTICIPATED PRIMARILY ON POST	**3%**	**1%**	**1%**	**2%**	**132**	**2%**
Less Than Once a Month	54%	68%	48%	43%	68	52%
1-3 Times A Month	28%	26%	33%	33%	40	31%
4 + Times A Month	17%	5%	19%	24%	24	17%
Total Participants	**100%**	**100%**	**100%**	**100%**	**132**	**100%**
Participants' Rank						
E1-E4	18%	13%	N/A	0%	10	18%
E5-E9	36%	19%	N/A	39%	33	33%
O1-O3, WO1-CW5	20%	13%	N/A	6%	13	8%
O4-O10	27%	56%	N/A	56%	41	41%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	9	13%
Military Housing On Post	33%	63%	0%	0%	27	22%
Off-post Housing (<30 min.)	27%	26%	83%	82%	63	51%
Off-post Housing (>=30 min.)	20%	11%	17%	18%	21	14%
PARTICIPATED PRIMARILY OFF POST	**1%**	**0%**	**1%**	**1%**	**79**	**1%**
Less Than Once a Month	48%	38%	43%	40%	34	46%
1-3 Times A Month	32%	50%	43%	36%	30	36%
4 + Times A Month	20%	13%	14%	24%	15	18%
Total Participants	**100%**	**100%**	**100%**	**100%**	**79**	**100%**
Participants' Rank						
E1-E4	24%	14%	N/A	0%	7	8%
E5-E9	44%	43%	N/A	19%	18	48%
O1-O3, WO1-CW5	20%	14%	N/A	10%	8	13%
O4-O10	12%	29%	N/A	71%	20	31%
Participants' Residence						
Barracks/BEQ/BOQ	22%	0%	0%	0%	5	9%
Military Housing On Post	26%	25%	5%	0%	9	10%
Off-post Housing (<30 min.)	43%	63%	74%	83%	48	68%
Off-post Housing (>=30 min.)	9%	13%	21%	17%	11	13%

SPECIAL INTEREST

WOODWORKING/INDUSTRIAL ARTS (CONTINUED)

	Active Duty (n = 1837)	Spouses (n = 1707)	Civilians (n = 3088)	Retirees (n = 2342)	Total Cases (n = 8974)	
OVERALL PARTICIPATION	**9%**	**5%**	**8%**	**13%**	**831**	**10%**
PARTICIPATED PRIMARILY AT HOME	**6%**	**3%**	**7%**	**10%**	**620**	**7%**
Less Than Once a Month	44%	57%	40%	39%	259	44%
1-3 Times A Month	33%	26%	33%	32%	197	30%
4 + Times A Month	23%	17%	27%	29%	164	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**620**	**100%**
Participants' Rank						
E1-E4	2%	6%	N/A	1%	8	3%
E5-E9	29%	33%	N/A	38%	126	35%
O1-O3, WO1-CW5	14%	17%	N/A	10%	43	12%
O4-O10	55%	44%	N/A	51%	186	50%
Participants' Residence						
Barracks/BEQ/BOQ	6%	0%	0%	0%	6	1%
Military Housing On Post	28%	39%	1%	0%	51	9%
Off-post Housing (<30 min.)	45%	47%	57%	65%	326	57%
Off-post Housing (>=30 min.)	22%	14%	43%	35%	191	33%

ON POST LIBRARY SERVICES

INTERNET ACCESS

	Active Duty (n = 1895)	Spouses (n = 1741)	Civilians (n = 3149)	Retirees (n = 2416)		Total Cases (n = 9201)
OVERALL PARTICIPATION	**33%**	**22%**	**22%**	**13%**	**2018**	**22%**
DID NOT PARTICIPATE PAST YEAR	**67%**	**78%**	**78%**	**87%**	**7183**	**78%**
Less Than Once a Month	31%	42%	27%	32%	648	32%
1-3 Times A Month	24%	23%	23%	19%	456	23%
4 + Times A Month	45%	34%	50%	49%	914	45%
Total Participants	**100%**	**100%**	**100%**	**100%**	**2018**	**100%**
Participants' Rank						
E1-E4	21%	14%	N/A	3%	182	19%
E5-E9	39%	38%	N/A	50%	504	41%
O1-O3, WO1-CW5	10%	13%	N/A	8%	127	11%
O4-O10	30%	34%	N/A	39%	401	29%
Participants' Residence						
Barracks/BEQ/BOQ	24%	0%	0%	0%	146	8%
Military Housing On Post	27%	55%	1%	0%	379	18%
Off-post Housing (<30 min.)	32%	31%	58%	69%	853	46%
Off-post Housing (>=30 min.)	17%	13%	40%	31%	481	27%

ON POST LIBRARY SERVICES

MULTI-MEDIA

	Active Duty (n = 1879)	Spouses (n = 1728)	Civilians (n = 3154)	Retirees (n = 2397)		Total Cases (n = 9158)
OVERALL PARTICIPATION	**23%**	**22%**	**19%**	**12%**	**1711**	**19%**
DID NOT PARTICIPATE PAST YEAR	**77%**	**78%**	**81%**	**88%**	**7447**	**81%**
Less Than Once a Month	35%	39%	36%	33%	611	36%
1-3 Times A Month	28%	31%	29%	31%	508	29%
4 + Times A Month	37%	31%	35%	36%	592	35%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1711**	**100%**
Participants' Rank						
E1-E4	16%	9%	N/A	3%	106	14%
E5-E9	35%	38%	N/A	48%	391	39%
O1-O3, WO1-CW5	12%	13%	N/A	7%	111	11%
O4-O10	37%	40%	N/A	41%	390	35%
Participants' Residence						
Barracks/BEQ/BOQ	20%	0%	0%	0%	85	6%
Military Housing On Post	34%	63%	2%	0%	391	22%
Off-post Housing (<30 min.)	32%	27%	59%	67%	690	47%
Off-post Housing (>=30 min.)	14%	9%	39%	33%	368	25%

ON POST LIBRARY SERVICES

READING

	Active Duty (n = 1887)	Spouses (n = 1739)	Civilians (n = 3165)	Retirees (n = 2435)		Total Cases (n = 9226)
OVERALL PARTICIPATION	**31%**	**32%**	**25%**	**21%**	**2458**	**26%**
DID NOT PARTICIPATE PAST YEAR	**69%**	**68%**	**75%**	**79%**	**6768**	**74%**
Less Than Once a Month	35%	30%	36%	33%	830	35%
1-3 Times A Month	29%	28%	29%	26%	699	28%
4 + Times A Month	35%	41%	35%	41%	929	37%
Total Participants	**100%**	**100%**	**100%**	**100%**	**2458**	**100%**
Participants' Rank						
E1-E4	13%	9%	N/A	2%	129	10%
E5-E9	37%	36%	N/A	49%	606	42%
O1-O3, WO1-CW5	11%	12%	N/A	8%	157	11%
O4-O10	38%	43%	N/A	41%	613	38%
Participants' Residence						
Barracks/BEQ/BOQ	17%	0%	0%	0%	100	4%
Military Housing On Post	35%	64%	1%	0%	563	22%
Off-post Housing (<30 min.)	33%	27%	63%	69%	1058	49%
Off-post Housing (>=30 min.)	15%	8%	36%	31%	510	25%

ON POST LIBRARY SERVICES

REFERENCE/RESEARCH SERVICES

	Active Duty (n = 1882)	Spouses (n = 1725)	Civilians (n = 3134)	Retirees (n = 2397)		Total Cases (n = 9138)
OVERALL PARTICIPATION	**28%**	**21%**	**20%**	**16%**	**1872**	**20%**
DID NOT PARTICIPATE PAST YEAR	**72%**	**79%**	**80%**	**84%**	**7266**	**80%**
Less Than Once a Month	38%	42%	49%	45%	821	44%
1-3 Times A Month	30%	33%	25%	28%	532	29%
4 + Times A Month	32%	25%	26%	26%	519	26%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1872**	**100%**
Participants' Rank						
E1-E4	12%	9%	N/A	3%	99	12%
E5-E9	35%	41%	N/A	46%	453	39%
O1-O3, WO1-CW5	12%	10%	N/A	8%	115	10%
O4-O10	41%	40%	N/A	43%	471	38%
Participants' Residence						
Barracks/BEQ/BOQ	15%	0%	0%	0%	77	5%
Military Housing On Post	34%	62%	1%	0%	395	19%
Off-post Housing (<30 min.)	36%	30%	61%	69%	835	50%
Off-post Housing (>=30 min.)	15%	8%	37%	31%	407	26%

ON POST LIBRARY SERVICES

STUDY/SELF DEVELOPMENT

	Active Duty (n = 1871)	Spouses (n = 1717)	Civilians (n = 3123)	Retirees (n = 2380)		Total Cases (n = 9091)
OVERALL PARTICIPATION	**25%**	**16%**	**16%**	**13%**	**1564**	**17%**
DID NOT PARTICIPATE PAST YEAR	**75%**	**84%**	**84%**	**87%**	**7527**	**83%**
Less Than Once a Month	38%	44%	42%	38%	630	41%
1-3 Times A Month	27%	28%	29%	30%	446	29%
4 + Times A Month	34%	29%	29%	32%	488	30%
Total Participants	**100%**	**100%**	**100%**	**100%**	**1564**	**100%**
Participants' Rank						
E1-E4	14%	7%	N/A	3%	92	14%
E5-E9	37%	39%	N/A	49%	394	40%
O1-O3, WO1-CW5	12%	13%	N/A	8%	107	10%
O4-O10	37%	42%	N/A	40%	376	36%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	0%	0%	76	5%
Military Housing On Post	32%	61%	1%	0%	315	19%
Off-post Housing (<30 min.)	36%	31%	60%	70%	701	50%
Off-post Housing (>=30 min.)	16%	7%	38%	30%	339	25%

ON POST LIBRARY SERVICES

CHILDREN'S ACTIVITIES

	Active Duty (n = 1867)	Spouses (n = 1729)	Civilians (n = 3113)	Retirees (n = 2375)		Total Cases (n = 9084)
OVERALL PARTICIPATION	**10%**	**15%**	**5%**	**3%**	**683**	**7%**
DID NOT PARTICIPATE PAST YEAR	**90%**	**85%**	**95%**	**97%**	**8401**	**93%**
Less Than Once a Month	52%	40%	48%	50%	315	45%
1-3 Times A Month	27%	34%	19%	18%	184	27%
4 + Times A Month	21%	26%	34%	32%	184	28%
Total Participants	**100%**	**100%**	**100%**	**100%**	**683**	**100%**
Participants' Rank						
E1-E4	10%	8%	N/A	7%	43	9%
E5-E9	38%	34%	N/A	55%	185	43%
O1-O3, WO1-CW5	14%	10%	N/A	7%	53	10%
O4-O10	38%	47%	N/A	31%	203	38%
Participants' Residence						
Barracks/BEQ/BOQ	8%	0%	1%	0%	16	2%
Military Housing On Post	52%	64%	2%	0%	267	38%
Off-post Housing (<30 min.)	28%	29%	59%	69%	241	41%
Off-post Housing (>=30 min.)	12%	7%	38%	31%	109	19%

ON POST LIBRARY SERVICES

ADULT ACTIVITIES

	Active Duty (n = 1863)	Spouses (n = 1724)	Civilians (n = 3109)	Retirees (n = 2393)		Total Cases (n = 9089)
OVERALL PARTICIPATION	**9%**	**6%**	**6%**	**6%**	**598**	**7%**
DID NOT PARTICIPATE PAST YEAR	**91%**	**94%**	**94%**	**94%**	**8491**	**93%**
Less Than Once a Month	55%	46%	55%	52%	315	53%
1-3 Times A Month	21%	30%	22%	21%	137	23%
4 + Times A Month	23%	24%	23%	27%	146	24%
Total Participants	**100%**	**100%**	**100%**	**100%**	**598**	**100%**
Participants' Rank						
E1-E4	17%	7%	N/A	4%	38	13%
E5-E9	41%	34%	N/A	50%	149	43%
O1-O3, WO1-CW5	9%	11%	N/A	7%	32	7%
O4-O10	33%	48%	N/A	39%	139	37%
Participants' Residence						
Barracks/BEQ/BOQ	16%	0%	1%	0%	26	5%
Military Housing On Post	37%	61%	2%	0%	125	21%
Off-post Housing (<30 min.)	34%	30%	61%	66%	249	51%
Off-post Housing (>=30 min.)	13%	9%	36%	34%	123	23%